ELAMOR 0697508259018

ELAMOR Wi-Fi Gateway User Manual

Model: 0697508259018

1. INTRODUCTION

The ELAMOR Wi-Fi Gateway is designed to enhance the functionality of your smart door locks and other compatible smart devices that utilize the Smart Life App. This gateway acts as a bridge, enabling remote control and management of your Bluetooth door locks from any location, overcoming the limitations of Bluetooth unlocking distance. It also facilitates voice control integration with popular smart home assistants like Alexa and Google Home.

Figure 1: Front view of the ELAMOR Wi-Fi Gateway, showing its compact white design with indicator lights and the "Gateway" label.

2. PACKAGE CONTENTS

Please verify that all items listed below are included in your package:

- 1 x ELAMOR Wi-Fi Gateway
- 1 x Type-C USB Cable
- 1 x Power Adapter
- 1 x User Manual

Package List

① **User Manual**　　③ **Data Cable**

② **BLE MESH（SIG) Gateway**　　④ **Adapter**

Figure 2: All components included in the ELAMOR Wi-Fi Gateway package: User Manual, BLE MESH (SIG) Gateway, Data Cable, and Adapter.

3. PRODUCT OVERVIEW

Familiarize yourself with the different parts and indicators of your ELAMOR Wi-Fi Gateway:

Figure 3: Top and side view of the ELAMOR Wi-Fi Gateway, highlighting its key features: Red Wi-Fi Status Indicator, Blue BLE MESH Status Indicator, Switch/Reset Key, and Power Jack.

- **Red Wi-Fi Status Indicator:** Indicates the status of the Wi-Fi connection.
- **Blue BLE MESH Status Indicator:** Indicates the status of the Bluetooth Mesh connection.
- **Switch/Reset Key:** Used for various functions, including resetting the device.
- **Power Jack:** Connects the gateway to the power adapter using the provided USB cable.

4. SETUP AND INSTALLATION

Setting up your ELAMOR Wi-Fi Gateway is a straightforward process, typically completed in under 2 minutes with just 3 easy steps:

1. **Power On:** Connect the gateway to a power source using the provided USB cable and adapter.
2. **Download Smart Life App:** Ensure you have the Smart Life App installed on your smartphone. This gateway is specifically designed for smart door locks that utilize the Smart Life App.

3. **Pairing:** Open the Smart Life App and follow the on-screen instructions to pair the gateway with your smart door lock. *Important: Ensure both your smartphone and the gateway are connected to the same 2.4GHz Wi-Fi network during the pairing process.*

Once paired, the gateway will connect your Bluetooth door locks to the internet, enabling enhanced management convenience.

5. OPERATION

5.1 Remote Control

The ELAMOR Wi-Fi Gateway empowers you to control your smart lock from any location, eliminating the constraints of Bluetooth unlocking distance. Through the Smart Life App, you can:

- Remotely share, modify, and delete passcodes.
- Access real-time information such as unlocking records, door status, and battery life.

Figure 4: Illustration of the Smart Life App interface demonstrating remote control capabilities for a smart lock.

5.2 Voice Control

For added convenience, the gateway supports voice control through integration with Alexa and Google Home (devices sold separately). Simply use voice commands to unlock, lock, and perform other actions on your smart door locks, providing a secure and intelligent lifestyle.
A single gateway can pair with multiple smart door locks, offering flexibility and convenience without device limitations.

5.3 Connectivity and Coverage

The gateway connects via Wi-Fi to your Bluetooth lock and your phone, achieving true remote control. The effective coverage range for the Bluetooth connection between the gateway and the smart lock is no more than 32 feet (10 meters).

6. MAINTENANCE

To ensure optimal performance and longevity of your ELAMOR Wi-Fi Gateway, consider the following maintenance tips:

- Keep the device in a dry environment, away from moisture and extreme temperatures.
- Clean the exterior with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners.
- Ensure proper ventilation around the device to prevent overheating.
- Regularly check for firmware updates through the Smart Life App to ensure the gateway is running the latest software.

7. TROUBLESHOOTING

If you encounter issues with your ELAMOR Wi-Fi Gateway, please refer to the following common troubleshooting steps:

- **Gateway Offline:**

  - Check if the power adapter is securely connected and the gateway is powered on.
  - Verify that your Wi-Fi network is active and stable.
  - Ensure the gateway is within range of your Wi-Fi router.
  - Try restarting the gateway by unplugging and re-plugging it.

- **Unable to Pair with Smart Lock:**

  - Confirm that both your smartphone and the gateway are connected to the same 2.4GHz Wi-Fi network during pairing.
  - Ensure the smart lock is within the 32-foot (10-meter) Bluetooth range of the gateway.
  - Reset the gateway using the Switch/Reset Key and attempt pairing again.
  - Verify that your smart lock is compatible with the Smart Life App.

- **Voice Control Not Working:**

  - Ensure your Alexa or Google Home device is properly linked to your Smart Life account.
  - Check your internet connection.
  - Verify that the smart lock is successfully connected to the gateway and online in the Smart Life App.

If the problem persists, please contact ELAMOR customer support for further assistance.

8. SPECIFICATIONS

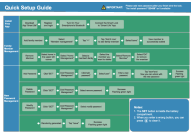| Brand	ELAMOR
Model Number	0697508259018
Dimensions (L x W x H)	2.44 x 2.48 x 1.65 inches
Material	ABS WiFi Gateway
Connectivity Protocol	Wi-Fi, Bluetooth (BLE MESH)
Coverage (Bluetooth)	No more than 32 feet (10 meters)
Control Method	Remote, Voice
Color	White

9. WARRANTY AND SUPPORT

ELAMOR provides a **12-month warranty** for this product. Our dedicated **24-hour service team** is available to assist you with any inquiries or concerns you may have.

Should you require assistance, please do not hesitate to reach out to us. We are committed to providing you with the best possible service and support.

Related Documents

	ELAMOR Smart Lock Quick Setup Guide Comprehensive quick setup guide for the ELAMOR smart lock, covering app installation, user management, password settings, dynamic and temporary codes, smart linkage configurations, and BLE gateway connection.
	ELAMOR Keypad Digital Deadbolt Installation and Programming Guide This guide provides comprehensive instructions for installing and programming the ELAMOR Keypad Digital Deadbolt. It covers step-by-step installation, parts list, usage, programming features, troubleshooting, system alerts, and warranty information.
	Elamor Keypad Digital Deadbolt Installation and Programming Guide Comprehensive installation and programming guide for the Elamor Keypad Digital Deadbolt, covering setup, usage, troubleshooting, and warranty information.
	ELAMOR M22 Smart Lock Quick Setup Guide A concise guide to setting up your ELAMOR M22 smart lock, covering changing master codes, adding/deleting user codes and IC cards, setting auto-lock, and managing sound settings.