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Real Flame 8700E-CHBW

Real Flame Gunnison Grand 64-inch Electric Fireplace User Manual

Model: 8700E-CHBW

INTRODUCTION

This manual provides comprehensive instructions for the safe and efficient operation, assembly, and maintenance of your Real Flame Gunnison Grand 64-inch Electric Fireplace. Please read all instructions carefully before assembly and use to ensure proper function and safety.

IMPORTANT SAFETY INFORMATION

- Always plug the unit into a standard three-prong outlet.
- Do not block air vents. Ensure proper clearance around the fireplace for adequate ventilation.
- The fireplace features an automatic safety shut-off to prevent overheating. If the unit shuts off unexpectedly, unplug it, wait 10 minutes, and then plug it back in.
- The mantel supports up to 30 lbs. Do not exceed this weight limit.
- A television can be hung above the fireplace, but it should not be placed directly on the mantel.
- Keep combustible materials at least 3 feet (0.9 meters) away from the front of the fireplace.
- This appliance is for indoor use only.
- Do not operate the fireplace with a damaged cord or plug, or if the heater has malfunctioned or been dropped/damaged.
- Ensure all components are securely assembled before operation.

PRODUCT OVERVIEW

The Real Flame Gunnison Grand Electric Fireplace provides supplemental heat and ambiance to your living space. It features a rustic barnwood finish mantel with hidden storage compartments and a Vivid Flame Grand Electric Firebox.

Components Included:

- Mantel
- Replaceable Electric Fireplace Heater Insert
- Remote Control
- 6-foot Power Cord with Lay-Flat Plug
- Anti-topple Safety Device and Hardware

Key Features:

- Realistic flame effect with six color options and five brightness levels.
- Adjustable thermostat for temperature control.
- Multiple timer functions for automatic shut-off.
- Provides supplemental heat for areas up to 1,000 sq ft (5100 BTUs).
- Heat function can be turned off for year-round flame ambiance.
- Hidden storage compartments behind hinged columns.
- CSA and FCC certified.



Image: The Real Flame Gunnison Grand Electric Fireplace, showcasing its rustic barnwood finish and realistic flame effect.



Image: The fireplace highlighting its hidden storage, realistic flame appearance, and standard outlet compatibility.

SETUP AND ASSEMBLY

Assembly of the Real Flame Gunnison Grand Electric Fireplace is required. It is recommended to have two people for assembly, especially when attaching the mantel due to its weight. A screw gun can expedite the process. Refer to the included assembly instructions for detailed diagrams and step-by-step guidance.

General Assembly Steps:

1. Unpack all components and verify against the parts list.
2. Assemble the base and side panels according to the diagrams. Pay close attention to the use of dowels and screws.
3. Install the electric fireplace heater insert into the assembled frame.
4. Attach the mantel top to the assembled unit. This step may require assistance.
5. Secure the anti-topple safety device to the fireplace and the wall as per instructions to prevent accidental tipping.
6. Ensure all connections are secure and the unit is stable before plugging it in.



**Assembled
Weight**



**Number of
Boxes Shipped**



**Assembly
Required**

Image: Diagram showing the dimensions of the fireplace (64" W x 17" D x 46" H), assembled weight (209 lbs), number of boxes shipped (3), and indicating assembly is required.



Image: Close-up view of the hidden storage compartment, showing internal dimensions (40" height, 6.75" top shelf, 10.75" bottom shelf).

OPERATING INSTRUCTIONS

The electric fireplace can be operated using the digital touch controls located on the unit or the included remote control.

Remote Control Functions:

- **Power On/Off:** Activates or deactivates the unit.
- **Flame Color:** Cycle through six different flame color options.
- **Flame Brightness:** Adjust the intensity of the flame effect (five levels).

- **Thermostat/Temperature:** Set desired room temperature. The heater will activate to reach and maintain this setting.
- **Timer:** Set an automatic shut-off timer for various durations.
- **Heat On/Off:** Independently control the heating function. This allows you to enjoy the flame effect without heat.

Provides supplemental heat up to 1,000 sq. ft.

Digital touch controls



Dynamic glowing embers

Automatic safety shut-off

Image: The electric firebox displaying digital touch controls, dynamic glowing embers, automatic safety shut-off, and indicating supplemental heat for up to 1,000 sq ft.



Image: A collage showing six distinct flame color variations available for the electric fireplace, from traditional orange to blue and multi-colored.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your electric fireplace.

- **Cleaning:** Dust the mantel and exterior surfaces with a soft, dry cloth. For the glass panel, use a soft cloth and a non-abrasive glass cleaner. Ensure the unit is turned off and unplugged before cleaning.
- **Ventilation:** Periodically check that the air intake and exhaust vents are clear of dust and debris. Blocked vents can lead to overheating.
- **Power Cord:** Inspect the power cord for any signs of damage. Do not use the unit if the cord is frayed or damaged.
- **Storage:** If storing the unit for an extended period, ensure it is clean, dry, and stored in a safe location away from

moisture and extreme temperatures.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Fireplace does not turn on.	Not plugged in, power outlet issue, main power switch off, remote control battery dead.	Ensure unit is plugged into a working 3-prong outlet. Check main power switch. Replace remote batteries.
Heater not producing heat.	Heat function turned off, thermostat set too low, overheating safety shut-off activated.	Activate heat function. Increase thermostat setting. If safety shut-off, unplug for 10 minutes then restart.
Flames are not visible or flickering.	Flame effect turned off, brightness set too low.	Ensure flame effect is on. Increase flame brightness level.
Unit shuts off unexpectedly.	Overheating safety feature activated.	Unplug the unit for 10 minutes to reset the safety mechanism. Check for blocked vents.

SPECIFICATIONS

Feature	Detail
Brand	Real Flame
Model Name	Gunnison Grand Electric Fireplace
Model Number	8700E-CHBW
Product Dimensions	17"D x 64"W x 46"H
Item Weight	165 Pounds (Assembled Weight: 209 lbs)
Material	Engineered Wood
Finish Type	Wood (Chestnut Barnwood)
Power Source	Corded Electric
Installation Type	Freestanding
Heat Output	5100 British Thermal Units (BTUs)
Heating Coverage	Up to 1,000 sq ft
Ventilation Type	Vent Free

Feature	Detail
Special Features	Multi flame colors and brightness levels, adjustable thermostat, timer, over heat protection, automatic safety shut off, option to turn off heater.
Certifications	CSA and FCC certified
UPC	752370870034

WARRANTY INFORMATION

The Real Flame Gunnison Grand Electric Fireplace comes with **one-year limited warranty**. For specific terms and conditions, please refer to the warranty documentation included with your product or contact Real Flame customer support.

CUSTOMER SUPPORT

Should you encounter any issues or require assistance with your Real Flame product, please contact Real Flame customer support. Contact information can typically be found on the manufacturer's website or in the packaging materials. For more information, you may visit the [Real Flame Store on Amazon](#).



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Related Documents - 8700E-CHBW

 <p>Mantel Assembly Instructions Model #5510E English • Français • Español</p>	<p>Real Flame 5510E Mantel Assembly Instructions</p> <p>Assembly instructions for the Real Flame 5510E mantel, including parts list, hardware details, and step-by-step assembly guidance. Also covers anti-topple device installation, warranty, and return policy.</p>
 <p>Mantel Assembly Instructions Model #8700 English • Français • Español</p>	<p>Real Flame Model 8700 Mantel Assembly Instructions</p> <p>Step-by-step assembly instructions for the Real Flame Model 8700 Chestnut Barnwood Mantel. Includes a detailed parts list, hardware guide, assembly steps, instructions for installing the 5099 Electric Firebox, and warranty and return policy information.</p>
 <p>Mantel Assembly Instructions Model #5110E English • Français • Español</p>	<p>Real Flame 5110E Mantel Assembly Instructions</p> <p>Step-by-step assembly guide for the Real Flame 5110E Mantel, detailing parts, hardware, assembly steps, warranty, and return policy. This guide provides clear instructions for assembling your Real Flame fireplace mantel.</p>

 <p>Mantel Assembly Instructions Model #13058E English • Français • Español</p>	<p>Real Flame 13058E Morris Mantel Assembly Instructions</p> <p>Step-by-step assembly instructions for the Real Flame 13058E Morris Mantel, including a detailed parts list, hardware guide, assembly steps, and warranty information.</p>
 <p>NUVO 1200 & 1800 FLAME EFFECT GAS APPLIANCE 0.50m & 0.76m FLUE CONFIGURATIONS INSTALLATION AND OPERATIONS MANUAL</p>	<p>Real Flame Nuvo 1200 & 1800 Gas Appliance Installation and Operations Manual</p> <p>Comprehensive installation and operations manual for the Real Flame Nuvo 1200 and Nuvo 1800 flame effect gas appliances. Covers specifications, installation procedures, user instructions, and warranty information.</p>
 <p>Firebox Users Guide Model # 5199 English • Français • Español</p>	<p>Real Flame 5199 Firebox User's Guide - Operation, Safety, and Warranty</p> <p>Comprehensive user's guide for the Real Flame 5199 electric fireplace firebox, covering safety instructions, installation, operation, maintenance, warranty, and return policy.</p>

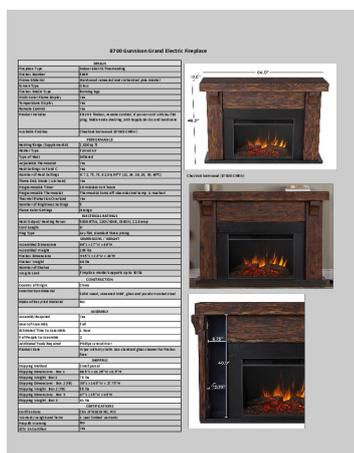
Documents - Real Flame – 8700E-CHBW



[Real Flame Model 8700 Mantel Assembly Instructions](#)

Step-by-step assembly instructions for the Real Flame Model 8700 Chestnut Barnwood Mantel. Includes a detailed parts list, hardware guide, assembly steps, instructions for installing the 5099 Electric Firebox, and warranty and return policy information.

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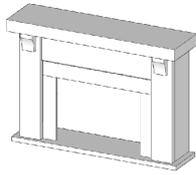
[\[pdf\] Specifications Dimension Guide Catalog](#)

Nicole Krause Windows Gunnison Grand 64 in Freestanding Wooden Electric Fireplace Chestnut Barnwood Specification Real Flame 8700E CHBW 752370870003 0752370870003 fefd30a5 156a 48ab 8bef 71966ea890cd images thdstatic catalog Images fe |||

8700 Gunnison Grand Electric Fireplace Fireplace Type Firebox Number Frame Material Screen Type Fir ... Box 3 Certifications Warranty Length and Term Prop 65 Warning ISTA 3A Certified Chestnut barnwood **8700E-CHBW** PERFORMANCE 1,000 sq ft Forced air Infrared Yes Yes 6: 72, 75, 78, 82, 86, 99F 22, 24, ...

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[\[pdf\]](#) User Manual Owner's Manual Instructions Parts List Specifications

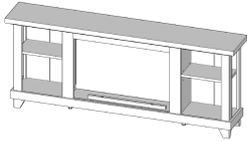
8700 Instructions 20220415 Owner s ManualReal Flame 8700E CHBW Gunnison 64 Wide 5 100 BTU Grand Electric Mantel Fireplace with Multiple Colors Ferguson Homereal flame 8700e owners manuals1 b build mediabase specifications real 1847675 manual ManualOwner HomeReal Chestnut Barnwood FaucetDirectreal manualreal manuals2 faucetdirect FaucetDirectGunnison Package in Mantels Directreal manualhb images s3 amazonaws 62 by Real Reviews WayfairReal Direct2830845 instructions 20220415real manualassets wfdcn dm document 122da9b8 02a3 4d3b ae17 12d29b0f45ba 2830845 20220415s1 ||| ||| LOT# PO# _ Mantel Assembly Instructions Model # English Franais Espaol 2022 KSP Group, Inc. 05252022-1 Parts List - Liste de Pices - Lista de Pieza 15 14 4 2 6 13 11 12 10 8 9 15 14 5 13 73 1 No. Description Nu./N Description/Descripcin Box ||| LOT# PO# _ Mantel Assembly Instructions Model # English Franais Espaol 2022 KSP Group, Inc. 05252022-1 Parts List - Liste de Pices - Lista de Pieza 15 14 4 2 6 13 11 12 10 8 9 15 14 5 13 73 1 No. Description Nu./N Description/Descripcin Box ||| LOT# PO# _ Mantel Assembly Instructions Model # English Franais Espaol 2022 KSP Group, Inc. 05252022-1 Parts List - Liste de Pices - Lista de Pieza 15 14 4 2 6 13 11 12 10 8 9 15 14 5 13 73 1 No. Description Nu./N Description/Descripcin Box

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[\[pdf\]](#) Instructions Parts List Specifications

Installation SheetReal Flame 8700E CHBW Gunnison 64 Wide 5 100 BTU Grand Electric Mantel Fireplace with Multiple Colors Ferguson Homereal flame 8700e installation sheets1 b build mediabase specifications real 1847675 sheet SheetInstallation HomeReal Chestnut Barnwood FaucetDirectreal sheetreal faucetdirect FaucetDirectReal 590LP GLG Riverside 48 50 000 Outdoor Fire Pit Buildreal 590lp 1717992 ||| ||| LOT# PO# Mantel Assembly Instructions Model #7770E English Franais Espaol 2020 KSP Group, Inc. 05242022-1 Parts List - Liste de Pices - Lista de Piezas 11 10 8 10 No. Description Nu./N. Description/Descripcin 1 Base Panel Panneau de base/Pa ||| LOT# PO# Mantel Assembly Instructions Model #7770E English Franais Espaol 2020 KSP Group, Inc. 05242022-1 Parts List - Liste de Pices - Lista de Piezas 11 10 8 10 No. Description Nu./N. Description/Descripcin 1 Base Panel Panneau de base/Pa

LOT# PO# Mantel Assembly Instructions Model #7770E English Franais Espaol 2020 KSP Group, Inc. 05242022-1 Parts List - Liste de Pices - Lista de Piezas 11 10 8 10 No. Description Nu./N. Description/Descripcin 1 Base Panel Panneau de base/Panel de la base 2 3 12 6 4 14 13 15 Driftwood Bois f...

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