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Skullcandy S2RLW-Q740

Skullcandy Rail Wireless Earbuds Instruction Manual

Model: S2RLW-Q740

Introduction

Welcome to your Skullcandy Rail Wireless Earbuds. This manual provides detailed instructions on how to set up, operate, maintain, and troubleshoot your new earbuds to ensure optimal performance and longevity. The Skullcandy Rail earbuds feature advanced audio technology, long battery life, and durable construction for an enhanced listening experience.

What's in the Box

- Skullcandy Rail Wireless Earbuds
- Charging Case
- USB-C Charging Cable
- Multiple Sizes of Silicone Ear Gels (pre-installed and extra pairs)

Setup

Charging Your Earbuds

Before first use, fully charge your Skullcandy Rail earbuds and charging case. Connect the provided USB-C cable to the charging port on the case and to a USB power source. The LED indicator on the case will show charging status. A full charge provides up to 42 hours of total battery life (9 hours in earbuds + 33 hours in case).



Image: Skullcandy Rail Wireless Earbuds in their charging case, ready for use.

Pairing with Your Device

1. Remove both earbuds from the charging case. They will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), open Bluetooth settings.
3. Select "Skullcandy Rail" from the list of available devices.

4. Once connected, you will hear an audible confirmation.

Multipoint Pairing

The Skullcandy Rail supports multipoint pairing, allowing you to connect to two devices simultaneously. This enables seamless switching between devices without re-pairing.

Operating Instructions

Controls

Your Skullcandy Rail earbuds feature both touch controls and Skull-iQ voice control for convenient operation.

Voice Control (Skull-iQ)

Activate voice commands by saying "Hey Skullcandy" followed by your command. Examples include:

- "Hey Skullcandy, Next Track"
- "Hey Skullcandy, Pause Song"
- "Hey Skullcandy, Volume Up/Down"
- "Hey Skullcandy, Stay-Aware Mode On/Off"

Touch Controls

Customize touch controls via the Skullcandy App. Default controls typically include:

- Single Press: Play/Pause, Answer/End Call
- Double Press: Next Track, Reject Call
- Triple Press: Previous Track
- Hold: Volume Control, Activate Voice Assistant

Skull-iQ App Integration

Download the Skullcandy App to unlock full customization options, including:

- Personal Sound tuning
- Custom button settings
- EQ settings for music, movies, and podcasts
- Battery life tracking
- Tile™ finding technology activation

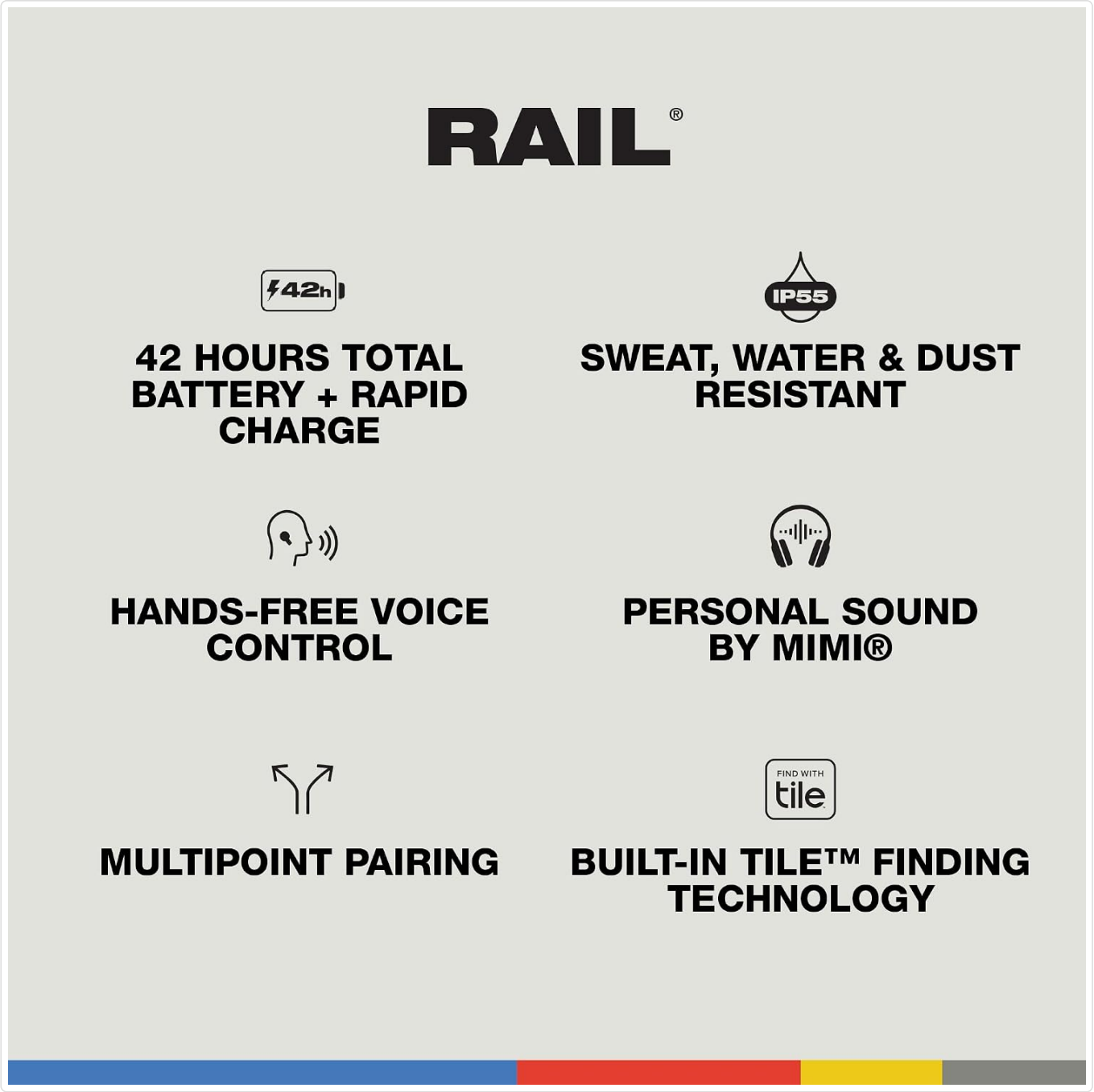


Image: Key features of Skullcandy Rail earbuds, including battery life and resistance ratings.

Features Overview

- **Latest Sound Tech:** Features Skullcandy's best driver for deep bass and a wide dynamic range. Personal Sound allows for audio optimization to your unique hearing profile.
- **42 Hours of Power:** Enjoy extended listening sessions with 9 hours of battery in the earbuds and an additional 33 hours from the charging case.
- **IP55 Sweat and Water Resistant:** Designed to withstand sweat, water, and dust, making them suitable for workouts and outdoor activities.
- **Built-in Tile™ Finding Technology:** Easily locate your lost earbuds using the Tile app.

▶ **Watch video online**
Rail True Wireless Earbuds

Video: Official product video showcasing the Skullcandy Rail True Wireless Earbuds and their features.

Maintenance

- **Cleaning:** Regularly wipe earbuds and charging case with a soft, dry cloth. For ear gels, remove and clean with mild soap and water, then dry thoroughly before reattaching.
- **Storage:** Store earbuds in their charging case when not in use to protect them and keep them charged.
- **Avoid Extreme Conditions:** Do not expose earbuds to extreme temperatures, humidity, or corrosive materials.

Troubleshooting

Issue	Solution
Missing audio in one earbud	Ensure both earbuds are properly charged. Try placing both earbuds back in the case, closing the lid for a few seconds, then removing them again. Re-pair with your device if necessary.
Pairing issues / Earbuds not connecting	Perform a full reset: Disconnect/forget "Skullcandy Rail" from your device's Bluetooth list. Place both earbuds in the charging case. Consult the Skullcandy App or User Guide for specific reset instructions, which usually involve holding a button on the earbuds while in the case.
Voice control not responding	Ensure the Skullcandy App is installed and updated. Check app settings to confirm voice control is enabled. Ensure earbuds are properly connected and microphone is not obstructed.

Specifications

Feature	Detail
Model Name	Rail
Model Number	S2RLW-Q740
Connectivity Technology	Wireless (Bluetooth)
Battery Life (Earbuds)	Up to 9 Hours
Total Battery Life (with Case)	Up to 42 Hours
Water Resistance Level	IP55 (Sweat and Water Resistant)
Control Type	Media Control, Touch, Voice
Audio Driver Type	Dynamic Driver
Frequency Range	20Hz – 20KHz
Item Weight	48.5 Grams (1.71 ounces)
Product Dimensions	5.71 x 3.54 x 1.22 inches

Warranty and Support

Your Skullcandy Rail Wireless Earbuds come with a 1-year US warranty. For warranty claims, technical support, or additional information, please visit the official Skullcandy website or contact their customer service. User guides and FAQs are also available through the Skullcandy App.
For more information, visit the Skullcandy Store on Amazon.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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