swissvoice ATL1424027

Swissvoice Xtra 3355 Combo Comfort Telephone User Manual

Model: ATL1424027

1. INTRODUCTION

The Swissvoice Xtra 3355 Combo is a versatile telephone system designed for enhanced comfort and ease of use, particularly beneficial for seniors. It combines the reliability of a corded base unit with the flexibility of a cordless handset. This manual provides detailed instructions to help you set up, operate, and maintain your new telephone system.

Key features include large, easy-to-read keys with talking dial, a bright, high-contrast display, powerful audio amplification up to +40dB, and a ringer volume up to 90dB. It also features a digital answering machine, photo direct memory keys, and advanced call blocking capabilities.

2. SETUP

2.1 Unpacking

Carefully remove all components from the packaging. Ensure you have the following items:

- Swissvoice Xtra 3355 Corded Base Unit
- Swissvoice Xtra 3355 Cordless Handset
- Cordless Handset Charging Cradle
- Telephone Line Cord (RJ11)
- Power Adapter for Base Unit
- 3 x AAA NiMH Rechargeable Batteries (for handset)
- User Manual (this document)

2.2 Connecting the Base Unit

1. Connect one end of the telephone line cord to the RJ11 port on the back of the base unit.
2. Connect the other end of the telephone line cord to your wall telephone socket or ADSL box.
3. Plug the power adapter into the power input port on the base unit.
4. Plug the power adapter into a standard electrical outlet.

2.3 Installing Handset Batteries and Charging

1. Open the battery compartment cover on the back of the cordless handset.
2. Insert the 3 AAA NiMH rechargeable batteries, observing the correct polarity (+ and -).
3. Close the battery compartment cover.
4. Place the cordless handset into its charging cradle. Ensure the charging contacts align.
5. Allow the handset to charge for at least 16 hours before first use to ensure full battery capacity. The battery icon on the handset display will indicate charging status.

Figure 2.1: Cordless Handset and Charging Cradle

3. OPERATING

3.1 Making and Receiving Calls

- **Making a Call:** Lift the handset (corded or cordless), wait for a dial tone, and dial the number. Alternatively, dial the number first and then press the green call button.
- **Receiving a Call:** When the phone rings, lift the handset or press the green call button on the cordless handset.
- **Hands-free Function:** Press the speakerphone button on either the base unit or the cordless handset to activate

hands-free mode during a call.

3.2 Volume Control and Audio Features

- **Handset Volume Amplification:** Press the dedicated boost button (often marked with a speaker icon or '+40dB') on the handset to instantly amplify the call volume up to +40dB. This feature is particularly useful for users with hearing difficulties.
- **Ringer Volume:** Adjust the ringer volume on the base unit and handset up to 90dB. A visual ringer indicator will flash when there is an incoming call.
- **Tone Control:** Select from three audio profiles to optimize sound clarity based on your preference.
- **Hearing Aid Compatibility:** The phone is designed to be compatible with hearing aids, reducing interference.

3.3 Keypad and Display

- **Large Keys:** The keypad features large, high-contrast buttons with raised numbers for easy dialing.
- **Talking Dial:** When dialing, the numbers you press are announced verbally, providing auditory confirmation.
- **Large Backlit Display:** Both the base unit and cordless handset feature large, easy-to-read displays with backlighting and large characters for clear visibility.

Figure 3.1: Handset with Large Keys and Talking Dial

3.4 Answering Machine

The base unit includes an integrated digital answering machine with up to 30 minutes of recording time.

- **Playback:** Use the large control buttons on the base unit to play, skip, or delete messages.
- **Slow Playback:** A slow message playback function allows for easier comprehension and note-taking.

Figure 3.2: Answering Machine Controls

3.5 Phonebook and Direct Memories

- **Phonebook:** Store up to 100 contacts in the phonebook.
- **Photo Direct Memories:** The base unit features four direct memory keys where you can insert photos of your most

important contacts for quick and easy dialing.

Figure 3.3: Photo Direct Memory Keys

3.6 Call Blocking

Manage unwanted calls with the integrated call blocking function.

- Block specific unwanted numbers.
- Allow calls only from numbers stored in your phonebook (VIP mode).

Figure 3.4: Call Blocking Feature

3.7 Multi-Handset Support

The Swissvoice Xtra 3355 Combo system can support multiple cordless handsets, allowing for greater flexibility and coverage within your home.

Figure 3.5: Multi-Handset System

4. MAINTENANCE

4.1 Cleaning

To clean your telephone, use a soft, damp cloth. Do not use abrasive cleaners or solvents, as these can damage the surface. Ensure the phone is unplugged from the power outlet before cleaning.

4.2 Battery Care (Cordless Handset)

- Always use the supplied NiMH rechargeable batteries. Do not use alkaline or other battery types.
- Place the handset in the charging cradle when not in use to ensure it is always charged.
- If the handset will not be used for an extended period, remove the batteries to prevent leakage.

4.3 General Care

- Avoid exposing the telephone to direct sunlight, heat sources, or extreme cold.
- Keep the telephone away from water and high humidity.
- Do not drop or subject the telephone to strong impacts.

5. TROUBLESHOOTING

If you experience issues with your Swissvoice Xtra 3355 Combo, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No dial tone	Telephone line cord is disconnected or faulty.	Check that the telephone line cord is securely connected to the base unit and the wall socket/ADSL box. Try a different line cord if available.
Handset not charging	Handset not correctly placed in cradle; dirty charging contacts; faulty batteries.	Ensure the handset is properly seated in the cradle. Clean the charging contacts on both the handset and cradle with a dry cloth. Replace batteries if they are old or damaged.
Poor sound quality	Low battery; interference; volume too low.	Recharge the handset battery. Move the phone away from other electronic devices. Increase the call volume using the boost button.
Answering machine not recording	Memory full; answering machine off.	Delete old messages to free up memory. Ensure the answering machine is turned on.
Cannot make/receive calls	Power adapter disconnected; call blocking activated.	Check that the power adapter is securely connected to the base unit and the electrical outlet. Review call blocking settings to ensure desired numbers are not blocked.

If the problem persists after trying these solutions, please contact customer support.

6. SPECIFICATIONS

Feature	Detail
Brand	swissvoice
Model Number	ATL1424027
Color	White
Product Type	Corded and Cordless Combo Telephone

Feature	Detail
Connections	RJ11 (Telephone Line)
Compatible Devices	PSTN (RTC), ISDN (RNIS), ADSL Box
Special Features	Call blocking, Extra loud ringer (+90dB), Handset volume boost (+40dB), Hearing aid compatible, Talking dial, Photo direct memories
Answering System Type	Digital, 30 minutes recording time
Phonebook Capacity	100 contacts
Handset Batteries	3 x AAA NiMH (included)
Material	Plastic
Power Source	Electrical Cable
Dimensions (L x W x H)	36.6 x 12.7 x 27.9 cm (approximate, for packaging/overall)
Weight	1 Kilogram (approximate)

7. WARRANTY INFORMATION

Warranty information for the Swissvoice Xtra 3355 Combo is not available in this document. Please refer to the product packaging, the manufacturer's official website, or your point of purchase for detailed warranty terms and conditions.

8. SUPPORT

For technical support, troubleshooting beyond this manual, or service inquiries, please visit the official Swissvoice website or contact the retailer from whom you purchased the product. Keep your purchase receipt and product model number (ATL1424027) handy when seeking support.

Documents - swissvoice – ATL1424027

[pdf] Datasheet

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Swissvoice Xtra 3355 Combo EU : 3700601424027 Corded phone handset Ref number: **ATL1424027** Master carton X5 Swissvoice Xtra Handset U: 3700601424041 Additionnal handset for 2355 and 3355 Ref number: ATL1...

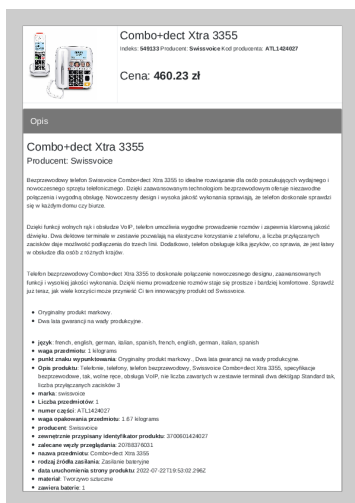lang: score:29 filesize: 771.65 K page_count: 2 document date: 2024-08-23

[pdf] Datasheet

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RJ11/RJ11 removable telephone cable BT adaptor plug Swissvoice Xtra 3355 Combo EU : 3700601424027 Corded phone handset Ref number: **ATL1424027** Swissvoice Xtra Handset EU: 3700601424058 Additionnal handset fo...

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