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Brother MFC-J3940DW

Brother MFC-J3940DW A3 All-in-One Printer User Manual

Model: MFC-J3940DW

Introduction

This manual provides essential instructions for setting up, operating, maintaining, and troubleshooting your Brother MFC-J3940DW A3 All-in-One Color Ink Cartridge Printer. This device offers print, scan, copy, and fax functionalities, supporting up to A3 size documents and automatic 2-sided printing. It features versatile connectivity options including Wi-Fi, Ethernet, and USB, and is compatible with Apple AirPrint and Mopria Print Service.



Image: Front view of the Brother MFC-J3940DW printer.

Setup

Follow these steps for initial setup of your Brother MFC-J3940DW printer:

1. **Unpacking:** Carefully remove the printer from its packaging. Ensure all protective tapes and materials are removed from the exterior and interior of the device.
2. **Power Connection:** Connect the power cord to the printer and then to a power outlet. Do not turn on the printer yet.
3. **Ink Cartridge Installation:** Open the ink cartridge cover and install the LC462 series ink cartridges into their corresponding slots. Ensure they click into place.
4. **Paper Loading:** Load paper into the paper trays. The printer features two paper trays and a multipurpose tray, supporting up to 500 sheets of 80 gsm paper and A3 size.
5. **Initial Power On:** Turn on the printer. Follow the on-screen instructions on the printer's display for initial setup, including language selection and date/time settings.
6. **Software Installation:** Insert the installation CD-ROM into your computer or download the latest drivers and software from the official Brother support website. Follow the on-screen prompts to complete the installation.
7. **Network Connection:** During software installation, you will be prompted to connect the printer to your network. Choose between Wi-Fi (IEEE 802.11b/g/n) or Ethernet connection. Alternatively, you can connect directly via Hi-Speed USB 2.0.



Image: Front view of the Brother MFC-J3940DW, highlighting the control panel and paper trays.

Operating Instructions

The Brother MFC-J3940DW offers various functions accessible via its control panel or connected devices.

Printing

- **Standard Printing:** From your computer or mobile device, select the Brother MFC-J3940DW as your printer. Adjust print settings such as paper size (up to A3), color/mono, and quality.
- **Duplex Printing:** The printer supports automatic 2-sided printing. Select the duplex option in your print driver settings.
- **Mobile Printing:** Utilize Apple AirPrint or Mopria Print Service for direct printing from compatible smartphones and tablets over Wi-Fi.

Scanning

- **From Printer:** Place your document on the scanner glass or in the Automatic Document Feeder (ADF). Use the printer's control panel to select 'Scan' and choose your destination (e.g., computer, email, network folder).
- **From Computer:** Open the Brother scanning software on your computer. Select the scan function and adjust settings like resolution (up to 1200 x 4800 dpi optical), color mode, and document type.

Copying

- Place the document on the scanner glass or in the ADF.
- On the printer's control panel, select 'Copy'.
- Adjust settings such as number of copies, color/mono, and enlargement/reduction. Press 'Start' to begin copying.

Faxing

- Connect a telephone line to the printer's LINE jack.
- Place the document to be faxed on the scanner glass or in the ADF.
- On the control panel, select 'Fax'. Enter the recipient's fax number and press 'Start'.

Maintenance

Regular maintenance ensures optimal performance and longevity of your printer.

Ink Cartridge Replacement

- When an ink cartridge is low or empty, a message will appear on the printer's display.
- Open the ink cartridge cover. Press the release lever for the cartridge you wish to replace and remove it.
- Unpack a new Brother LC462 series ink cartridge and insert it firmly into the correct slot until it clicks.
- Close the ink cartridge cover. The printer will perform an initial ink charge.

Cleaning Procedures

- **Print Head Cleaning:** If print quality deteriorates (e.g., streaks, missing colors), perform a print head cleaning from the printer's maintenance menu.
- **Scanner Glass Cleaning:** Use a soft, lint-free cloth dampened with a mild glass cleaner to wipe the scanner glass and the white plastic strip beneath the ADF cover.
- **Exterior Cleaning:** Wipe the exterior of the printer with a soft, dry cloth. Avoid using abrasive cleaners or solvents.

Paper Tray Management

- Ensure paper is loaded correctly and not overfilled in the trays.

- Use appropriate paper types and sizes for your printing needs to prevent jams and ensure quality.

Troubleshooting

This section addresses common issues you might encounter with your Brother MFC-J3940DW printer.

- **Printer Not Responding:**
  - Check if the printer is powered on and connected to the computer or network.
  - Verify that the correct printer driver is installed and selected.
  - Restart both the printer and your computer.
- **Poor Print Quality:**
  - Perform a print head cleaning and alignment from the printer's maintenance menu.
  - Check ink levels and replace any low or empty cartridges.
  - Ensure you are using appropriate paper for your print settings.
- **Paper Jams:**
  - Follow the on-screen instructions on the printer's display to clear paper jams.
  - Ensure paper is loaded correctly and not creased or damaged.
  - Do not overfill the paper trays.
- **Scanning/Copying Issues:**
  - Ensure the scanner glass and ADF are clean.
  - Verify that the document is placed correctly on the scanner glass or in the ADF.
  - Check network connectivity if scanning to a network destination.
- **Network Connectivity Problems:**
  - Verify that the Wi-Fi or Ethernet cable is securely connected.
  - Check your router and network settings.
  - Run the network connection test from the printer's control panel.

For more detailed troubleshooting, refer to the comprehensive guide on the official Brother support website.

Specifications

Key technical specifications for the Brother MFC-J3940DW printer:

Feature	Specification
Model Name	MFC-J3940DW
Functions	Print, Scan, Copy, Fax
Printing Technology	Inkjet
Maximum Print Speed (Mono/Color)	28 ppm / 28 ppm
Maximum Print Resolution	1200 x 4800 dpi
Scanning Optical Resolution	1200 x 4800 dpi
Duplex Printing	Automatic (up to A3)

Connectivity	Hi-Speed USB 2.0, Ethernet, Wi-Fi (IEEE 802.11b/g/n), Wi-Fi Direct
Mobile Compatibility	Apple AirPrint, Mopria Print Service
Paper Capacity	2x Paper Trays (up to 500 sheets total), Multipurpose Tray
Maximum Media Size	A3
Compatible Ink	LC462 Series
Item Weight	23.4 Kilograms
Dimensions (D x W x H)	47.7D x 57.6W x 37.5H centimetres



Image: Brother MFC-J3940DW printer with its dimensions (depth, width, height) indicated.

Warranty and Support

Your Brother MFC-J3940DW printer comes with a comprehensive warranty and access to customer support.

Warranty Information

The Brother MFC-J3940DW is covered by a **36 Months on-site warranty**. Please retain your proof of purchase for warranty claims. For specific terms and conditions, refer to the warranty documentation included with your product or visit the official Brother website.

Customer Support

For technical assistance, driver downloads, FAQs, or further support, please visit the official Brother support website. You can also find contact information for your regional Brother customer service center there.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Example: How do I reset this device or fix this error?

Details

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