Ring Indoor Cam (2nd Gen)

Ring Indoor Cam (2nd Gen) User Manual

Model: Indoor Cam (2nd Gen)

INTRODUCTION

Welcome to the user manual for your Ring Indoor Cam (2nd Gen). This guide provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your device. The Ring Indoor Cam is designed to provide reliable home or business security with 1080p HD video, Live View, and Color Night Vision, ensuring you can monitor your space with confidence.

PRODUCT OVERVIEW

Image: A clear front view of the Ring Indoor Cam (2nd Gen) in white, showcasing its compact design.

What's in the Box

- Indoor Cam (2nd Gen)
- Privacy cover (attached to camera)
- 10W USB-A Power Adapter
- USB-A to Micro USB Charge Cable (6.5 ft)
- Install hardware

- Setup Guide

- Warranty and Safety document

- Security sticker

Key Features

- **1080p HD Video:** Capture clear video day and night with Live View and Color Night Vision.

- **Versatile Placement:** Designed for flexible placement on a table or mounted high with its swivel mount.

- **Advanced Pre-Roll:** Record a few extra seconds before every motion event for a more complete picture.

- **Manual Privacy Cover:** Physically turn off your camera and microphone for privacy.

- **Customizable Motion Detection:** Receive real-time alerts and define specific motion zones.

- **Two-Way Audio:** Communicate with anyone on camera using the built-in speaker and microphone.

- **Alexa Integration:** Connect with Alexa-enabled devices for hands-free monitoring and notifications.

SETUP AND INSTALLATION

Estimated Installation Time

The estimated installation time for the Ring Indoor Cam (2nd Gen) is typically 5 to 10 minutes.

Powering the Device

The Indoor Cam is a plug-in device and requires a standard power outlet. Use the provided 6.5 ft Micro USB Power Adapter to connect the camera to a power source.

Connecting to Wi-Fi

The camera connects via 802.11 b/g/n Wi-Fi at 2.4GHz. A minimum upload speed of 2 Mbps is recommended for optimal performance. Follow the in-app instructions within the Ring app to connect your device to your home Wi-Fi network.

Mounting Options

The Ring Indoor Cam offers versatile mounting options. It can be placed on a flat surface like a table or shelf, or mounted up high using the flexible swivel mount included in the box.
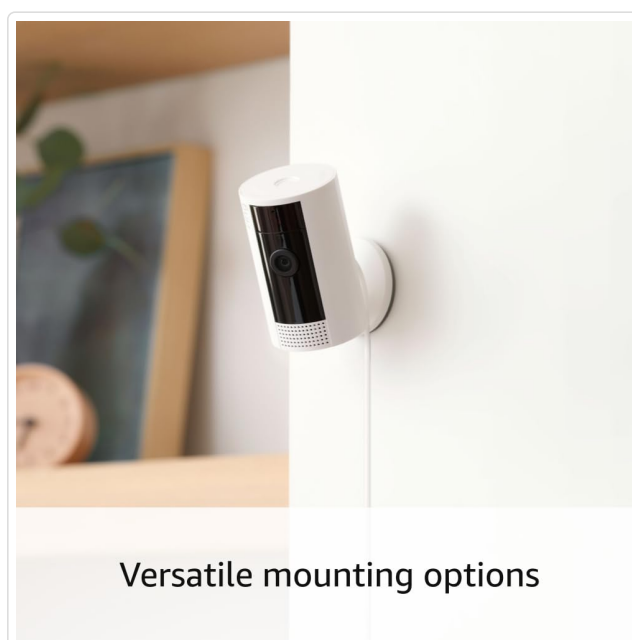

Image: The Ring Indoor Cam shown mounted on a wall, highlighting its adaptable design for various placements within your home or business.

OPERATION

Live View and Recording

Access real-time video from your camera at any time using the Live View feature in the Ring app. The camera records in 1080p HD and includes Color Night Vision for clear footage in low-light conditions. Recorded videos are temporarily stored in the cloud for up to 180 days with a Ring Home subscription (sold separately).
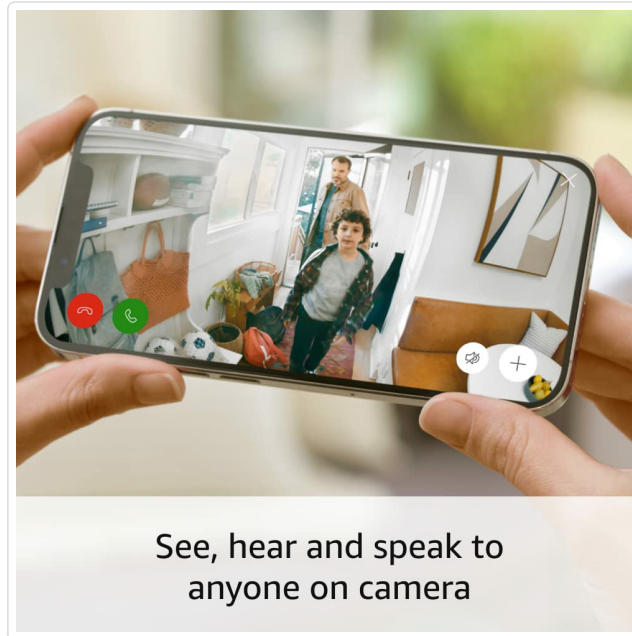

Image: A smartphone screen displaying a live video feed from the Ring Indoor Cam, illustrating the ability to see, hear, and speak to anyone on camera.

Motion Detection

The camera features customizable motion detection. You will receive real-time alerts when motion is detected. You can define specific motion zones within the Ring app to focus on areas that matter most and reduce unnecessary notifications.

Two-Way Audio

Utilize the two-way audio feature with noise cancellation to speak to and hear anyone within the camera's view directly through the Ring app.

Privacy Features

For enhanced privacy, the Ring Indoor Cam includes a manual Privacy Cover. Simply swivel the cover to physically turn off the camera and microphone, and swivel it back to reactivate.

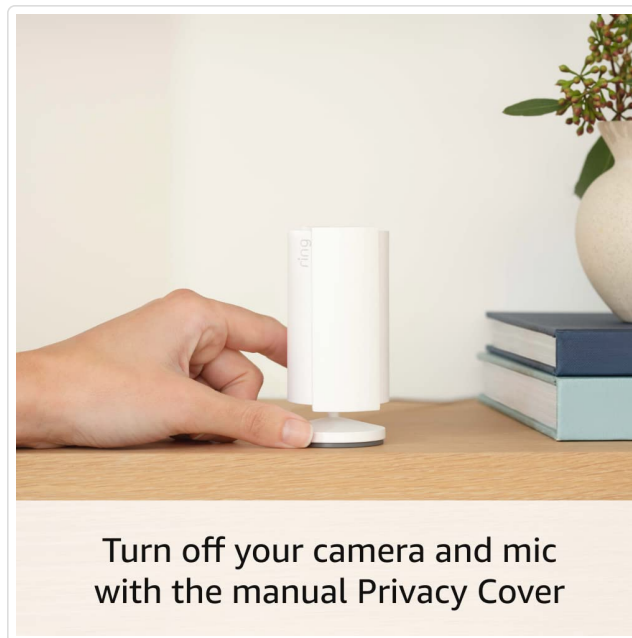**Turn off your camera and mic with the manual Privacy Cover**

Image: A hand demonstrating the operation of the manual privacy cover on the Ring Indoor Cam, allowing users to physically disable the camera and microphone.

Alexa Integration

The Ring Indoor Cam seamlessly integrates with Alexa-enabled devices. You can receive custom notifications from devices like Echo Dot, launch video feeds on Echo Show, and enjoy hands-free home monitoring.
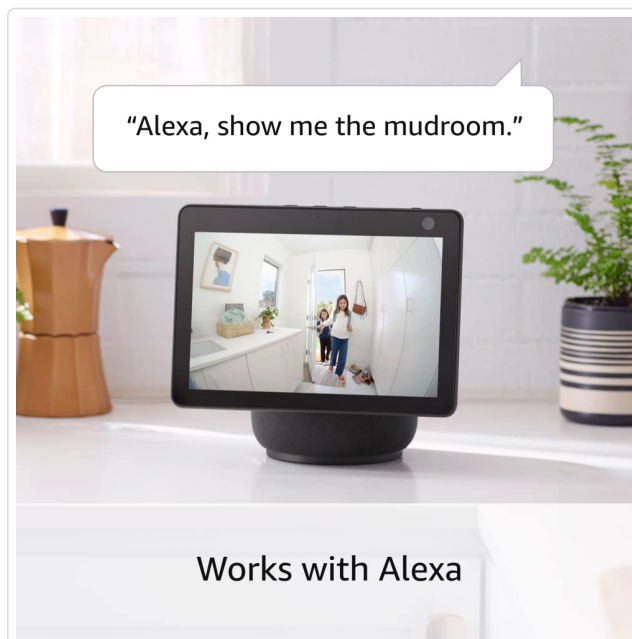

"Alexa, show me the mudroom."

Works with Alexa

Image: An Amazon Echo Show device displaying a live feed from the Ring Indoor Cam, with a text bubble indicating voice command integration with Alexa.

MAINTENANCE

To ensure optimal performance and longevity of your Ring Indoor Cam, regular maintenance is recommended:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth to remove dust and smudges. Avoid using abrasive cleaners or solvents.
- **Software Updates:** Ensure your Ring app and camera firmware are always up to date. Updates often include performance improvements, new features, and security enhancements. Check the Ring app regularly for available updates.
- **Connectivity Check:** Periodically verify your Wi-Fi connection strength in the Ring app to ensure consistent performance.

TROUBLESHOOTING

If you encounter issues with your Ring Indoor Cam, try the following troubleshooting steps:

Problem	Possible Solution
No Power / Not Turning On	Ensure the power adapter is securely plugged into both the camera and a working wall outlet. Try a different power outlet. Check the USB cable for any damage.
Offline / Disconnected from Wi-Fi	Verify your Wi-Fi network is active and working. Move the camera closer to your Wi-Fi router. Restart your Wi-Fi router. Re-establish the Wi-Fi connection through the Ring app's device settings.
Poor Video Quality	Check your internet upload speed (minimum 2 Mbps recommended). Ensure the camera lens is clean and free of dust or smudges. Reduce Wi-Fi interference by moving other electronic devices away from the camera or router.
Motion Alerts Not Working	Check motion detection settings in the Ring app. Ensure motion zones are correctly configured to cover the desired area. Verify that motion alerts are enabled for the device in the app and on your phone's notification settings.

For more detailed troubleshooting or persistent issues, please refer to the Customer Support section.

SPECIFICATIONS

Feature	Detail
Dimensions	1.93 in. x 1.93 in. x 3.81 in. (4.9 cm x 4.9 cm x 9.6 cm) including ball-joint plate and camera mount
Available Colors	White, Black, Blush, Starlight, Charcoal
Video	1080p HD, Live View, Color Night Vision
Motion Detection	Customizable Motion Detection
Field of View	143° diagonal, 115° horizontal, 59° vertical
Audio	Two-way audio with noise cancellation
Power	6.5 ft Micro USB Power Adapter (10 ft Micro USB Power Cable sold separately)
Internet Requirements	Requires a minimum upload speed of 2 Mbps for optimal performance
Connectivity	802.11 b/g/n Wi-Fi connection @ 2.4GHz
Operating Conditions	-4°F to 113°F (-20°C to 45°C)
Setup Requirement	Standard power outlet

Warranty Information

The Ring Indoor Cam (2nd Gen) comes with a **one-year limited warranty**. Please refer to the "Warranty and Safety document" included in your product box for full terms and conditions.

Software Security Updates

This device receives guaranteed software security updates until at least four years after the device is last available for purchase as a new unit on our websites. For information specific to your device, visit the Software Security Updates section in the Ring Control Center.

Customer Support
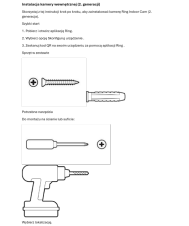
For further assistance, technical support, or to explore additional Ring products and services, please visit the official Ring support website or contact their customer service.
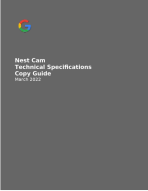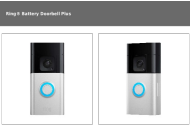
Ring Store: Visit the Ring Store on Amazon
Online Resources: Refer to the Ring app for in-depth guides, FAQs, and community forums.

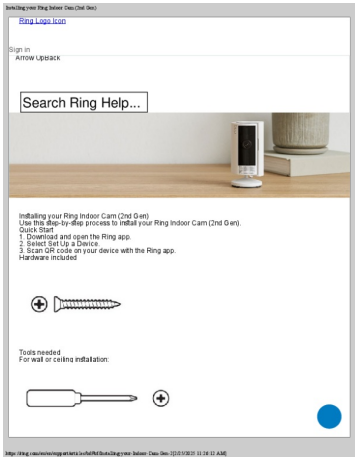## Related Documents - Indoor Cam (2nd Gen)

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	Ring Indoor Cam (2nd Gen) Installation Guide Step-by-step instructions for installing and setting up your Ring Indoor Cam (2nd Gen), covering hardware, tools, location, power, mounting, privacy features, and safety warnings.
	Wyze Cam Pan v2 Quick Start Guide This guide provides instructions for setting up and using the Wyze Cam Pan v2, including configuration, light indicators, and FCC compliance information.
	Ring Indoor Cam (2nd Gen) Installation Guide Step-by-step instructions for installing the Ring Indoor Cam (2nd Generation), including setup, mounting, and privacy features.
	ecobee SmartCamera with Voice Control: Features, Setup, and Mounting Guide Discover the ecobee SmartCamera with voice control. This guide details its privacy features, real-time communication capabilities, full home viewing, and notification system. Learn how to get started, identify camera components, and follow step-by-step mounting instructions. Includes technical specifications and compliance information.

Documents - Ring – Indoor Cam (2nd Gen)

Ring Indoor Cam (2nd Gen) Installation Guide
Step-by-step instructions for installing and setting up your Ring Indoor Cam (2nd Gen), covering hardware, tools, location, power, mounting, privacy features, and safety warnings.
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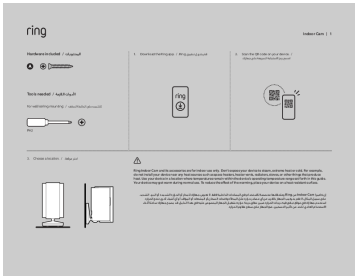
[pdf] User Manual Installation Guide Instructions Accessories
View manual English العربية Installing your Indoor Cam 2nd Gen Ring Cams IndoorCam 2ndGen PlugIn MEA HSG d1kusojqr3t85q cloudfront net jrz4hnnvdyct 6PCPfIF42BAgaZF9ouOfiE be73bbe9a85a97317417028d80754649 |||
Hardware included / 1. Download the Ring app. / .Ring Indoor Cam 1 2. Scan the QR code on your device. / . Tools needed / For wall/ceiling mounting: / :/ PH2 3. Choose a location. / . Ring Indoor Cam and its accessories are for indoor use only. Don t expose your device to steam...
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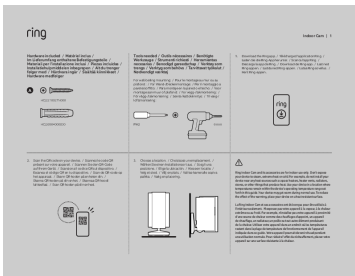
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Installing your Indoor Cam 2nd Gen Ring Cams IndoorCam 2ndGen PlugIn EUK HSG assets ctfassets net jrz4hnnvdyct A8GvKQbnxnUrw3gsRvxl6 c788f922966d2f6159c61f32a17cefde |||
Indoor Cam 1 Hardware included / Matriel inclus / Im Lieferumfang enthaltene Befestigungsteile / Materiali per l installazione inclusi / Piezas incluidas / Installatiehulpmiddelen inbegrepen / Alt du trenger flger med / Hrdvara ingr / Sislt kiinnikkeet / Hardware medflger A HQ2210027N000 Tools n...
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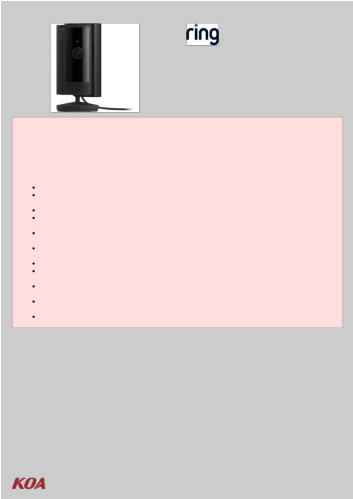
[pdf] Catalog

Ring B0B6GJBKRK Indoor Cam PlugIn 2nd Gen 2023 Black koaedi catalog details sheet id 63370 ||| Indoor Cam Plug-In 2nd Gen 2023 Black B0B6GJBKRK SKU: 182247 UPC: 840268948733 Versatile protection and personalized peace of mind. That s Indoor Cam 2nd Gen . Get the whole picture in real time with 1080p HD video and Color Night Vision, right from your phone. Or keep the picture private by us...

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[pdf] Datasheet Decleration of Conformity Safety Datasheet

Liu Fiona 7679702 R D021 documents 4rgos it v1 static 7679719 9515943 9508228 8808637 3117581 9508235 1936520 3367386 2722128 UK Statement of Compliance cloudfront net Apr 16 2024 · Peephole Cam also called Door View G63R9A 15P 2028 or later * Indoor 2nd Gen Black White 5F72E9 2CC white 2DF black PSTI 04 9441859 d1kusojqr3t85q jrz4hnnvdyct 1HlksuPJo1aU2EGVXLdYTw 6174dfd3e93341dac2de60cf25fe89ae 2026178 9472237 9441866 9463181 9472244 blackUK 20243367386 D0217679719 D0219515943 D0219508228 D0218808637 D0213117581 D0213367386 D0219508235 D0211936520 D0212722128 D0212026178 D0219441859 D0219472237 D0219463181 D0219441866 D0219472244 D021UK 20249441859 D021d1kusojqr3t85q 2024documents D021documents All other devicesApr blackDeclarations ConformityUK 2024UK 2024d1kusojqr3t85q ConformityBattery Doorbell Plus 5F77E9 2DQ Battery Pro 5F79E9 We Ring LLC declare under our sole responsibility that the products UK 20247679719 devicesclick hereApr products Ring Alarm Contact Sensor ToolstationUK D021safety data sheet Ring3367386 D021cdn aws toolstation items coshh safety Ringdocuments |||

DocuSign Envelope ID: 4AA83796-EADD-43E8-AF17-2BDD2B0566A3 CC OTH 00090784 2024 TR rPI-D310_Model no._M0 UK Statement of Compliance Manufacturer Name: Ring LLC Address:12515 Cerise Ave, Hawthorne, CA 90250 USA Products: Product/Model Name Video Doorbell 2nd Generation - Satin Nickel, Venetian...

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