

## EN2A27HT

### Instruction Manual for Replacement Remote Control

For Hisense 55H9G, 65H9G H9 Quantum Series Android 4K ULED Smart TVs

#### 1. PRODUCT OVERVIEW

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This manual provides comprehensive instructions for the use and care of your replacement remote control, designed for various Hisense Smart TV models, including the 55H9G and 65H9G H9 Quantum Series. This remote control is a direct replacement and requires no programming or pairing for most compatible models. Simply insert batteries, and it is ready for immediate use.





Figure 1: Front view of the replacement remote control, showing all buttons including number pad, navigation, volume, channel, and dedicated app buttons for Netflix, Amazon, Vudu, and YouTube.

## 2. SETUP

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### 2.1 Battery Installation

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery cover downwards or in the direction indicated by an arrow to open it.
3. Insert two (2) 1.5V AAA alkaline batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Replace the battery cover by sliding it back into position until it clicks securely.

Once batteries are installed, the remote control is ready for use with compatible Hisense TVs without any additional programming or pairing.





Figure 2: Rear view of the remote control with the battery cover removed, illustrating the correct orientation for inserting two AAA batteries.

### 3. OPERATING INSTRUCTIONS

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#### 3.1 Basic Functions

The remote control features standard buttons for TV operation. Point the remote directly at the TV's infrared receiver for optimal performance.

- **Power (●)**: Turns the TV on or off.
- **Input**: Selects the input source (HDMI, AV, etc.).
- **Number Pad (0-9)**: Direct channel selection.
- **Volume (+/-)**: Adjusts the volume level.
- **Channel (+/-)**: Changes TV channels.
- **Mute ( )**: Mutes or unmutes the TV sound.
- **Navigation (Up, Down, Left, Right, OK)**: Navigates menus and confirms selections.
- **Back**: Returns to the previous screen or menu.
- **Exit**: Exits the current menu or application.
- **Home ( )**: Accesses the TV's home screen or smart hub.
- **Dedicated App Buttons (Netflix, Amazon, Vudu, YouTube)**: Provides quick access to these streaming applications.

### 3.2 Compatibility

This remote control is compatible with a wide range of Hisense Smart TV models, including but not limited to:

- Hisense 55H9G 55-Inch H9 Quantum Series Android 4K ULED Smart TV
- Hisense 65H9G 65-Inch H9 Quantum Series Android 4K ULED Smart TV
- Other compatible models: 49H6E, 43H7D, 50H7D, 55H7D, 43H8C, 55H8C, 60H8C, 43H620D, 50H620D, 55H620D, 50DU6070, 55DU6070, 60DU6070, 50H7050D, 55EU6070, 65EU6070, 65H620D, 30H5D, 40H5D, 43H5D, 50H5D, 43H6D, 50H6D, 55H6D, 65H6D, EN2A27TH.

## 4. MAINTENANCE

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To ensure the longevity and optimal performance of your remote control, follow these maintenance guidelines:

- **Cleaning**: Use a soft, dry cloth to wipe the surface of the remote control. Avoid using liquid cleaners, sprays, or abrasive materials, as these can damage the remote.
- **Battery Replacement**: Replace batteries promptly when the remote's responsiveness decreases. Always replace both batteries at the same time with new ones of the same type (AAA alkaline).
- **Storage**: Store the remote control in a cool, dry place away from direct sunlight, extreme temperatures, and high humidity.
- **Handling**: Avoid dropping the remote control or subjecting it to strong impacts, which can damage internal components.

## 5. TROUBLESHOOTING

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If you experience issues with your remote control, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Remote not responding	Dead or incorrectly inserted batteries. Obstruction between remote and TV.	Replace batteries with new AAA alkaline batteries, ensuring correct polarity. Remove any objects blocking the line of sight to the TV's IR sensor.
Buttons not working	Dirt or debris under buttons. Remote malfunction.	Clean the remote surface. If specific buttons are unresponsive, the remote may be faulty and require replacement.
Limited range	Weak batteries. Interference.	Replace batteries. Ensure no strong light sources (like direct sunlight) are interfering with the IR signal.

## 6. SPECIFICATIONS

Feature	Detail
Model Number	EN2A27HT
Power Supply	2 x 1.5V AAA Alkaline Batteries (not included)
Connectivity Technology	Infrared (IR)
Controller Type	Button Control
Compatible Devices	Hisense 55H9G, 65H9G, and other specified Hisense Smart TV models
Special Feature	Ergonomic design
Manufacturer	NTQinParts
Country of Origin	China

## 7. WARRANTY AND SUPPORT

Information regarding product warranty and customer support is not provided in this manual. Please refer to the product packaging or the original point of purchase for details on warranty coverage and support options.

