

Razer RC21-01990200-R3M1

Razer Wireless Charging Puck Instruction Manual

Magnetic Wireless Charging Module for Compatible Razer Mice

PRODUCT OVERVIEW

The Razer Wireless Charging Puck is a compact and efficient module designed to enable wireless charging for compatible Razer gaming mice. It seamlessly integrates into your mouse, allowing for convenient charging on Qi-compatible wireless charging devices, including the Razer Mouse Dock Pro and Razer Charging Pad Chroma.

This video provides a brief overview of the Razer Wireless Charging Puck, demonstrating its magnetic attachment and compact size.



Front view of the Razer Wireless Charging Puck, showcasing its sleek, circular design.



The Razer Wireless Charging Puck integrated into a gaming setup, demonstrating its use with a compatible mouse and charging mat.

PACKAGE CONTENTS

The Razer Wireless Charging Puck package includes:

- Wireless Charging Puck

SPECIFICATIONS

Feature	Detail
Brand	Razer
Model Number	RC21-01990200-R3M1
Item Weight	0.16 ounces (approx. 5 g)
Product Dimensions	1.26 x 1.26 x 0.16 inches (33mm x 4.6mm)
Color	Black
Power Source	DC power supply from a wireless charging device
Connectivity Technology	Wireless

COMPATIBILITY

The Razer Wireless Charging Puck is designed for use with specific Razer gaming mice and Qi-compatible wireless charging devices:

- **Compatible Mice:** Razer Basilisk V3 Pro, Razer Naga V2 Pro, Razer Cobra Pro
- **Compatible Wireless Chargers:** Razer Mouse Dock Pro, Razer Charging Pad Chroma, and other inductive chargers with proper coil alignment.

Note: Mouse and Mouse Dock are sold separately.

SETUP GUIDE

Installing the Charging Puck

Follow these steps to install the Wireless Charging Puck into your compatible Razer mouse:

1. **Locate the Charging Puck Slot:** On the underside of your compatible Razer mouse, identify the circular slot designed for the charging puck.
2. **Align the Puck:** Take the Razer Wireless Charging Puck and align its contact points with the corresponding pins inside the mouse's slot.
3. **Insert and Lock:** Gently insert the puck into the slot. Once seated, twist the puck clockwise until it locks securely into place. Ensure it is fully rotated for proper contact.

EASY TO INSTALL

Simple twist-and-lock design



Hands demonstrating the simple twist-and-lock installation of the charging puck into the underside of a Razer mouse.

OPERATING INSTRUCTIONS

Wireless Charging

Once the Wireless Charging Puck is installed, you can charge your mouse wirelessly:

1. **Place on Charging Pad:** Position your Razer mouse with the installed charging puck onto a compatible Qi wireless charging pad or the Razer Mouse Dock Pro.
2. **Ensure Alignment:** For optimal charging, ensure the mouse is properly centered and aligned on the charging pad. The magnetic feature of the puck assists with correct placement.
3. **Charging Indication:** The mouse's RGB lighting may change to indicate that it is charging (e.g., breathing yellow) and when it is fully charged (e.g., solid green). Refer to your specific mouse's manual for exact lighting indicators.



A Razer mouse shown with the wireless charging puck and its USB dongle, illustrating the components for wireless functionality.

NEXT-GEN WIRELESS CHARGING

Compatible with Razer mice and other chargers



A Razer mouse positioned on a charging mat, demonstrating the wireless charging capability in a typical desktop environment.

MAINTENANCE

To ensure the longevity and optimal performance of your Razer Wireless Charging Puck, follow these maintenance guidelines:

- **Cleaning:** Keep the charging puck and the mouse's charging slot clean and free of dust, dirt, or debris. Use a soft, dry, lint-free cloth for cleaning. Avoid using abrasive materials, harsh chemicals, or solvents.
- **Contact Points:** Periodically inspect the metal contact points on the puck and inside the mouse's slot. Ensure they are clean and free from oxidation or residue, as this can affect charging efficiency.
- **Storage:** When not in use for extended periods, store the puck in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

Common Issues and Solutions

- **Mouse not charging:**

Ensure the charging puck is fully inserted and twisted to lock into the mouse. Verify that the mouse is correctly aligned on the wireless charging pad. Check if the charging pad is powered on and functioning correctly. Some users report that the puck needs to be rotated all the way for contacts to meet.

- **Intermittent charging:**

This may be due to improper alignment on the charging pad or debris on the contact points. Reposition the mouse and clean the puck and mouse contacts.

- **Puck difficult to remove:**

Ensure you are twisting the puck in the correct direction to unlock it before attempting to remove. Apply gentle, firm pressure. Avoid excessive force to prevent damage to the puck or mouse.

WARRANTY INFORMATION

For detailed warranty information regarding your Razer Wireless Charging Puck, please refer to the official Razer website or the warranty card included with your product. Keep your proof of purchase for warranty claims.

SUPPORT

For further assistance, technical support, or to access additional resources, please visit the official Razer support page:

www.razer.com/support

You can also refer to the comprehensive User Manual (PDF) available directly from Amazon:

[Razer Wireless Charging Puck User Manual \(PDF\)](#)