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Bmax I9 Plus

Bmax I9 Plus Android 11 Tablet User Manual

Model: I9 Plus | Brand: Bmax

1. Introduction

Welcome to the user manual for your new Bmax I9 Plus Android 11 Tablet. This guide provides essential information to help you set up, operate, maintain, and troubleshoot your device. Please read this manual thoroughly to ensure proper usage and to maximize your tablet's performance and longevity.

2. Product Overview

2.1 Key Features

- BMAX I9 Plus Android 11 tablet equipped with a new generation operating system.
- The 10.1 inch tablet is powered by RK3566 Quad-Core processor.
- Features a 1280x800 FHD IPS screen and two stereo speakers for immersive audio-visual experience.
- Equipped with a 5000mAh battery and USB-C charging for extended use.
- Lightweight design with a weight of approximately 1.1lb (530g) and a slim profile of 10.1mm.

2.2 Component Identification

Familiarize yourself with the various parts of your Bmax I9 Plus tablet:



Figure 2.1: Front view of the Bmax I9 Plus Tablet, highlighting its 10.1-inch display.



Figure 2.2: Rear view of the Bmax I9 Plus Tablet, displaying the BMAX logo and rear camera.

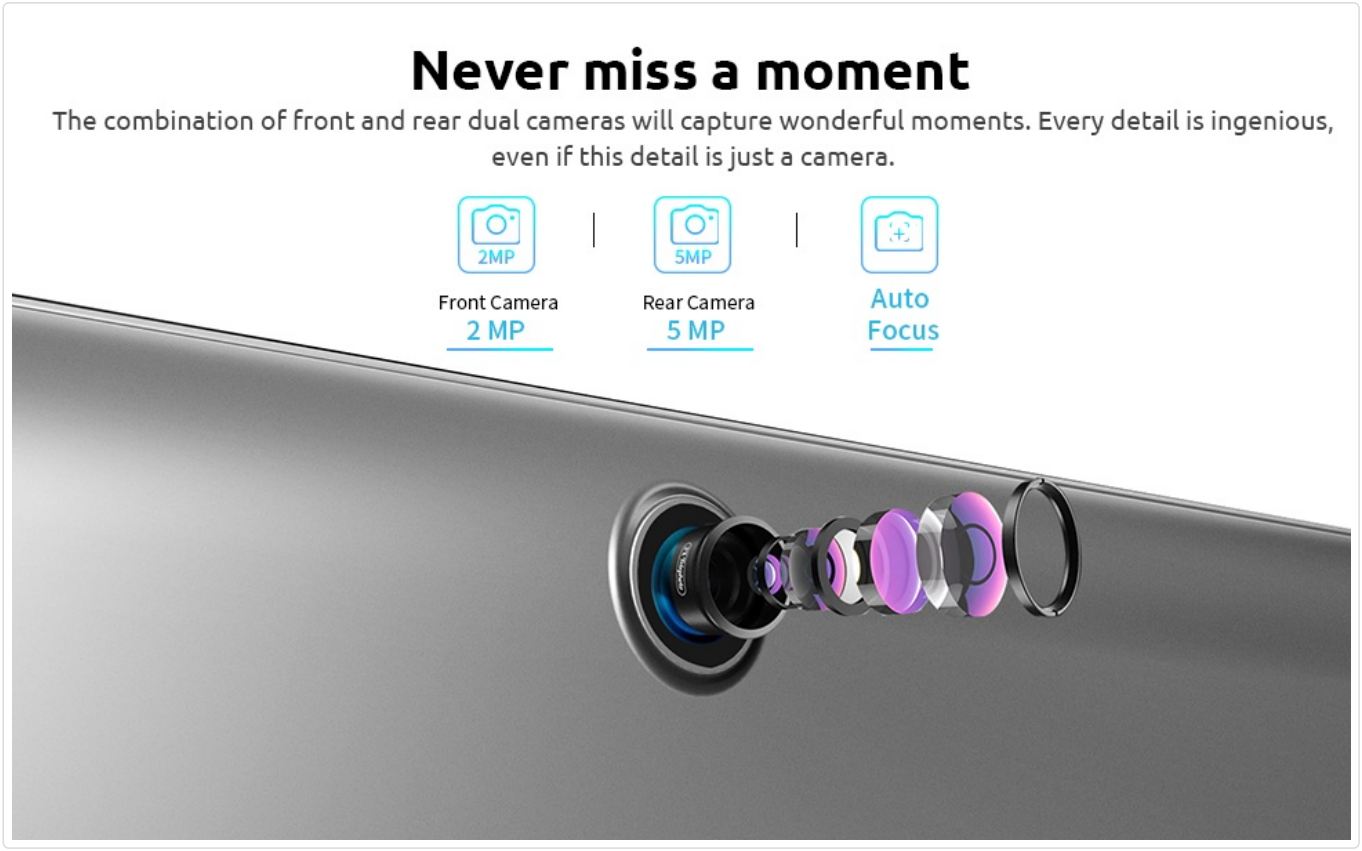

Figure 2.3: Side view and port identification of the Bmax I9 Plus Tablet, including the 3.5mm audio jack, Type-C port, Micro SD card reader, volume keys, reset hole, and power key.

3. Setup

3.1 Unboxing and Initial Inspection

Upon receiving your Bmax I9 Plus Tablet, carefully open the packaging and inspect all contents. Ensure the tablet and all accessories are present and undamaged.

▶ **Watch video online**
10.1 inches 3GB RAM 32GB ROM Tablet

Video 3.1: An unboxing video demonstrating the contents of the Bmax I9 Plus Tablet package, including the tablet, charging cable, and power adapter. This video also shows a brief overview of the tablet's physical features.

3.2 Charging the Tablet

Before first use, fully charge your tablet. Connect the provided USB-C cable to the tablet's Type-C port and the other end to the power adapter. Plug the adapter into a wall outlet. The charging indicator will show the charging status.

3.3 Powering On/Off

- **To Power On:** Press and hold the Power button located on the side of the tablet until the Bmax logo appears on the screen.
- **To Power Off:** Press and hold the Power button until a power-off menu appears. Select 'Power off' to shut down the device.
- **To Restart:** From the power-off menu, select 'Restart' to reboot the device.

4. Operating Your Tablet

4.1 Android 11 Interface

Your Bmax I9 Plus runs on Android 11, offering an intuitive and user-friendly interface. Navigate through apps, settings, and content using touch gestures. Swipe down from the top for notifications and quick settings, swipe up from the bottom for the app drawer.

4.2 Display and Touchscreen

The tablet features a 10.1-inch 1280x800 IPS display. It supports 10-point multi-touch for precise and responsive interaction. Adjust brightness and display settings in the 'Settings' menu under 'Display'.



Figure 4.1: Details of the Bmax I9 Plus's high-definition IPS display.

4.3 Connectivity

- **Wi-Fi:** Connect to available Wi-Fi networks via 'Settings' > 'Network & internet' > 'Wi-Fi'.
- **Bluetooth:** Pair with Bluetooth devices like headphones or speakers via 'Settings' > 'Connected devices' > 'Bluetooth'.

4.4 Storage and Memory

The tablet comes with 3GB RAM and 32GB internal storage. You can expand the storage up to 1TB using a Micro SD card inserted into the dedicated slot.

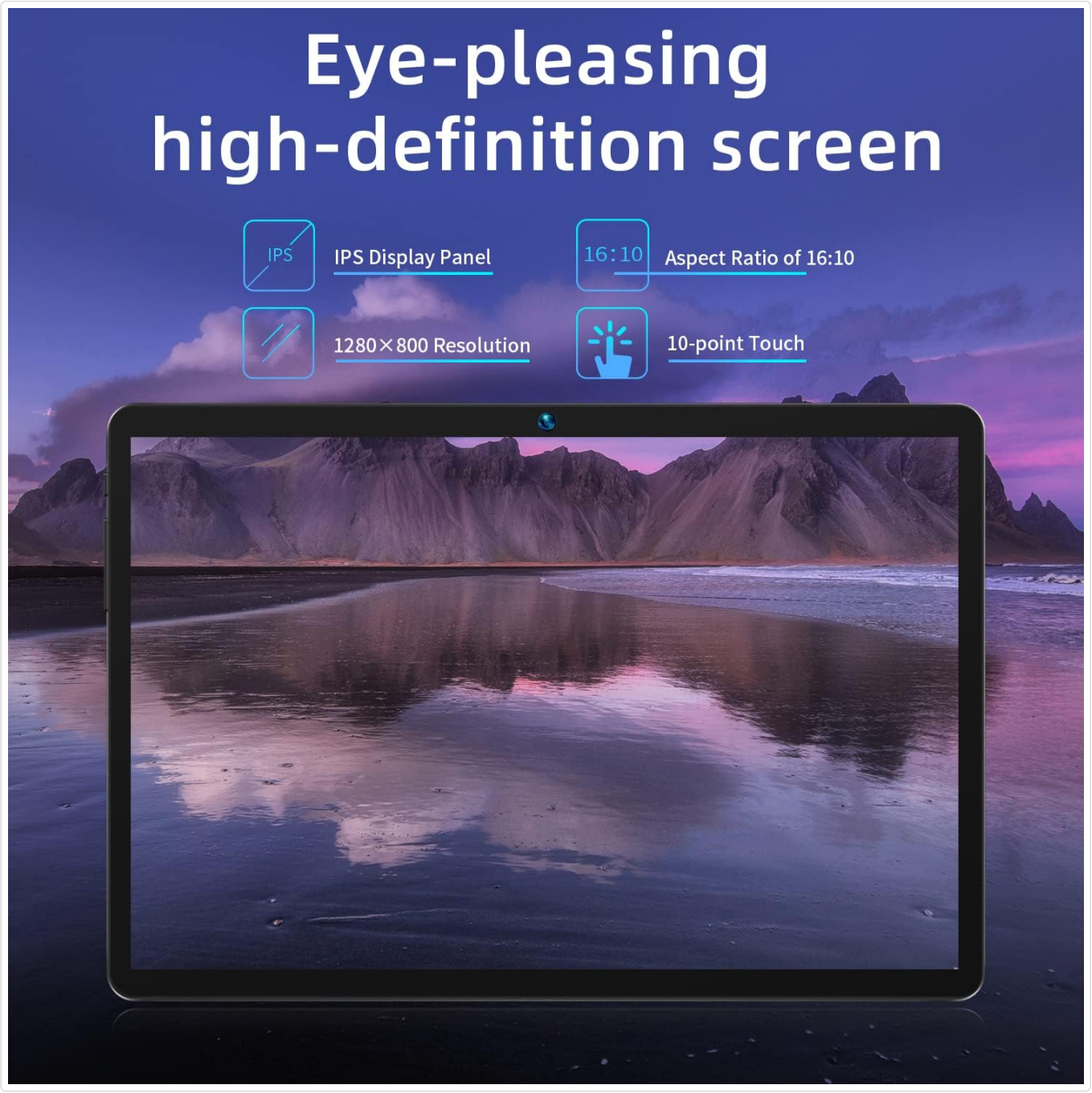

Figure 4.2: Overview of the tablet's memory and storage options.

4.5 Camera Usage

Capture moments with the tablet's 2MP front camera and 5MP rear camera with autofocus. Open the Camera app to take photos or record videos.

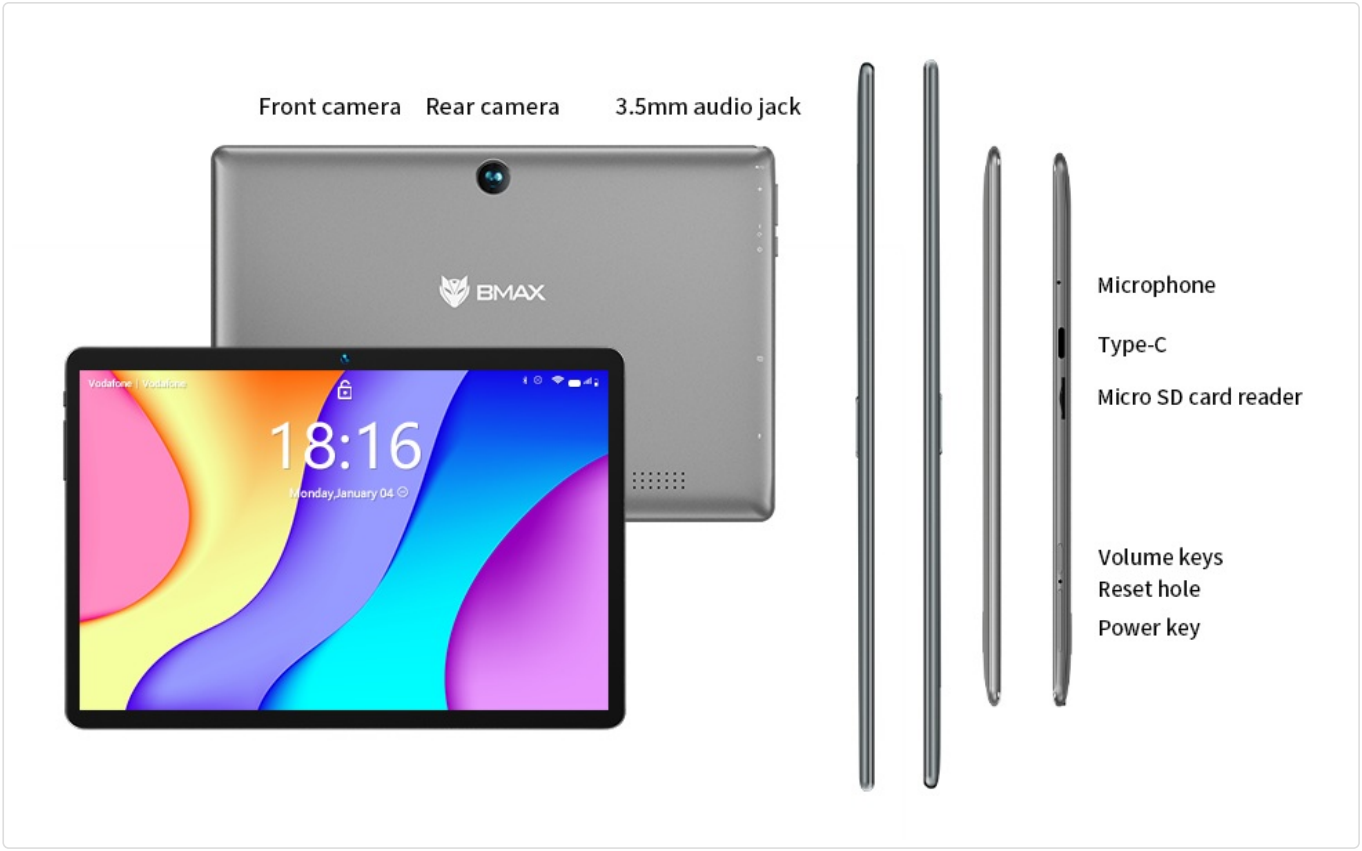

Figure 4.3: Camera specifications and features.

4.6 Wireless Projection

The Bmax I9 Plus supports wireless projection (Miracast), allowing you to cast your tablet's screen to a compatible display or TV for a larger viewing experience.



Figure 4.4: Wireless projection feature in use.

5. Maintenance

5.1 Cleaning

To clean your tablet, use a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaner. Avoid using harsh chemicals or abrasive materials.

5.2 Battery Care

The 5000mAh Lithium Polymer battery provides up to 6 hours of continuous video playback. To prolong battery life:

- Avoid extreme temperatures.
- Do not let the battery completely drain frequently.
- Use the original charger and cable.



Figure 5.1: Battery capacity and typical usage time.

6. Troubleshooting

If you encounter issues with your tablet, refer to the common problems and solutions below:

Problem	Possible Cause	Solution
Tablet does not turn on	Low battery; System crash	Charge the tablet for at least 30 minutes. Press and hold the Power button for 10-15 seconds to force restart.

Problem	Possible Cause	Solution
Wi-Fi connection issues	Incorrect password; Router issue; Out of range	Verify Wi-Fi password. Restart router. Move closer to the Wi-Fi source.
Slow performance	Too many apps running; Low storage	Close unused apps. Clear cache. Uninstall unnecessary apps. Consider adding a Micro SD card.
Apps crashing	App compatibility; Software bug	Update the app. Clear app data/cache. Reinstall the app. Check for system updates.

7. Technical Specifications

Detailed specifications for the Bmax I9 Plus Tablet:

Feature	Specification
Model Name	I9 Plus
Operating System	Android 11
Screen Size	10.1 Inches
Screen Resolution	1280 x 800 Pixels (FHD IPS)
Processor	Rockchip RK3566 Quad-Core (up to 1.8GHz)
RAM	3 GB
Internal Storage	32 GB
Expandable Storage	Up to 1TB via Micro SD card
Wireless Type	802.11n (Wi-Fi), Bluetooth 4.0
Battery Capacity	5000mAh Lithium Polymer
Charging Port	Type-C
Front Camera	2 MP
Rear Camera	5 MP (with autofocus)
Item Weight	1.92 pounds (approx. 530g)
Product Dimensions	9.5 x 64 x 0.35 inches
Color	Black

8. Warranty and Support

BMAX is committed to providing excellent customer service and product support. For any issues or inquiries, please refer to the following information:

8.1 Warranty Information

Your Bmax I9 Plus Tablet comes with a 12-month repair period from the date of purchase. Additionally, a 30-day return policy is typically offered. Please retain your proof of purchase for warranty claims.

8.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact BMAX customer support. They offer 24-hour online support to ensure a perfect after-sales experience.
For the most up-to-date contact information, please visit the official BMAX website or refer to the contact details provided with your product packaging.

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