



Manuals.plus /

› Kratos /

› Kratos 28W-212 Commercial Electric Strip Warmer, 48" Long, with Cord and NEMA 5-15P Plug, 120V, 1100 Watts. Overhead Food Strip Heater User Manual

Kratos 28W-212

Kratos 28W-212 Commercial Electric Strip Warmer User Manual

Model: 28W-212

Introduction	Safety Information	Product Overview	Setup	Operation	Maintenance
	Troubleshooting	Specifications	Warranty & Support		

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Kratos 28W-212 Commercial Electric Strip Warmer. This high-wattage food warmer is designed to keep prepared food hot and fresh prior to service, making it ideal for commercial kitchens, cafeterias, restaurants, and food trucks. Please read this manual thoroughly before installation and operation.

2. SAFETY INFORMATION

WARNING: To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using this appliance.

- Read all instructions before using the appliance.
- Ensure the power supply matches the specifications listed on the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Keep the cord away from heated surfaces.
- Do not immerse the appliance in water or other liquids.
- Unplug from outlet when not in use and before cleaning. Allow to cool before handling.
- This appliance is intended for commercial use only.
- Installation must be performed by qualified personnel in accordance with all local electrical and safety codes.
- Do not block ventilation openings.
- Use only manufacturer-recommended attachments.

- Always ensure the unit is securely mounted before operation.

3. PRODUCT OVERVIEW

The Kratos 28W-212 is a 48-inch commercial electric strip warmer designed for efficient food holding. Its durable stainless steel construction ensures longevity in demanding commercial environments.

Key Features:

- Includes cord and NEMA 5-15P plug for simple plug-and-play installation.
- Aluminum deflector directs heat towards the food station for energy-efficient warming.
- Mounting brackets and hanging chains included for easy installation and versatility.
- Fully insulated control box for long-lasting performance.
- On/off toggle control for easy operation.
- Convenient heat indicator light.
- Keeps prepared food warm and ready to serve without over-drying.
- NSF and UL certified.

Product Images:



Figure 3.1: Front view of the Kratos 28W-212 Commercial Electric Strip Warmer.

This image shows the overall design of the 48-inch Kratos strip warmer, featuring its sleek stainless steel body and integrated hanging chains for overhead installation.

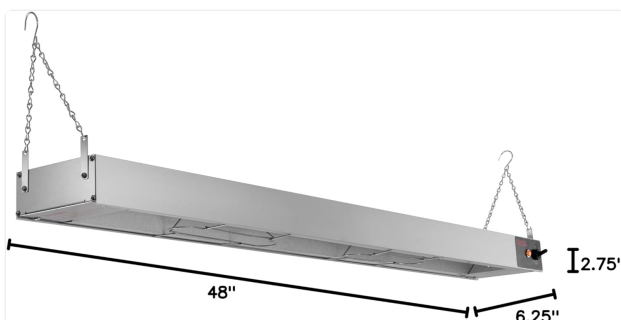


Figure 3.2: Product dimensions of the Kratos 28W-212.

This diagram illustrates the key measurements of the strip warmer: 48 inches long, 6.25 inches deep, and 2.75 inches high, along with callouts for the aluminum deflector and toggle controls.

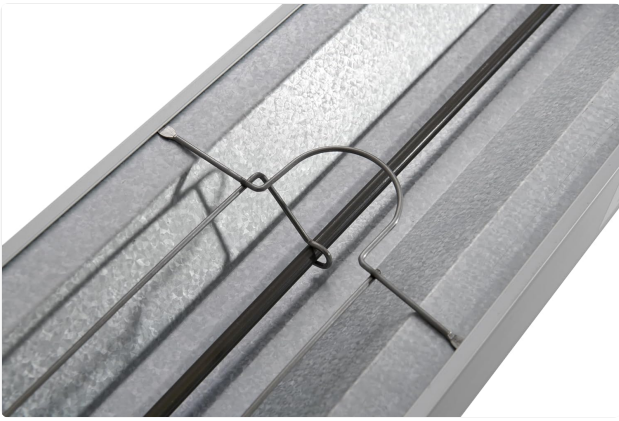


Figure 3.3: Close-up of the control panel.

A detailed view of the control panel, showing the Kratos branding, the simple ON/OFF toggle switch, and the orange heat indicator light.



Figure 3.4: View of the heating element and deflector.

This image provides a close-up of the internal heating element and the aluminum deflector, which is designed to efficiently direct heat downwards towards the food.

Product Video:

Your browser does not support the video tag.

This video provides an overview of Kratos commercial restaurant cooking equipment, showcasing the brand's commitment to durable and affordable solutions for various kitchen needs.

4. SETUP AND INSTALLATION

The Kratos 28W-212 strip warmer is designed for straightforward installation. It comes with mounting brackets and hanging chains for versatile placement.

Installation Steps:

- 1. Site Selection:** Choose a suitable location above your food holding area, ensuring adequate clearance from walls and other equipment. The location should be dry and well-ventilated.
- 2. Mounting:** Use the provided mounting brackets and hanging chains to securely suspend the strip warmer. Ensure the mounting surface can support the weight of the unit. Refer to local building codes and safety regulations for proper installation height and clearances.
- 3. Electrical Connection:** The unit is equipped with a NEMA 5-15P plug. Connect the plug to a dedicated 120V, 15A (or higher) electrical outlet. Ensure the outlet is properly grounded. Avoid using extension cords.
- 4. Optional Legs:** If using compatible legs (Kratos items 28W-533 and 28W-534), follow their specific installation instructions to convert the unit for countertop use.
- 5. Pre-Operation Check:** Before first use, inspect the unit for any shipping damage. Ensure all connections are secure and the unit is stable.

5. OPERATING INSTRUCTIONS

Operating the Kratos 28W-212 is simple and intuitive.

1. **Power On:** Once the unit is securely installed and plugged in, locate the ON/OFF toggle switch on the control box. Flip the switch to the "ON" position.
2. **Heat Indicator:** The orange heat indicator light will illuminate, signifying that the heating element is active and the unit is warming up.
3. **Food Placement:** Position your prepared food directly beneath the strip warmer. The aluminum deflector will focus heat to maintain serving temperatures without over-drying the food.
4. **Monitoring:** Periodically check food temperatures to ensure they remain within safe holding ranges.
5. **Power Off:** When finished, flip the toggle switch to the "OFF" position. The heat indicator light will turn off. Unplug the unit if it will not be used for an extended period.

Note: This unit provides consistent heat output. There is no variable temperature control. For applications requiring intermittent heating, an external timer may be used (not included).

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure the longevity and optimal performance of your Kratos strip warmer.

- **Daily Cleaning:**

- Always unplug the unit and allow it to cool completely before cleaning.
- Wipe down the exterior stainless steel surfaces with a damp cloth and mild, non-abrasive detergent.
- Dry thoroughly with a soft cloth to prevent water spots.

- **Periodic Inspection:**

- Regularly inspect the power cord for any signs of damage, fraying, or wear.
- Check the mounting hardware and chains for security and tightness.
- Ensure the heating element and deflector are free from debris or food buildup.

- **Do Not:**

- Use abrasive cleaners, scouring pads, or steel wool, as these can scratch the stainless steel finish.
- Spray water directly onto the unit or immerse it in water.

7. TROUBLESHOOTING

If you encounter issues with your Kratos 28W-212, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit does not turn on / No heat.	Not plugged in. Power outlet malfunction. Toggle switch is OFF. Internal wiring issue (less common).	Ensure the unit is securely plugged into a live outlet. Test the outlet with another appliance. Check circuit breaker. Flip the toggle switch to the "ON" position. If issues persist, contact qualified service personnel.
Heat indicator light is off, but unit is on.	Indicator light bulb failure.	The unit may still be heating. If the unit is producing heat, the light is the only issue. Contact service for replacement if desired.
Inconsistent heating or flickering.	Loose electrical connection. Damaged internal wiring or heating element.	Immediately unplug the unit. This indicates a serious electrical fault. Do not attempt to repair yourself. Contact qualified service personnel.

For problems not listed above, or if solutions do not resolve the issue, contact Kratos customer support or a qualified service technician.

8. SPECIFICATIONS

Attribute	Detail
Brand	Kratos
Model Number	28W-212
Product Dimensions	48"L x 6.25"W x 2.75"H
Material	Stainless Steel
Color	Silver
Voltage	120 Volts
Wattage	1100 Watts
Power Source	Corded Electric (NEMA 5-15P Plug)
Certifications	NSF, UL Certified
UPC	840232903607

9. WARRANTY AND SUPPORT

Kratos products are designed for commercial durability and are backed by a manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation included with your purchase or visit the official Kratos website.

For technical support, parts, or service inquiries, please contact Kratos customer service. You may also reach out to the seller, Central Restaurant, for assistance.

Contact Information:

- **Kratos Customer Service:** Refer to your product packaging or the Kratos official website for the most current contact details.
- **Seller (Central Restaurant):** [Seller Information Page](#)

