

JOBYNA Neck Pad (Upgrade)

JOBYNA Neck Heating Pad (Upgrade Model) Instruction Manual

Model: Neck Pad (Upgrade)

1. INTRODUCTION

Thank you for choosing the JOBYNA Neck Heating Pad. This device is designed to provide targeted heat therapy for the neck area, promoting blood circulation, soothing pain, and relaxing muscles. It is ideal for addressing neck fatigue, stiffness, muscle contusion, and other forms of neck discomfort. Please read this manual thoroughly before use to ensure safe and effective operation.

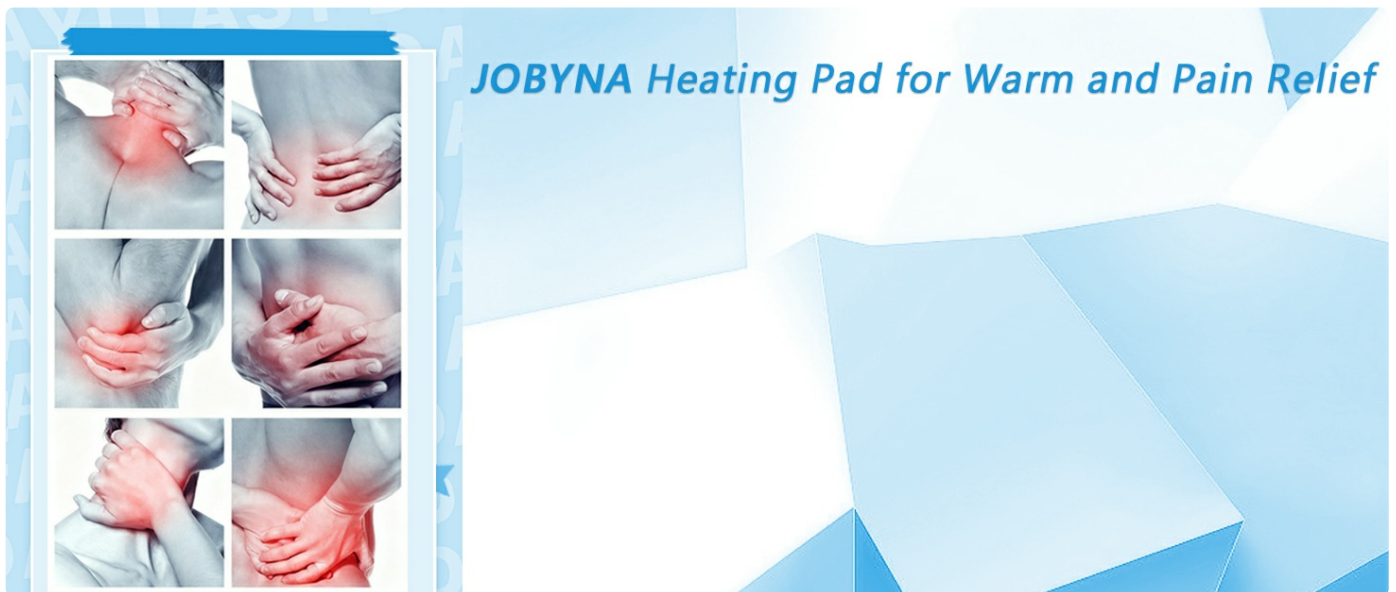


Image 1.1: JOBYNA Neck Heating Pad in use, illustrating key features.

2. SAFETY INFORMATION

To ensure safe operation and prevent injury or damage, please adhere to the following safety guidelines:

- Always plug the heating pad into a standard 110 Volt wall outlet.
- Do not use the heating pad while sleeping.
- Avoid folding or creasing the heating pad excessively during use, as this may damage the heating elements.
- Do not use pins or other metallic objects to fasten the heating pad.
- Inspect the heating pad and power cord for any signs of damage before each use. Discontinue use if damaged.
- Keep out of reach of children and pets.
- Pregnant women should consult a physician before using this product.
- Do not use on insensitive skin areas or in the presence of poor circulation.
- The product is equipped with an intelligent control chip to prevent overheating. If the temperature becomes too high, the product will automatically power off.

3. PRODUCT OVERVIEW

Components

- Neck Heating Pad (Polyester fabric)
- Digital LED Controller with power cord
- Velcro straps for adjustable tightness



Image 3.1: LED Smart Controller with button functions labeled.

The controller features a clear digital display for temperature and time, making adjustments straightforward even in low light conditions. It includes buttons for power, temperature increase/decrease, and time increase/decrease.

Lightweight Adjustable Size for Almost People

Effective Heat Therapy For Neck | Arm | Leg | Wrist



Ultra large 28.3"x6" neck heating pad, easily covers your whole neck



5oz(140g) net weight and 0.4in thick, use it at home, office, or travel without any sense of oppression



Velcro design. One size fits all when you need it most



8.53ft extra long cord, makes it easier to use from the comfort to your favorite bed or chair

Image 3.2: Dimensions and design features of the Neck Heating Pad.

The heating pad is designed with a universal size (approximately 28.3" x 6.3") and features strong Velcro for adjustable tightness, ensuring a comfortable and secure fit for most users.

4. SETUP

1. Unpack the JOBYNA Neck Heating Pad and its controller from the packaging.
2. Ensure the heating pad and power cord are free from any visible damage.
3. Plug the power cord of the heating pad into a standard 110 Volt wall outlet.
4. Position the heating pad comfortably around your neck, securing it with the Velcro straps to achieve the desired tightness.

5. OPERATION

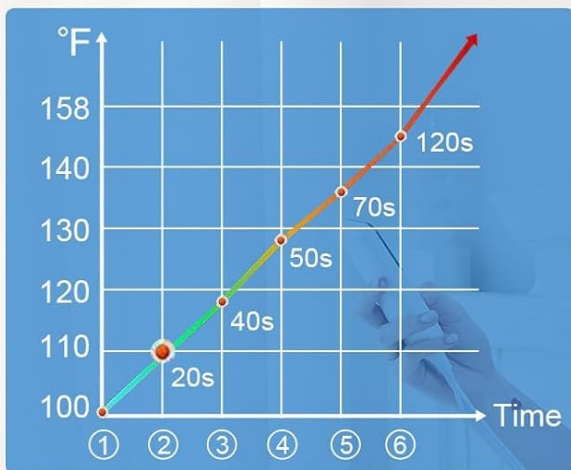
Power On/Off

- To turn on the heating pad, press the power button (red button) on the digital LED controller. The display will illuminate.
- To turn off the heating pad, press the power button again.

Temperature Adjustment

- The default temperature setting is 122°F (50°C).
- Use the 'Temperature +' and 'Temperature -' buttons on the controller to adjust the heat level. Each press changes the temperature by 2°F (approximately 1.1°C).
- The adjustable temperature range is 86°F to 158°F (30°C to 70°C).
- The heating pad is designed for fast heating, reaching desired temperatures within 20-30 seconds.

Feel Warm Within 20 Seconds



Safety First



Heating wire of more safe material



Even heat distribution



NTC overheat protection



10-90 minutes auto off timer

Image 5.1: Fast heating performance and safety features.

Timer Setting (Auto Shut-Off)

- The default auto shut-off time is 30 minutes.

- Use the 'Time +' and 'Time -' buttons on the controller to adjust the duration of heat therapy. Each press changes the time by 5 minutes.
- The adjustable timer range is 10 to 90 minutes.
- The heating pad will automatically turn off once the set time has elapsed, conserving energy and preventing excessive heating.

● 86°F~158°F Temperature Setting



● 10-90 minutes Auto Shut Off

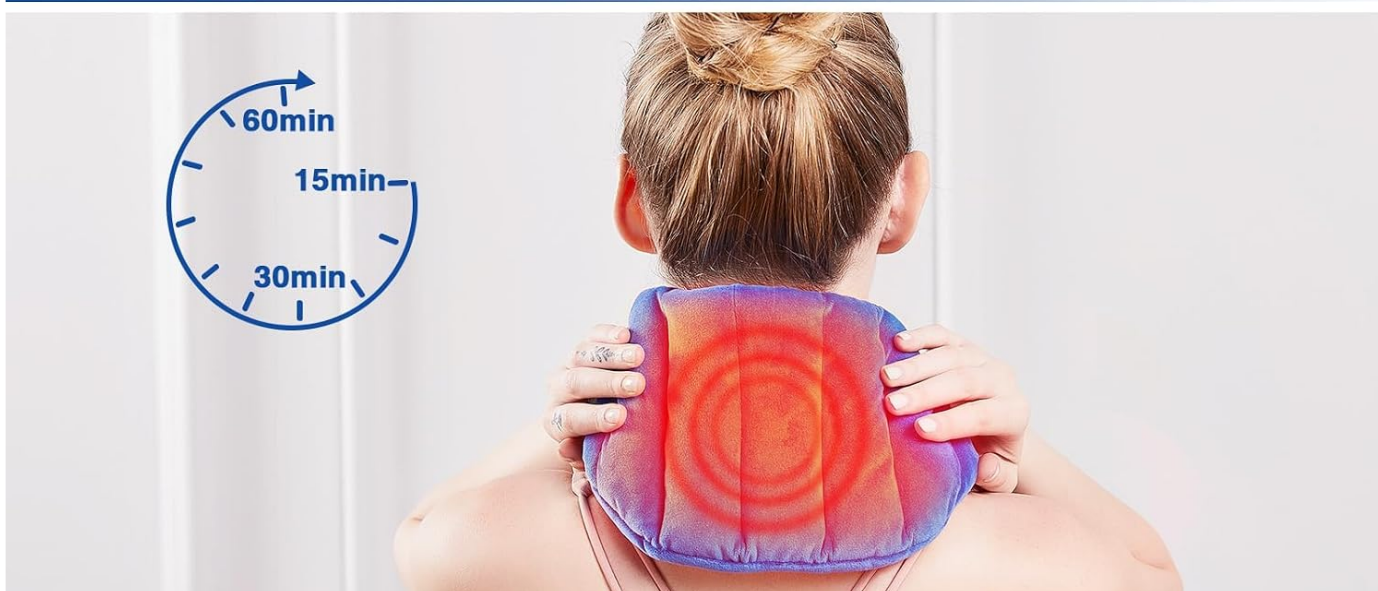


Image 5.2: Temperature and timer settings in use.

Backlight Function

- The controller features a backlight for easy viewing in the dark.
- If no operation is performed within 30 seconds, the digital display backlight will automatically dim, but the heating pad will continue to function. Press any button to reactivate the backlight.

6. MAINTENANCE

Cleaning

- Ensure the heating pad is unplugged and completely cool before cleaning.
- The heating pad is hand washable. Do not machine wash, tumble dry, or dry clean.
- Gently hand wash with mild detergent and cold water.
- Allow the heating pad to air dry completely before storing or reusing. Do not wring or twist.

Storage

- Store the heating pad in a cool, dry place.
- Avoid placing heavy objects on the heating pad during storage.
- Do not store the heating pad in a folded or creased state for extended periods.

7. TROUBLESHOOTING

If you encounter any issues with your JOBYNA Neck Heating Pad, please refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
Heating pad does not turn on.	Not properly plugged in; power outlet issue; damaged cord/controller.	Ensure the power cord is securely plugged into a working 110V outlet. Check if the outlet is functional by plugging in another device. Inspect the cord and controller for visible damage. If damaged, discontinue use and contact customer support.
Heating pad is not heating or heating insufficiently.	Temperature setting too low; auto shut-off activated; internal fault.	Increase the temperature setting using the controller. Check the timer setting to ensure it has not expired. Unplug the device, wait a few minutes, and plug it back in to reset. If the issue persists, contact customer support.
Controller display shows an error code (e.g., E1).	Internal malfunction or sensor error.	Unplug the heating pad from the power outlet for 5 minutes, then plug it back in. If the error code persists, contact customer support for assistance.

If these steps do not resolve the issue, please contact JOBYNA customer support for further assistance.

8. SPECIFICATIONS

- **Model:** Neck Pad (Upgrade)
- **Material:** Polyester
- **Power:** 110V, 60Hz, 25W
- **Temperature Range:** 86°F - 158°F (30°C - 70°C)
- **Auto Shut-Off Timer:** 10 - 90 minutes (adjustable in 5-minute increments)
- **Cord Length:** Approximately 8.53 feet (2.6 meters)
- **Dimensions:** Approximately 28.3 x 6.3 inches (72 x 16 cm)
- **Special Features:** Automatic Shut Off, Portable, Timer, Backlight LDD Display

9. WARRANTY AND SUPPORT

JOBYNA is committed to providing high-quality products and customer satisfaction.

- **Warranty:** This product comes with a 24-month quality warranty from the date of purchase.
- **Free Replacement:** We offer a 365-day free replacement policy for eligible product issues.
- **Returns:** Enjoy a 30-day free return period.

For any product issues, warranty claims, or support inquiries, please contact JOBYNA customer service through the retailer where the product was purchased or visit the official JOBYNA website for contact information.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question