

## Bose SoundDock Series II

# Bose SoundDock Series II Digital Music System User Manual

Model: SoundDock Series II

## 1. INTRODUCTION

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This manual provides essential instructions for setting up, operating, and maintaining your Bose SoundDock Series II Digital Music System. This system is designed to provide high-quality audio playback from compatible Apple iPod models through its integrated docking station. Please read this manual thoroughly before using your SoundDock system.

## 2. SAFETY INFORMATION

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Always observe the following safety precautions to reduce the risk of electric shock, fire, or injury:

- Do not expose the system to liquids or moisture.
- Ensure proper ventilation; do not block any ventilation openings.
- Use only the power supply provided by Bose or an authorized replacement.
- Do not attempt to service this product yourself. Refer all servicing to qualified service personnel.
- Place the system on a stable, level surface.

Refer to the label on the bottom of the SoundDock unit for specific electrical ratings and compliance information.



**Image:** Bottom label of the Bose SoundDock Series II. This label provides important product information, including the serial number [049371903430176AE](#), electrical input/output requirements (+18V 1A, -18V 1A), and various compliance certifications. It also states to refer to the instruction manual for proper installation and operating procedures.

### 3. PACKAGE CONTENTS

Carefully unpack your Bose SoundDock Series II system and ensure all components are present:

- Bose SoundDock Series II Digital Music System
- Power Supply Unit (PSM36W-208)
- AC Power Cord



**Image:** The Bose SoundDock Series II unit, accompanied by its power supply adapter and the detachable AC power cord. These are the primary components included with the system.

### 4. SETUP

## 4.1. Connecting Power

1. Connect the small plug from the power supply unit into the 'POWER' input jack on the back of the SoundDock system.
2. Attach the AC power cord to the power supply unit.
3. Plug the other end of the AC power cord into a working electrical outlet.



**Image:** Rear view of the Bose SoundDock Series II. This image highlights the 'POWER' input port, where the power supply connects, and the 'AUDIO IN' auxiliary input port for connecting external audio devices.

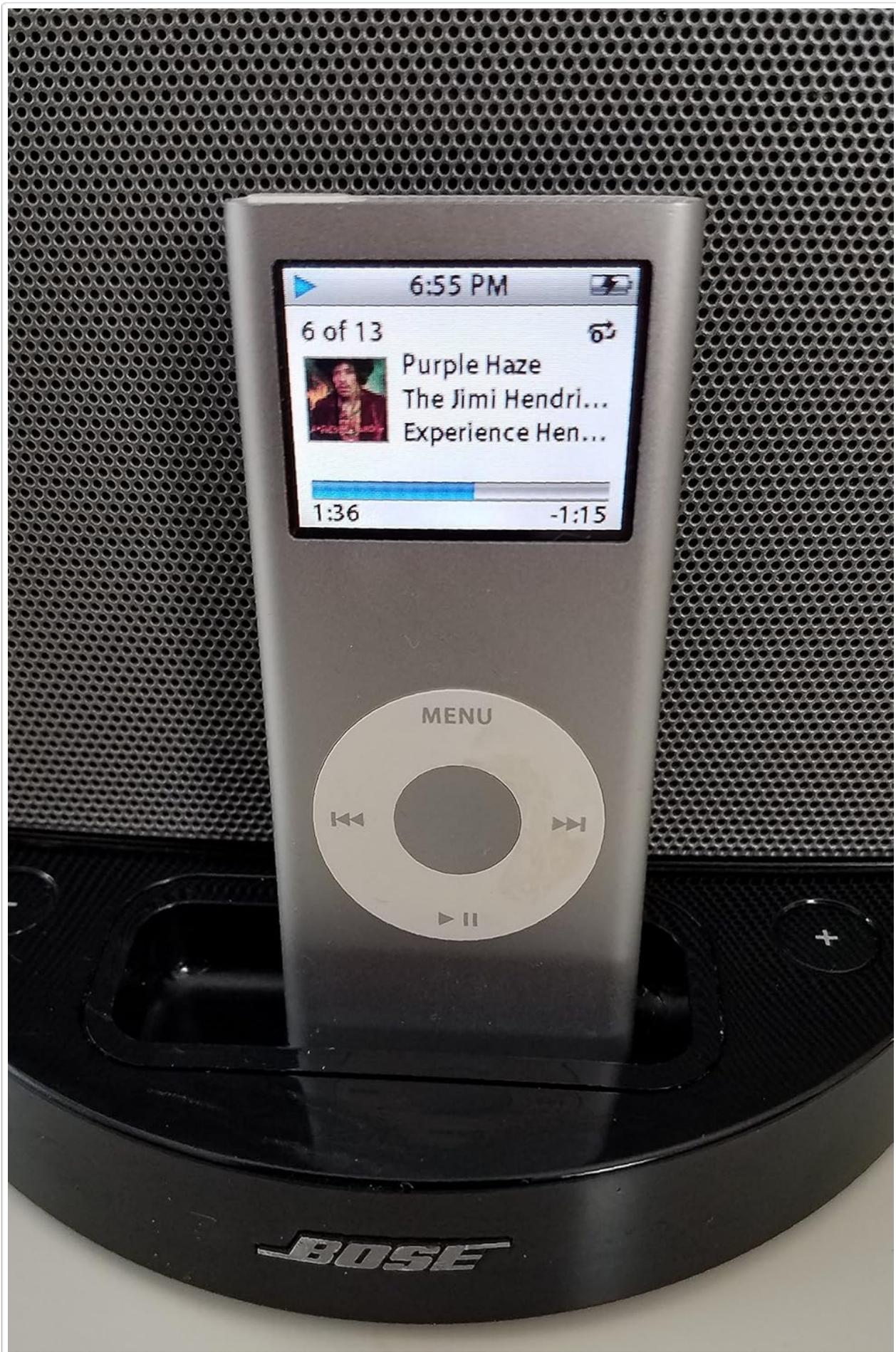




**Image:** A close-up view of the Bose power supply unit (Model: PSM36W-208). This adapter converts AC power to the DC voltage required by the SoundDock system, with specifications for input (100-240V) and output (+18V 1A, -18V 1A).

## 4.2. Placing Your iPod

Gently place your compatible iPod onto the 30-pin dock connector located on the front of the SoundDock system. Ensure it is seated firmly. The iPod will begin charging and the SoundDock will be ready for audio playback.



**Image:** An iPod device securely docked into the Bose SoundDock Series II. The iPod's screen displays music playback information, indicating a successful connection and readiness for audio output through the SoundDock speakers.



**Image:** A detailed view of the 30-pin dock connector on the Bose SoundDock Series II. This connector is designed for compatible iPod models. The image also shows the integrated volume control buttons ('+' and '-') located on either side of the docking area.

## 5. OPERATING THE SOUNDDOCK

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### 5.1. Basic Playback

Once your iPod is docked and the SoundDock is powered on, the iPod's audio will automatically play through the SoundDock speakers. Use the controls on your iPod to select music, play, pause, skip tracks, and navigate menus.

### 5.2. Volume Control

Adjust the playback volume using the '+' and '-' buttons located on the SoundDock unit, adjacent to the dock connector. You can also control the volume directly from your docked iPod.

### 5.3. Auxiliary Input

To play audio from other devices (e.g., MP3 players, smartphones without a dock connector), connect them to the 'AUDIO IN' port on the back of the SoundDock using a standard 3.5mm audio cable (not included). When a device is connected to the auxiliary input, the SoundDock will automatically switch to this source.

## 6. MAINTENANCE

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To ensure the longevity and optimal performance of your SoundDock system:

- **Cleaning:** Use a soft, dry cloth to clean the exterior surfaces. Do not use liquid cleaners or sprays.
- **Storage:** If storing the unit for an extended period, disconnect it from power and store it in a cool, dry place.
- **Dock Connector:** Keep the dock connector free of dust and debris to ensure a reliable connection with your iPod.

## 7. TROUBLESHOOTING

If you encounter issues with your SoundDock Series II, refer to the following common solutions:

Problem	Possible Solution
No power	Ensure the power cord is securely connected to the SoundDock, the power supply, and a working electrical outlet.
No sound from iPod	Verify the iPod is properly seated in the dock. Check the volume levels on both the SoundDock and the iPod. Ensure no device is connected to the 'AUDIO IN' port if you intend to use the iPod.
iPod not charging	Confirm the SoundDock is powered on and the iPod is correctly docked. Try reseating the iPod.
Sound distortion	Reduce the volume on both the SoundDock and the iPod. Ensure the audio source is not overdriven.

If the problem persists after trying these solutions, please contact customer support.

## 8. SPECIFICATIONS

- **Model:** SoundDock Series II
- **Manufacturer:** BOSE
- **Product Dimensions (L x W x H):** 6.65 x 11.91 x 6.48 inches
- **Item Weight:** 4.56 pounds
- **Color:** Black
- **Primary Connectivity:** 30-pin iPod Dock Connector
- **Auxiliary Input:** 3.5mm stereo jack
- **Serial Number:** 049371903430176AE

## 9. WARRANTY AND SUPPORT

This product is an Amazon Renewed item and is backed by the [Amazon Renewed Guarantee](#). This guarantee provides for a replacement or refund within 90 days of receipt if you are not satisfied with your purchase. For any issues or support inquiries regarding your renewed SoundDock system, please contact Amazon Renewed customer service directly.