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› [Targus](#) /

› Targus 24-inch USB-C Docking Computer Monitor User Manual

Targus DM4240PUSZ

Targus 24-inch USB-C Docking Monitor User Manual

Model: DM4240PUSZ

INTRODUCTION

Thank you for choosing the Targus 24-inch USB-C Docking Monitor. This integrated display solution is designed to simplify your workspace by combining a high-resolution monitor with a versatile docking station. It provides seamless connectivity, power delivery, and essential peripherals like a webcam and microphones, all through a single USB-C cable.

This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your new monitor. Please read it thoroughly before use to ensure optimal performance and longevity of your device.



Image: Front view of the Targus 24-inch USB-C Docking Monitor.

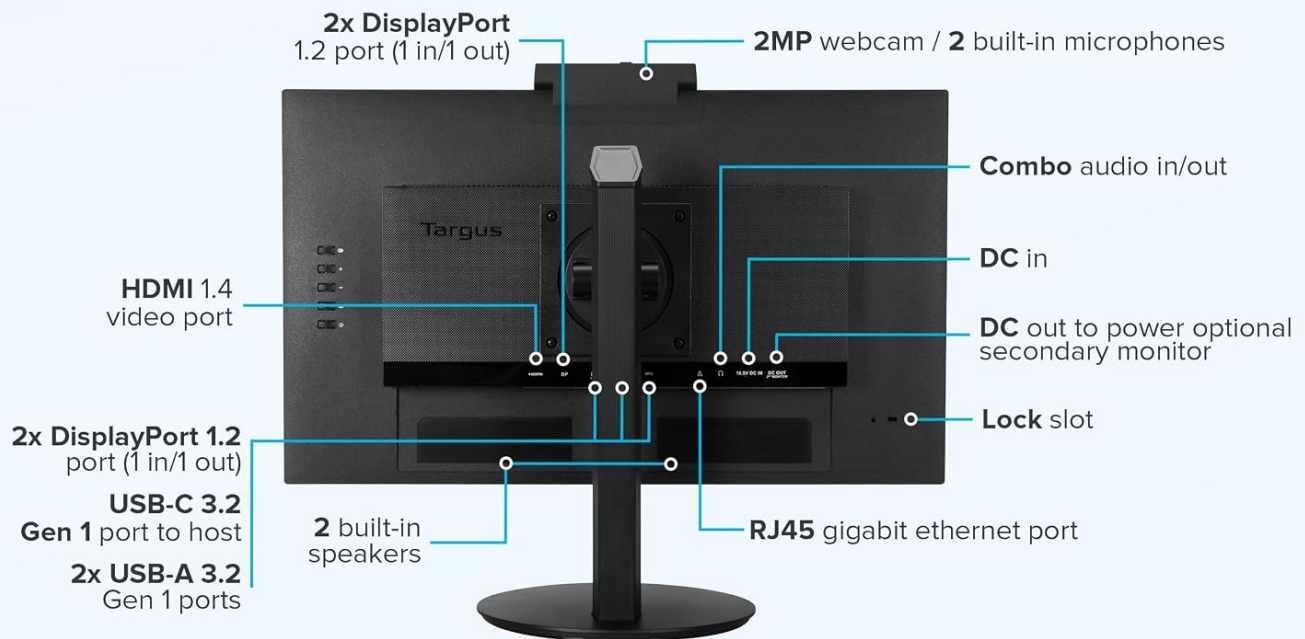
SETUP

Follow these steps to set up your Targus 24-inch USB-C Docking Monitor:

1. **Unpack the Monitor:** Carefully remove all components from the packaging. Ensure all parts are present: monitor, stand, power adapter, USB-C cable, and any other included accessories.
2. **Assemble the Stand:** Attach the monitor panel to the stand base. Ensure it is securely fastened according to the quick start guide included in the box.
3. **Connect Power:** Plug the power adapter into the monitor's DC IN port and then into a power outlet.
4. **Connect to Your Device:**
 - For full docking functionality (video, data, power delivery), connect your laptop or compatible device to the monitor's **USB-C (100W Delivery)** port using the provided USB-C cable.
 - Alternatively, for video only, connect your device using an **HDMI** or **DisplayPort** cable to the corresponding ports on the monitor.

5. **Connect Peripherals:** Utilize the various ports on the monitor to connect your essential peripherals:
- **USB-A 3.2 Gen 1 Ports:** For keyboard, mouse, external hard drives, etc.
 - **RJ45 Gigabit Ethernet Port:** For wired network connection.
 - **Combo Audio In/Out:** For headphones or external speakers.
 - **DC Out (2nd Monitor):** To power an optional secondary Targus monitor (DM4240SUSZ, sold separately).
6. **Power On:** Press the power button on the monitor. Your connected device should automatically detect the display.

24-Inch USB-C Docking Monitor



Full HD 1920x1080 resolution

Diagonal : 23.8 in
Length/Height : 20.7 in
Width : 21.2 in
Depth : 9.15 in



No drivers required

Targus

Image: Rear view of the monitor highlighting various input/output ports for connectivity.

Setup Video Guide

Your browser does not support the video tag.

Video: An official video demonstrating the setup and features of the Targus 24-inch USB-C Docking Monitor with 100W Power Delivery.

OPERATING INSTRUCTIONS

The Targus Docking Monitor offers various features to enhance your productivity:

- **Display Adjustments:** The monitor features adjustable height, screen tilt (-5° to 23°), 360-degree swivel, and 90-degree pivot for portrait or landscape orientation. Adjust the screen to your preferred viewing angle for ergonomic comfort.

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24-Inch USB-C docking monitor with 100W PD

Works with optional 24-inch secondary monitor



Pivot : 90°



Swivel 360°
degrees

Tilt : -5° to 23°



Height adjustment : 1.3 cm / 5.1 inches

Image: Diagram illustrating the monitor's swivel, tilt, pivot, and height adjustment capabilities.

- **Built-in Webcam and Microphones:** The integrated 2M Pixel webcam and dual microphones allow for clear video conferencing without needing external devices. Ensure your operating system grants permission for applications to access the camera and microphone.
- **Daisy-Chaining Secondary Monitor:** For an expanded workspace, you can connect a secondary Targus monitor (DM4240SUSZ, sold separately) by daisy-chaining it from the primary docking monitor. Refer to the secondary monitor's manual for specific connection instructions.

Pairs with Targus Secondary Monitor

DM4240SUSZ (sold separately)



Image: A dual monitor setup demonstrating the use of a primary Targus docking monitor with a secondary monitor.

- **Operating System Compatibility:** The monitor and its docking features are compatible with Windows, macOS, Chrome OS, Android, and Linux platforms, providing broad flexibility for various computing environments.

MAINTENANCE

To ensure the longevity and optimal performance of your Targus Docking Monitor, follow these maintenance guidelines:

- **Cleaning the Screen:** Use a soft, lint-free cloth slightly dampened with water or a non-abrasive screen cleaner. Never spray liquid directly onto the screen.
- **Cleaning the Casing:** Wipe the monitor casing with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Ventilation:** Ensure the ventilation openings on the monitor are not blocked. Proper airflow prevents overheating.
- **Storage:** If storing the monitor for an extended period, disconnect it from power and store it in a cool, dry place, ideally in its original packaging.
- **Avoid Extreme Conditions:** Do not expose the monitor to extreme temperatures, humidity, or direct sunlight.

TROUBLESHOOTING

If you encounter issues with your Targus Docking Monitor, refer to the following common problems and solutions:

Problem	Possible Solution
No display/Black screen	• Ensure the power cable is securely connected to the monitor and the power outlet. • Verify the USB-C, HDMI, or DisplayPort cable is firmly connected to both the monitor and your computer. • Check if the monitor is set to the correct input source (e.g., USB-C, HDMI, DP) using the monitor's OSD menu. • Restart your computer.
No audio from speakers/headphones	• Ensure the audio cable (if used) is properly connected. • Check your computer's sound settings to ensure the monitor's audio output is selected as the default device. • Adjust the volume on both the monitor and your computer.
Webcam/Microphones not working	• Ensure the USB-C connection is active, as it carries the webcam/microphone data. • Check your operating system's privacy settings to ensure applications have permission to access the camera and microphone. • Verify the webcam privacy shutter (if present) is open.
Peripherals (keyboard, mouse) not responding	• Ensure the USB-C cable is properly connected and providing data. • Try connecting the peripheral to a different USB-A port on the monitor. • Test the peripheral by connecting it directly to your computer.

If the problem persists after trying these solutions, please contact Targus customer support.

SPECIFICATIONS

Feature	Detail
Model Number	DM4240PUSZ
Screen Size	24 Inches (23.8" diagonal viewable area)
Screen Resolution	1920x1080 (Full HD 1080p)
Max Screen Resolution	1920 x 1200
Aspect Ratio	16:9
Screen Surface Description	Glossy
USB-C Power Delivery	Up to 100W
USB Ports	2x USB-A 3.2 Gen 1, 1x USB-C (Host)

Feature	Detail
Video Ports	1x HDMI, 1x DisplayPort In, 2x DisplayPort 1.2 (1 In/1 Out)
Audio	Built-in speakers, 2x Microphones, 1x Combo Audio In/Out
Webcam	Integrated 2M Pixel webcam
Ethernet	1x GB Ethernet port (RJ45)
Adjustability	Adjustable Height, Tilt, 360° Swivel, 90° Pivot
Item Weight	11 pounds
Product Dimensions	3 x 10 x 10 inches (LxWxH)
Color	One Color

WARRANTY AND SUPPORT

Targus products are designed for quality and reliability. For information regarding the warranty period and terms for your DM4240PUSZ monitor, please refer to the warranty card included with your product or visit the official Targus website.

For technical support, troubleshooting assistance beyond this manual, or to inquire about replacement parts, please contact Targus Customer Support through their official website or the contact information provided in your product documentation. Please have your model number (DM4240PUSZ) and purchase details ready when contacting support.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question