

Hisense U5120GW+

Hisense U5120GW+ 7.1.2ch Premium Sound Bar User Manual

Model: U5120GW+ | Brand: Hisense

1. INTRODUCTION

The Hisense U5120GW+ 7.1.2ch Premium Sound Bar with Wireless Subwoofer is designed to provide an immersive audio experience for your home entertainment system. Featuring 570 watts of powerful sound delivered through a 14-speaker array, including nine front-firing, two side-firing, and two up-firing speakers, along with a robust 8-inch wireless subwoofer, this system fills any room with rich, distortion-free sound. Advanced audio technologies like Dolby Atmos and DTS:X create a dynamic soundstage that seemingly flows all around you, enhancing your sense of immersion in movies, games, and music. The soundbar also offers various equalization presets, including Movie, Game, Music, and Night modes, to optimize audio specifically for your content or time of day. With multiple connectivity options such as HDMI eARC, Bluetooth, Type-C, Optical, AUX, and USB, integrating the U5120GW+ into your existing setup is straightforward and convenient.

2. WHAT'S IN THE BOX

Carefully unpack all components and ensure you have the following items:

- Sound Bar
- Wireless Subwoofer
- HDMI cable
- Optical cable
- Wall mounting kit
- Remote Control (with 2 AAA batteries included)



Image: The Hisense U5120GW+ sound bar system, including the main sound bar unit, two wireless rear speakers, and a wireless subwoofer.

3. SETUP

3.1 Physical Placement

Optimal placement of your sound bar system is crucial for the best audio experience. Position the sound bar directly below your television, centered for balanced sound. The wireless subwoofer can be placed anywhere in the room, ideally near a wall or corner to enhance bass response, as its wireless connection provides flexibility. The compact 8-inch subwoofer delivers powerful bass down to 40Hz.

Theater experience at home, perfect for your TV



Image: A Hisense sound bar and subwoofer positioned in a living room setup with a large television, illustrating a typical home theater arrangement.

3.2 Connections

The U5120GW+ offers various connection options to integrate with your devices:

- **HDMI eARC:** For the highest quality audio and simplified control, connect your TV to the sound bar using the included HDMI cable via the HDMI eARC port. This allows a single cable to carry high-quality audio from your TV to the sound bar and enables control of compatible devices with one remote.
- **Optical:** Connect to your TV or other audio source using an optical cable for digital audio transmission.
- **AUX:** Use an AUX cable for analog audio connections.
- **USB:** For playing media directly from a USB storage device.
- **Type-C:** Provides additional connectivity options.

The built-in 4K HDR Pass-Through technology ensures that there are no sacrifices to 4K or HDR video quality when connected through the sound bar, allowing you to enjoy a premium audio-visual experience.

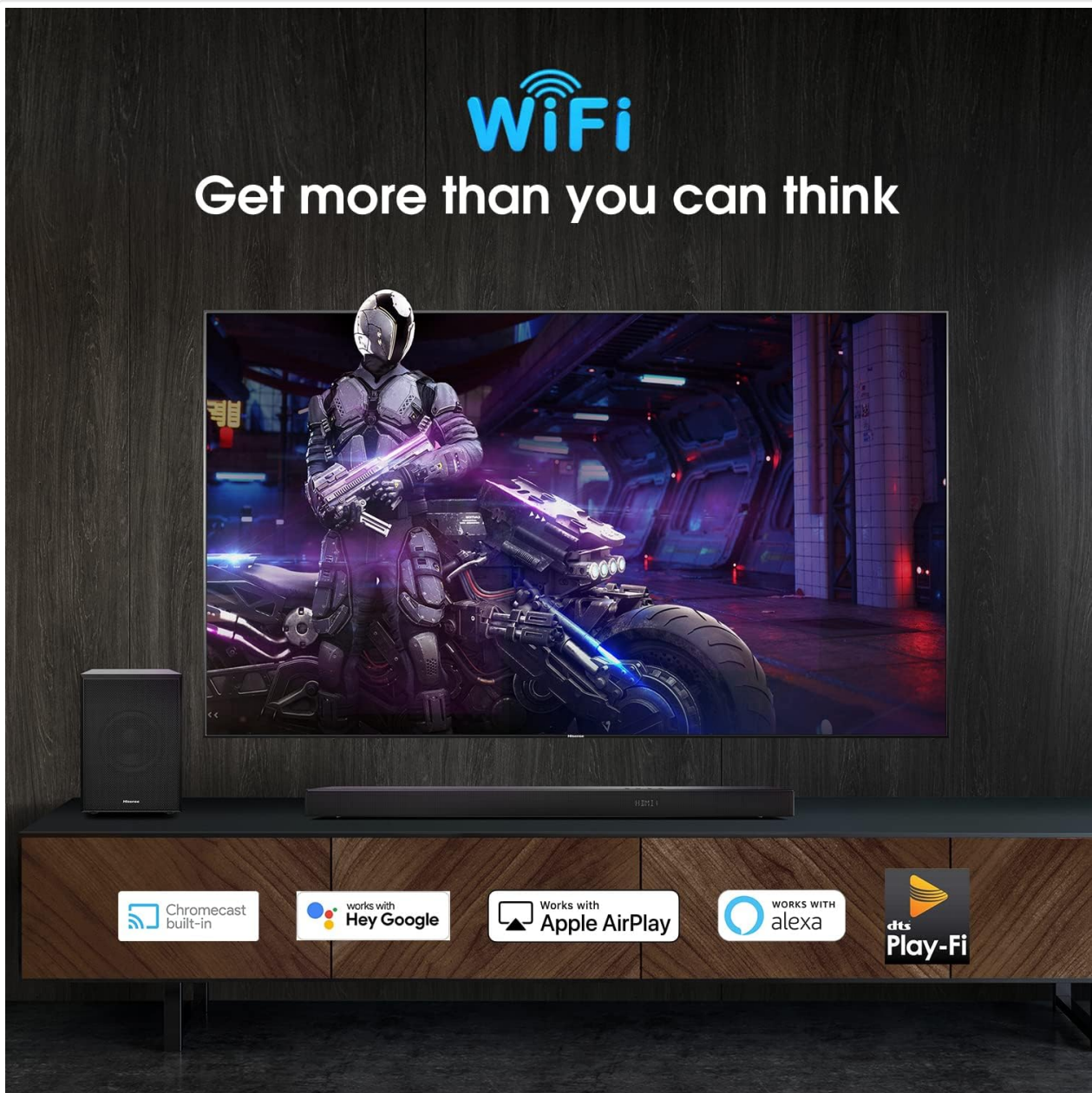


Image: A Hisense sound bar connected to a television, showcasing WiFi connectivity features and compatibility with Chromecast built-in, Hey Google, Apple AirPlay, Alexa, and DTS Play-Fi for seamless integration into smart home ecosystems.

3.3 Initial Power On

After connecting all necessary cables, plug the sound bar and wireless subwoofer into power outlets. The units should automatically pair. Follow any on-screen prompts on your TV if using HDMI eARC for initial setup.

4. OPERATING INSTRUCTIONS

4.1 Basic Controls

Control your sound bar using the included remote control or the buttons on the unit itself. Adjust volume, switch input sources, and select sound modes.

4.2 Sound Modes (EQ Modes)

The U5120GW+ features 7 EQ modes to optimize sound for different content types:

- **Movie Mode:** Enhances dialogue clarity and cinematic effects for films.
- **Game Mode:** Optimizes audio for gaming, providing clear sound effects and immersive environments.

- **Music Mode:** Delivers balanced and rich audio for music playback.
- **Night Mode:** Reduces dynamic range for quieter listening, ideal for late-night viewing.
- **Sports Mode:** Accentuates commentary and crowd noise for live sports.
- **AI Mode:** Intelligently optimizes sound based on the content being played.
- **News Mode:** Focuses on vocal clarity for news broadcasts and talk shows.

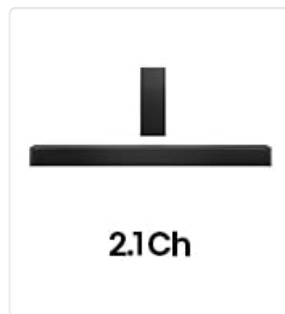


Image: A visual representation of the Hisense sound bar's EQ modes and settings, including options for Sports, Music, Movie, Game, Night, and News modes, allowing users to optimize audio for various content types.

4.3 Wireless Music Streaming

Enjoy your favorite music, podcasts, and more directly from your sound bar with built-in Bluetooth technology and Apple Airplay 2 support. This allows for easy wireless streaming from compatible devices like smartphones, tablets, and laptops.

4.4 Hi-Res Audio and Hi-Remaster Technology

The U5120GW+ supports Hi-Res Audio, providing superior sound quality with more detail than standard audio formats. The Hi-Remaster technology further enhances audio by regenerating missing frequencies and improving detail, ensuring a rich and accurate sound reproduction.



Image: A Hisense sound bar illustrating the benefits of Hi-Res Audio and Hi-Remaster technology, showing how it enhances audio detail and quality compared to lower resolution formats.

Video: An official Hisense video demonstrating the features and immersive audio experience of the Hisense U series Soundbar, highlighting its speaker array, powerful subwoofer, multiple connectivity options, 360-degree immersive audio, AI-optimized sound modes, and Hi-Res audio capabilities.

5. MAINTENANCE

To ensure the longevity and optimal performance of your Hisense sound bar system, follow these maintenance

guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the surfaces of the sound bar and subwoofer. Avoid using liquid cleaners or abrasive materials, as they may damage the finish.
- **Ventilation:** Ensure proper ventilation around the sound bar and subwoofer. Do not block any ventilation openings.
- **Environment:** Keep the system away from direct sunlight, heat sources, and excessive moisture. This product is not waterproof.
- **Power:** Disconnect the power cord from the wall outlet if the unit will not be used for an extended period.

6. TROUBLESHOOTING

If you encounter issues with your Hisense U5120GW+ sound bar, refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
No sound from the sound bar.	Power not connected, incorrect input source, volume too low.	Ensure power cords are securely plugged in. Select the correct input source (HDMI, Optical, Bluetooth, etc.). Increase the volume on both the sound bar and your TV/device.
Subwoofer not producing sound.	Subwoofer not paired, power issue.	Ensure the subwoofer is powered on. Check if the subwoofer is wirelessly paired with the sound bar (refer to pairing instructions in the full manual if needed).
Poor dialogue clarity.	EQ mode not optimized, audio mix of content.	Switch to 'Movie Mode' or 'AI Mode' for improved dialogue. Adjust the sound bar's treble level if available. Note that some content's audio mix may inherently have lower dialogue levels.
Bluetooth connection issues.	Device too far, interference, pairing mode not active.	Ensure your device is within the 33-foot Bluetooth range. Remove any obstacles between the sound bar and your device. Put the sound bar into Bluetooth pairing mode and re-attempt connection.
Remote control not working.	Batteries depleted, obstruction.	Replace the 2 AAA batteries in the remote. Ensure there is no obstruction between the remote and the sound bar's sensor.

If the issue persists, please contact Hisense customer support for further assistance.

7. SPECIFICATIONS

Feature	Detail
Model Name	Hisense Premium U series Soundbar
Speaker Type	Soundbar, Wireless Subwoofer
Surround Sound Channel Configuration	7.1.2

Feature	Detail
Speaker Maximum Output Power	570 Watts
Woofer Diameter	8 Inches
Connectivity Technology	Bluetooth, Type-C, Wi-Fi, USB, HDMI (eARC)
Wireless Communication Technology	Bluetooth, Airplay, Wi-Fi
Bluetooth Range	33 Feet
Product Dimensions	47.2"D x 4.4"W x 2.9"H
Item Weight	11 Pounds
Color	Black
Power Source	Corded Electric
Control Method	Voice, Remote Control
Water Resistance Level	Not Water Resistant
Batteries Required	2 AAA batteries (included for remote)
First Available Date	November 21, 2022



Image: The dimensions of the Hisense sound bar, showing a length of 47.2 inches, a width of 4.4 inches, and a height of 2.9 inches.

8. WARRANTY AND SUPPORT

This Hisense U5120GW+ Sound Bar comes with a **1-YEAR** warranty from the date of purchase. Please retain your proof of purchase for warranty claims.

For technical support, troubleshooting assistance, or warranty inquiries, please visit the official Hisense support website or contact their customer service department. Contact information can typically be found on the Hisense website or in the product packaging.

For more information and product registration, visit: [Hisense Support](#)

