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› [ORICO](#) /

› ORICO 9628C3 2-Bay USB C Hard Drive Docking Station User Manual

## ORICO 9628C3

# ORICO 9628C3 2-Bay USB C Hard Drive Docking Station User Manual

Model: 9628C3 | Brand: ORICO

## INTRODUCTION

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This manual provides detailed instructions for the ORICO 9628C3 2-Bay USB C Hard Drive Docking Station. This device is designed for efficient data management, supporting both 2.5-inch and 3.5-inch SATA HDDs/SSDs with high-speed USB 3.2 Gen 2 connectivity and UASP support. It is capable of handling up to two 18TB drives, making it ideal for expanding storage and backing up data.



Image: The ORICO 9628C3 docking station, a black rectangular unit with two top-loading bays, shown with its USB-C to USB-C and USB-C to USB-A cables.

## PACKAGE CONTENTS

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Please verify that all items are present in your package:

- ORICO 9628C3 2-Bay Hard Drive Docking Station
- 2-in-1 USB 3.2 Gen 2 C-C and A-C Data Cable
- 12V/3A Power Adapter
- User Manual (this document)

# Newest 2 IN 1 USB-C Cable

Better match your Type-C & USB-A Device



Image: A detailed view of the versatile 2-in-1 USB-C to USB-C and USB-C to USB-A cable, highlighting its dual compatibility.

## PRODUCT OVERVIEW

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Familiarize yourself with the components and ports of your ORICO 9628C3 docking station:

# Product Overview

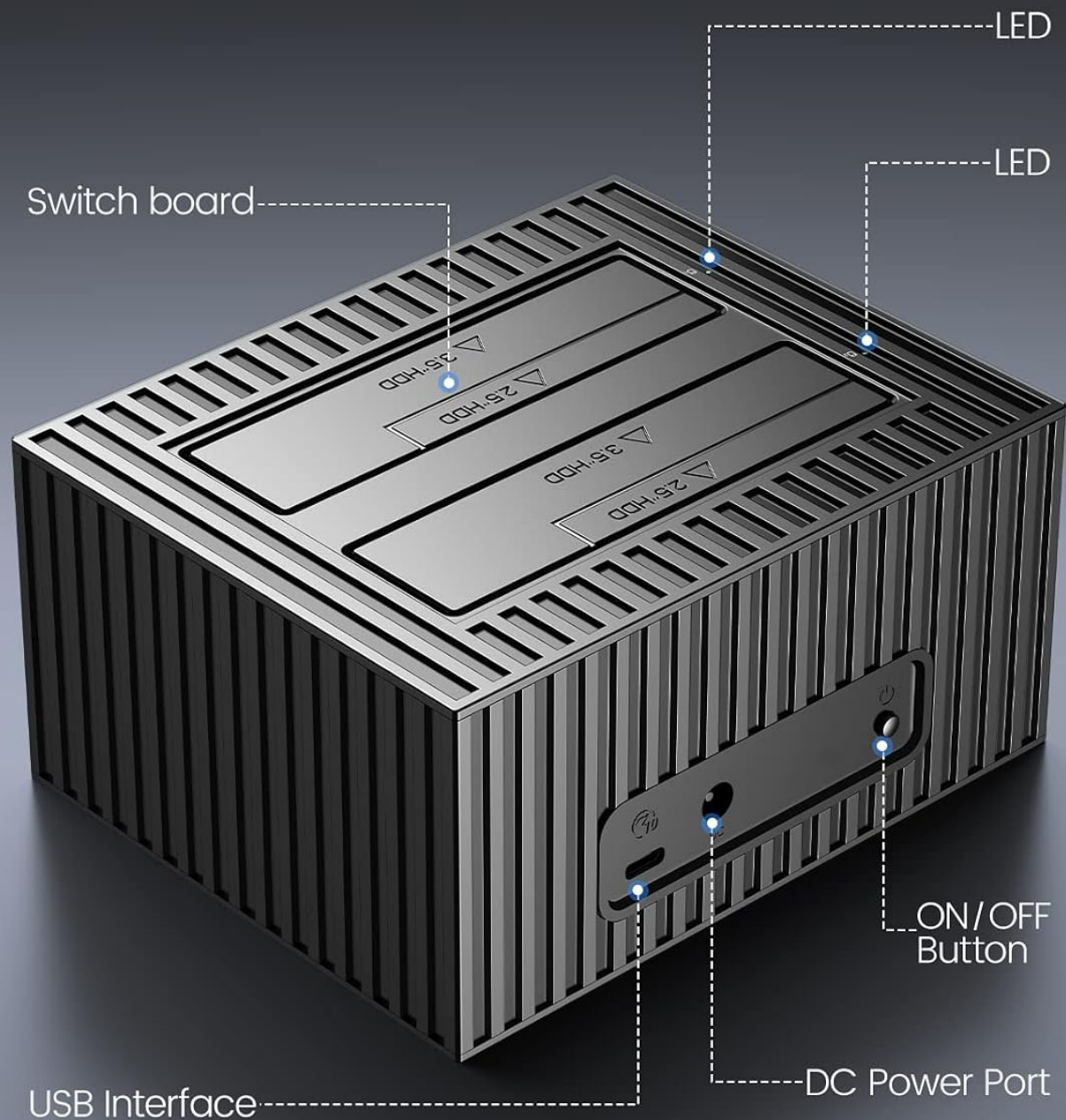


Image: An annotated diagram of the ORICO 9628C3, pointing out key features such as the LED indicators, switch board, ON/OFF button, USB interface, and DC power port.

- **Drive Bays:** Two top-loading slots for 2.5-inch or 3.5-inch SATA HDDs/SSDs.
- **LED Indicators:** Status lights for power and drive activity.
- **USB Interface:** USB 3.2 Gen 2 Type-C port for data connection to your computer.
- **DC Power Port:** For connecting the 12V/3A power adapter.
- **ON/OFF Button:** Power control for the docking station.

## SETUP INSTRUCTIONS

1. **Insert Hard Drives:** Gently slide your 2.5-inch or 3.5-inch SATA HDDs/SSDs into the drive bays until they are securely seated. Ensure the drive's SATA connector aligns with the docking station's connector.



Image: Demonstrates the insertion of both 2.5-inch and 3.5-inch hard drives into the docking station's bays.

2. **Connect Power Adapter:** Plug the 12V/3A power adapter into the DC Power Port on the docking station, then connect the adapter to a power outlet.

# Sufficient Power Supply 12V 3A Adapter



Image: The docking station connected to its 12V 3A power adapter, ready for use.

3. **Connect to Computer:** Use the provided 2-in-1 USB 3.2 Gen 2 C-C or A-C data cable to connect the docking station's USB interface to an available USB port on your computer.
4. **Power On:** Press the ON/OFF button on the docking station. The LED indicators will illuminate, signifying that the device is powered on and ready.
5. **Drive Recognition:** Your operating system (Windows, Mac OS, Linux) should automatically detect the connected drives. If the drives are new, they may need to be initialized and formatted through your operating system's disk management utility before use.

# Plug & Play for Various Systems

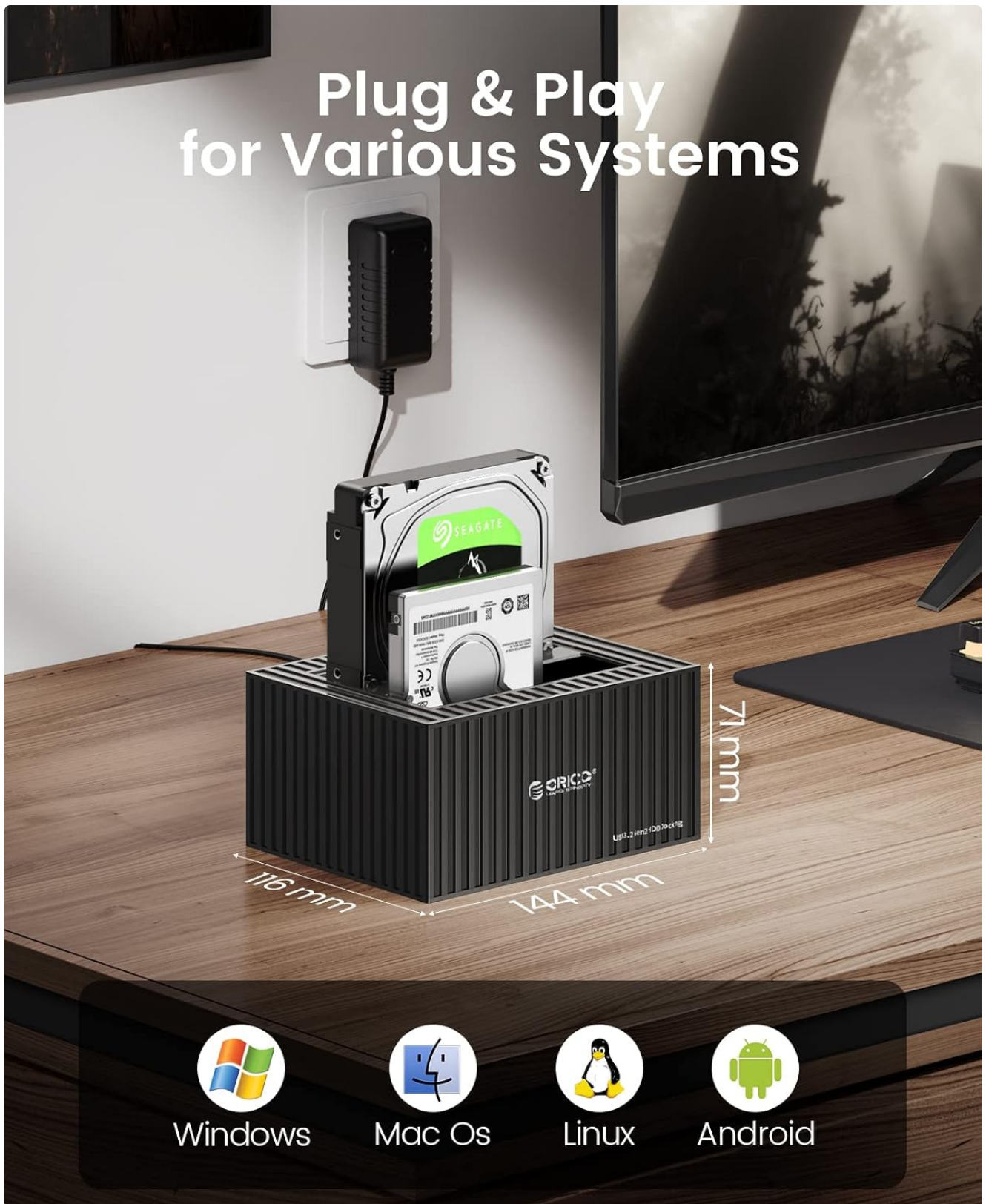


Image: Illustrates the docking station's compatibility with Windows, Mac OS, Linux, and Android operating systems, emphasizing its plug-and-play nature.

## OPERATING INSTRUCTIONS

- **Data Transfer:** Once recognized, your drives will appear as removable storage devices. You can drag and drop files, copy, paste, and manage data as you would with any other storage device. The USB 3.2 Gen 2 interface with UASP support ensures high-speed data transfer, up to 6Gbps, which is significantly faster than traditional USB 3.0.

# UASP Supported

70% faster than traditional USB 3.0



Image: A visual representation of the 6Gbps data transfer speed achieved with UASP support, demonstrating its efficiency compared to USB 3.0.

- **Auto-Sleep Mode:** To conserve energy and extend drive lifespan, the docking station features an auto-sleep mode. If there is no data activity for approximately 10 minutes, the drives will automatically enter a low-power sleep state. They will wake up automatically upon data access.

# Auto-Sleep Mode



Image: A clock graphic indicating the 10-minute auto-sleep feature, with hard drives in the docking station.

- **Safe Removal:** Always safely eject or unmount the drives from your operating system before powering off the docking station or physically removing the drives to prevent data corruption.
- **Important Note:** This dual hard drive docking station does not support cloning functionality.

## MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the docking station. Avoid using liquid cleaners or aerosols directly on the device.
- **Dust Prevention:** The vertical design and dust-proof multi-socket help minimize dust accumulation. Periodically

inspect the drive bays and ports for dust and debris and clean gently with compressed air if necessary.

- **Storage:** When not in use for extended periods, store the docking station in a cool, dry place away from direct sunlight and extreme temperatures.

## TROUBLESHOOTING

| Problem                          | Possible Cause                                                                                        | Solution                                                                                                                                                                          |
|----------------------------------|-------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Docking station not powering on. | Power adapter not connected or faulty; power button not pressed.                                      | Ensure power adapter is securely connected to both the docking station and a working power outlet. Press the ON/OFF button.                                                       |
| Hard drive not detected.         | Drive not properly seated; faulty drive; incorrect cable connection; uninitialized/unformatted drive. | Re-insert the drive firmly. Try a different drive. Ensure USB cable is securely connected. Check Disk Management (Windows) or Disk Utility (Mac) to initialize/format new drives. |
| Slow data transfer speeds.       | Connected to a USB 2.0 port; UASP not supported by host; drive performance limitations.               | Connect to a USB 3.0/3.1/3.2 port. Ensure your computer's USB controller supports UASP. Check the health and speed of your hard drive.                                            |
| Drives frequently disconnect.    | Loose cable connection; insufficient power; driver issues.                                            | Check all cable connections. Ensure the 12V/3A power adapter is used. Update USB drivers on your computer.                                                                        |

## SPECIFICATIONS

| Feature                        | Detail                                                                                                                                                   |
|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|
| Model Number                   | 9628C3                                                                                                                                                   |
| Brand                          | ORICO                                                                                                                                                    |
| Drive Bays                     | 2                                                                                                                                                        |
| Compatible Drives              | 2.5-inch / 3.5-inch SATA HDD/SSD                                                                                                                         |
| Max Capacity Per Bay           | Up to 18TB (Total 36TB)                                                                                                                                  |
| Hardware Interface             | USB 3.2 Gen 2, USB Type C                                                                                                                                |
| Data Transfer Rate             | Up to 6Gbps (with UASP)                                                                                                                                  |
| Power Supply                   | 12V/3A Power Adapter                                                                                                                                     |
| Material                       | Aluminum Alloy, Plastic                                                                                                                                  |
| Color                          | Black                                                                                                                                                    |
| Operating System Compatibility | Windows 2003 / XP / Vista / Win 7 / Win 8 / Win 10, Mac OS, Linux 9 and above, PS4, PS4 Pro, Xbox 360, Xbox One. Backward compatible with USB 2.0 / 1.1. |

| Feature          | Detail                                                             |
|------------------|--------------------------------------------------------------------|
| Special Features | UASP Supported, Auto-Sleep Mode, LED Indicator, Dust-proof design. |

## WARRANTY AND SUPPORT

Specific warranty information for this product is not available in the provided data. For warranty claims, technical support, or further assistance, please refer to the official ORICO website or contact their customer service directly. Keep your purchase receipt as proof of purchase.

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### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

**Name**

Anonymous

**Email**

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question