Infinix Hot 12 Play

Infinix Hot 12 Play Smartphone User Manual

Model: Hot 12 Play

Introduction

This manual provides comprehensive instructions for the Infinix Hot 12 Play smartphone. It covers essential information regarding device setup, operation, maintenance, troubleshooting, and detailed specifications. Please read this manual thoroughly to ensure proper use and optimal performance of your device.

Package Contents

Before you begin, please verify that your package contains the following items:

- Infinix Hot 12 Play Smartphone
- Charger Adapter
- Type-C USB Cable
- Back Cover
- Screen Protector (pre-applied or separate)
- SIM Ejector Pin
- Quick Start Guide
- Warranty Card





Image: Infinix Hot 12 Play smartphone with included accessories like charger, cable, and case.

Device Layout

Familiarize yourself with the physical components of your Infinix Hot 12 Play.



Image: Infographic detailing key features of the Infinix Hot 12 Play, including its 6.82-inch HD+ display, 90Hz refresh rate, UniSoc T610 processor, 6000mAh battery, 13MP dual rear camera, 8MP AI in-display selfie camera, 64GB storage, up to 7GB RAM (4GB + 3GB virtual), fingerprint sensor, and XOS 10 operating system.

- **Front Camera:** 8MP AI In-display Selfie Camera.
- **Display:** 6.82-inch HD+ Punch-Hole Display with 90Hz Refresh Rate.
- **Volume Buttons:** Located on the side for adjusting volume.
- **Power Button:** Located on the side, also integrates the fingerprint sensor.
- **Rear Cameras:** 13MP Dual AI Camera with Depth Lens.
- **Fingerprint Sensor:** Integrated into the power button for secure unlocking.
- **USB Type-C Port:** For charging and data transfer.

- **3.5mm Headphone Jack:** For audio output.
- **SIM/SD Card Slot:** Supports Dual SIM and a dedicated microSD card.

Setup

1. Inserting SIM and SD Cards

1. Locate the SIM card tray on the side of your device.
2. Insert the SIM ejector pin into the small hole next to the tray to open it.
3. Place your Nano-SIM cards and/or microSD card into the designated slots. Ensure the gold contacts face downwards.
4. Carefully push the tray back into the device until it clicks into place.



Image: Side view of the Infinix Hot 12 Play, highlighting the SIM card tray and power/volume buttons.

2. Initial Power On and Setup

1. Press and hold the Power button until the Infinix logo appears.
2. Follow the on-screen prompts to select your language, region, and connect to a Wi-Fi network.
3. Sign in with your Google account or create a new one to access Google services and the Play Store.
4. Set up your preferred screen lock method (PIN, pattern, password, fingerprint, or face unlock).

3. Charging the Device

Before first use, fully charge your device. Use only the provided charger and Type-C USB cable.

1. Connect the Type-C end of the USB cable to the phone's charging port.
2. Connect the other end of the USB cable to the charger adapter.
3. Plug the charger adapter into a power outlet.
4. The charging indicator will appear on the screen.

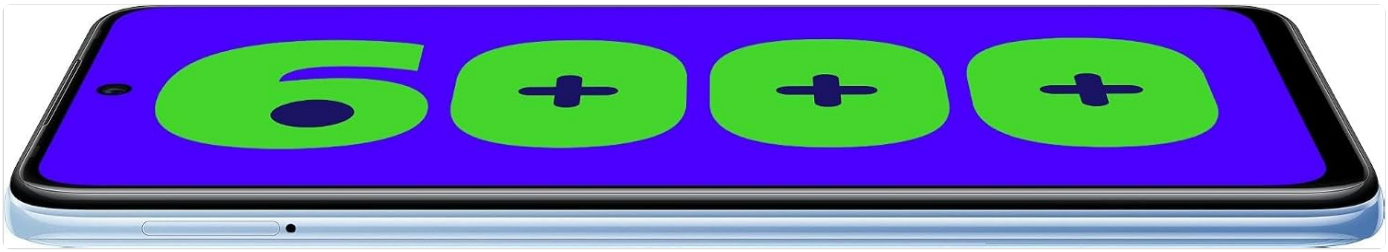


Image: The Infinix Hot 12 Play display showing a large "6000+" graphic, emphasizing its 6000mAh battery capacity.

Operating Instructions

Basic Navigation

- **Power On/Off:** Press and hold the Power button. Select "Power off" or "Restart".
- **Screen Lock/Unlock:** Press the Power button briefly to lock/unlock the screen. Use fingerprint or face unlock for

quick access.

- **Volume Control:** Use the Volume Up/Down buttons to adjust media, call, and alarm volumes.
- **Home Screen:** Swipe up from the bottom of the screen (if using gestures) or tap the Home button (if using navigation bar) to return to the home screen.
- **Recent Apps:** Swipe up and hold from the bottom (gestures) or tap the Recent Apps button (navigation bar) to view and switch between open applications.
- **Notifications & Quick Settings:** Swipe down from the top of the screen to access notifications and quick settings toggles.

Camera Usage

Your Infinix Hot 12 Play features a 13MP dual rear camera and an 8MP front camera.

1. Open the Camera application.
2. Switch between front and rear cameras using the camera switch icon.
3. Select your desired mode (e.g., Photo, Video, Portrait, AI Cam).
4. Tap the shutter button to capture a photo or start/stop video recording.
5. Adjust settings like flash, HDR, and filters as needed.

Security Features

- **Fingerprint Sensor:** Register your fingerprints in Settings > Security > Fingerprint. Use it to unlock your phone and authorize purchases.
- **Face Unlock:** Set up face recognition in Settings > Security > Face Unlock. Look at the front camera to unlock your device.

Maintenance

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid harsh chemicals or abrasive materials.
- **Software Updates:** Regularly check for system updates in Settings > System > System update to ensure optimal performance and security.
- **Battery Care:** Avoid extreme temperatures. Do not let the battery fully drain frequently. Use the original charger for best results.
- **Storage Management:** Periodically clear unnecessary files and apps to free up storage space. You can expand storage up to 256GB using a microSD card.
- **Water Resistance:** This device is **NOT** water-resistant. Avoid exposure to liquids.

Troubleshooting

Problem	Possible Solution
Device not turning on	Ensure the battery is charged. Connect to the charger and wait a few minutes before attempting to power on again.
Apps crashing or freezing	Close background apps. Clear app cache (Settings > Apps > [App Name] > Storage > Clear cache). Restart the device.
Poor battery life	Reduce screen brightness. Close unused apps. Disable Wi-Fi/Bluetooth when not in use. Check battery usage in settings to identify power-hungry apps.

Problem	Possible Solution
Cannot connect to Wi-Fi	Restart your router and phone. Forget the network and reconnect. Ensure Wi-Fi is enabled on your device.
Fingerprint sensor not working	Ensure your finger is clean and dry. Re-register your fingerprints in settings.

Specifications

Feature	Detail
Brand	Infinix
Model Name	Hot 12 Play
Operating System	Android 11.0 (XOS 10)
RAM	4GB (expandable up to 7GB with virtual RAM)
Internal Storage	64GB (expandable up to 256GB via microSD)
Processor	UniSoc T610 Octa-Core 1.8 GHz (12nm)
Screen Size	6.82 inches
Display Resolution	1440 x 2880 HD+
Refresh Rate	90 Hz
Rear Camera	13 Megapixels (Dual AI Camera)
Front Camera	8 Megapixels
Battery Capacity	6000 mAh (Lithium-ion Polymer)
SIM Card Slots	Dual SIM (Nano)
Connectivity	4G, Wi-Fi, Bluetooth, USB Type-C
Biometric Security	Fingerprint Sensor, Face Unlock
Headphone Jack	3.5 mm
Dimensions	171 x 78 x 9 mm

Warranty and Support

Your Infinix Hot 12 Play comes with a manufacturer's warranty. Please refer to the included Warranty Card for specific terms and conditions, duration, and claim procedures.
For technical support, service, or further inquiries, please contact Infinix customer service or visit their official website. Contact details are typically provided in the warranty card or quick start guide.
Keep your proof of purchase for warranty claims.

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This manual is for informational purposes only. Specifications are subject to change without notice.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question