

Gtek Canada SARO IR-1

BuzzTV SARO GT5000 Pro Universal IR Remote Control User Manual

Model: SARO IR-1 | Brand: Gtek Canada

INTRODUCTION

This user manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your SARO GT5000 Pro Universal IR Remote Control. Designed for compatibility with BuzzTV and SARO models, this remote offers intuitive control over your set-top box.

PACKAGE CONTENTS

- 1 x SARO GT5000 Pro Universal IR Remote Control
- (Batteries are not included)

SETUP

1. Battery Installation

The SARO GT5000 Pro remote control requires two (2) AAA batteries (not included) for operation.

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover downwards to open the compartment.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Slide the battery compartment cover back into place until it clicks securely.



Figure 1: SARO GT5000 Pro Universal IR Remote Control. This image shows the remote control from an angled perspective, highlighting its ergonomic design and button layout.

2. Initial Connection

This is an Infrared (IR) remote control. For most compatible BuzzTV and SARO set-top boxes, no special pairing is required. Ensure there is a clear line of sight between the remote control and the IR receiver on your device.

OPERATING INSTRUCTIONS

Familiarize yourself with the buttons on your SARO GT5000 Pro remote control. The layout is designed for intuitive navigation and control of your set-top box.



Figure 2: Front view of the SARO GT5000 Pro Universal IR Remote Control, clearly showing all buttons and their labels.

Button Functions:

Button	Description
TV Power (Red)	Turns the television on or off.
STB Power (Green)	Turns the set-top box on or off.
SOURCE	Cycles through input sources on the television.
FAVES	Accesses favorite channels or content.
CATEGORY	Navigates through content categories.
Mute	Mutes or unmutes the audio.
Navigation Pad (Up, Down, Left, Right, OK)	Used for menu navigation and selection. OK confirms selections.

Button	Description
MENU	Opens the main menu of the set-top box.
BACK	Returns to the previous screen or menu.
INFO	Displays information about the current program or content.
LAST	Switches to the last viewed channel or content.
LIVE TV	Switches to live television broadcast.
Home (Blue House Icon)	Returns to the home screen or main interface.
GUIDE	Opens the electronic program guide (EPG).
VOL +/-	Adjusts the volume level.
CH +/-	Changes the channel up or down.
Number Pad (0-9)	Directly enters channel numbers or other numerical inputs.
PG Up/Down	Navigates through pages in menus or guides.
Colored Buttons (Red, Green, Yellow, Blue)	Perform specific functions depending on the current menu or application. Refer to on-screen prompts.

MAINTENANCE

Cleaning the Remote

To maintain the remote control's appearance and functionality:

- Wipe the surface with a soft, dry cloth.
- For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaner. Do not spray cleaner directly onto the remote.
- Avoid using harsh chemicals, solvents, or abrasive cleaning pads, as these can damage the remote's finish or internal components.

Battery Replacement

Replace batteries when the remote's response becomes sluggish or it stops functioning. Always replace both batteries at the same time with new AAA alkaline batteries. Do not mix old and new batteries, or different types of batteries.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Remote not responding.	Dead or low batteries.	Replace with fresh AAA batteries.
Remote not responding.	Incorrect battery orientation.	Check battery polarity (+/-) and reinsert correctly.
Remote not controlling device.	No clear line of sight to the device's IR receiver.	Ensure no obstructions between the remote and the device. Point the remote directly at the device.
Remote not controlling device.	Device is not compatible.	Verify that your set-top box is a compatible BuzzTV or SARO model.

Problem	Possible Cause	Solution
Buttons are sticky or unresponsive.	Dirt or debris under buttons.	Clean the remote as per the Maintenance section. Avoid liquid ingress.

SPECIFICATIONS

Feature	Detail
Brand	Gtek Canada (SARO)
Model Name	SARO IR-1
Connectivity Technology	Infrared (IR)
Compatible Devices	BuzzTV and SARO Set Top Boxes
Battery Type	2 x AAA Alkaline Batteries (not included)
Dimensions (L x W x H)	Approx. 20.8 x 6.4 x 2.4 cm (8.19 x 2.52 x 0.94 inches)
Weight	Approx. 80 g (0.18 lbs)
Color	Black

WARRANTY AND SUPPORT

For information regarding warranty coverage, technical support, or replacement parts, please contact Gtek Canada customer service or refer to the official Gtek Canada website. Keep your purchase receipt as proof of purchase. You can visit the Gtek Canada Store for more information:[Gtek Canada Store](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question