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PETKIT Eversweet 2S

PETKIT Eversweet 2S Water Fountain & Ceramic Bowl User Manual

Model: Eversweet 2S

Brand: PETKIT

PRODUCT OVERVIEW

This manual provides instructions for the PETKIT Eversweet 2S Automatic Pet Water Fountain and the accompanying Pink Ceramic Raised Pet Food Bowl. This bundle is designed to provide fresh, circulating water for your pets and an elevated feeding solution.



Image: The PETKIT Eversweet 2S Water Fountain (left) and the Pink Ceramic Raised Pet Food Bowl (right), presented together as a product bundle.

Key Features:

- EVERSWEET 2S Water Fountain: Features a 2-liter (68oz) volume, suitable for cats and small dogs.
- Water Level Window: Offers a clear view to monitor the overall water consumption of your pet.

- LED Light Indicators: Notifies when to add water and when to replace the filter.
- **Dual Working Modes:** Includes SMART mode (intermittent pump for energy saving) and NORMAL mode (continuous pump).
- **High-Performance Purifying Filter:** Composed of a cotton layer, coconut shell activated carbon, and ion exchange resin for clean, fresh water.
- **Detachable Design:** Ensures safe operation with auto shut-down anti-dry protection, preventing damage when water levels are low.
- Pink Ceramic Raised Pet Food Bowl: An elevated design for comfortable feeding, made from durable ceramic material.

SETUP INSTRUCTIONS

1. Unpacking and Initial Cleaning:

- 1. Carefully remove all components from the packaging.
- 2. Rinse the water fountain's reservoir, tray, and pump thoroughly with clean water. Do not use soap on the pump.
- 3. Wash the ceramic food bowl with mild soap and water, then rinse thoroughly.

2. Filter Installation:

- 1. Soak the new filter in clean water for at least 5 minutes before first use to remove any loose carbon dust.
- 2. Place the soaked filter into the designated filter slot within the fountain's tray. Ensure it is seated correctly and firmly.

3. Assembling the Fountain:

- 1. Place the pump into its designated position at the bottom of the reservoir, ensuring the suction cups adhere.
- 2. Connect the pump's tubing to the water outlet on the tray.
- 3. Carefully place the tray onto the reservoir, ensuring it fits securely and aligns with the pump's connection.
- 4. Fill the reservoir with clean water up to the MAX fill line indicated on the side. Do not overfill.
- 5. Place the top cover onto the tray, ensuring it is properly aligned and secured.

ATTRACT PETS TO DRINK MORE Simulate sufficient natural spring water

Image: An exploded view diagram of the PETKIT Eversweet 2S Water Fountain, illustrating the individual components and their assembly order.

4. Power Connection:

- 1. Connect the power adapter to the fountain's power input port, typically located at the base.
- 2. Plug the adapter into a standard electrical outlet.

5. Ceramic Food Bowl Placement:

Place the ceramic food bowl in a suitable, stable location, ideally away from the water fountain to prevent water splashing into the food. The elevated design promotes comfortable eating for your pet.



Image: The PETKIT Pink Ceramic Raised Cat Food Bowl, showcasing its elevated design and approximate dimensions (5.43 inches wide, 3.7 inches high) for reference.

OPERATING INSTRUCTIONS

1. Power On:

Once plugged in, the fountain will automatically power on and begin operating in its default mode, typically SMART mode.

2. Mode Selection:

The Eversweet 2S offers two distinct operating modes:

- **SMART Mode:** The water pump operates intermittently (e.g., every 3 minutes) to conserve energy and extend filter life. This mode is ideal for quieter environments or when you want to reduce power consumption.
- **NORMAL Mode:** The water pump operates continuously, providing a constant flow of water. This mode ensures maximum oxygenation and constant water availability, which can encourage pets to drink more.

To switch between modes, press the "MODE" button located on the front of the fountain. The corresponding LED indicator will



Image: Close-up view of the PETKIT Eversweet 2S Water Fountain's control panel, highlighting the "SMART" and "NORMAL" mode selection buttons and the filter indicator light.

3. Water Level Monitoring:

The transparent water level window on the front of the fountain allows you to easily see the remaining water volume. When the water level is low, the LED indicator will light up, prompting you to refill the reservoir to prevent the pump from running dry.

4. Filter Replacement Reminder:

The filter indicator LED will illuminate when it's time to replace the filter, typically after 2-4 weeks of use. Refer to the Maintenance section for detailed filter replacement instructions.

MAINTENANCE

Regular cleaning and maintenance are crucial for the longevity and optimal performance of your PETKIT Eversweet 2S Water Fountain and Ceramic Bowl, ensuring your pet always has access to clean water and food.

1. Daily Maintenance:

- Check the water level in the fountain and refill as needed to the MAX line.
- Wipe down the exterior of the fountain and the ceramic bowl to remove any dust, pet hair, or spills.

2. Weekly Cleaning (Fountain):

- 1. Unplug the fountain from the power outlet before disassembling.
- 2. Disassemble the fountain: remove the top cover, tray, and pump.
- 3. Rinse all components (reservoir, tray, top cover) with clean water. Use a soft brush or sponge to remove any slime, debris, or mineral deposits.
- 4. Clean the pump: Carefully disassemble the pump by removing the cover and impeller. Rinse all pump parts thoroughly under running water to remove any hair or debris. Reassemble the pump components.
- 5. Do not use harsh chemicals, abrasive cleaners, or boiling water, as these can damage the plastic components.
- 6. Ensure all parts are completely clean before reassembling the fountain.



Image: An illustration detailing the internal components of the PETKIT Eversweet 2S Water Fountain, including the pump and filter housing, to guide users during cleaning and maintenance.

3. Filter Replacement:

The filter should be replaced approximately every 2-4 weeks, or when the filter indicator light illuminates. The frequency may vary based on the number of pets, water quality, and usage.

- 1. Unplug the fountain and remove the top cover and tray.
- 2. Remove the old filter from the tray and dispose of it.
- 3. Soak a new filter in clean water for at least 5 minutes before installation.
- 4. Insert the new filter into the filter slot, ensuring it is securely in place.
- 5. Reassemble the fountain.
- 6. Press and hold the "FILTER" button (often combined with the mode button) for 3-5 seconds to reset the filter replacement reminder.

4. Ceramic Bowl Cleaning:

Wash the ceramic food bowl daily or as needed with mild dish soap and warm water. Rinse thoroughly to remove all soap residue before refilling with food.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Fountain not dispensing water.	 Not plugged in or power connection loose. Insufficient water level in the reservoir. Pump clogged with debris or pet hair. Power outage or circuit issue. 	 Ensure power adapter is securely plugged into both the outlet and the fountain. Refill water to the MAX line. Clean the pump thoroughly, including the impeller (refer to Maintenance section). Check household power supply and circuit breaker.
Water flow is weak or inconsistent.	 Filter is clogged with impurities. Pump is dirty or has debris obstructing flow. Low water level. 	 Replace the filter with a new, pre-soaked one. Clean the pump and impeller thoroughly. Refill water to the MAX line.
Fountain is noisy or vibrating excessively.	 Low water level, causing pump to run dry. Pump is dirty or impeller is obstructed. Fountain not placed on a flat, stable surface. 	 Refill water to the MAX line. Clean the pump thoroughly, ensuring no debris is around the impeller. Place the fountain on a stable, flat surface to minimize vibrations.

Problem	Possible Cause	Solution
Filter indicator light remains on after filter replacement.	Filter reminder not reset.	Press and hold the "FILTER" button (usually combined with the mode button) for 3-5 seconds to reset the reminder.

SPECIFICATIONS

Feature	Detail
Product Name	PETKIT Eversweet 2S Automatic Pet Water Fountain & Pink Ceramic Raised Pet Food Bowl
Model	Eversweet 2S
Brand	PETKIT
Water Fountain Capacity	2 Liters (68 oz)
Fountain Material	High-quality ABS material (BPA-Free)
Food Bowl Material	Ceramic
Special Features	Automatic water circulation, Lighted LED indicators for water level and filter, Dual Working Modes (SMART/NORMAL), Auto shut-down anti-dry protection
Filter Type	Multi-layer purifying filter (cotton, coconut shell activated carbon, ion exchange resin)
Recommended Use	Cats and small dogs

WARRANTY AND SUPPORT

For warranty information, technical support, or to purchase replacement parts and filters, please contact PETKIT customer service or visit the official PETKIT website.

- Official Website: www.petkit.com
- **Customer Service:** Refer to the contact information provided on the product packaging or the official website for specific regional support details.

Please retain your proof of purchase, such as a receipt or order confirmation, for any warranty claims or support inquiries.

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This manual is for informational purposes only. Product specifications are subject to change without notice.

Related Documents - Eversweet 2S

English	PETKIT Eversweet 5 Mini: Smart Pet Drinking Fountain User Guide Learn about the PETKIT Eversweet 5 Mini, a smart ceramic pet drinking fountain designed for cats and small dogs. This guide covers setup, maintenance, and features.
RASE PARKET HAVE AND A THROUGH STATE AND A THR	PETKIT EVERSWEET SOLO 2 Wireless Pet Water Fountain User Manual Comprehensive user manual for the PETKIT EVERSWEET SOLO 2 Wireless Pet Water Fountain (Model P4114), covering technical specifications, setup, usage instructions, safety warnings, troubleshooting, and maintenance.
EVERSMEET 3 PRO (UVC) Ramed or others	PETKIT Eversweet 3 Pro (UVC) User Manual and Specifications Comprehensive user manual and technical specifications for the PETKIT Eversweet 3 Pro (UVC) pet water fountain, including setup, operation, safety guidelines, and product details.
English COMMO	PETKIT EVERSWEET 5 MINI Smart Pet Drinking Fountain User Manual Comprehensive user manual for the PETKIT EVERSWEET 5 MINI ceramic smart pet drinking fountain, covering setup, app usage, maintenance, safety guidelines, and specifications.
	PETKIT Eversweet Solo Pet Water Fountain: User Manual & Specifications Comprehensive user guide and specifications for the PETKIT Eversweet Solo pet water fountain, including setup, operation, cleaning, maintenance, and troubleshooting.
English	PETKIT EVERSWEET 5 MINI Smart Pet Drinking Fountain User Manual A comprehensive guide to the PETKIT EVERSWEET 5 MINI Smart Pet Drinking Fountain, covering product overview, app usage, installation, maintenance, indicator light descriptions, safety precautions, and technical specifications.