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ANTELA TV-9825F-2MP

ANTELA Outdoor WiFi PTZ Security Camera User Manual

Model: TV-9825F-2MP

1. Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of your ANTELA Outdoor WiFi PTZ Security Camera, Model TV-9825F-2MP. Please read this manual thoroughly before using the product to ensure proper function and safety.



Image 1.1: ANTELA Outdoor WiFi PTZ Security Camera with a live feed displayed on a smartphone.

2. Package Contents

Verify that all items are present in the package:

- ANTELA Outdoor WiFi PTZ Security Camera (Model TV-9825F-2MP)
- Power Adapter
- Mounting Screws and Wall Plugs
- Waterproof Kit for Network Cable (if applicable)
- User Manual (this document)

3. Setup Guide

3.1 Important Considerations

- The camera supports **2.4 GHz Wi-Fi only**. It is not compatible with 5 GHz Wi-Fi networks.
- Ensure the installation location has stable Wi-Fi coverage and a power source.
- The camera is designed for outdoor use with an IP65 waterproof rating.

3.2 Mounting the Camera

The camera is designed for wall mounting. Follow these steps for secure installation:

1. Choose a suitable location for optimal surveillance coverage, ensuring it is within Wi-Fi range.
2. Use the provided mounting template (if included) or the camera base to mark the drill holes on the wall.
3. Drill holes at the marked positions. Insert the wall plugs into the drilled holes.
4. Align the camera base with the holes and secure it using the provided screws.
5. Adjust the camera angle as needed after mounting.

3.3 Powering On and Initial Connection

1. Connect the power adapter to the camera's power input and then to an electrical outlet.
2. Wait for the camera to power on. This may take a few moments, indicated by an LED status light.
3. Download the official ANTELA application on your smartphone (available for Android and iOS).
4. Register an account and follow the in-app instructions to add your camera. This typically involves scanning a QR code on the camera or manually entering its ID, and connecting it to your 2.4 GHz Wi-Fi network.

4. Operating Instructions

4.1 Remote Control and Rotation

The camera features Pan-Tilt-Zoom (PTZ) functionality, allowing you to remotely control its viewing angle.

- **Horizontal Rotation:** 355 degrees
- **Vertical Rotation:** 90 degrees

Use the controls within the ANTELA smartphone application to adjust the camera's position and cover any desired area.



Image 4.1: Remote control of camera rotation via the smartphone application.

4.2 Night Vision Modes

The camera offers three night vision modes for clear visibility in low-light conditions, with a range of up to 50 meters:

- **Infrared Mode:** Standard black and white night vision using infrared LEDs.
- **Color Light Mode:** Activates built-in spotlights to provide full-color night vision.
- **Smart Mode:** Automatically switches between infrared and color light mode based on detected motion or specific settings.

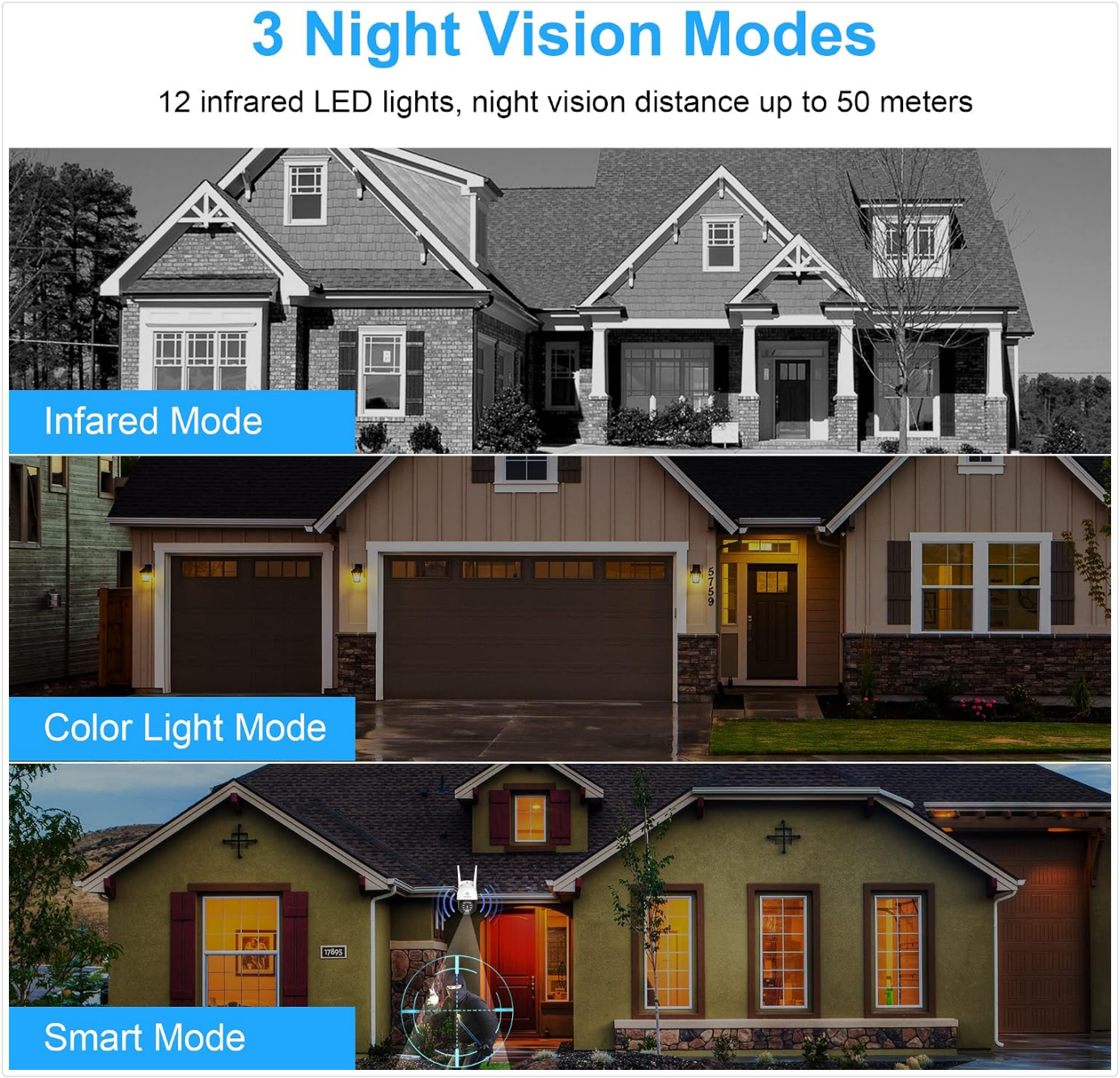


Image 4.2: Illustration of the three available night vision modes.

4.3 Motion Detection and Alarms

The camera is equipped with motion detection capabilities to enhance security:

- Upon detecting motion, the camera triggers an alarm and sends real-time notifications to your smartphone.
- Alarm sounds and message pushes can be activated or deactivated independently through the app settings.
- The camera can automatically activate spotlights when motion is detected to deter intruders.

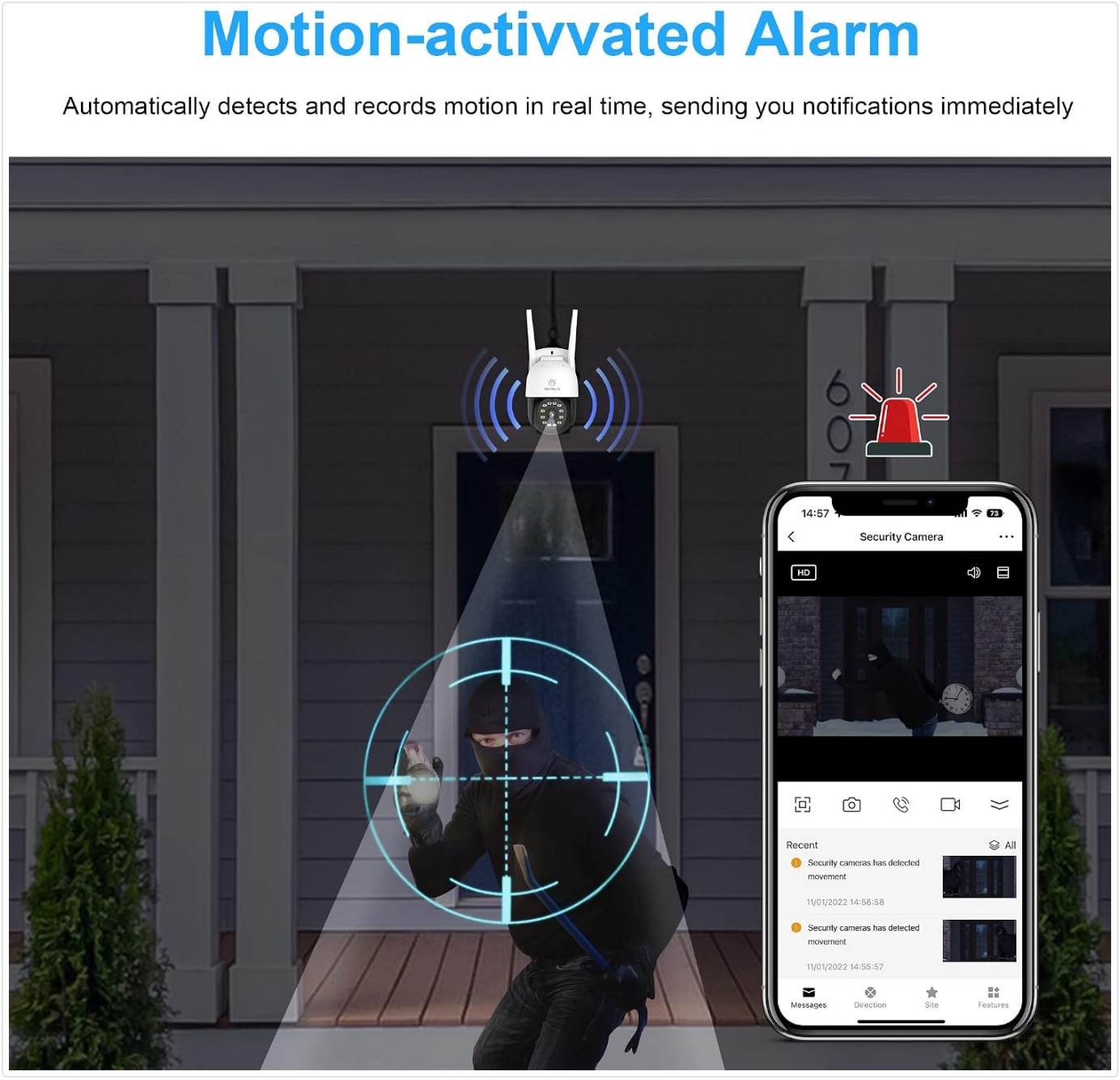


Image 4.3: Motion-activated alarm and notification system.

4.4 Two-Way Audio

Communicate directly through the camera using its built-in microphone and speaker:

- Speak to visitors or deter unwanted individuals from your smartphone.
- Listen to audio from the camera's vicinity.

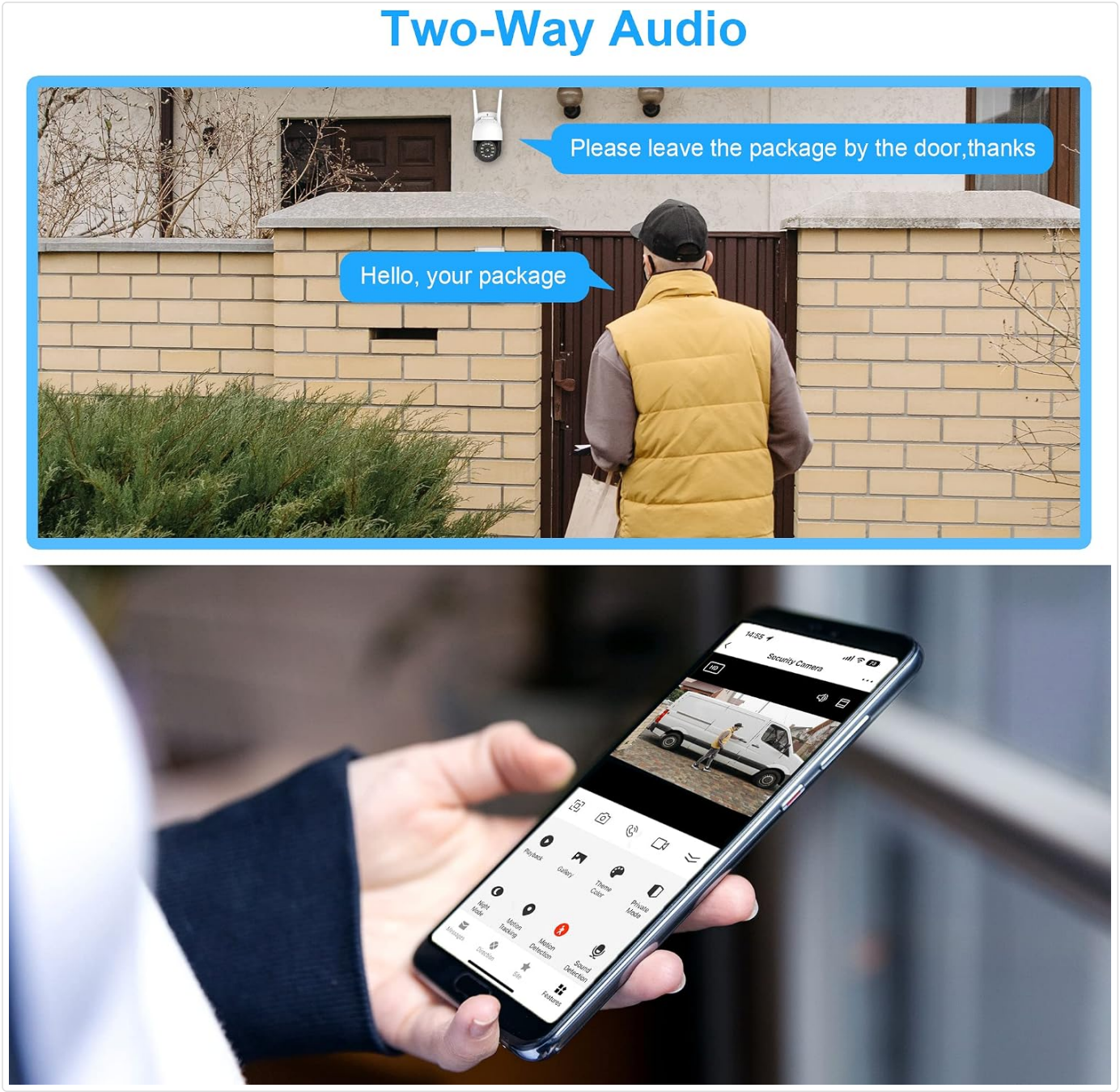


Image 4.4: Two-way audio communication in action.

4.5 Video Storage Options

The camera supports flexible video recording and storage:

- **Micro SD Card Storage:** Supports cards up to 128 GB (not included). Insert the card into the designated slot on the camera.
- **Cloud Storage:** A subscription-based service for secure online storage of your video footage.

Both options utilize high-quality encryption to protect your privacy. You can choose either option to record and playback video.



Image 4.5: Intelligent storage options for video recordings.

4.6 Device Sharing

Share live video streams with family and friends through the ANTELA application. This allows multiple authorized users to view the camera feed simultaneously.



Image 4.6: Device sharing feature for multi-user access.

4.7 Weather Resistance

The camera has an **IP65 waterproof rating**, ensuring it can operate reliably in various weather conditions, including rain, snow, and extreme temperatures.



Image 4.7: IP65 waterproof design for all-weather performance.

4.8 Smart Home Integration

The camera is compatible with popular smart home platforms, including Amazon Alexa and Google Assistant, allowing for voice control and integration into your smart home ecosystem.



Image 4.8: Smart home compatibility with Alexa and Google Assistant.

5. Maintenance

Regular maintenance ensures optimal performance and longevity of your camera:

- **Cleaning:** Gently wipe the camera lens and body with a soft, damp cloth. Avoid abrasive cleaners or solvents.
- **Firmware Updates:** Periodically check the ANTELA app for available firmware updates to ensure your camera has the latest features and security enhancements.
- **Connection Check:** Regularly verify that the power cable and Wi-Fi connection are secure and stable.
- **Mounting Security:** Inspect the mounting screws and bracket periodically to ensure the camera remains securely attached.

6. Troubleshooting

If you encounter issues with your ANTELA camera, refer to the following common problems and solutions:

Problem	Possible Cause / Solution
Camera cannot connect to Wi-Fi.	• Ensure your Wi-Fi network is **2.4 GHz**. The camera does not support 5 GHz Wi-Fi. • Verify the Wi-Fi password is correct. • Move the camera closer to the Wi-Fi router to improve signal strength. • Restart the camera and your Wi-Fi router. • Try re-pairing the camera through the app.

Problem	Possible Cause / Solution
No notifications received for motion detection.	• Check the motion detection settings in the app to ensure it is enabled. • Verify that notification permissions are granted for the ANTELA app on your smartphone. • Adjust motion sensitivity settings. • Ensure your phone has an active internet connection.
Night vision is not clear or not activating.	• Ensure the camera lens is clean and free from obstructions. • Check the night vision mode settings in the app (Infrared, Color Light, Smart Mode). • Verify there are no strong light sources directly interfering with the camera's night vision sensors.
Two-way audio is not working.	• Check the microphone and speaker settings in the app. • Ensure your smartphone's volume is up. • Verify there are no physical obstructions blocking the camera's microphone or speaker.
Camera frequently disconnects.	• Weak Wi-Fi signal. Consider a Wi-Fi extender or moving the camera closer to the router. • Interference from other wireless devices. • Ensure the camera's power supply is stable.

7. Specifications

Feature	Detail
Model Number	TV-9825F-2MP
Brand	ANTELA
Resolution	1080p (Effective Video Resolution: 1080 Pixels)
Pan/Tilt Rotation	355° Horizontal, 90° Vertical
Night Vision Range	Up to 50 meters
Night Vision Modes	Infrared, Color Light, Smart Mode
Audio	Two-Way Audio (Built-in Microphone & Speaker)
Motion Detection	Yes, with real-time notifications and siren
Water Resistance	IP65 (Waterproof)

Feature	Detail
Wireless Connectivity	Wi-Fi (2.4 GHz only)
Storage Options	Micro SD Card (up to 128 GB), Cloud Storage
Power Source	Electric Cable (3 Watts)
Frame Rate	25 frames/second
Material	Plastic
Dimensions (L x W x H)	9 x 9 x 16 cm
Weight	286 Grams
Mounting Type	Wall Mount
Compatible Devices	Smartphone (Android, iOS)
Smart Home Integration	Works with Alexa, Hey Google

8. Warranty and Support

8.1 Warranty Information

Specific warranty details for the ANTELA Outdoor WiFi PTZ Security Camera (Model TV-9825F-2MP) are typically provided with your purchase documentation or can be found on the official ANTELA website. Please retain your proof of purchase for warranty claims.

8.2 Customer Support

For technical assistance, troubleshooting not covered in this manual, or other inquiries, please refer to the support section of the official ANTELA website or contact their customer service directly. Contact information is usually available on the product packaging or the brand's online store.

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