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Kratos 28W-213

Kratos 28W-213 Commercial Electric Strip Warmer User Manual

Model: 28W-213 | Brand: Kratos

Important Safety Information

Read all instructions carefully before operating this appliance to ensure safe and efficient use. Retain this manual for future reference.

- This appliance is intended for commercial use only.
- Ensure the power supply matches the specifications of the unit (120V, 1400 Watts).
- Always connect to a properly grounded outlet. Do not use extension cords or adapters.
- Do not operate the warmer with a damaged cord or plug. If damaged, contact qualified service personnel.
- Keep hands and foreign objects away from the heating element during operation.
- Allow the unit to cool completely before cleaning or performing maintenance.
- Do not immerse the unit in water or other liquids.
- Installation must be performed by qualified personnel in accordance with all local electrical and safety codes.

Product Overview

The Kratos 28W-213 Commercial Electric Strip Warmer is designed to maintain the temperature of prepared foods, ensuring they remain warm and ready for serving without over-drying. Its robust construction and user-friendly design make it suitable for various commercial food service environments.

Key Features

- Durable stainless steel construction for commercial kitchen environments.
- Fully insulated control box for enhanced safety and longevity.

- Simple on/off toggle control for straightforward operation.
- Includes mounting brackets and hanging chains for flexible installation.
- Equipped with an electric power cord and standard NEMA 5-15P plug.
- Aluminum deflector directs heat efficiently towards food, preventing over-drying.

Components

Familiarize yourself with the main components of your strip warmer:

- **Heating Element:** The internal component responsible for generating heat.
- **Control Box:** Houses the on/off switch and electrical connections.
- **Power Cord:** Attached cord with NEMA 5-15P plug for electrical connection.
- **Mounting Brackets:** Integrated points for attaching hanging chains.
- **Hanging Chains:** Provided for suspending the warmer above a food station.
- **Aluminum Deflector:** Internal reflective surface to optimize heat distribution.



Figure 1: Overall view of the Kratos 28W-213 Electric Strip Warmer, showing its stainless steel housing and included hanging chains for installation.

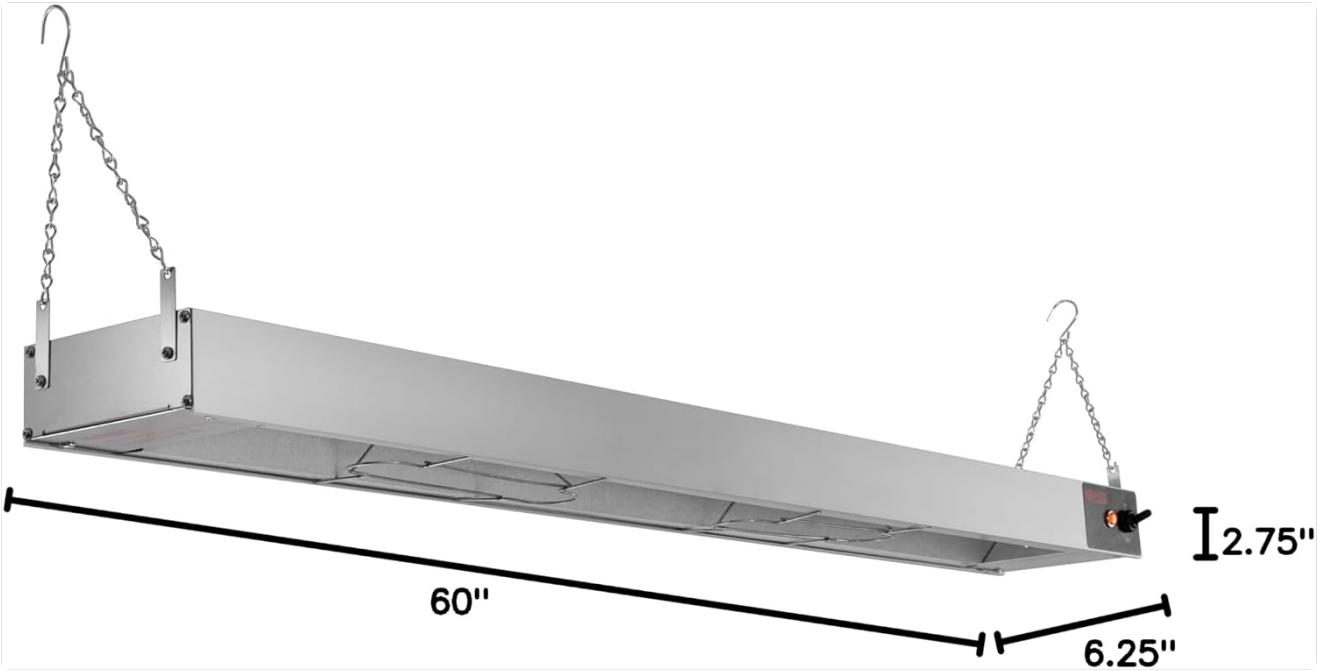


Figure 2: Dimensional view of the strip warmer, indicating its 60-inch length, 6.25-inch width, and 2.75-inch height.

Setup and Installation

Proper installation is crucial for the safe and effective operation of your strip warmer. It is recommended that installation be performed by a qualified professional.

1. Unpacking

1. Carefully remove the strip warmer and all accessories from the packaging.
2. Inspect the unit for any shipping damage. If damage is found, do not install or operate the unit. Contact your supplier immediately.
3. Ensure all components listed in the packaging contents are present.

2. Mounting

The strip warmer is designed for overhead suspension using the provided chains and mounting brackets.

1. Determine the optimal height and position above your food holding area. Ensure adequate clearance from walls and other equipment.
2. Securely attach the hanging chains to the integrated mounting brackets on the warmer.
3. Install appropriate ceiling hooks or support structures capable of safely holding the weight of the warmer.
4. Suspend the warmer, ensuring it is level and stable.



Figure 3: Close-up view of the control box and attached power cord with NEMA 5-15P plug.

3. Electrical Connection

1. Verify that the electrical outlet is a standard 120V, 60Hz, 15A (or higher) grounded receptacle.
2. The warmer is equipped with a NEMA 5-15P plug. Ensure the outlet matches this configuration.
3. Plug the power cord into the grounded electrical outlet.
4. Do not use adapters or modify the plug.

Operating Instructions

Operating the Kratos 28W-213 Strip Warmer is straightforward.

1. Powering On/Off

1. Once installed and connected to power, locate the toggle switch on the control box.
2. Flip the toggle switch to the "ON" position to activate the heating element. An indicator light (if present) may illuminate.
3. To turn off the warmer, flip the toggle switch to the "OFF" position.



Figure 4: Detailed view of the control box, showing the Kratos branding and the simple ON/OFF toggle switch for operation.

2. Usage Guidelines

- Place prepared food items directly beneath the warmer.
- The aluminum deflector is designed to direct heat efficiently. Avoid obstructing this area.
- Monitor food temperatures to ensure they remain within safe holding limits.
- The warmer is designed to maintain temperature, not to cook or reheat food.

Maintenance and Cleaning

Regular maintenance and cleaning will extend the life of your strip warmer and ensure hygienic operation.

1. General Cleaning

1. Always unplug the unit and allow it to cool completely before cleaning.

2. Wipe down the exterior stainless steel surfaces with a damp cloth and mild detergent.
3. Do not use abrasive cleaners, scouring pads, or harsh chemicals, as these can damage the finish.
4. Ensure no water or cleaning solutions enter the control box or come into contact with electrical components.
5. Dry all surfaces thoroughly after cleaning.

2. Inspection

1. Periodically inspect the power cord for any signs of damage, fraying, or cuts.
2. Check the mounting hardware and chains for security and wear.
3. Ensure the heating element and internal deflector are free from debris.
4. If any damage is observed, discontinue use and contact a qualified service technician.

Troubleshooting

Refer to the table below for common issues and their potential solutions.

Problem	Possible Cause	Solution
Warmer does not turn on.	No power to outlet. Power cord or plug damaged. Toggle switch in "OFF" position.	Check circuit breaker or fuse. Test outlet with another appliance. Inspect cord and plug. If damaged, discontinue use and contact service. Ensure switch is in "ON" position.
Insufficient heat output.	Heating element malfunction. Improper placement of food.	Contact qualified service personnel for inspection and repair. Ensure food is directly beneath the warmer and not too far away.
Unit emits unusual odors or smoke.	Foreign material on heating element. Electrical fault.	Immediately unplug the unit. Allow to cool and inspect for debris. Clean if safe. Immediately unplug the unit. Do not operate. Contact qualified service personnel.

If the problem persists after attempting these solutions, contact Kratos customer support or a qualified service technician.

Specifications

Attribute	Detail
Model	28W-213
Brand	Kratos
Type	Commercial Electric Strip Warmer
Power Source	Corded Electric
Voltage	120V
Wattage	1400 Watts
Plug Type	NEMA 5-15P
Material	Stainless Steel
Product Dimensions (L x W x H)	60" x 6.25" x 2.75"

Warranty and Support

For warranty information or technical support, please refer to the documentation provided with your purchase or contact Kratos customer service directly. Keep your purchase receipt and model number (28W-213) readily available when contacting support.

Contact information for Kratos customer service can typically be found on the manufacturer's official website or on the product packaging.

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