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Digitek DTWS 021

Digitek DTWS-021 AIRTUNE True Wireless Earphone User Manual

Model: DTWS-021 | Brand: Digitek

INTRODUCTION

Thank you for choosing the Digitek DTWS-021 AIRTUNE True Wireless Earphones. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your new earbuds. Please read it carefully before use to ensure optimal performance and longevity of your device.



Image: Digitek DTWS-021 AIRTUNE True Wireless Earphones in their charging case, showcasing the compact design.

PACKAGE CONTENTS

Ensure all items are present in the package:

- Digitek DTWS-021 True Wireless Earbuds (Left and Right)
- Wireless Charging Case
- USB Charging Cable
- User Manual (this document)

PRODUCT OVERVIEW

Familiarize yourself with the components of your Digitek DTWS-021 earbuds.

Soul-bud **WIRELESS EARPHONES**



DTWS-021

Image: Digitek DTWS-021 AIRTUNE True Wireless Earphones, highlighting the earbuds and charging case with Digitek branding.

Earbud Features:

- **Touch Control Area:** For managing music playback, calls, and voice assistant.
- **Microphone:** For hands-free calling.
- **LED Indicator:** Displays pairing status and battery level.
- **Charging Contacts:** For charging within the case.

Charging Case Features:

- **Charging Port:** USB port for charging the case.
- **LED Indicator:** Shows charging status of the case and earbuds.
- **Earbud Slots:** Securely holds and charges the earbuds.

SETUP

1. Initial Charging:

Before first use, fully charge the earbuds and the charging case.

1. Place both earbuds into the charging case.
2. Connect the charging case to a USB power source using the provided USB cable.
3. The LED indicator on the case will show charging status. A full charge takes approximately 2 hours.



UNINTERRUPTED Playtime

up to **7hrs** of Playtime/talk



Up to 120 hours of standby time

Charging case battery-180mAh

Earbuds battery-25mAh

Lightning port for charging

Image: Visual representation of the Digitek DTWS-021 earbuds and charging case, illustrating up to 7 hours of playtime and charging case battery capacity.

2. Pairing with a Device:

The DTWS-021 earbuds feature automatic power on/off and auto-pairing for convenience.

1. Open the charging case. The earbuds will automatically power on and enter pairing mode.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for "DTWS-021" in the list of available Bluetooth devices and select it to connect.
4. Once connected, the earbud LED indicators will change, and you may hear a confirmation tone.

Note: The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.



TRUE WIRELESS

Stereo

Plug into an immersive sound experience



Automatically
power on/off



Image: Digitek DTWS-021 earbuds and charging case illustrating the automatic power on/off feature for true wireless stereo experience.

SEAMLESS Connectivity



Bluetooth 5.1



Secures the range up to 10 meters

Image: Digitek DTWS-021 earbuds and charging case demonstrating seamless Bluetooth 5.1 connectivity with a smartphone, indicating a 10-meter wireless range.

OPERATING INSTRUCTIONS

The DTWS-021 earbuds feature intuitive touch controls for various functions.

Touch Control Functions

Action	Function
Single Tap (Left/Right Earbud)	Play/Pause Music, Answer Call
Double Tap (Right Earbud)	Next Song
Double Tap (Left Earbud)	Previous Song
Long Press (Left/Right Earbud)	Reject Call, Activate Voice Assistant

Action	Function
Triple Tap (Left/Right Earbud)	Volume Control (specific implementation may vary, refer to device settings)

 Digitek[®]

RELIABLE

Hands-free calling



Music & call



Image: Digitek DTWS-021 earbuds illustrating their capability for reliable hands-free calling and music playback.

MAINTENANCE

Cleaning:

- Use a soft, dry, lint-free cloth to clean the earbuds and charging case.
- Do not use abrasive cleaners, solvents, or aerosol sprays.
- Keep charging contacts clean and free of debris.

Storage:

- Store the earbuds in their charging case when not in use to protect them and keep them charged.

- Store in a cool, dry place, away from extreme temperatures and direct sunlight.

Water Resistance:

The DTWS-021 earbuds are water resistant and sweatproof, making them suitable for workouts and light rain. However, they are not designed for swimming or submersion in water. Avoid exposing them to excessive moisture or liquids.

TROUBLESHOOTING

Common Issues and Solutions

Problem	Possible Solution
Earbuds not pairing	<ul style="list-style-type: none"> ◦ Ensure earbuds are charged. ◦ Turn off and on Bluetooth on your device. ◦ Forget "DTWS-021" from your device's Bluetooth list and re-pair. ◦ Place earbuds back in the case, close, then open again to reset pairing mode.
Only one earbud working	<ul style="list-style-type: none"> ◦ Ensure both earbuds are charged. ◦ Place both earbuds back in the charging case, close the lid, wait a few seconds, then open again. ◦ Clean the charging contacts on both earbuds and inside the case.
No sound or low volume	<ul style="list-style-type: none"> ◦ Increase volume on your connected device. ◦ Ensure earbuds are properly seated in your ears. ◦ Check if the earbuds are connected to the correct device.
Charging case not charging	<ul style="list-style-type: none"> ◦ Try a different USB cable and power adapter. ◦ Ensure the charging cable is securely connected.

SPECIFICATIONS

Feature	Detail
Model Name	DTWS 021
Connectivity Technology	Wireless (Bluetooth 5.1)
Bluetooth Range	Up to 10 meters (33 feet)
Battery Life (Earbuds)	Up to 6-7 hours playtime/talk time
Charging Time (Case)	Approximately 2 hours
Control Method	Touch
Microphone	Built-in
Water Resistance	Water Resistant, Sweatproof

Feature	Detail
Material	Plastic
Item Weight	120 Grams (package weight)
Included Components	Wireless Charging Case

WARRANTY AND SUPPORT

The Digitek DTWS-021 AIRTUNE True Wireless Earphones come with a **6 Month Warranty** from the date of purchase. Please retain your purchase receipt as proof of warranty.

For technical support, warranty claims, or any inquiries, please contact Digitek customer service:

- **Manufacturer:** IMS Mercantiles Pvt. Ltd.
- **Contact Number:** 011 4707 4444
- **Website:** [Visit the Digitek Store on Amazon](#)

Note: Warranty terms and conditions may apply. Please refer to the official Digitek warranty policy for full details.