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> AIKE Wall Mount Commercial Automatic Soap Dispenser User Manual

AIKE AK1210

AIKE Wall Mount Commercial Automatic Soap Dispenser User Manual

Model: AK1210 | Brand: AIKE

INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your AIKE Wall Mount Commercial Automatic Soap Dispenser. Designed for efficiency and hygiene, this automatic dispenser is suitable for various commercial and high-traffic environments, providing a touch-free solution for liquid soap or hand sanitizer.

KEY FEATURES

- Easy Power Control:** Press and hold the setting button located at the bottom of the dispenser to power the unit on or off.
- Versatile Installation:** Designed for surface mounting using screws. Ensure a minimum installation distance from the unit to the desktop: 10 inches (25.4 cm) for normal surfaces and 13.8 inches (35 cm) for reflective surfaces.
- Large Capacity:** Features an 850ml (approximately 28 fl oz) reservoir, supporting over 500 dispenses, making it ideal for high-traffic commercial bathrooms and facilities.
- Adjustable Dispense Volume:** Offers 5 levels of liquid soap supply, ranging from 0.5ml to 2.5ml per dispense. The dispense volume can be easily adjusted using the setting button to suit different soap types and user preferences.
- Durable Construction:** Made from high-quality plastic, ensuring long-lasting performance in demanding environments.

PACKAGE CONTENTS

Please verify that all items are present in your package:

- AIKE Automatic Soap Dispenser (Model AK1210)
- Mounting Plate
- Screws and Wall Anchors
- Adhesive Glue (for alternative mounting)
- Key for Refill Compartment

- User Manual

Note: 4 AA batteries are required for operation and are not included in the package.

SETUP

1. Battery Installation

To install the batteries, locate the battery compartment at the bottom of the dispenser. Insert 4 AA batteries, ensuring correct polarity. Once inserted, slide the battery holder back into place until it clicks securely.

Powered by 4 AA batteries

easy to replace, ready to use



(Batteries are not included in the package)

Figure 1: Battery installation in the dispenser's bottom compartment.

2. Mounting the Dispenser

The dispenser can be mounted using screws or adhesive. Choose a suitable location on a wall, ensuring it is at least 10 inches (25.4 cm) above a normal desktop or 13.8 inches (35 cm) above a reflective desktop to prevent accidental

activation.

1. **For Screw Mounting:** Mark the desired drill points using the mounting plate as a template. Drill holes, insert wall anchors, and secure the mounting plate with screws. Align the dispenser with the plate and slide it down to lock into place.
2. **For Adhesive Mounting:** Clean the wall surface thoroughly. Apply the provided adhesive glue to the back of the mounting plate. Press the plate firmly against the wall and hold for a few seconds. Allow the adhesive to cure for 48 hours before attaching the dispenser.



Figure 2: Recommended minimum installation distance from the counter.

3. Filling the Dispenser

To fill the dispenser, use the provided key to unlock and open the top cover. Pour liquid soap or hand sanitizer into the reservoir, being careful not to overfill. Close the top cover securely until it locks.

850ML Large Capacity

wide opening, easy refilling



Figure 3: Refilling the 850ml capacity reservoir.

OPERATION

1. Powering On/Off

After installing batteries, press and hold the setting button located at the bottom of the dispenser for a few seconds to turn the unit on. The indicator light will illuminate. To turn off the dispenser, repeat the same action.

2. Dispensing Soap

Once powered on, simply place your hand under the sensor located at the bottom of the dispenser. The infrared sensor will detect your hand and automatically dispense a measured amount of liquid soap or sanitizer.



Figure 4: Automatic dispensing when hand is placed under the sensor.

3. Adjusting Dispense Volume

The dispenser offers 5 adjustable levels for the amount of soap dispensed. To change the volume, briefly press the setting button at the bottom of the dispenser. Each press will cycle through the different dispense volume settings (0.5ml to 2.5ml). The indicator light may change or flash to indicate the current setting.



Figure 5: Adjusting the dispense volume using the setting button.

MAINTENANCE

Refilling

Monitor the liquid level through the clear window on the front of the dispenser. When the level is low, unlock and open the top cover with the key and refill as described in the Setup section. Regular refilling ensures continuous operation.

Cleaning

To maintain hygiene and appearance, regularly wipe the exterior of the dispenser with a soft, damp cloth. Avoid using abrasive cleaners or solvents that could damage the surface. Do not submerge the unit in water.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Dispenser does not turn on.	No batteries, incorrect battery installation, or dead batteries.	Ensure 4 AA batteries are installed correctly with proper polarity. Replace with new batteries if necessary. Press and hold the power button to activate.
No soap dispenses.	Reservoir is empty, sensor is blocked, or dispenser is off.	Refill the soap reservoir. Ensure nothing is obstructing the sensor. Verify the dispenser is powered on.
Dispensing too much/too little soap.	Dispense volume setting is incorrect.	Briefly press the setting button at the bottom to cycle through the 5 dispense volume levels until the desired amount is achieved.
Dispenser activates unintentionally.	Object too close to sensor, or reflective surface interfering.	Ensure the dispenser is mounted at the recommended minimum distance from the counter (10 inches for normal, 13.8 inches for reflective surfaces). Remove any objects directly below the sensor.

SPECIFICATIONS

Feature	Detail
Model Number	AK1210
Color	White
Material	Plastic
Product Dimensions (L x W x H)	5.04" x 4.72" x 11.1" (12.8 cm x 12 cm x 28.2 cm)
Material Type Free	BPA Free
Shape	Square
Unit Count	1.0 Count
Item Weight	1.96 pounds (0.89 kg)
Manufacturer	Zhejiang AIKE Appliances Co., Ltd.
Batteries Required	Yes (4 x AA)

WARRANTY AND SUPPORT

This AIKE Automatic Soap Dispenser comes with a **2-year warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

For technical support, warranty claims, or any questions regarding your product, please contact AIKE customer service. Refer to the product packaging or the official AIKE website for the most current contact information.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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