TOPSKY DF04.01

TOPSKY Handset for Standing Desk DF04.01 (8-pin) User Manual

Model: DF04.01 (8-pin)

Introduction

This manual provides instructions for the proper installation, operation, and maintenance of your TOPSKY Handset for Standing Desk DF04.01 (8-pin). Please read this manual thoroughly before using the product to ensure safe and efficient operation.
This handset is specifically designed for use with the TOPSKY standing desk model DF04.01. Compatibility with other desk models is not guaranteed.

Product Overview

The TOPSKY Handset DF04.01 (8-pin) is a control unit for adjusting the height of compatible standing desks. It features an 8-pin connector for secure attachment to the desk's control box.



Image 1: Front view of the TOPSKY Handset DF04.01 (8-pin). This image shows the display screen and control buttons.

Setup

1. Unpacking

Carefully remove the handset from its packaging. Inspect for any signs of damage. If any damage is found, do not proceed with installation and contact customer support.

2. Connecting the Handset

1. Locate the 8-pin port on your TOPSKY standing desk's control box. Ensure the desk's power is disconnected before proceeding.
2. Align the 8-pin connector of the handset with the port on the control box.
3. Gently push the connector into the port until it is firmly seated. Do not force the connection.

4. Once connected, you may secure the handset to a convenient location on your desk using the provided mounting hardware (if applicable).

3. Power Connection

After connecting the handset, connect the standing desk's power cord to a suitable electrical outlet. The handset display should illuminate, indicating it is ready for operation.

Operating Instructions

Basic Height Adjustment

- **To raise the desk:** Press and hold the **UP** arrow button. The desk will move upwards. Release the button to stop at the desired height.
- **To lower the desk:** Press and hold the **DOWN** arrow button. The desk will move downwards. Release the button to stop at the desired height.

Memory Presets (If applicable)

Some TOPSKY standing desk models allow for saving preferred height settings. Refer to your specific desk's main manual for detailed instructions on setting and recalling memory positions. Typically, this involves:

1. Adjust the desk to your desired height.
2. Press the **"M"** or **"SET"** button (if present).
3. Press a numbered memory button (e.g., **"1"**, **"2"**) within a few seconds to save the current height to that preset.
4. To recall a saved height, simply press the corresponding numbered memory button. The desk will automatically move to the saved position.

Reset Function

If the desk encounters an error or does not respond correctly, a reset may be required. Consult your standing desk's main manual for the specific reset procedure. A common reset method involves:

1. Disconnect the power cord from the wall outlet.
2. Wait for at least 10 seconds.
3. Reconnect the power cord.
4. Press and hold the **DOWN** button until the desk reaches its lowest position and slightly retracts, then releases. This indicates a successful reset.

Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the surface of the handset. Do not use abrasive cleaners, solvents, or spray directly onto the unit.
- **Inspection:** Periodically check the connection cable for any signs of wear or damage. Ensure the 8-pin connector is securely seated.
- **Storage:** If storing the handset separately, keep it in a dry, dust-free environment away from extreme temperatures.

Troubleshooting

Problem	Possible Cause	Solution
Handset display is off / Desk does not respond.	No power, loose connection, or control box issue.	◦ Ensure the desk's power cord is securely plugged into a working outlet. ◦ Check the 8-pin connection between the handset and the control box. ◦ Perform a reset (refer to "Reset Function" in Operating Instructions). ◦ If the issue persists, contact customer support.
Desk moves erratically or stops unexpectedly.	Overload, obstruction, or calibration issue.	◦ Remove any excessive weight from the desk surface. ◦ Check for any obstructions preventing movement. ◦ Perform a reset (refer to "Reset Function" in Operating Instructions).
Memory presets are not working.	Presets not saved correctly or system error.	◦ Re-save your desired memory positions (refer to "Memory Presets" in Operating Instructions). ◦ Perform a reset.

Specifications

Feature	Detail
Model	DF04.01 (8-pin)
Brand	TOPSKY
Connector Type	8-pin
Compatible Devices	TOPSKY standing desk DF04.01
Material	Plastic
Color	Black
Item Dimensions (L x W x H)	7 x 6 x 3.1 inches
Power Source	Corded Electric (via desk control box)

Warranty Information

This TOPSKY Handset DF04.01 (8-pin) comes with a two-year manufacturer's warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use.
The warranty does not cover damage caused by misuse, accident, unauthorized modification, or improper installation. Please retain your proof of purchase for warranty claims.

Customer Support

For technical assistance, warranty claims, or further inquiries, please contact TOPSKY customer support through the retailer where the product was purchased or visit the official TOPSKY website.

When contacting support, please have your product model (DF04.01) and purchase information readily available.

Video Resources

No official product videos from the seller are available for this specific handset model at this time.

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