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Samsung 85BU8000

Samsung 85-inch Crystal UHD 4K Smart TV BU8000 User Manual

Model: 85BU8000

1. Introduction

This manual provides essential information for setting up, operating, and maintaining your Samsung 85-inch Crystal UHD 4K Smart TV, model BU8000. Please read these instructions carefully to ensure proper use and to maximize your viewing experience.

2. Setup

2.1 Unpacking and Components

Carefully remove the TV from its packaging. Ensure all components are present:

- Samsung 85-inch Crystal UHD 4K Smart TV
- TV Stand (2 pieces)
- One Remote Control (Solarcell)
- Power Cable
- User Manual (this document)

2.2 Stand Installation

If you are not wall-mounting the TV, attach the included stand:

1. Place the TV screen-down on a soft, flat surface to prevent damage.
2. Align each stand piece with the corresponding slots on the bottom of the TV.
3. Secure the stands using the provided screws.



This image shows the front of the Samsung Crystal UHD 4K Smart TV BU8000, highlighting its slim bezels and included stand.

2.3 Wall Mounting

The TV supports VESA wall mounts. For wall mounting, consult a professional installer and refer to the wall mount kit's instructions. Ensure proper ventilation around the TV.



The TV is shown mounted on a brick wall in a living room, demonstrating its integration into a home environment.

2.4 Connecting Peripherals

Connect your external devices to the TV's ports. The TV features multiple HDMI, USB, LAN, and Antenna inputs.



This image displays the TV's rear panel with connection ports including USB, LAN, HDMI, and Antenna inputs.

- **HDMI:** For connecting Blu-ray players, game consoles, set-top boxes, etc. (Total 1 HDMI port).
- **USB:** For connecting USB storage devices. (Total 1 USB port).
- **LAN:** For wired internet connection.
- **Antenna:** For connecting an aerial or cable TV feed.

The TV also supports Bluetooth for wireless connectivity with compatible devices.

2.5 Power Connection and Initial Setup

Connect the power cable to the TV and then to a power outlet (220 VAC 50 Hz). Turn on the TV. Follow the on-screen prompts for initial setup, including language selection, network connection (Wi-Fi or Ethernet), and channel scanning.

3. Operating Instructions

3.1 Using the One Remote Control

Your Samsung TV comes with a One Remote Control, designed for simplified navigation and control of multiple devices. The remote is powered by a Solarcell, reducing the need for disposable batteries.



The image features the Samsung One Remote Control, which includes a built-in microphone for voice commands and dedicated buttons for Netflix, Prime Video, and Globoplay.

- **Navigation Pad:** Use to move through menus and select items.
- **Voice Assistant Button:** Press and hold to activate voice commands (compatible with Alexa, Bixby, and Google Assistant).
- **Quick Access Buttons:** Dedicated buttons for popular streaming services like Netflix, Amazon Prime Video, and Globoplay.
- **Home Button:** Access the Smart Hub.

3.2 Smart Hub Navigation

The Smart Hub is your central access point for apps, streaming services, live TV, and connected devices. Press the Home button on your remote to open the Smart Hub.



The Smart Hub interface is shown with quick access icons for popular streaming services like Netflix, Prime Video, YouTube, and Disney+.

- Browse and launch applications.
- Access the Samsung Gaming Hub to play cloud-based games without a console.
- Manage connected devices and inputs.

3.3 Picture and Sound Settings

Your TV features advanced picture and sound technologies:

- **Dynamic Crystal Color:** Provides pure and real colors.
- **Crystal Processor 4K:** Enhances images to 4K resolution for vivid and sharp visuals.
- **Contrast Enhancer:** Automatically adjusts contrast for more depth.
- **HDR10/HDR10+:** Supports high dynamic range content for improved brightness and detail.

Access picture and sound settings through the Smart Hub or the remote's settings menu to customize your viewing experience.



A detailed view of the TV screen, highlighting the Ultra High Definition 4K resolution capabilities.

4. Maintenance

4.1 Cleaning the TV

To clean the screen and TV body:

- Turn off the TV and unplug the power cord.
- Gently wipe the screen with a soft, dry microfiber cloth. For stubborn marks, lightly dampen the cloth with water (do not spray directly on the screen).
- Wipe the TV body with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners.

4.2 Software Updates

Ensure your TV's software is up to date for optimal performance and security. You can usually check for updates through the TV's settings menu (Settings > Support > Software Update).

5. Troubleshooting

If you encounter issues with your TV, refer to the following common problems and solutions:

5.1 No Power / TV Not Turning On

- Check if the power cable is securely connected to both the TV and the power outlet.
- Ensure the power outlet is functional by testing it with another device.
- Try pressing the power button on the TV itself, not just the remote.

5.2 No Picture / Screen Flickering / Horizontal Stripes

- Ensure the correct input source is selected (e.g., HDMI 1, TV).
- Check all cable connections (HDMI, antenna) for looseness or damage.
- Try restarting the TV by unplugging it from the power outlet for 30 seconds and then plugging it back in.
- If the issue persists, especially after extended use, it may indicate a hardware fault. Contact Samsung Support.

5.3 No Sound

- Check the TV's volume level and ensure it is not muted.
- If using external audio devices (soundbar, receiver), ensure they are powered on and correctly connected.
- Check the audio output settings on the TV.

5.4 Remote Control Not Working

- Ensure the remote is charged (expose the Solarcell panel to light).
- Point the remote directly at the TV.
- If the issue persists, try re-pairing the remote with the TV (refer to the TV's on-screen guide for pairing instructions).

5.5 Network Connection Issues

- For Wi-Fi, ensure your router is on and functioning. Try restarting the router.
- Check the Wi-Fi password entered on the TV.
- For wired connection, ensure the Ethernet cable is securely connected to both the TV and the router.

6. Specifications

Below are the technical specifications for the Samsung 85-inch Crystal UHD 4K Smart TV BU8000:



A diagram illustrating the physical dimensions of the 85-inch Samsung Crystal UHD 4K Smart TV, including height, width, and depth.

Feature	Specification
Model Number	85BU8000
Screen Size	85 Inches
Display Technology	4K UHD, LED
Resolution	4K (3840 x 2160)
Refresh Rate	60 Hz
Aspect Ratio	16:9
HDR Support	HDR10, HDR10+
Processor	Crystal Processor 4K
Connectivity	Bluetooth, Ethernet, HDMI (1 port), USB (1 port)
Smart Features	Smart Hub, Gaming Hub, Alexa Built-in, Bixby, Google Assistant
Supported Internet Services	Netflix, Hulu, Amazon Prime Video, and other popular streaming apps
Audio	Built-in speakers with enhanced audio technologies

Feature	Specification
Control Method	Remote Control (Bluetooth)
Power Supply	220 VAC 50 Hz
Dimensions (W x H x D)	190 cm x 112.9 cm x 39.6 cm (with stand)
Item Weight	55.3 Kilograms
Color	Black
Model Year	2022

7. Warranty Information

This Samsung TV comes with a limited manufacturer's warranty of**1 year** from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, accidents, unauthorized repairs, or normal wear and tear.

8. Support

For further assistance, technical support, or warranty service, please contact Samsung Customer Service. You can find contact information on the official Samsung website or in the documentation included with your TV.
Samsung Official Website: www.samsung.com

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