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› Dockteck 9-in-1 USB-C Hub Pro Max Series Instruction Manual

dockteck DD0034

Dockteck 9-in-1 USB-C Hub Pro Max Series

Model: DD0034 | Brand: dockteck

INTRODUCTION

The Dockteck 9-in-1 USB-C Hub Pro Max Series is a versatile multiport adapter designed to expand the connectivity of your USB-C enabled devices. It integrates essential ports for video output, high-speed data transfer, network connectivity, power delivery, and audio, enhancing productivity and convenience.

9 IN 1
Massive Expansion

Key Features

- **9-in-1 Connectivity:** Equipped with HDMI, Ethernet, Power Delivery (PD) input, Audio Jack, SD Card Reader, TF Card Reader, USB-C data port, and 2 USB-A data ports.
- **4K@60Hz HDMI Output:** Supports crystal clear media display for mirroring or extending your screen.
- **Gigabit Ethernet:** Provides ultra-fast and stable internet connectivity up to 1Gbps.
- **High-Speed Data Transfer:** 2x USB 3.0 ports and 1x USB-C data port for transfers up to 5Gbps.
- **100W Power Delivery:** Supports USB-C pass-through charging for your laptop.
- **SD/TF Card Readers:** For quick access to memory card data.
- **Wide Compatibility:** Compatible with most Type-C devices including MacBook Pro/Air, iPad Pro, Microsoft Surface, and Steam Deck.

SETUP

Follow these steps to set up your Dockteck 9-in-1 USB-C Hub:

1. **Connect to Host Device:** Plug the integrated USB-C cable from the hub into a compatible USB-C port on your laptop, tablet, or smartphone.
2. **Power Connection (Optional):** For charging your host device and ensuring stable performance with multiple peripherals, connect your USB-C power adapter to the hub's 100W PD input port.
3. **Connect Peripherals:** Plug your desired devices (e.g., external monitor, Ethernet cable, USB drives, mouse, keyboard, headphones, SD/TF cards) into the corresponding ports on the hub.

Video: An official Dockteck video demonstrating the connection of the 9-in-1 USB-C Hub to a laptop and various peripherals, highlighting its ease of use.

OPERATING INSTRUCTIONS

Video Output (HDMI)

Connect an HDMI cable from the hub to your external monitor, TV, or projector. The hub supports 4K resolution at 60Hz. Ensure your host device supports DP1.4 Alt Mode for 4K@60Hz output.

4K 60Hz UHD Output

Please ensure that your devices support DP 1.4



Projector



HDTV



Monitor



Image: A laptop connected to an external monitor through the Dockteck hub, illustrating the 4K 60Hz UHD video output capability for extended or mirrored displays.

Network Connectivity (Ethernet)

Plug an Ethernet cable into the Gigabit Ethernet port on the hub for a stable and fast wired internet connection, supporting

speeds up to 1Gbps.

Fast and Stable Ethernet



Image: A laptop connected to the internet via the Dockteck hub's Ethernet port, emphasizing fast and stable network performance.

Data Transfer (USB & Card Readers)

Utilize the 2x USB 3.0 ports and 1x USB-C data port for connecting external storage devices, keyboards, mice, or other

USB peripherals. The SD and TF card readers allow for quick access and transfer of files from memory cards.

Ultra-Fast File Transfer

5 Gbps

USB 3.0 × 2
USB-C Data × 1

104 MB/s

SD Card Slot × 1
TF Card Slot × 1



USB-C Data port only for data transfer without
video output and charging function

Image: A laptop setup demonstrating ultra-fast file transfer using the Dockteck hub's USB 3.0 ports and SD/TF card readers with external devices.

Power Delivery

The 100W USB-C Power Delivery port allows you to charge your laptop while using the hub, ensuring continuous power for your work or entertainment.

Listening While Charging



Image: A laptop receiving 100W power delivery through the Dockteck hub, with headphones connected to the audio jack, illustrating simultaneous charging and audio use.

Audio Output

Connect your headphones or speakers to the 3.5mm audio jack for audio output.

COMPATIBILITY

The Dockteck 9-in-1 USB-C Hub is broadly compatible with devices supporting USB-C, including:

- MacBook Pro
- MacBook Air
- iPad Pro
- Microsoft Surface (Pro 7/8/X)
- Steam Deck
- Other Type-C devices supporting DisplayPort Alternate Mode (Alt Mode) for video output.

Supported Operating Systems:

- Windows
- macOS
- iPadOS
- Chrome OS

WIDE COMPATIBILITY

USB-C:



Macbook Pro



MacBook Air



iPad Pro



Surface Pro 7 / 8 / X



Steam Deck

and More...

Systems:



Windows



Chrome OS



MacOS



iPadOS



Image: The Dockteck hub highlighting its wide compatibility with different USB-C devices and operating systems, including MacBooks, iPads, and Microsoft Surface devices.

To ensure the longevity and optimal performance of your Dockteck 9-in-1 USB-C Hub, please follow these maintenance guidelines:

- Keep the hub in a dry environment and avoid exposure to moisture or extreme temperatures.
- Clean the hub with a soft, dry cloth. Do not use liquid cleaners or aerosols.
- Avoid dropping or subjecting the hub to strong impacts.
- Do not attempt to disassemble or repair the hub yourself. Contact customer service for assistance.

TROUBLESHOOTING

- **4K@60Hz Display Issues:** Ensure both your host device and external monitor support DP1.4 Alt Mode and 4K@60Hz resolution. Verify your HDMI cable is capable of supporting these specifications.
- **Audio Output Issues:** If audio is not outputting correctly when using both the 3.5mm audio port and the HDMI port, you may need to manually adjust the sound output settings on your host device.
- **USB-C Data Port:** Note that the USB-C data port on the hub is for data transfer only and does not support charging or video output.
- **Hub Getting Warm:** It is normal for the hub to become warm during heavy use, especially when fully loaded. The surface temperature may reach around 122°F (50°C). This is within normal operating parameters for this type of device.
- **Ethernet Connection Drops:** If you experience intermittent Ethernet connectivity, ensure your router firmware is up to date.
- **USB 3.0 Charging:** The USB 3.0 ports are primarily designed for data transmission. While one port (the one closest to the SD slot) may offer limited phone charging, it is not optimized for pass-through charging phones.
- **General Connectivity:** If a device is not recognized, try unplugging and re-plugging the hub or the specific peripheral. Ensure all connections are secure.

SPECIFICATIONS

Feature	Detail
Product Dimensions	5.91 x 1.34 x 0.55 inches
Item Weight	5.6 ounces
Model Number	DD0034
HDMI Port	1x (4K@60Hz, requires DP1.4 Alt Mode)
Ethernet Port	1x (Gigabit, up to 1Gbps)
Power Delivery Port	1x USB-C (100W pass-through charging)
Audio Jack	1x (3.5mm)
SD Card Reader	1x
TF Card Reader	1x
USB-C Data Port	1x (5Gbps, data only)
USB-A Data Ports	2x (5Gbps)
Hardware Interface	Ethernet, HDMI, MicroSD, USB 3.0, USB Type C

Special Features

Fast Data Transfer, Pass Through Charge, Plug and Play

WARRANTY AND SUPPORT

The Dockteck 9-in-1 USB-C Hub Pro Max Series comes with an **18-month product warranty**. For any inquiries, technical assistance, or support, please contact our customer service team, available **7 days a week, 24 hours a day**.

For further assistance, please visit the official [dockteck Store](#).

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question