

Hisense WFQP6012EVM

Hisense WFQP6012EVM Freestanding 6 KG Front Load Washing Machine User Manual

Model: WFQP6012EVM | Brand: Hisense

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your new Hisense WFQP6012EVM washing machine. Please read it thoroughly before installation and first use, and keep it for future reference.

Your Hisense washing machine is equipped with advanced features designed for optimal laundry care, including a Durable Inverter Motor for quiet and efficient operation, Steam Wash for enhanced hygiene, and a convenient Quick Wash function for lightly soiled items.



Front view of the Hisense WFQP6012EVM washing machine, showcasing its modern design and control panel.

2. SAFETY INFORMATION

Always adhere to the following safety precautions to prevent injury or damage to the appliance:

- Ensure the washing machine is properly grounded before use.
- Do not allow children to play with or operate the appliance.
- Keep flammable materials away from the machine.
- Unplug the appliance before cleaning or performing any maintenance.
- Do not wash items that are soiled with gasoline, dry-cleaning solvents, or other flammable or explosive substances.
- Always close the water tap after use to prevent leaks.

3. SETUP AND INSTALLATION

Proper installation is crucial for the performance and longevity of your washing machine.

3.1 Unpacking

Carefully remove all packaging materials, including the polystyrene base and any protective films. Ensure all transit bolts are removed from the rear of the machine before operation. Failure to do so will cause severe vibration and damage.

3.2 Positioning

Place the washing machine on a firm, level surface. Adjust the leveling feet to ensure the machine is stable and does not wobble. Maintain adequate space around the machine for ventilation and access.



Steam Wash



Durable Inverter



Quick Wash



Delay End

Diagram showing the dimensions of the Hisense WFQP6012EVM washing machine: 850mm height, 595mm width, and 460mm depth.

3.3 Water and Drain Connections

Connect the water inlet hose to a cold water tap and the machine's inlet valve. Ensure connections are tight to prevent leaks. Position the drain hose securely into a standpipe or sink, ensuring it is not kinked or blocked.

3.4 Electrical Connection

Plug the power cord into a grounded electrical outlet. Do not use extension cords or adapters.

4. OPERATING INSTRUCTIONS

Familiarize yourself with the control panel and various washing programs.



Close-up view of the control panel, featuring the program dial, digital display, and touch buttons for temperature, spin, options, and start/pause.

4.1 Loading Laundry

Open the door and load laundry into the drum. Do not overload the machine. Close the door firmly.



Snowflake Drum



The washing machine with its door open, illustrating the loading capacity and the drum interior.

4.2 Adding Detergent and Softener

Pull out the detergent drawer and add the appropriate amount of detergent and fabric softener to their respective compartments.

4.3 Selecting a Program

Turn the program dial to select your desired washing program. The display will show the default settings for that program.

- **Quick Wash (15 minutes):** Ideal for small, lightly soiled loads.



Visual representation of the Quick Wash feature, highlighting the 15-minute cycle for fast cleaning.

- **Steam Wash:** Utilizes steam for enhanced cleaning and hygiene, suitable for baby care and allergen removal.
- **Durable Inverter Motor:** Ensures quiet, efficient, and long-lasting performance.



Durable Inverter



Image illustrating the quiet operation of the Durable Inverter Motor, with sleeping pets nearby.

- **Pause & Add:** Allows you to add forgotten items during a wash cycle by pressing the 'Start/Pause' button.

4.4 Adjusting Settings

Use the 'Temp', 'Spin', and 'Options' buttons to customize the wash cycle (e.g., adjust water temperature, spin speed, or add extra rinse).

4.5 Delay End Function

The 'Delay End' function allows you to set a delayed start time for your wash cycle, so it finishes when it's convenient for you.



C Class Energy Efficiency



A user walking away from the washing machine, symbolizing the convenience of the Delay End function.

4.6 Starting the Wash

Press the 'Start/Pause' button to begin the selected wash program.

5. MAINTENANCE AND CARE

Regular maintenance ensures optimal performance and extends the lifespan of your washing machine.

5.1 Drum Clean Function

Use the 'Drum Clean' program periodically to clean the inner drum and remove any residue or odors.



Illustration of the Drum Clean function, showing water circulating within the drum to remove buildup.

5.2 Snowflake Drum

The unique Snowflake Drum design is gentle on clothes, preventing damage during washing.



Delay End



Close-up view of the Snowflake Drum interior, designed to protect fabrics during the wash cycle.

5.3 Cleaning the Exterior

Wipe the exterior of the machine with a soft, damp cloth. Do not use abrasive cleaners.

5.4 Cleaning the Detergent Drawer

Remove and clean the detergent drawer regularly to prevent detergent buildup.

5.5 Cleaning the Drain Filter

Periodically clean the drain filter, usually located at the bottom front of the machine, to remove lint and small objects.

6. TROUBLESHOOTING

Before contacting service, try the following solutions for common issues:

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged; Door not closed properly; Program not selected; Start/Pause button not pressed.	Check power connection; Ensure door is latched; Select a program; Press Start/Pause.
No water filling	Water tap closed; Water inlet hose kinked; Water supply cut off.	Open water tap; Straighten hose; Check household water supply.
Excessive vibration/noise	Transit bolts not removed; Machine not level; Laundry unevenly distributed.	Remove transit bolts; Adjust leveling feet; Redistribute laundry in drum.
Water not draining	Drain hose kinked or blocked; Drain filter clogged.	Straighten or clear drain hose; Clean drain filter.

7. SPECIFICATIONS

Detailed technical specifications for the Hisense WFQP6012EVM washing machine:

Specification	Value
Model Number	WFQP6012EVM
Capacity	6 Kilograms
Dimensions (D x W x H)	45 x 59.5 x 84.5 cm
Item Weight	59 kg
Colour	White
Energy Efficiency Class	C
Energy Consumption (per 100 cycles)	56 kWh
Water Consumption (per cycle)	37 Litres
Spin Speed	1200 RPM
Noise Level (Spin)	74 dB
Special Features	Child Lock, Hygiene Steam, Adjustable Leveling Legs
Access Location	Front Load

Specification	Value
Material	Stainless Steel (Drum)
Power Source	Electric
Voltage	220 Volts



ENERG ⚡



HISENSE

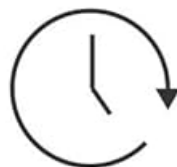
WFQP6012EVM



56 kWh /



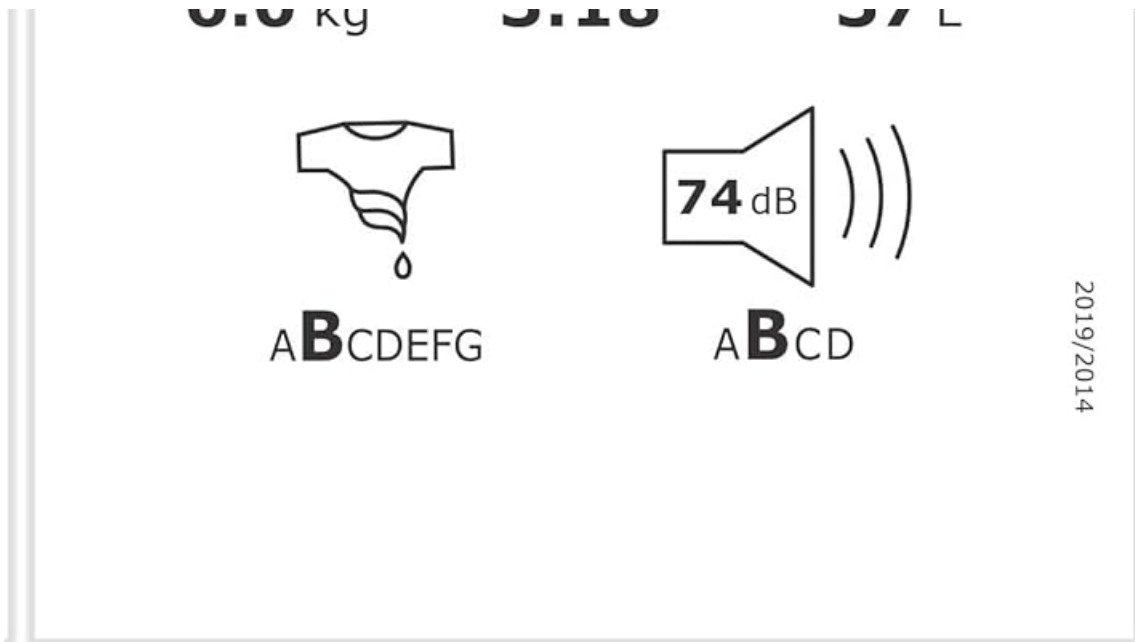
6.0 kg



3-18



3.7 l



Energy label for the Hisense WFQP6012EVM washing machine, indicating its C energy rating and consumption details. For more details, visit the official EPREL database: [EPREL Database](#)

8. WARRANTY AND SUPPORT

Your Hisense WFQP6012EVM washing machine comes with a **2 Year Warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.

For technical support, service requests, or further inquiries, please visit the official Hisense website or contact their customer service department. You can find more information and support resources on the [Hisense Store on Amazon](#) or their global website.