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› Aigostar Helen Smart Electric Glass Convector Heater 2000W User Manual

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1. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using this appliance and retain them for future reference. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always ensure the heater is unplugged before cleaning or performing any maintenance.
- Do not operate the heater with a damaged cord or plug, or after the appliance malfunctions or has been dropped or damaged in any manner.
- Keep combustible materials such as furniture, pillows, bedding, papers, clothes, and curtains at least 1 meter (3 feet) from the front of the heater and away from the sides and rear.
- Do not use the heater in bathrooms, laundry areas, or similar indoor locations where it may come into contact with water.
- This appliance is equipped with **overheat protection**. If the heater overheats, it will automatically shut off. Unplug the heater and allow it to cool down before restarting.
- The heater features a **child lock** function to prevent accidental operation.
- After a power failure, the device automatically turns off. If not unplugged, the product will automatically turn on once power is restored. To prevent unintended operation, unplug the heater after a power failure.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- Do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.

2. PRODUCT OVERVIEW

The Aigostar Helen Smart Electric Glass Convector Heater provides efficient and silent heating for rooms up to 20 square meters. It features a sleek glass panel design with an integrated LED touch display for easy control.



Image 2.1: Front view of the Aigostar Helen Smart Electric Glass Convectector Heater, showing the LED display and a smartphone displaying the AigoSmart app interface.

The intuitive LED display provides real-time temperature information and allows for quick adjustments. Key indicators and controls are clearly visible on the panel.

Warm up your home before arriving

🕒 Weekly timing X 24-hour timing

📱 Remotely control your heater at home with wifi

7x24h
Auto ON/OFF



Tip: After connecting the heater to the mobile phone and wifi, the heater can be controlled remotely

Image 2.2: Close-up of the heater's LED display, highlighting temperature, timer, child lock indicators, and touch buttons for decrease/increase heat, light, mode change, timer, and power.

3. SETUP

3.1 Unpacking

Carefully remove the heater and all packaging materials from the box. Inspect the appliance for any signs of damage. Keep packaging materials away from children.

3.2 Placement Options

The Aigostar Helen heater offers versatile placement options: freestanding with wheels or wall-mounted.

Modern Design and Quality Assurance

Hang on the wall or place on the floor

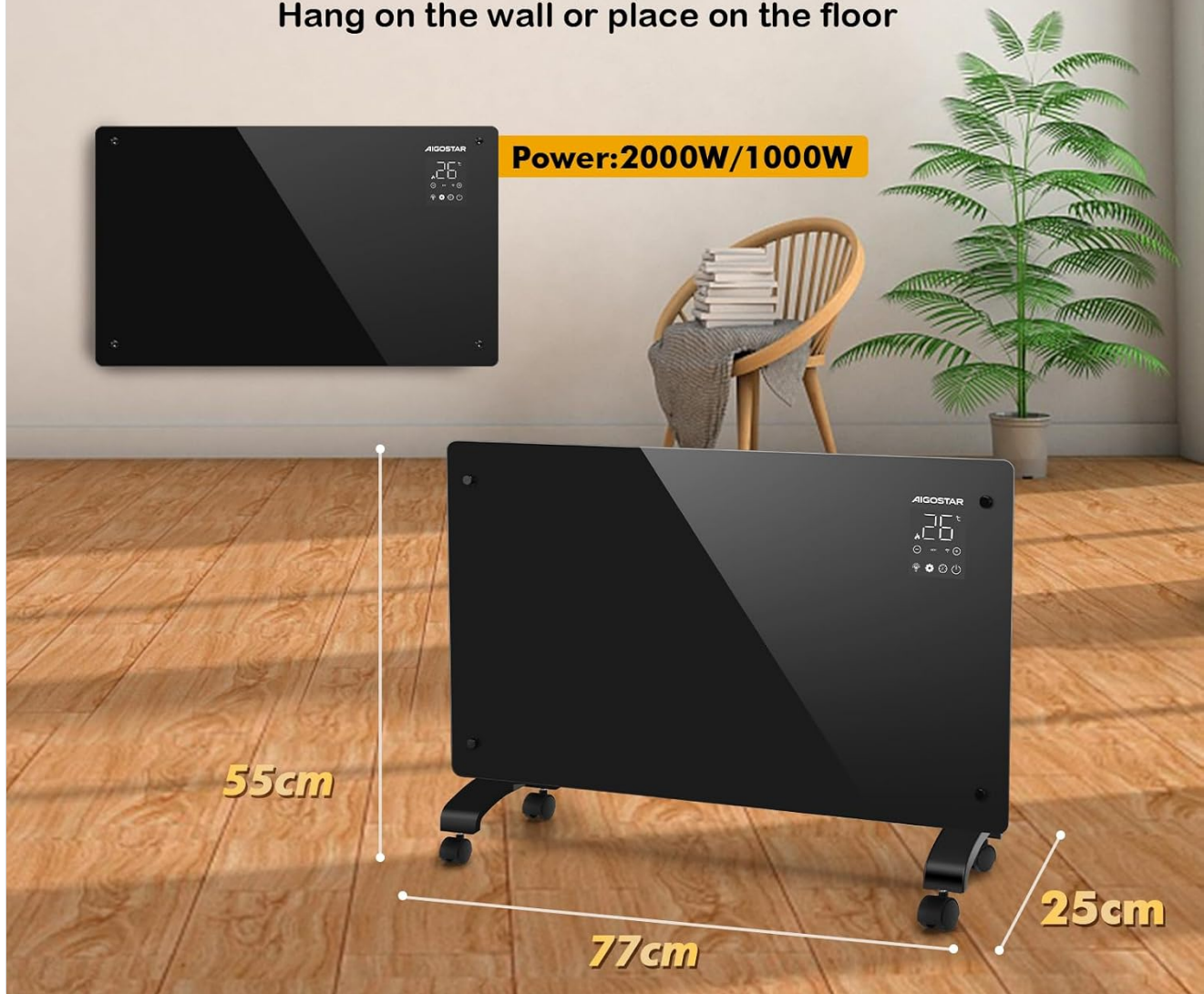


Image 3.1: The heater displayed in both wall-mounted and freestanding configurations, illustrating its dimensions (77cm length, 55cm height for wall mount, 25cm depth with feet).

3.2.1 Freestanding Installation

Attach the provided feet with wheels to the base of the heater using the included screws. Ensure they are securely fastened for stability. Place the heater on a flat, stable surface, ensuring adequate clearance from walls and other objects.

3.2.2 Wall-Mounted Installation

Use the included wall-mounting kit to securely attach the heater to a suitable wall. Follow the instructions provided with the mounting kit for proper installation. Ensure the wall can support the weight of the heater and that there is sufficient space around the unit for proper air circulation.

3.3 Power Connection

Plug the heater into a standard electrical outlet. Ensure the outlet voltage matches the heater's requirements (220-240V, 50/60Hz). Do not use extension cords or power strips unless absolutely necessary and rated for the heater's wattage.

4. OPERATING INSTRUCTIONS

4.1 Power On/Off

Press the **Power button** () on the touch panel to turn the heater on or off. The LED display will illuminate when the heater is active.

4.2 Temperature Adjustment

Use the '+' and '-' buttons on the touch panel to adjust the desired temperature. The temperature range is 5°C to 50°C.

4.3 Mode Selection

Press the **Mode button** () to cycle through the available operating modes:

- **Anti-freeze Mode:** Activates automatically at 2000W when the room temperature drops below 5°C. Useful for preventing pipes from freezing.
- **Comfort Mode:** Recommended for daily use. Allows temperature control between 5°C and 50°C with 2000W consumption.
- **ECO Mode:** Energy-saving mode.

Circulated Indoor Air, Large Area Whole House Heating

Quickly Heats up Immediately after Turning on



Applicable Area: **16-20 m²**

Image 4.1: Visual representation of Comfort Mode (temperature control 5-50°C), Economy Mode (energy saving), and Anti-Frost Mode (automatic heating to 5°C).

4.4 Power Levels

The heater offers two adjustable power levels: 1000W and 2000W. These can be selected to suit your heating needs and optimize energy consumption.

4.5 Timer Function

The heater includes a 1 to 24-hour timer for scheduled operation. For weekly programming and more advanced scheduling, use the AigoSmart mobile application.

4.6 LED Display Brightness

Press the **Light button** () to adjust the brightness of the LED display or turn it off completely, which is useful for use in bedrooms.

4.7 Child Lock

To activate or deactivate the child lock, press and hold the '+' and '-' buttons simultaneously for three seconds. Alternatively, the child lock can be managed through the AigoSmart app.



Image 4.2: Illustration of the Child Lock feature (a padlock icon) and Overheating Protection, emphasizing safety aspects.

4.8 Wi-Fi Connectivity and App Control (AigoSmart)

The heater can be controlled remotely via the AIGOSMART application. Download the AIGOSMART app from your smartphone's app store and follow the in-app instructions to connect your heater to your home Wi-Fi network.

- Once connected, you can control the mode, temperature, set countdowns, and program weekly schedules from anywhere.
- The heater also supports voice control when connected to Alexa.



Child Lock



Overheating Protection

Press the “+ - “button for three seconds to enter or cancel the child lock mode APP click on the child lock, easy operation, easy to use



Image 4.3: A smartphone displaying the AigoSmart app interface, demonstrating remote control capabilities for the heater, including weekly timing and 24-hour timing.

5. MAINTENANCE

5.1 Cleaning

Always unplug the heater and allow it to cool completely before cleaning. Use a soft, damp cloth to wipe the exterior surfaces. Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish. Ensure no water enters the internal components.

5.2 Storage

When not in use, store the heater in a cool, dry place, preferably in its original packaging, to protect it from dust and damage.

6. TROUBLESHOOTING

- **Heater does not turn on:** Check if the power cord is securely plugged into a working outlet. Ensure the power button is pressed.
- **Heater stops working unexpectedly:** The overheat protection may have been activated. Unplug the heater, allow it to cool for at least 30 minutes, and then plug it back in. Ensure there are no obstructions blocking the air vents.
- **Wi-Fi connection issues:** Ensure your router is working and the heater is within range. Follow the pairing instructions in the AigoSmart app carefully. Restarting both the heater and your router may resolve connectivity problems.
- **Heater turns on automatically after power outage:** This is a design feature. If you wish to prevent this, unplug the heater after any power interruption.
- **Inaccurate temperature reading:** Ensure the heater is not placed near other heat sources or in direct sunlight, which could affect the internal thermostat.

7. SPECIFICATIONS

Feature	Specification
Brand	Aigostar
Model	Helen Smart Convector Heater
Power	2000 Watts (with 1000W option)
Dimensions (L x W x H)	77 x 7.5 x 46 cm (Heater body)
Weight	10 Kilograms
Heating Area Coverage	Up to 20 m²
Temperature Range	5°C - 50°C
Special Features	Digital display, Wi-Fi compatible, On/Off timer, Electronic thermostat, Energy-saving, Overheat protection, Child lock
Installation Type	Freestanding (with wheels) or Wall-mounted
Power Source	Corded Electric
Certifications	CE-EMC, LVD, ERP RoHS compliant

8. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation provided with your purchase or visit the official Aigostar website. If you encounter any issues or require technical assistance, please contact your retailer or Aigostar customer support directly.

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