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[Q & A](#) | [Deep Search](#) | [Upload](#)

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› [GNCC](#) /

› [GNCC GSP11-4 Smart Plug User Manual](#)

## GNCC GSP11-4

# GNCC GSP11-4 Smart Plug User Manual

Model: GSP11-4

[Setup](#)

[Operating Instructions](#)

[Maintenance](#)

[Troubleshooting](#)

[Specifications](#)

[Warranty &](#)

[Support](#)

## INTRODUCTION

Thank you for choosing the GNCC GSP11-4 Smart Plug. This manual provides detailed instructions for setting up, operating, and maintaining your smart plugs to ensure optimal performance and a seamless smart home experience. Please read this manual thoroughly before use and retain it for future reference.

# Disfruta de tu vida inteligente



Control por voz



Mando a distancia



Horario & temporizador



Compartir dispositivos



Control de la energía



2.4G WiFi



Image: GNCC GSP11-4 Smart Plug, a compact white smart plug designed for home use.

## SAFETY INFORMATION

- Do not disassemble or modify the device.
- Keep the device away from water and high humidity environments.
- Do not exceed the maximum load current of 16A (3680W).
- Ensure the plug is fully inserted into the power outlet.
- For indoor use only.
- Keep out of reach of children.

## PACKAGE CONTENTS

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- GNCC GSP11-4 Smart Plugs (4 units)
- User Manual

## SETUP GUIDE

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### 1. Download the App

Download the "Smart Life" or "Osaiio" app from your smartphone's app store (Google Play Store for Android or Apple App Store for iOS). Register or log in to your account.

### 2. Connect the Smart Plug

Ensure your phone is connected to a 2.4 GHz Wi-Fi network. The smart plug only supports 2.4 GHz Wi-Fi. If your router broadcasts both 2.4 GHz and 5 GHz, ensure your phone is connected to the 2.4 GHz band.



Image: Overview of the three connection modes: EZ Mode, AP Mode, and BT Mode, for connecting the smart plug to the app.

#### EZ Mode (Recommended)

1. Plug in the smart plug.
2. Press and hold the power button on the smart plug for 5 seconds until the indicator light flashes rapidly (two times per second).
3. In the app, click the "+" button in the upper right corner, then "Add Device".
4. Select "Plug (BLE+Wi-Fi)" model under Electrical.
5. Confirm the indicator is blinking rapidly and enter your 2.4 GHz Wi-Fi password.
6. The app will automatically connect to the device.
7. Once connected, name your smart plug and save it.



Image: Smartphone screen illustrating the EZ Mode connection process for the smart plug.

### AP Mode

1. Plug in the smart plug.
2. Press and hold the power button until the indicator light flashes slowly (one time every 3 seconds).
3. In the app, click the "+" button, then "Add Device".
4. Select "Plug (BLE+Wi-Fi)" model.
5. Confirm the indicator is blinking slowly.
6. Enter your 2.4 GHz Wi-Fi password.
7. Connect your phone to the device's hotspot named "SmartLife\_ xxxx" in your phone's Wi-Fi settings (this is generated by the device, not your home Wi-Fi).
8. Return to the app to complete the pairing.
9. Name your smart plug and save it.



Image: Smartphone screen illustrating the AP Mode connection process for the smart plug.

### BT Mode (Bluetooth)

1. Plug in the smart plug.
2. Ensure your phone's Bluetooth is turned on.

3. Press and hold the power button on the smart plug for 5 seconds until the indicator light flashes rapidly (two times per second).
4. In the app, click the "+" button, then "Add Device".
5. Select "Plug (BLE+Wi-Fi)" model.
6. The app should detect the device via Bluetooth. Confirm the indicator is blinking rapidly.
7. Enter your 2.4 GHz Wi-Fi password.
8. The app will connect to the device.
9. Name your smart plug and save it.



Image: Smartphone screen illustrating the BT Mode connection process for the smart plug.

## OPERATING INSTRUCTIONS

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### 1. Remote Control

Control your connected devices from anywhere using the Smart Life/Osaio app on your smartphone. Simply open the app, select the smart plug, and toggle its power on or off.

# App de control remoto

Controla los enchufe inteligentes en cualquier momento y lugar



Image: A user remotely controlling a smart plug connected to a lamp via the smartphone app.

## 2. Voice Control

The GNCC Smart Plug is compatible with Amazon Alexa and Google Assistant. Link your Smart Life/Osaio account to your voice assistant app (Alexa or Google Home). Once linked, you can use voice commands to control your devices. For example, "Alexa, turn on the fan" or "Hey Google, turn off the lamp."

## Voice Control

Compatible with Amazon Alexa & Google Assistant

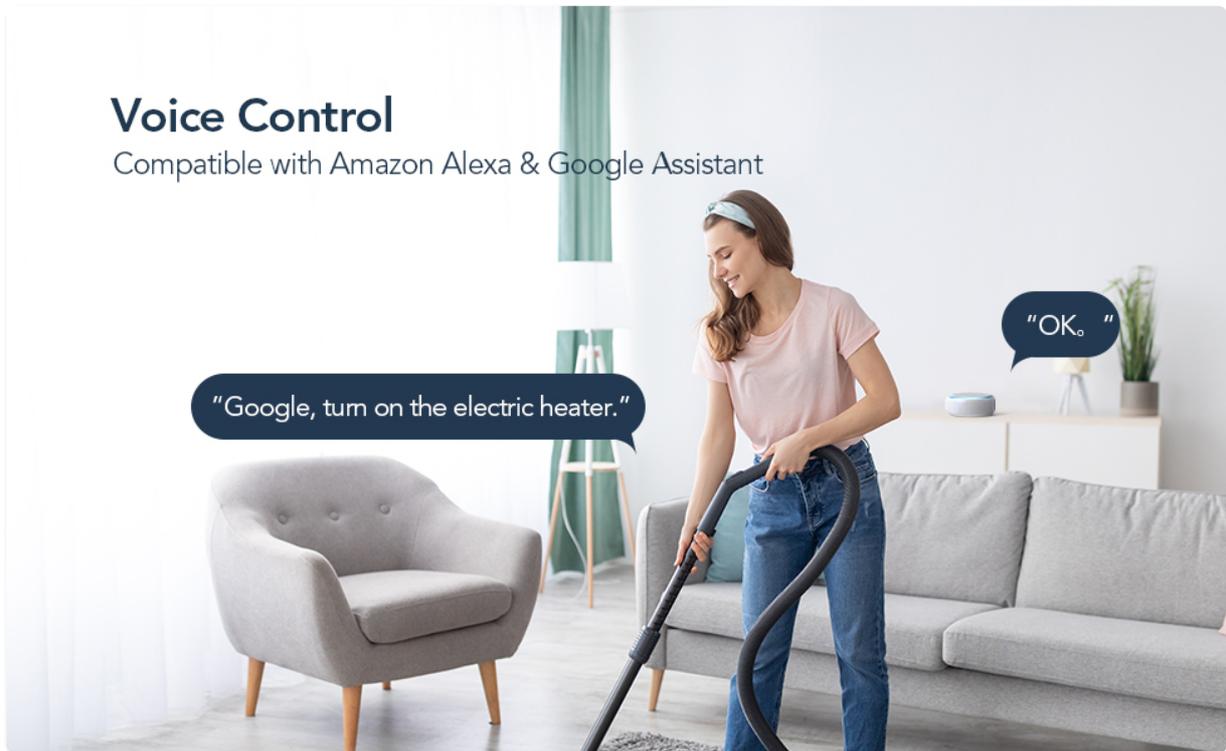


Image: A person using voice commands with an Alexa device to control a smart plug connected to a fan.

### 3. Scheduling and Timer Functions

Set schedules and timers for your devices directly from the app. This allows you to automate when your appliances turn on or off, saving energy and adding convenience. For example, schedule your coffee maker to turn on before you wake up or set a countdown timer for charging your phone to prevent overcharging.

# Compartir dispositivos

Compartir equipos con la familia

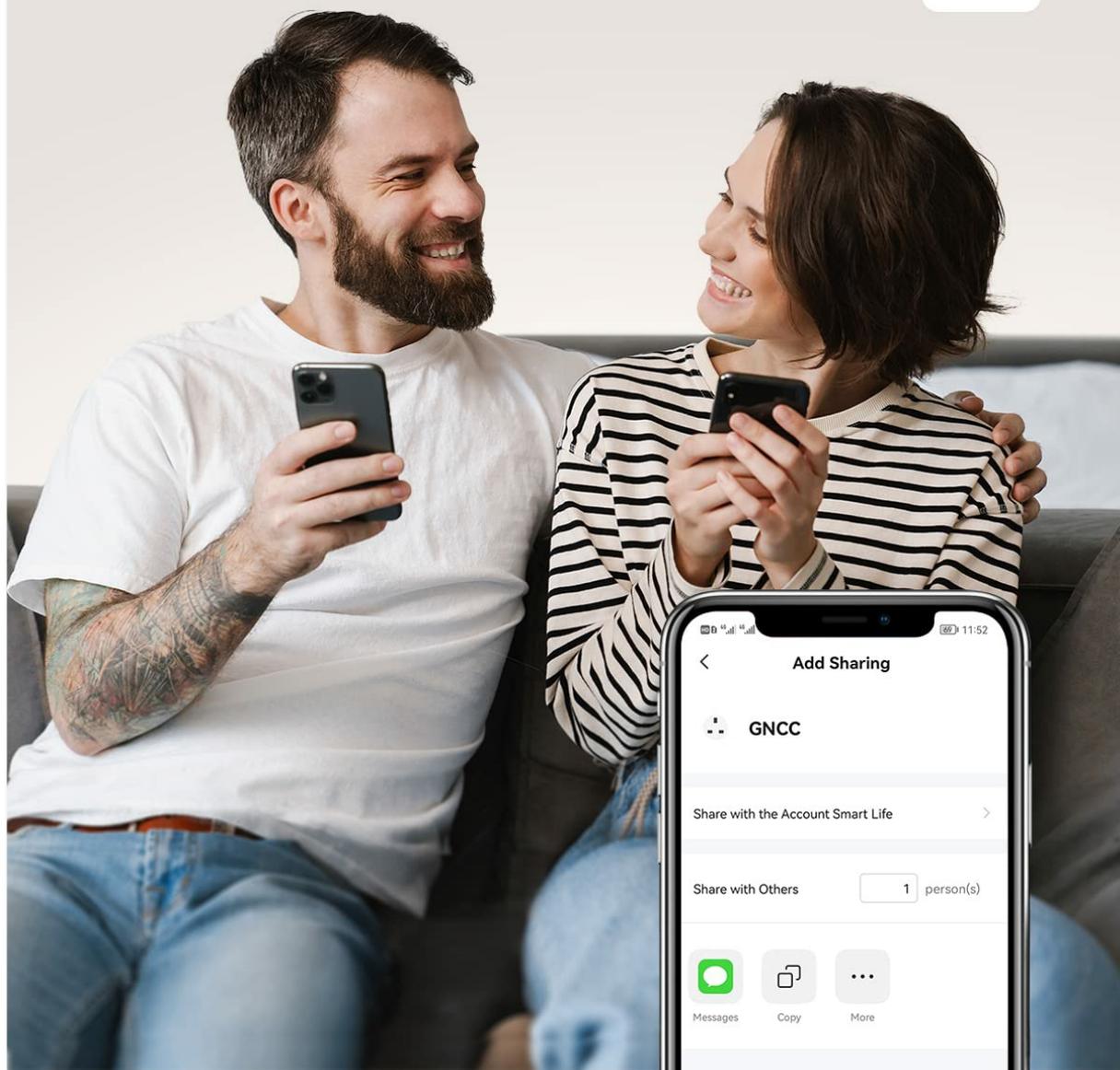


Image: A smart plug connected to a coffee machine, illustrating the scheduling and timer features of the app.

## 4. Energy Monitoring

Monitor the energy consumption of devices connected to your GNCC Smart Plugs through the app. View daily and monthly consumption reports to better understand your usage patterns and identify opportunities for energy saving.

## Simple Setup (2.4G WiFi Only)



### Step 1

Download Smart Life App/Osaio App



### Step 2

Tap "+" and follow the App instructions to add the device.



### Step 3

Connect successfully.

Image: A smartphone screen displaying energy consumption data, with a smart plug connected to a lamp in the background.

## 5. Device Sharing

Share control of your smart plugs with family members. Through the app, you can grant access to other users, allowing multiple people to manage the smart devices in your home.



Image: A smartphone screen showing the device sharing option within the app, allowing users to share control of smart devices.

## MAINTENANCE

- Keep the smart plug clean and dry. Use a soft, dry cloth to wipe it.
- Avoid exposing the device to extreme temperatures or direct sunlight.
- Do not use harsh chemicals or abrasive cleaners.
- Regularly check for firmware updates in the app to ensure optimal performance and security.

## TROUBLESHOOTING

## Connectivity Issues

- **Ensure 2.4 GHz Wi-Fi:** The smart plug only supports 2.4 GHz Wi-Fi networks. Confirm your router is broadcasting a 2.4 GHz signal and your phone is connected to it during setup.
- **Check Wi-Fi Signal Strength:** Make sure the smart plug is within range of your Wi-Fi router.
- **Reset the Smart Plug:** If connection fails, try resetting the smart plug by holding the power button for 5 seconds until the indicator light flashes rapidly (for EZ Mode) or slowly (for AP Mode), then attempt to reconnect.
- **Router Settings:** Some routers may have advanced settings that interfere with smart device connections. Consult your router's manual or ISP if issues persist.

## Device Not Responding

- **Check Power:** Ensure the smart plug is properly plugged into a working outlet and the connected appliance is powered on.
- **App Status:** Verify the device status in the Smart Life/Osaio app.
- **Internet Connection:** Confirm your phone has an active internet connection to control the plug remotely.

## SPECIFICATIONS

<b>Brand</b>	GNCC
<b>Model Number</b>	GSP11-4
<b>Dimensions</b>	8 x 6.4 x 7.1 cm
<b>Weight</b>	500 g (for 4 units)
<b>Color</b>	White
<b>Electrical Power</b>	3680 Watts
<b>Rated Current</b>	16 Amperes
<b>Operating Voltage</b>	230 Volts
<b>Connectivity</b>	2.4 GHz Wi-Fi, Bluetooth (for setup)
<b>Material</b>	Acrylonitrile Butadiene Styrene
<b>Compatibility</b>	Alexa, Google Assistant, Smart Life/Osaio App

## WARRANTY AND SUPPORT

GNCC products come with a standard manufacturer's warranty. For detailed warranty information, technical support, or any questions regarding your GSP11-4 Smart Plugs, please refer to the contact information provided in your product packaging or visit the official GNCC website. Our customer service team is available to assist you.

