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Dpofirs Dpofirsw5023r94c8-12

Dpofirs Pro Max 4G Smartphone User Manual

Model: Dpofirsw5023r94c8-12

- Setup
- Operating Instructions
- Maintenance
- Troubleshooting
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INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Dpofirs Pro Max 4G Smartphone. Please read it carefully to ensure proper use and to maximize the device's performance and longevity.



Figure 1: Dpofirs Pro Max 4G Smartphone and its accessories, including charger, cable, headphones, and protective case.

SETUP

1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. Verify that all items listed in the package contents are present and undamaged. If any items are missing or damaged, contact customer support.

2. SIM Card and MicroSD Card Installation

Your Dpofirs Pro Max smartphone supports dual SIM cards and a MicroSD card for expanded storage. The device may feature different card slot configurations depending on the manufacturing batch.

4000mAh Battery

The phone comes with an above average 4000mAh battery.



Long call



Power saving



Long play game



Anti-overcharge

mAh
4000

Figure 2: Older card slot configuration, typically found by opening the back cover of the phone. It includes one micro SIM card slot, one nano SIM card slot, and a TF micro memory card slot.



The unlocked phone features a 6.1 inch Ultra HD IPS screen. Not only does it deliver a broader visual experience, it also boasts extraordinary vibrant colors and amazing clarity, allowing you to explore every detail and maximize your visual experience.

Figure 3: Newer card slot configuration, typically located on the side of the phone. This design features two nano SIM card slots and a dedicated TF micro memory card slot.

1. Locate the SIM card tray on the side of the phone or carefully remove the back cover if your model has internal slots.
2. Insert the SIM ejection tool (if provided) into the small hole next to the tray to eject it.
3. Place your nano SIM card(s) and MicroSD card into the designated slots, ensuring correct orientation.
4. Gently push the tray back into the phone until it clicks into place.

3. Charging the Device

Before first use, fully charge your smartphone. The charging port type may vary by model batch.

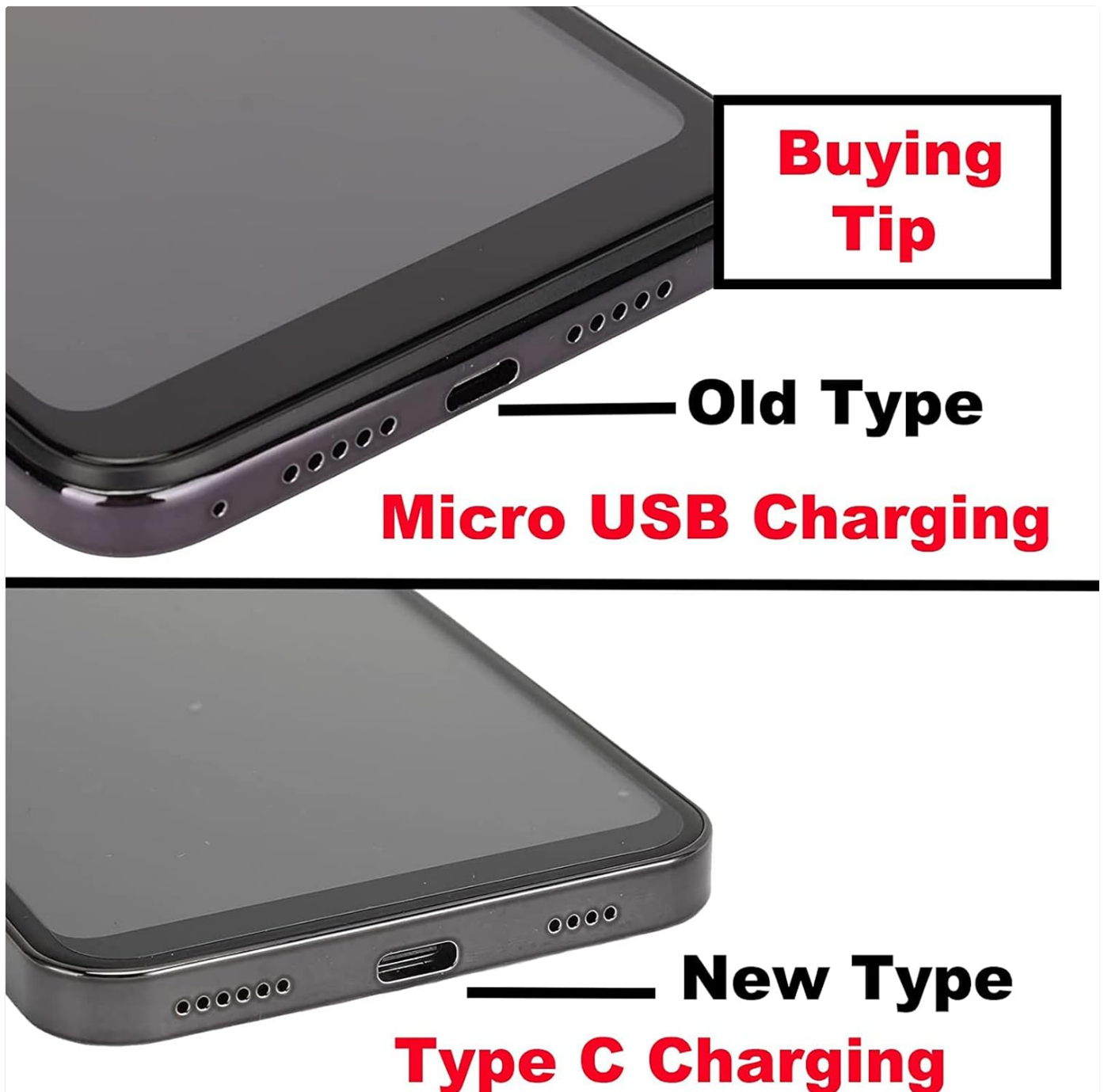


Figure 4: Illustration showing both older Micro USB and newer Type C charging ports. Use the appropriate cable for your device.

1. Connect the charging cable to the phone's charging port.
2. Plug the other end of the cable into the power adapter, then plug the adapter into a wall outlet.
3. The battery indicator on the screen will show charging status.

4. Powering On/Off

- To power on: Press and hold the Power button until the screen lights up.
- To power off: Press and hold the Power button, then select "Power off" from the options.

OPERATING INSTRUCTIONS

1. Basic Navigation

- **Touchscreen Gestures:** Tap, swipe, pinch-to-zoom, and long-press to interact with the interface.
- **Home Screen:** Access apps, widgets, and notifications.

- **Navigation Bar:** Use the Back, Home, and Recent Apps buttons at the bottom of the screen.

2. Face Unlocking

Your device supports face recognition for convenient unlocking.



Figure 5: Demonstrating the face unlocking feature, where the phone scans the user's face for authentication.

1. Go to *Settings > Security & Privacy > Face Unlock*.
2. Follow the on-screen instructions to register your face.
3. Ensure good lighting and hold the phone at eye level for optimal recognition.

3. Camera Usage

Capture photos and videos with the integrated cameras.

A smartphone with an incredible large screen.
The unlocked phone features a 6.1 inch Ultra HD IPS screen.



Figure 6: A user holding the smartphone to capture an image, showcasing the large screen and camera functionality.

6.1 inch Ultra HD IPS screen.

The phone comes with a 16 MP rear camera and an 8 MP front camera.



Figure 7: The smartphone's 6.1-inch Ultra HD IPS screen displaying a high-quality image, highlighting its visual capabilities. The phone features a 16 MP rear camera and an 8 MP front camera.

- Open the Camera app.
- Tap the shutter button to take a photo or switch to video mode to record.
- Use pinch-to-zoom for magnification.

4. Connectivity (Wi-Fi, Bluetooth, Cellular)

- **Wi-Fi:** Go to *Settings > Network & internet > Wi-Fi* to connect to available networks.
- **Bluetooth:** Go to *Settings > Connected devices > Bluetooth* to pair with other Bluetooth devices.
- **Cellular Data:** Ensure your SIM card is installed correctly and mobile data is enabled in *Settings > Network & internet > Mobile network*.

5. Media Playback

Enjoy videos and music on your device's vibrant display.

- Use the pre-installed media player apps to play audio and video files.
- Adjust volume using the side buttons.

MAINTENANCE

1. Battery Care

To prolong battery life:

- Avoid extreme temperatures.
- Do not let the battery drain completely before recharging.
- Unplug the charger once the battery is full.
- The phone is equipped with a 4000mAh battery for extended use.

2. Software Updates

Regularly check for and install software updates to ensure optimal performance and security.

- Go to *Settings > System > System update*.
- Follow the on-screen prompts to download and install updates.

3. Cleaning the Device

- Use a soft, lint-free cloth to clean the screen and body.
- Avoid using harsh chemicals or abrasive materials.

4. Storage Management

Manage your device's 64GB internal storage and up to 128GB expandable MicroSD storage to maintain performance.

- Regularly delete unnecessary files and apps.
- Move large files to the MicroSD card.
- Clear cache data from apps.

TROUBLESHOOTING

Common Issues and Solutions

Issue	Solution
Device does not power on	Ensure the battery is charged. Press and hold the Power button for at least 10-15 seconds. If the issue persists, contact support.
Poor battery life	Close unused apps, reduce screen brightness, disable unnecessary connectivity features (Wi-Fi, Bluetooth, GPS), and check for background app activity.
Cannot connect to Wi-Fi	Restart the phone and the Wi-Fi router. Ensure the Wi-Fi password is correct. Try connecting to a different network.
Apps are crashing or freezing	Clear the app's cache (<i>Settings > Apps > [App Name] > Storage > Clear cache</i>). Update the app. If the problem continues, uninstall and reinstall the app.

Issue	Solution
Device is slow or unresponsive	Free up storage space, close background apps, restart the device. Consider a factory reset as a last resort.

Factory Reset

A factory reset will erase all data from your phone and restore it to its original factory settings. Back up important data before proceeding.

1. Go to *Settings > System > Reset options*.
2. Select *Erase all data (factory reset)*.
3. Confirm your decision and enter your PIN/password if prompted.

SPECIFICATIONS

Feature	Detail
Model Number	Dpofirsw5023r94c8-12
Display	6.1-inch IPS HD Screen (720 x 1520 resolution)
Processor	2.0GHz, 12nm architecture
RAM	4 GB
Internal Storage	64 GB
Expandable Storage	Supports up to 128GB MicroSD card
Battery Capacity	4000 mAh
Operating System	Android 11
Rear Camera	16 MP
Front Camera	8 MP
Connectivity	4G, Wi-Fi, Bluetooth, GPS
SIM Card Slots	Dual SIM (Micro SIM + Nano SIM or 2 Nano SIM, depending on model)
Dimensions	6.3 x 0.39 x 3.15 inches
Weight	4.5 ounces (128 Grams)

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the warranty card included in your product packaging or visit the official Dpofirs website. Keep your proof of purchase for warranty claims.

- **Customer Service:** Refer to the contact details provided with your purchase.

- **Online Resources:** Check the manufacturer's website for FAQs, software updates, and additional support.

