

## Amazon Basics PL14910

# Amazon Basics Keyless Entry Door Lock Deadbolt User Manual

Model: PL14910 | Brand: Amazon Basics

## INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, maintenance, and troubleshooting of your Amazon Basics Keyless Entry Door Lock Deadbolt. Designed for convenience and security, this electronic keypad deadbolt offers keyless access with customizable security codes and an automatic locking feature. Please read this manual thoroughly before installation and use to ensure proper functionality and safety.

## PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- Electronic Keypad Deadbolt Assembly (Exterior and Interior Units)
- Latch Mechanism
- Strike Plate
- Screw Pack
- Keys (for traditional key option)
- Installation Template



Figure 1: All components included in the package.

The image above displays the complete set of parts you should find in your product package, including the electronic keypad unit, the interior deadbolt assembly, the latch, strike plate, screws, and traditional keys.

## SETUP

### Before Installation

- Ensure your door thickness is between 1-3/8 to 1-3/4 inches (35mm to 44mm).
- Verify the backset (distance from door edge to center of bore hole) is either 2-3/8 inches (60mm) or 2-3/4 inches (70mm).
- Prepare the necessary tools: Phillips head screwdriver, tape measure, pencil.
- The lock requires 4 AA batteries (not included). Install fresh batteries before final assembly.

### Installation Steps

Follow these general steps for installation. For detailed, step-by-step instructions, refer to the included printed manual or the official [Warranty \(PDF\)](#) document which often contains installation guides.

1. **Prepare the Door:** Use the provided installation template to mark and drill holes if your door is not pre-drilled. Ensure the correct backset is selected.

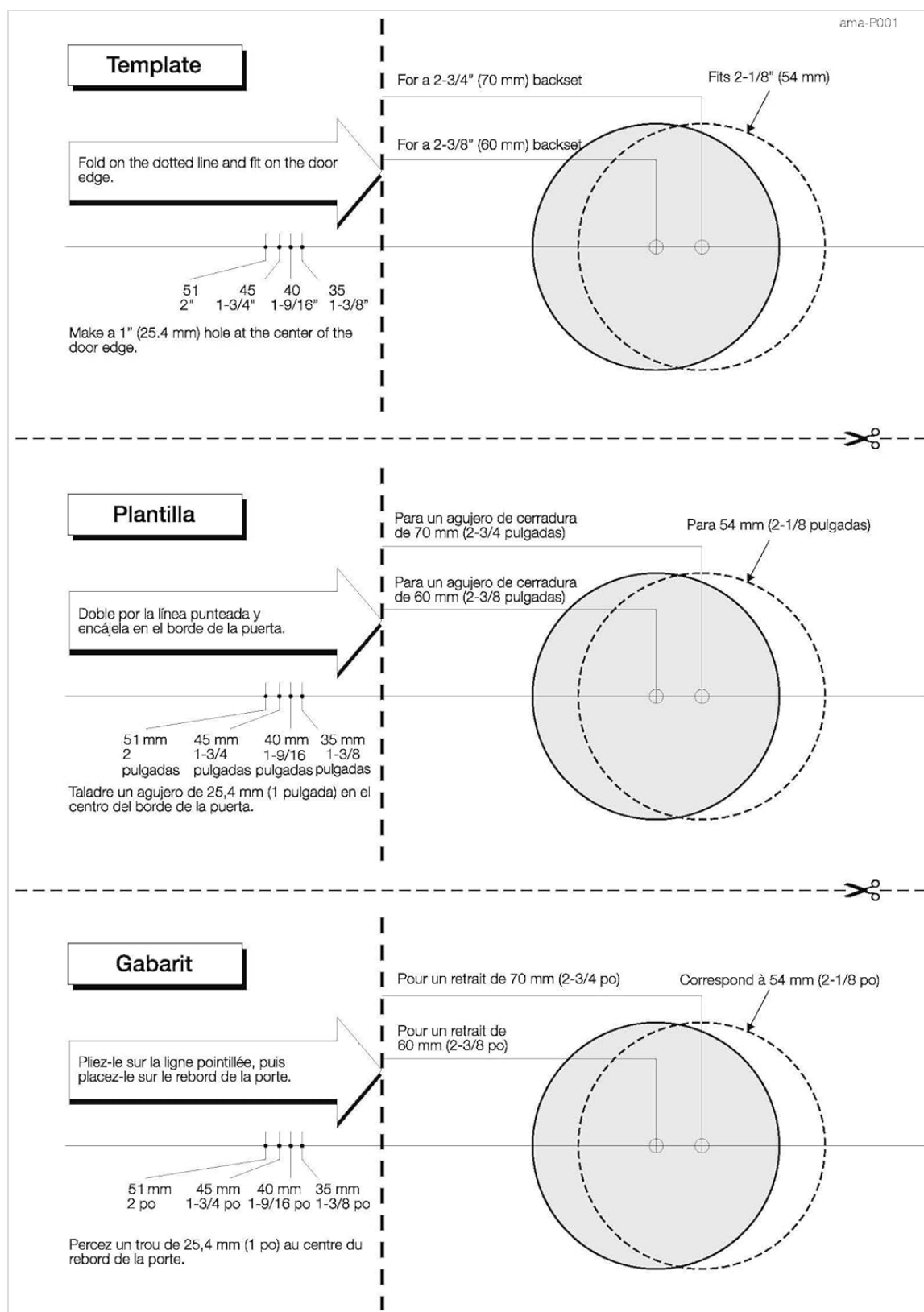


Figure 2: Installation template for door preparation.

The template provides clear markings for drilling holes, ensuring proper alignment for the deadbolt mechanism and keypad. It supports both 60mm and 70mm backsets.

- 2. Install the Latch:** Insert the latch into the door edge, ensuring the correct orientation for your door swing. Secure it with screws.
- 3. Install the Exterior Assembly:** Place the exterior keypad assembly onto the door, aligning the spindle through the latch.
- 4. Install the Interior Mounting Plate:** Secure the interior mounting plate to the exterior assembly using screws, ensuring it is flush against the door.
- 5. Install the Interior Assembly:** Connect the cable from the exterior assembly to the interior assembly.

Attach the interior assembly to the mounting plate.



Figure 3: Front view of the installed deadbolt.

This image shows the electronic keypad deadbolt installed on the exterior side of a door, ready for operation. The matte black finish blends seamlessly with the door.

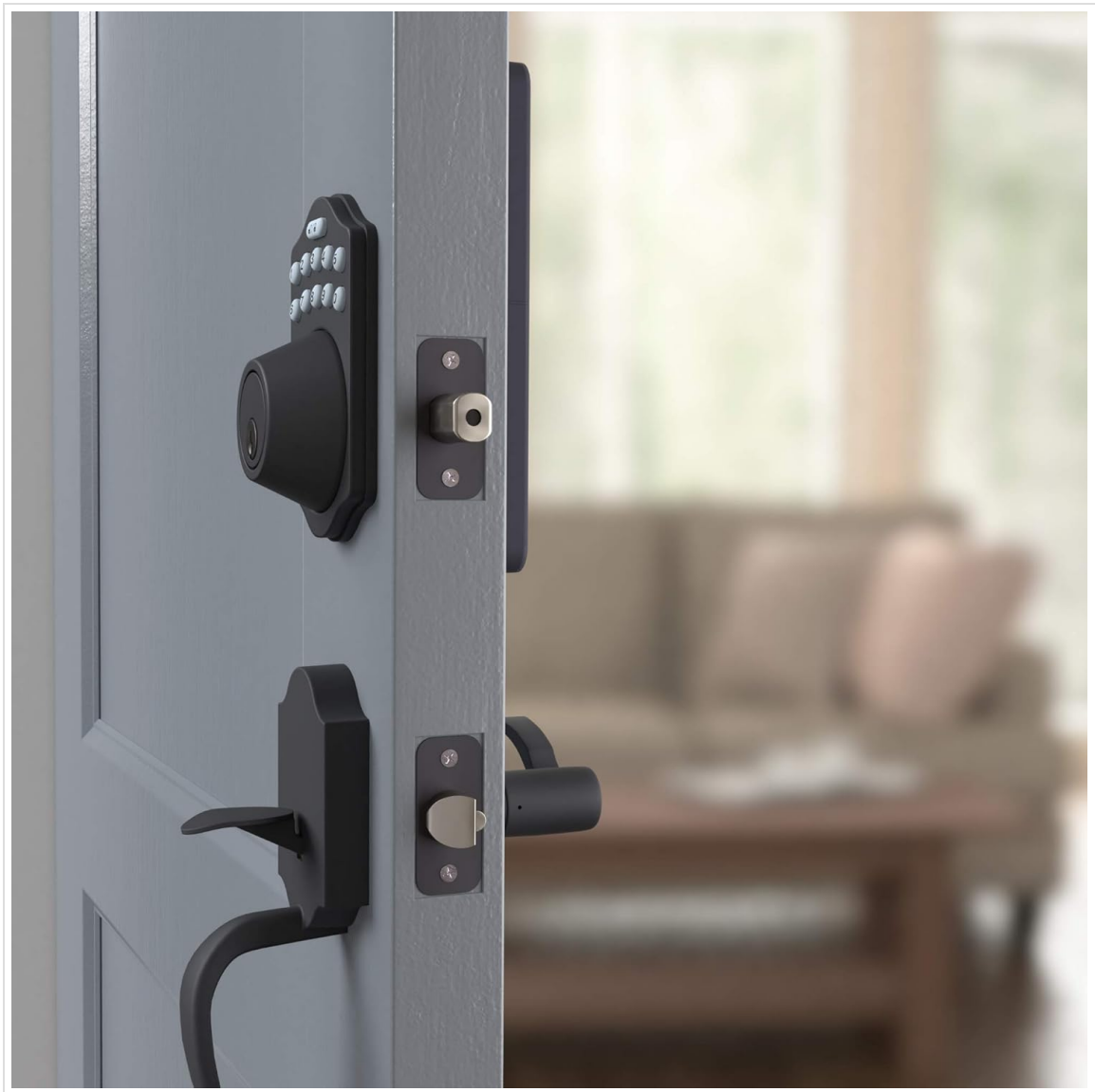


Figure 4: Side view of the installed deadbolt, highlighting the latch mechanism.

The side view illustrates how the deadbolt integrates with the door frame, providing a secure locking mechanism. The internal components are neatly concealed.

6. **Install Batteries:** Remove the battery cover on the interior assembly and insert 4 new AA batteries, observing polarity. Replace the cover.
7. **Perform Door Handing Process:** This step calibrates the lock to your door's orientation. Follow the specific instructions in your printed manual for this crucial step.

## OPERATING INSTRUCTIONS

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### Programming User Codes

Your deadbolt comes with a default programming code. You will use this code to set up to 6 unique user codes for family members or temporary single-use codes for guests. Refer to your printed manual for the exact sequence of button presses to add, delete, or modify user codes.

### Locking and Unlocking

The lock can be operated using the keypad or a traditional key.

- **To Lock:** Press the **Lock** button (top right button with lock icon) on the keypad. The deadbolt will extend.
- **To Unlock:** Enter your valid user code, then press the **Unlock** button (top left button with unlock icon). The deadbolt will retract.

- **Automatic Locking:** The deadbolt features an automatic locking function, which can be set to engage 10 to 99 seconds after entry. This provides added peace of mind, ensuring your door is always secured.
- **Manual Operation:** From the interior, the deadbolt can be manually locked or unlocked using the thumb turn. From the exterior, a traditional key can be used as a backup.



Figure 5: Keypad for the electronic deadbolt.

The keypad features illuminated numbers for easy visibility in low light conditions, along with dedicated lock and unlock buttons at the top. The traditional keyhole is located below the keypad.

## MAINTENANCE

### Battery Replacement

The electronic deadbolt is powered by 4 AA batteries. When the batteries are low, the lock may emit a warning sound or the keypad lights may flash. To replace the batteries:

1. Remove the battery cover located on the interior side of the deadbolt assembly. This cover typically slides upwards or detaches with a gentle pull.
2. Carefully remove the old batteries.
3. Insert 4 new AA batteries, ensuring correct polarity (+/-).
4. Replace the battery cover, making sure it clicks securely into place.

Regularly check battery levels to ensure uninterrupted operation. High usage may require more frequent battery changes.

### Cleaning

Clean the keypad and lock body with a soft, damp cloth. Avoid using abrasive cleaners or solvents, as these can damage the finish and electronic components.

## TROUBLESHOOTING

If you encounter issues with your Amazon Basics Keyless Entry Door Lock Deadbolt, refer to the following common problems and solutions:

Problem	Possible Cause / Solution
Lock does not respond to keypad input.	<b>Low Batteries:</b> Replace all 4 AA batteries with new ones. <b>Incorrect Code:</b> Ensure you are entering a valid user code. <b>Keypad Malfunction:</b> If new batteries and correct code don't work, contact customer support.
Deadbolt does not extend or retract fully.	<b>Misalignment:</b> Check if the door and frame are aligned properly. The deadbolt may be obstructed. <b>Low Batteries:</b> Insufficient power can prevent full operation. Replace batteries. <b>Mechanical Obstruction:</b> Inspect the latch and strike plate for any debris or damage.
Cannot program new user codes.	<b>Incorrect Programming Sequence:</b> Refer to the detailed programming instructions in your printed manual. Ensure you are using the correct master programming code. <b>Maximum Codes Reached:</b> The lock supports up to 6 user codes. Delete an existing code if you need to add more.
Automatic locking feature not working.	<b>Feature Disabled:</b> Check your manual to ensure the automatic locking feature is enabled and configured correctly. <b>Battery Level:</b> Low batteries can affect advanced features.

If these solutions do not resolve the issue, please contact Amazon Basics customer support for further assistance.

## SPECIFICATIONS



Feature	Detail
Brand	Amazon Basics
Model Name	PL14910_6B
Part Number	PL14910
UPC	840095890281
Lock Type	Key Lock, Keypad
Special Feature	Keyless
Color	Matte Black
Style	Traditional Electronic Keypad Deadbolt (Pack of 6)
Number of Pieces	6
Finish Type	Satin
Item Weight	2.71 Pounds
Control Method	Touch
Recommended Uses	Residential door locking, commercial door locking
Door Thickness Compatibility	1-3/8 to 1-3/4 inches
Batteries Required	Yes (4 AA batteries)
Country of Origin	Taiwan

## WARRANTY AND SUPPORT

For warranty information regarding your Amazon Basics Keyless Entry Door Lock Deadbolt, please refer to the official warranty document provided with your product or available online:

[Download Warranty \(PDF\)](#)

For additional support, troubleshooting assistance, or to inquire about replacement parts, please visit the [Amazon Basics Store](#) or contact Amazon customer service directly.