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› Infinix Zero 5G User Manual

Infinix Mobile Zero 5G

Infinix Zero 5G User Manual

Model: Zero 5G

INTRODUCTION

This manual provides essential information for using your Infinix Zero 5G smartphone. It covers setup, operation, maintenance, and troubleshooting to ensure you get the most out of your device. The Infinix Zero 5G offers a powerful 5G experience, driven by the MediaTek Dimensity 900 processor for smooth performance and gaming. Its 6.78-inch Full HD+ 120Hz display ensures a fluid and immersive viewing experience. Capture detailed photos with the 48MP AI triple camera and enjoy extended usage thanks to the large 5000mAh battery with 33W fast charging. It also features a stylish Uni-Curve design.

DEVICE OVERVIEW



Figure 1: Front view of the Infinix Zero 5G, showcasing its display and front camera.



Figure 2: Back view of the Infinix Zero 5G in Skylight Orange, highlighting the triple camera module and Infinix branding.

The Infinix Zero 5G features a large display on the front with a punch-hole camera. The rear houses a distinctive camera module with multiple lenses and an LED flash. Physical buttons for power and volume are located on the side, along with a SIM card tray and a USB-C port at the bottom.

SETUP

1. Unboxing and Initial Inspection

Carefully remove all items from the packaging. Verify that all components are present: Infinix Zero 5G smartphone, charger, USB cable, SIM ejector tool, and user guide. Inspect the device for any physical damage before proceeding.

2. Inserting SIM Card and microSD Card

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool into the small hole next to the tray and gently push until the tray pops out.
3. Place your Nano-SIM card(s) and/or microSD card into the designated slots on the tray, ensuring correct orientation.
4. Carefully push the tray back into the device until it clicks into place.

3. Initial Charging

Before first use, it is recommended to fully charge the device. Connect the USB cable to the charging port on the phone and the other end to the power adapter. Plug the adapter into a wall outlet. The charging indicator will appear on the screen. The device supports 33W fast charging.

OPERATING INSTRUCTIONS

1. Power On/Off

- **To Power On:** Press and hold the Power button until the Infinix logo appears.
- **To Power Off:** Press and hold the Power button until the power options menu appears, then select "Power off".
- **To Restart:** Press and hold the Power button until the power options menu appears, then select "Restart".

2. Screen Navigation

- **Tap:** To select an item or open an application.
- **Swipe:** To scroll through screens, lists, or content.
- **Pinch-to-Zoom:** To zoom in or out on images or web pages.
- **Long Press:** To access contextual menus or move icons.

3. Making Calls

1. Open the "Phone" application.
2. Enter the phone number using the dial pad or select a contact from your address book.
3. Tap the call icon to initiate the call.

4. Using the Camera

The Infinix Zero 5G features a 48MP AI triple camera system. To take photos or videos:

1. Open the "Camera" application.
2. Select your desired mode (Photo, Video, Portrait, etc.).
3. Tap the shutter button to capture a photo or start/stop recording a video.



Figure 3: Overview of Infinix Zero 5G key features, including camera specifications, processor, and battery.

5. Internet Connectivity

- **Wi-Fi:** Go to Settings > Network & internet > Wi-Fi. Turn on Wi-Fi and select your desired network.
- **Mobile Data:** Go to Settings > Network & internet > Mobile network. Ensure mobile data is enabled.
- **5G Connectivity:** The Infinix Zero 5G supports 5G networks. Ensure your SIM card and plan support 5G and you are in a 5G coverage area for optimal speeds.

MAINTENANCE

1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials. Do not expose the device to excessive moisture.

2. Software Updates

Regularly check for software updates to ensure your device has the latest features, security patches, and performance improvements. Go to Settings > System > System update to check for and install updates.

3. Battery Care

To prolong battery life, avoid extreme temperatures. Use only the original charger and cable provided with the device. Avoid completely draining the battery frequently.

TROUBLESHOOTING

Problem	Possible Solution
Device does not power on.	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again. If unresponsive, perform a forced restart (usually by holding power button for 10-15 seconds).
Poor network signal.	Check if your SIM card is properly inserted. Move to an area with better network coverage. Restart the device. Contact your network provider if the issue persists.
Applications are crashing or freezing.	Close and reopen the application. Clear the app's cache (Settings > Apps > [App Name] > Storage > Clear cache). Ensure your device software is up to date.
Battery drains quickly.	Reduce screen brightness. Close unused background apps. Turn off Wi-Fi, Bluetooth, and GPS when not in use. Check battery usage in settings to identify power-hungry apps.

SPECIFICATIONS

Feature	Detail
RAM	8 GB

Feature	Detail
Product Dimensions	16.87 x 7.7 x 0.87 cm; 580 g
Batteries	1 Lithium Polymer batteries required. (included)
Wireless Communication Technologies	Cellular
GPS	True
Special Features	Front Camera, Internet
Display Technology	Full HD
Other Display Features	Wireless
Resolution	1920 x 1080
Other Camera Features	Front
Audio Jack	3.5 mm
Item Weight	580 g
ASIN	B0B5X9GNRF
Date First Available	6 July 2022
Item Dimensions LxWxH	16.9 x 7.7 x 0.9 Centimeters
Net Quantity	199.00 Grams
Brand	Infinix Mobile
CPU Model	Mediatek Dimensity 900
CPU Speed	2.4 GHz
Screen Size	17.22 Centimetres

WARRANTY AND SUPPORT

Your Infinix Zero 5G comes with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included in your product packaging or visit the official Infinix Mobile website. For technical support, service, or inquiries regarding protection plans, please contact Infinix customer service or visit an authorized service center.

You may also consider additional protection plans such as Screen Damage Protection or Extended Warranty, available for purchase separately. For more details, please refer to the product listing or contact your retailer.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question