

Intex 28211EG

Intex 12ft x 30in Metal Frame Above Ground Round Family Swimming Pool Set & Pump

Model: 28211EG

Your guide to safe and enjoyable pool ownership.

1. IMPORTANT SAFETY INFORMATION

Read and understand all instructions before installing and using this product. Failure to follow these warnings and instructions can result in serious injury or death.

- **Adult Supervision:** Continuous and competent adult supervision of children and the disabled is required at all times. Never leave children unattended in or around the pool.
- **Electrical Safety:** The Ground Fault Circuit Interrupter (GFCI) feature will shut off the pump if an electric current is exposed to water. Always ensure electrical connections are dry and secure.
- **No Diving:** This is an above-ground pool. Do not dive or jump into the pool. Serious injury, paralysis, or death may result.
- **Chemical Handling:** Always follow chemical manufacturer's instructions for proper use and storage of pool chemicals. Keep chemicals out of reach of children.
- **Maintenance:** Regularly inspect the pool for damage, wear, or leaks. Address any issues promptly to ensure safe operation.

2. PRODUCT OVERVIEW

The Intex Metal Frame Pool offers a durable and affordable solution for backyard swimming. Its robust design and included pump ensure a clean and enjoyable experience.

Key Features:

- An affordable alternative to more complicated steel walled pools, and a more durable alternative to inflatable models.
- Constructed with highly durable Super Tough PVC walls.
- Steel frames powder coated to resist rust.
- Includes Intex model 28603EG 530 GPH filter pump to help keep your water sparkling clean and Type "A" filter cartridge #59900E.
- Ground Fault Circuit Interrupter feature will shut off pump if electric current is exposed to water.



Figure 2.1: The Intex 12ft x 30in Metal Frame Above Ground Pool, complete with its external filter pump system.



Figure 2.2: A detailed view of the Intex Krystal Clear filter pump, essential for maintaining water cleanliness.



Figure 2.3: A family enjoying the spacious Intex Metal Frame Pool, highlighting its suitability for family fun.

12 ft x 30 in | 3.66 m x 76 cm

METAL FRAME

INTEX®

POOL

EASY SET UP
FÁCIL DE ENSEMBLAR


LAY OUT POOL ON LEVEL GROUND
EXTIENDA LA PISCINA SOBRE UNA SUPERFICIE NIVELADA


ASSEMBLE FRAME
ENSAMBLE EL MARCO


FILL POOL WITH WATER AND ENJOY
LLENE LA PISCINA CON AGUA Y DISFRUTE



INTEX®

For Ages 6+
Para Edades

POOL SET INCLUDES
EL JUEGO DE PISCINA INCLUYE

FILTER PUMP (110 - 120 volt)

- Easy to clean filter cartridge
- Water flow rate at pump (pump capacity): 530 gph (2,006 lph)
- Water flow rate in pool (system flow rate): 475 gph (1,798 lph)
- Use type A replacement cartridge
- Easy installation - just hook-up hoses and enjoy!
- Conforms to UL and CSA standards

BOMBA DE FILTRACION (110 - 120 voltios)

- Cartucho de filtro fácil de limpiar
- Capacidad de filtración del filtro de bomba (capacidad de bomba) 530 galones (2,006 L) por hora
- Capacidad de filtración en la piscina (tasa de sistema de flujo): 475 gph (1,798 lph)
- Use Tipo A para reemplazo de cartucho de filtro
- Instalación fácil: solo conecta las mangueras y disfruta!
- Cumple con las normas UL y CSA

SET-UP AND MAINTENANCE DVD INCLUDED
DVD DE INSTALACIÓN Y MANTENIMIENTO INCLUIDO

ONE POOL SET
UN JUEGO DE PISCINA

WARNING

NO DIVING OR JUMPING SHALLOW WATER
Diving or jumping may result in paralysis, permanent injury or death.

PREVENT DROWNING
Clearly watch children who swim in or near the pool. Children under 6 at highest risk for drowning.

STAY AWAY FROM DRAINS & SUCTION FITTINGS

ADVERTENCIA

NO HACER CLAVADOS NI SALTAR EN AGUA POCO PROFUNDA
Los clavados o los saltos pueden producir lesiones graves, lesiones permanentes o la muerte.

EVITE EL AHOGAMIENTO
Cuiden de cerca a los niños que están en la piscina o cerca de ella. Los niños menores de 6 años corren mayor riesgo de ahogamiento.

MANTÉNGASE ALEJADO DE CONECTORES DE DESAGÜE Y DE SUCCIÓN

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Made in China/Hecho en China

Figure 2.4: The product packaging, illustrating the pool's dimensions, features, and included filter pump.

3. SPECIFICATIONS

Attribute	Value
Manufacturer	Intex
Model Number	28211EG
Pool Size	12 ft. x 30 in. (3.66 m x 76 cm)
Water Depth	24 in. (61 cm)
Water Capacity	1,718 gal. (6,503 L)
Filter Pump GPH	530 GPH (2,006 L/hr)

Filter Cartridge Type	Type "A" (#59900E)
Country of Origin	China

4. SETUP GUIDE

Proper setup is crucial for the stability and longevity of your Intex Metal Frame Pool. Follow these steps carefully.

4.1 Site Preparation

- Choose a firm, level surface for the pool. Uneven ground can cause the pool to collapse, leading to injury or property damage.
- Clear the area of any sharp objects, debris, or vegetation that could puncture the liner.
- Ensure the chosen location is near a suitable electrical outlet for the filter pump, protected by a GFCI.



Figure 4.1: Preparing a level and clear area is the first step for pool installation.

4.2 Assembly Steps

- Unpack all components and lay them out on the prepared surface.

- Assemble the metal frame according to the included instructions. The frame components are designed to snap together easily without the need for additional tools or pins.
- Carefully spread out the pool liner within the assembled frame, ensuring it is centered and smooth.
- Connect the filter pump hoses to the designated inlets and outlets on the pool liner.
- Begin filling the pool with water. As the water level rises, smooth out any wrinkles in the liner from the center outwards.

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Video 4.1: An official demonstration of the assembly process for the Intex 12'x30" Metal Frame Round Family Swimming Pool Set & Pump. This video provides a visual guide to setting up your pool quickly and efficiently.

5. OPERATING INSTRUCTIONS

Operating your Intex pool involves managing the filter pump and maintaining water quality.

5.1 Filter Pump Operation

- The included Intex model 28603EG filter pump has a flow rate of 530 GPH (2,006 L/hr).
- The pump is equipped with an energy-saving timer built into the GFCI, allowing you to automatically set daily filtration cycles.
- For optimal water clarity, run the filter pump for 2 to 10 hours daily, depending on usage and environmental conditions.
- Ensure the pump is always connected to a GFCI-protected outlet and kept away from water.



Figure 5.1: The filter pump connected to the pool, circulating water for filtration.

6. MAINTENANCE

Regular maintenance is key to keeping your pool water clean, safe, and extending the life of your pool.

6.1 Water Treatment

- Test your pool water regularly (daily or every other day) for pH, chlorine, and alkalinity levels using a pool test kit.
- Add appropriate pool chemicals, such as chlorine tablets, to maintain balanced water chemistry. Always follow chemical manufacturer's dosage instructions.
- Shock the pool periodically to eliminate algae and bacteria, especially after heavy use or rain.

6.2 Filter Maintenance

- The filter pump uses a Type "A" filter cartridge (#59900E).
- Clean the filter cartridge every few days by rinsing it with a garden hose.
- Replace the filter cartridge every 2-4 weeks, or more frequently if the water remains cloudy despite proper chemical treatment and cleaning.



Figure 6.1: The Type "A" filter cartridge, which should be regularly cleaned and replaced.

6.3 General Cleaning

- Use a skimmer net to remove leaves, insects, and other debris from the water surface daily.
- Vacuum the pool floor as needed to remove settled debris.
- Brush the pool walls and floor to prevent algae growth.
- Consider using a pool cover when the pool is not in use to keep debris out and reduce water evaporation.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your Intex pool.

7.1 Cloudy Water

- **Insufficient Filtration:** Ensure the filter pump is running for adequate hours (2-10 hours daily). Clean or replace the filter cartridge.
- **Imbalanced Water Chemistry:** Test and adjust chlorine, pH, and alkalinity levels. Shock the pool if necessary.
- **Heavy Usage/Debris:** Skim and vacuum the pool more frequently.

7.2 Pump Not Working

- **Power Supply:** Check if the pump is properly plugged into a working GFCI outlet. Reset the GFCI if it has tripped.
- **Air Lock:** Bleed air from the pump system by opening the air release valve on top of the filter housing until water flows out.
- **Clogged Filter/Hoses:** Inspect the filter cartridge and hoses for blockages. Clean or clear as needed.

7.3 Leaks

- **Hose Connections:** Tighten all hose clamps and ensure connections are secure.
- **Liner Punctures:** Inspect the pool liner for small holes or tears. Use an appropriate vinyl repair kit to patch any damage.
- **Drain Plug:** Ensure the drain plug is securely closed.

8. WARRANTY AND SUPPORT

For specific warranty details and customer support, please refer to the documentation included with your product or visit the official Intex website.

- **Returns:** This product is eligible for 30-day easy returns.
- **Protection Plans:** Extended protection plans (2-Year and 3-Year) are available for purchase to cover your investment.
- **Customer Support:** Contact Intex customer support for assistance with product issues, parts, or general inquiries.