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Billboard Soul Track

Billboard Soul Track On Ear Wireless Headphones

Model: Soul Track | Brand: Billboard

Introduction

This manual provides detailed instructions for the proper use, setup, and maintenance of your Billboard Soul Track On Ear Wireless Headphones. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

What's in the Box

- Billboard Soul Track On Ear Wireless Headphones
- USB Charging Cable
- 3.5mm Auxiliary Audio Cable
- User Manual (this document)

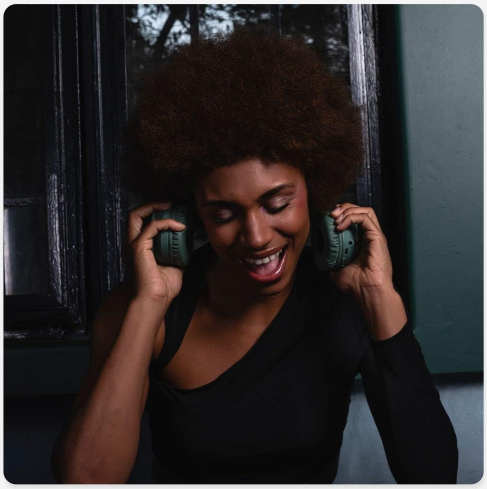
Product Overview

Familiarize yourself with the components and controls of your headphones, and see them in typical use scenarios.



Front view of the Billboard Soul Track On Ear

Wireless Headphones in Olive color. These headphones feature a sleek design with comfortable earcups and an adjustable headband.



A user enjoying music with the headphones, demonstrating their comfortable on-ear fit and immersive audio experience.



A user wearing the headphones in a relaxed setting, showcasing their suitability for extended listening sessions.



Side view of the headphones, highlighting the control buttons located on the earcup for easy access to functions like volume, track control, and power.



The headphones folded for compact storage and portability, demonstrating their flexible design.

Setup

1. Charging the Headphones

Before first use, fully charge the headphones. Connect the supplied USB charging cable to the charging port on the headphones and the other end to a USB power source (e.g., computer USB port or wall adapter).

- A red indicator light will illuminate during charging.
- The indicator light will turn off or change color (e.g., blue) when charging is complete.
- A full charge provides up to 5 hours of playback time.



Illustration indicating the 5-hour battery life of the Billboard Soul Track headphones, emphasizing their long-lasting performance.

2. Bluetooth Pairing

1. Ensure the headphones are turned off.
2. Press and hold the Power button until the indicator light flashes blue and red alternately, indicating pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.
4. Select "Soul Track" from the list of found devices.
5. Once paired, the indicator light will turn solid blue or flash blue slowly.

Note: The headphones will automatically attempt to reconnect to the last paired device when powered on.

3. Wired Connection (Auxiliary Mode)

For devices without Bluetooth or when the battery is depleted, use the 3.5mm auxiliary cable.

1. Connect one end of the 3.5mm audio cable to the auxiliary port on the headphones.
2. Connect the other end to the 3.5mm audio jack on your device.
3. The headphones will automatically switch to wired mode.



Illustration highlighting the dual function of the Billboard Soul Track headphones, allowing connection via a 3.5mm auxiliary cable for versatile use.

Operating Instructions

Power On/Off

- **Power On:** Press and hold the Power button for approximately 3 seconds until the indicator light flashes blue.
- **Power Off:** Press and hold the Power button for approximately 3 seconds until the indicator light turns red and then off.

Music Playback

- **Play/Pause:** Press the Multi-function button (often the Power button or a dedicated play/pause button) once.
- **Next Track:** Press and hold the Volume Up button or a dedicated "Next" button.
- **Previous Track:** Press and hold the Volume Down button or a dedicated "Previous" button.
- **Volume Up:** Short press the Volume Up button.
- **Volume Down:** Short press the Volume Down button.

Call Management

- **Answer/End Call:** Press the Multi-function button once during an incoming call or during an active call.
- **Reject Call:** Press and hold the Multi-function button for approximately 2 seconds during an incoming call.
- **Redial Last Number:** Double-press the Multi-function button.

Environmental Noise Cancellation (ENC)

The headphones feature Environmental Noise Cancellation (ENC) to reduce ambient noise during calls, ensuring clearer communication. This feature is automatically active when using the microphone.

Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the headphones. Do not use abrasive cleaners or solvents.
- **Storage:** Store the headphones in a cool, dry place away from direct sunlight and extreme temperatures. When not in use for extended periods, fold them for compact storage.
- **Battery Care:** To preserve battery life, charge the headphones at least once every three months if not used regularly. Avoid fully discharging the battery frequently.
- **Water Resistance:** These headphones are not water-resistant. Avoid exposure to liquids.

Troubleshooting

Problem	Possible Solution
Headphones do not power on.	Ensure the headphones are charged. Connect to a power source and try again.
Cannot pair via Bluetooth.	◦ Ensure headphones are in pairing mode (flashing blue/red). ◦ Turn off and on Bluetooth on your device. ◦ Delete "Soul Track" from your device's Bluetooth list and try pairing again. ◦ Ensure headphones are within 10 meters of your device.
No sound or low volume.	◦ Adjust volume on both headphones and your device. ◦ Ensure headphones are properly paired or the 3.5mm cable is fully inserted. ◦ Try playing different audio sources.
Microphone not working.	◦ Ensure headphones are connected via Bluetooth (microphone only works in Bluetooth mode). ◦ Check microphone settings on your device.

Specifications

Feature	Detail
Model Name	Soul Track OE
Connectivity Technology	Wireless (Bluetooth), Wired (3.5mm Jack)
Wireless Communication Technology	Bluetooth
Noise Control	Environmental Noise Cancellation (ENC)
Sensitivity	108 dB
Headphone Jack	3.5 mm Jack
Included Components	Cable
Compatible Devices	Devices with 3.5 mm audio input or Bluetooth
Cable Feature	Tangle-free
Water Resistance Level	Not water resistant
Average Battery Life	5 Hours
Battery Cell Composition	Lithium Polymer
Special Features	Microphone included
Ear Placement	On-Ear (Supra-aural)
Impedance	32 Ohm
Product Dimensions	22 x 18.4 x 9.1 cm; 380 g

Warranty and Support

For warranty information and technical support, please refer to the product packaging or contact Billboard customer service. Keep your purchase receipt as proof of purchase.

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