

Brookstone BNPM0004-010

# Brookstone Travel Neck Pillow Instruction Manual

Model: BNPM0004-010

## 1. PRODUCT OVERVIEW

The Brookstone Travel Neck Pillow is designed to provide comfortable and supportive neck and head rest during travel or upright activities. It features a U-shaped design with memory foam fill and a soft fleece casing, ensuring a comfortable experience.

# MEMORY FOAM TRAVEL PILLOW

**Brookstone®**  
TRAVEL ACCESSORIES

LENGTH: 12.6"  
WIDTH: 12.2"



Image 1: The Brookstone Travel Neck Pillow, showcasing its ergonomic U-shape and plush fleece material.

- **Memory Foam Core:** Conforms to your body for personalized support, reducing pressure during extended use.
- **Soft Fleece Casing:** Provides a breathable and comfortable surface.
- **U-Shaped Design:** Ergonomically shaped for optimal neck and chin support.
- **Lightweight and Portable:** Easy to carry for various travel scenarios.
- **Secure Snap Closure:** Allows for easy attachment to luggage or headrests.

## 2. SETUP AND USAGE

The Brookstone Travel Neck Pillow is ready for use directly out of its packaging. No assembly is required.

### 2.1 Wearing the Pillow

1. Position the U-shaped pillow around your neck, ensuring the open end faces forward.
2. Adjust the pillow to comfortably support your head and neck. The memory foam will adapt to your contours.



Image 2: Proper positioning of the neck pillow for optimal comfort during travel.

## 2.2 Using the Snap Closure

The pillow features a snap closure at the front, allowing for versatile use:

- **Secure Fit:** Snap the ends together to create a more secure fit around your neck, preventing the pillow from shifting.
- **Attachment to Luggage:** When not in use, snap the pillow around the handle of your suitcase or backpack for easy transport.
- **Car Headrest:** Attach the pillow to the back of a car headrest for convenient storage and access.



Image 3: Detail of the snap closure for securing the pillow.

### 3. MAINTENANCE

To ensure the longevity and hygiene of your Brookstone Travel Neck Pillow, follow these care instructions:

- **Casing:** The fleece casing is machine washable. Locate the zipper on the back seam to remove the memory foam insert before washing the cover.
- **Washing:** Machine wash the cover in cold water on a gentle cycle.
- **Drying:** Tumble dry on low heat or air dry to maintain the softness and integrity of the fleece. Do not bleach or iron.
- **Memory Foam Insert:** The memory foam insert is not washable. If it becomes soiled, spot clean with a damp cloth and mild detergent, then air dry thoroughly away from direct sunlight.

### 4. SPECIFICATIONS

Feature	Detail
Brand	Brookstone
Model Name	CLASSIC MMRY PILLOW
Item Model Number	BNPM0004-010
Color	Black
Size	One Size
Fill Material	Memory Foam
Fabric Type	Fleece

Item Firmness	Soft
Product Dimensions	2 x 10 x 11 inches
Item Weight	9.9 ounces
Care Instructions	Machine Wash (cover only)
UPC	802875285168

## 5. TROUBLESHOOTING

---

This section addresses common inquiries regarding the Brookstone Travel Neck Pillow.

- **Pillow feels too firm/soft:** The memory foam is designed to adapt to your body heat and pressure. Allow a few minutes for it to conform. If it consistently feels too firm in cold environments, it may soften slightly with use.
- **Pillow does not stay in place:** Utilize the integrated snap closure to secure the pillow more firmly around your neck.
- **Fleece cover feels rough after washing:** Ensure you are washing the cover on a gentle cycle and tumble drying on low heat or air drying. Avoid high heat, which can damage fleece fibers.

## 6. WARRANTY AND SUPPORT

---

For information regarding product warranty, returns, or additional support, please refer to the retailer's policy where the product was purchased or visit the official Brookstone website. Keep your proof of purchase for any warranty claims.