

[Manuals.plus](#) /

› [SPC](#) /

› SPC Jasper 2 4G Flip Phone User Manual

SPC 2327N

SPC Jasper 2 4G Flip Phone User Manual

Model: 2327N

[Introduction](#)

[Package
Contents](#)

[Product
Overview](#)

[Setup](#)

[Operating
Instructions](#)

[Maintenance](#)

[Troubleshooting](#)

[Specifications](#)

[Warranty &
Support](#)

1. INTRODUCTION

The SPC Jasper 2 4G is a user-friendly flip mobile phone designed for ease of use, particularly for seniors. It features large buttons, a dual-screen display, 4G connectivity, and a dedicated SOS emergency button. This manual provides detailed instructions for setting up, operating, and maintaining your device.



Figure 1: SPC Jasper 2 4G Flip Phone (Closed)

2. PACKAGE CONTENTS

Ensure all the following items are present in your product box:

- SPC Jasper 2 4G Mobile Phone
- Charging Base
- Power Adapter
- Battery
- User Manual

3. PRODUCT OVERVIEW

The SPC Jasper 2 4G is engineered for simplicity and functionality. Key features include:

3.1. Dual Screen Design

The phone features two screens: an internal 2.8-inch display for main operations and an external 1.44-inch

display for quick information like time, date, and incoming call notifications without opening the phone.



Figure 2: Internal Screen Display



Figure 3: External Screen Display

3.2. Large Buttons and Keypad

The phone features a large, well-spaced keypad for easy dialing and navigation, reducing the chance of errors.



Figure 4: Large Keypad for Easy Use

3.3. SOS Emergency Button

Located on the back of the phone, the SOS button provides a quick way to contact pre-configured emergency contacts. Pressing it for 3 seconds initiates an automatic sequence of calls.



Figure 5: SOS Emergency Button

3.4. Hearing Aid Compatibility

The SPC Jasper 2 4G offers M3/T3 level hearing aid compatibility, allowing users to connect their hearing aids for clearer call audio and reduced external interference.

4. SETUP

4.1. Inserting SIM Card and Battery

1. Carefully open the back cover of the phone.
2. Insert your standard-sized SIM card into the designated slot. Ensure it is correctly oriented.
3. Place the battery into its compartment, aligning the contacts.
4. Replace the back cover until it clicks securely into place.

4.2. Charging the Phone

Before first use, fully charge the phone battery.

1. Connect the power adapter to the charging base.
2. Place the SPC Jasper 2 4G phone into the charging base. Ensure it is seated correctly and the charging indicator appears on the screen.
3. Allow the phone to charge until the battery icon indicates a full charge.



Figure 6: Phone in Charging Base

4.3. Initial Power On

Press and hold the Power/End Call button until the screen lights up. Follow any on-screen prompts for initial setup, such as language selection.

5. OPERATING INSTRUCTIONS

5.1. Making and Receiving Calls

- **To Make a Call:** Open the phone, dial the number using the keypad, and press the green Call button.
- **To Receive a Call:** Open the phone to answer an incoming call. Closing the phone will end the call.

5.2. Using the SOS Button

To activate the emergency call function, press and hold the SOS button on the back of the phone for 3 seconds. The phone will automatically dial pre-configured emergency contacts in a cycle until a connection is made.

5.3. Navigating the Menu

Use the navigation keys (up, down, left, right) and the central OK button to browse through the phone's menu options on the internal screen. The external screen provides quick access to essential information.



Figure 7: Navigating the Phone Menu

5.4. Adjusting Volume

Use the dedicated volume buttons on the side of the phone to adjust call volume, ringer volume, and media volume.

5.5. Installing Applications

The SPC Jasper 2 4G runs on KaiOS and allows access to the KaiOS Store. You can install additional

applications via Wi-Fi or 4G network. Pre-installed applications include Facebook, Google Maps, and YouTube.

6. MAINTENANCE

6.1. Battery Care

- Avoid exposing the battery to extreme temperatures.
- Do not puncture or damage the battery.
- Use only the original SPC charger and charging base.

6.2. Cleaning

Wipe the phone with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.

6.3. Storage

Store the phone in a cool, dry place away from direct sunlight and moisture when not in use for extended periods.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Phone does not turn on	Low battery; Battery not inserted correctly	Charge the phone; Reinsert battery and ensure contacts are aligned
Cannot make/receive calls	No SIM card; SIM card not active; No network signal	Insert SIM card; Contact your service provider; Move to an area with better signal
WhatsApp not working	KaiOS support for WhatsApp has been discontinued or limited.	WhatsApp functionality on KaiOS devices may be limited or unavailable due to changes in application support. This is not a device malfunction.
Difficulty navigating menu	Unfamiliarity with KaiOS; Small navigation button	Practice using the navigation keys; Refer to the operating instructions for menu layout.
SOS button not working	No emergency contacts configured	Ensure emergency contacts are set up in the phone settings.

8. SPECIFICATIONS

Model Name	SPC Jasper 2 4G
Model Number	2327N
Brand	SPC
Operating System	KaiOS

CPU Model	Mediatek Dimensity 900
Memory Storage Capacity	32 GB
Internal Screen Size	2.8 Inches
External Screen Size	1.44 Inches
Resolution	128x128
Wireless Carrier	Unlocked
Cellular Technology	4G
Connectivity Technology	4G, Wi-Fi
Battery Capacity	1600 mAh
Rear Camera Resolution	5 MP
Audio Jack	3.5 mm
SIM Card Slot Count	One SIM
SIM Card Size	Standard
Water Resistance Level	Not water resistant
Product Dimensions	20 x 57 x 108 mm; 270 g
Talk Time	10 Hours
GPS	Yes

9. WARRANTY AND SUPPORT

9.1. Warranty Information

This product is covered by a warranty in accordance with current applicable law. Please retain your proof of purchase for any warranty claims.

9.2. Customer Support

For further assistance, technical support, or service inquiries, please refer to the contact information provided with your purchase documentation or visit the official SPC website.