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› Epson EcoTank ET-3830 Wireless All-in-One Printer User Manual

## Epson ET-3830

# Epson EcoTank ET-3830 Wireless All-in-One Printer User Manual

Model: ET-3830

## INTRODUCTION

This manual provides essential information for the safe and efficient use of your Epson EcoTank ET-3830 Wireless All-in-One Printer. Please read these instructions carefully before operating the device and retain them for future reference.



Image: The Epson EcoTank ET-3830 printer shown alongside its four refillable ink bottles (Black, Cyan, Magenta, Yellow).

## WHAT'S IN THE BOX

Verify that all components are present before proceeding with setup:

- Epson EcoTank ET-3830 All-in-One Printer
- Power Cord
- 1 bottle of 502 Black Ink (127 mL)
- 1 bottle of 502 Cyan Ink (70 mL)
- 1 bottle of 502 Magenta Ink (70 mL)

- 1 bottle of 502 Yellow Ink (70 mL)
- Setup Guide and Documentation

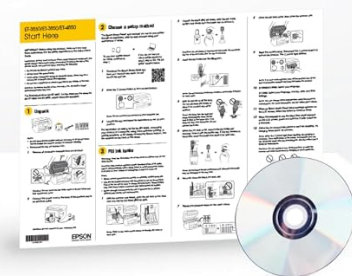
# What's in the Box

## EcoTank® ET-3830 All-in-One Supertank Printer



Power Cord (USB not included)

## CD and Documentation



## EcoTank 502® Ink Bottles

\* We recommend genuine Epson® ink for the best print quality and performance.

Image: A visual representation of the printer, power cord, ink bottles, and documentation included in the product packaging.

## SETUP

### 1. Unpacking and Initial Preparation

1. Remove all protective materials and tape from the printer.
2. Place the printer on a flat, stable surface.

### 2. Filling the Ink Tanks

The EcoTank ET-3830 uses a cartridge-free ink system. Follow these steps to fill the ink tanks:

1. Open the ink tank unit cover on the right side of the printer.
2. Open the cap for the black ink tank.
3. Uncap the black ink bottle and insert it into the filling port. The ink will automatically fill the tank. Do not squeeze the bottle.
4. Once the tank is full, remove the bottle and securely close the ink tank cap.
5. Repeat the process for the Cyan, Magenta, and Yellow ink tanks, ensuring each color is filled into its

corresponding tank.

6. Close the ink tank unit cover.

# Stress-Free, Cartridge-Free Printing

Use Epson's exclusive **EcoFit® bottles** to easily refill the high-capacity ink tanks, with up to **2 years of ink included** in the box—and with every replacement ink set<sup>1</sup>



80 MILLION SOLD

Worldwide 2011 - 3/2023



<sup>1</sup> Based on average monthly document print volumes of about 200 pages.

Image: A close-up view of an Epson EcoTank printer with an ink bottle inverted into a filling port, demonstrating the ink refilling process.

## 3. Power Connection

1. Connect the power cord to the printer and then to an electrical outlet.
2. Press the power button to turn on the printer.
3. Follow the on-screen instructions on the printer's display to complete initial setup, including print head alignment.

## 4. Software Installation and Connectivity

To use the printer's full functionality, install the necessary software and establish a connection.

- **Wireless (Wi-Fi) Setup:** Use the printer's control panel to select your Wi-Fi network and enter the password. Alternatively, use the Epson Smart Panel app on your mobile device for guided setup.

- **Ethernet Connection:** Connect an Ethernet cable from your router or network hub to the printer's Ethernet port.
- **USB Connection:** Connect a USB cable (not included) from your computer to the printer's USB port.

Download the latest drivers and software from the official Epson support website for your operating system.

## OPERATING THE PRINTER

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### 1. Loading Paper

1. Pull out the paper cassette from the front of the printer.
2. Adjust the paper guides to the size of your paper.
3. Load paper print-side down. The paper tray has a capacity of up to 250 sheets.
4. Slide the paper cassette back into the printer.

### 2. Printing Documents

- From your computer or mobile device, open the document or image you wish to print.
- Select the print option from your application.
- Choose the Epson ET-3830 as your printer.
- Adjust print settings such as paper size, print quality, and color options.
- For **Auto 2-sided Printing**, select the duplex printing option in your printer settings.
- Click 'Print'.

### 3. Scanning Documents

1. Place the document face-down on the scanner glass or face-up in the Automatic Document Feeder (ADF) if scanning multiple pages.
2. On the printer's control panel, select 'Scan'.
3. Choose your scan destination (e.g., computer, cloud service, email).
4. Adjust scan settings as needed (resolution, color/grayscale).
5. Press 'Start Scan'.

### 4. Copying Documents

1. Place the document face-down on the scanner glass or face-up in the ADF.
2. On the printer's control panel, select 'Copy'.
3. Use the 2.4-inch color display to select the number of copies, color or black-and-white, and other settings.
4. Press 'Start Copy'.

# EcoTank® ET-3830

Wireless | Print | Copy | Scan | Ethernet

HOME

HOME OFFICE

SMALL BUSINESS

PHOTO/GRAPHICS

Print Speeds†

**15**  
BLACK  
ISO PPM

**8**  
COLOR  
ISO PPM



Mobile device  
not included.



Wi-Fi®  
Ethernet



Auto 2-Sided  
Printing



250-Sheet  
Paper  
Capacity



High-Quality  
Photo Printing



2.4" Color  
Display



Mobile  
Printing¹

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit [www.epson.com/printspeed](http://www.epson.com/printspeed)

¹ Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect™ enabled printers and compatible devices and apps, visit [www.epson.com/connect](http://www.epson.com/connect)

Image: An overview of the Epson EcoTank ET-3830 printer's key features, including print speeds (15 ISO ppm black, 8 ISO ppm color), Wi-Fi, Auto 2-sided Printing, 250-Sheet Paper Capacity, High-Quality Photo Printing, 2.4" Color Display, and Mobile Printing capabilities.

## MAINTENANCE

### 1. Checking Ink Levels and Refilling

Regularly check the ink levels through the transparent ink tanks on the front of the printer or via the printer's display/software. Refill tanks when levels are low using genuine Epson 502 ink bottles.

### 2. Print Head Cleaning

If print quality declines (e.g., missing lines, streaking), perform a print head cleaning. This can be initiated from the printer's control panel under the 'Maintenance' menu or through the printer software on your computer.

### 3. Print Head Alignment

If printouts appear blurry or misaligned, perform a print head alignment. This option is also available in the 'Maintenance' menu on the printer's control panel.

## 4. Cleaning the Scanner Glass

To ensure clear scans and copies, periodically clean the scanner glass with a soft, lint-free cloth moistened with a mild glass cleaner. Avoid abrasive materials.

### Epson® Genuine Ink Promise

Epson is committed to delivering the highest quality and most reliable inks for your printing experience. Epson's Promise is backed by our outstanding Service & Support and Warranty Programs.



Epson strongly recommends the use of Genuine Epson Inks for a quality printing experience. Non-Epson inks and inks not formulated for your specific printer may cause damage that is not covered by the Epson warranty.

**SCROLL DOWN TO "FROM THE MANUFACTURER" TO LEARN MORE.**

Image: The Epson Genuine Ink Promise logo, a gold star with 'EPSON' text, emphasizing the recommendation to use genuine Epson inks for optimal performance and warranty coverage.

## TROUBLESHOOTING

- **Printer Not Responding:** Check power connection, USB/Ethernet cable, or Wi-Fi connection. Restart the printer and your computer/router.
- **Poor Print Quality:** Perform print head cleaning and alignment. Ensure genuine Epson ink is used and ink tanks are not empty. Check paper type settings.
- **Paper Jams:** Carefully remove any jammed paper from the paper tray, output tray, or the rear access cover. Refer to the printer's on-screen instructions for specific jam locations.
- **Connectivity Issues:** For Wi-Fi, ensure the printer is within range of your router. Verify network settings on

both the printer and your device. For Ethernet, check cable connections.

- **Error Messages:** Refer to the printer's display for specific error codes and consult the online support documentation for solutions.

## SPECIFICATIONS

| Feature                      | Detail                                         |
|------------------------------|------------------------------------------------|
| Product Dimensions           | 19.8"D x 14.8"W x 7.4"H                        |
| Printing Technology          | Inkjet (PrecisionCore Heat-Free)               |
| Printer Output               | Color                                          |
| Max Print Speed (Monochrome) | 15 ppm                                         |
| Max Print Speed (Color)      | 8 ppm                                          |
| Maximum Print Resolution     | 5760 x 1440 Dots Per Inch                      |
| Scanner Type                 | Flatbed                                        |
| Max Input Sheet Capacity     | 250 sheets                                     |
| Dual-sided Printing          | Automatic                                      |
| Connectivity Technology      | Ethernet, USB, Wi-Fi                           |
| Control Method               | Voice, 2.4" Color Display                      |
| Ink Type                     | Refillable Ink Bottles with Pigment-based Inks |
| Item Weight                  | 12.6 pounds                                    |

## WARRANTY INFORMATION

The Epson EcoTank ET-3830 printer comes with a limited warranty. For detailed terms and conditions, including coverage duration and service procedures, please refer to the warranty documentation included with your product or visit the official Epson support website. Use of non-genuine ink may void your warranty.

## SUPPORT AND RESOURCES

For further assistance, driver downloads, FAQs, and additional troubleshooting guides, please visit the official Epson support website:

- **Epson Support Website:** [www.epson.com/support](http://www.epson.com/support)
- **Epson Smart Panel App:** Available for download on iOS and Android app stores for mobile setup and control.

Contact Epson customer service if you require direct technical support.

## ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

### Name

Anonymous

### Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question