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ANNKE Crater 2

ANNKE Crater 2K Pan/Tilt WiFi Indoor Camera User Manual

Model: Crater 2

1. Introduction

The ANNKE Crater 2K Pan/Tilt WiFi Indoor Camera is designed to provide comprehensive indoor surveillance with advanced features for home security, pet monitoring, and baby monitoring. This manual provides detailed instructions for setting up, operating, and maintaining your camera.





Figure 1: ANNKE Crater 2K Pan/Tilt WiFi Indoor Camera

2. What's in the Box

Please check the package contents upon unboxing to ensure all items are present:

- ANNKE Crater 2K Pan/Tilt WiFi Indoor Camera
- Power Adapter (5V/1A)
- USB Power Cable
- Mounting Base
- Mounting Screws and Wall Plugs
- User Manual

3. Product Overview

Familiarize yourself with the camera's components:

Camera Lens: Captures 2K HD video.

Microphone: For two-way audio communication.

Speaker: For two-way audio communication and alerts.

Status Indicator Light: Shows camera status (e.g., power on, connecting).

Micro SD Card Slot: Supports local storage up to 128GB (Micro SD card not included).

Reset Button: Used to reset the camera to factory settings.

Power Port: USB port for connecting the power adapter.



Figure 2: Product Dimensions (Approx. 5 x 3 x 3 inches)

4. Setup

Follow these steps to set up your ANNKE Crater camera:

1. **Power On:** Connect the USB power cable to the camera's power port and plug the adapter into a power outlet. The camera will power on and the status indicator light will activate.
2. **App Download:** Download the "MIPC" or "Myannke" app from your smartphone's app store (available on iOS and Android).
3. **Account Registration:** Open the app and register a new account or log in if you already have one.
4. **Add Device:** In the app, tap the "+" icon to add a new device. Select "Smart Camera" or the appropriate camera type.
5. **Network Connection:** Follow the on-screen prompts to connect the camera to your 2.4GHz Wi-Fi network. Ensure your phone is connected to the same 2.4GHz network during setup. The app will generate a QR code for the camera to scan.
6. **Scan QR Code:** Hold your phone with the QR code approximately 15-20 cm (6-8 inches) in front of the camera lens. The camera will emit a prompt tone once the QR code is successfully scanned.
7. **Completion:** Once the camera connects to the network, it will indicate successful connection. You can then name your camera and begin monitoring.

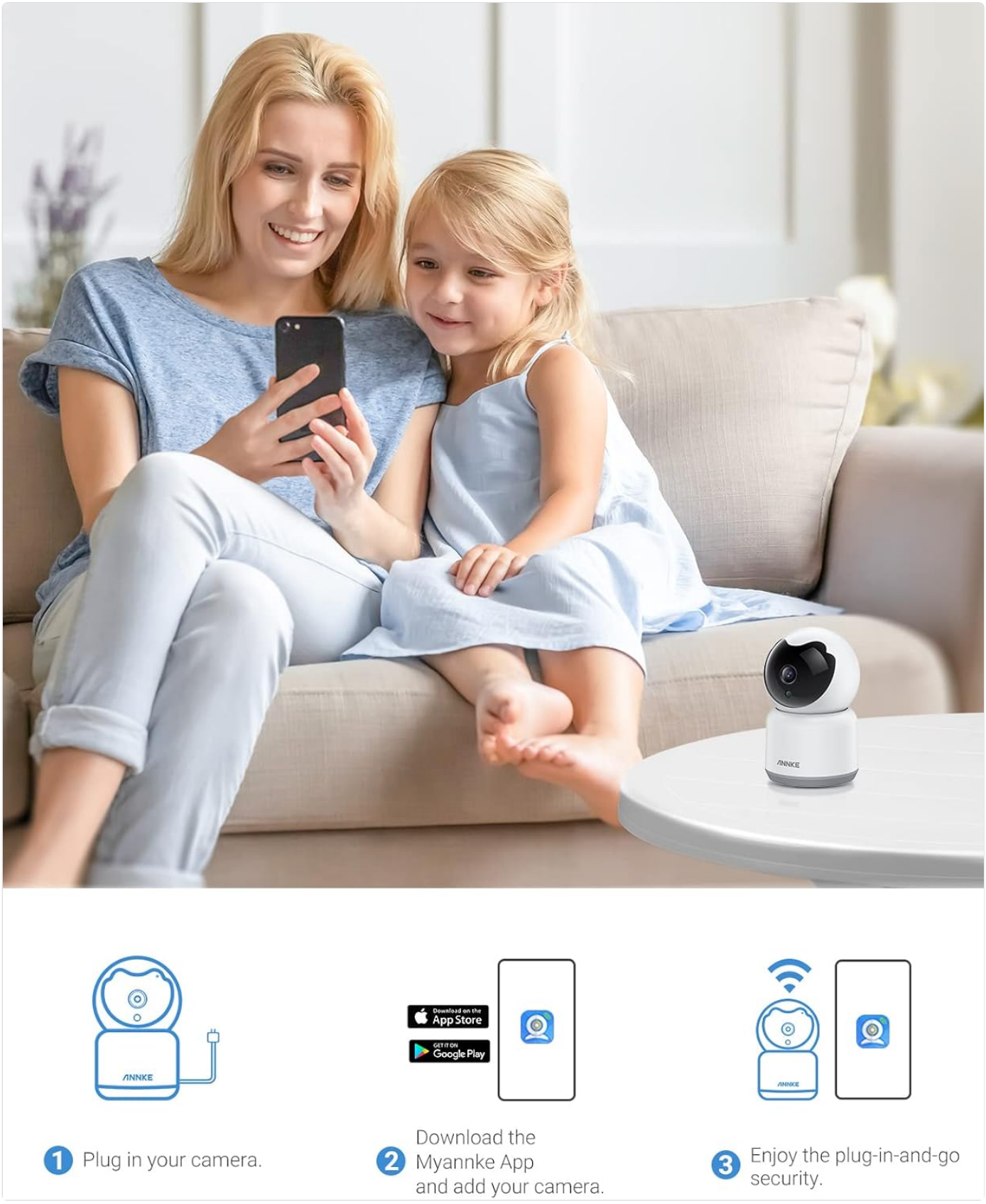


Figure 3: Simple Plug and Play Setup

Setup Video Guide

Video 1: Step-by-step guide on how to connect your ANNKE Crater camera to the mobile application.

5. Operating Instructions

5.1 Live View and Pan/Tilt Control

Once connected, open the app and select your camera to view the live feed. Use the on-screen controls to remotely pan (horizontal movement) and tilt (vertical movement) the camera for a 360° panoramic view.

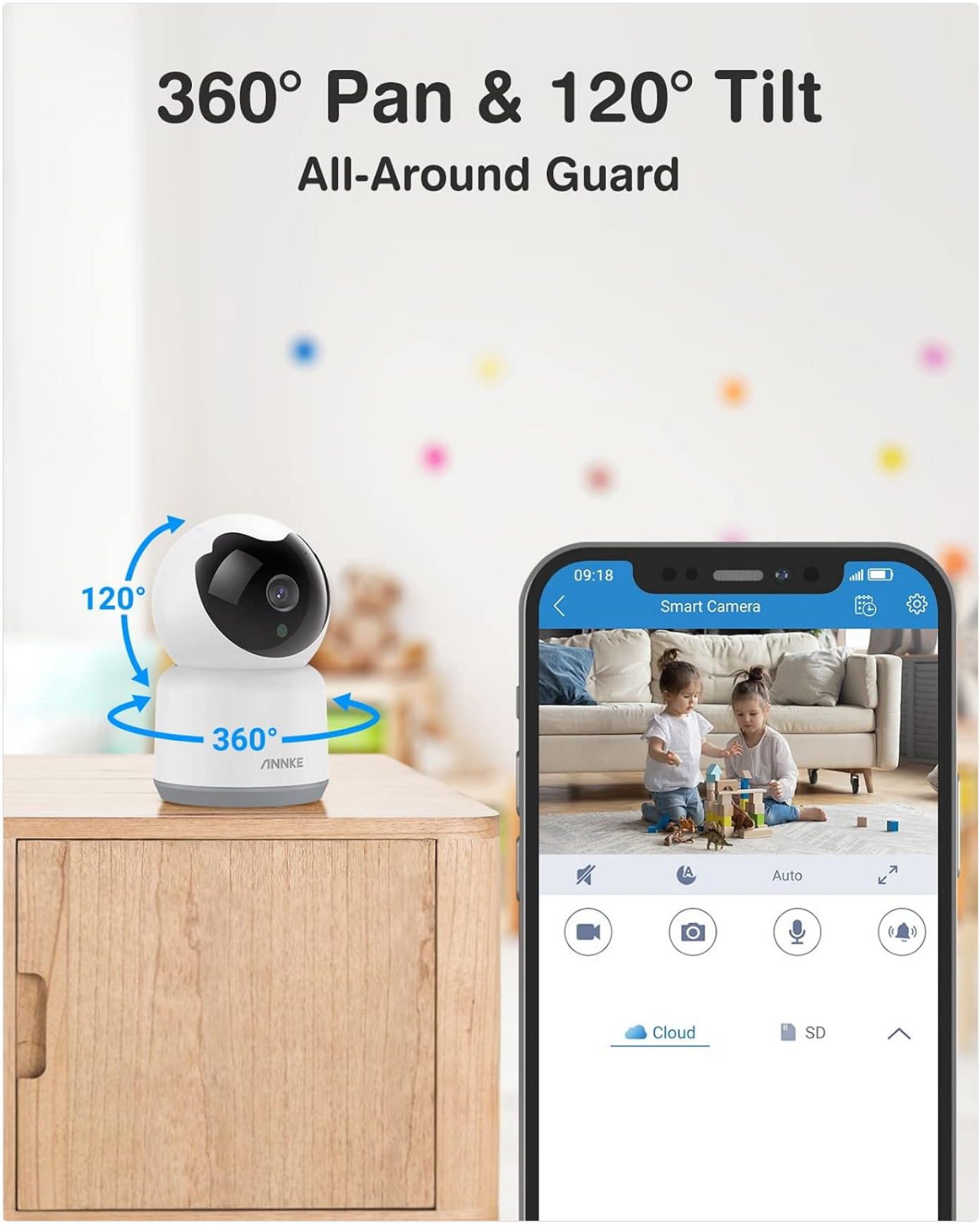


Figure 4: Remote Pan/Tilt control via the mobile app.

5.2 Two-Way Audio

The camera features a built-in microphone and speaker for two-way audio. Tap the microphone icon in the app to speak through the camera, and listen to audio from the camera's location.



Figure 5: Clear Two-way Audio for communication.

5.3 Motion Detection and Alerts

The camera is equipped with smart human motion detection. When motion is detected, you will receive real-time notifications on your phone. You can customize detection sensitivity and areas within the app.

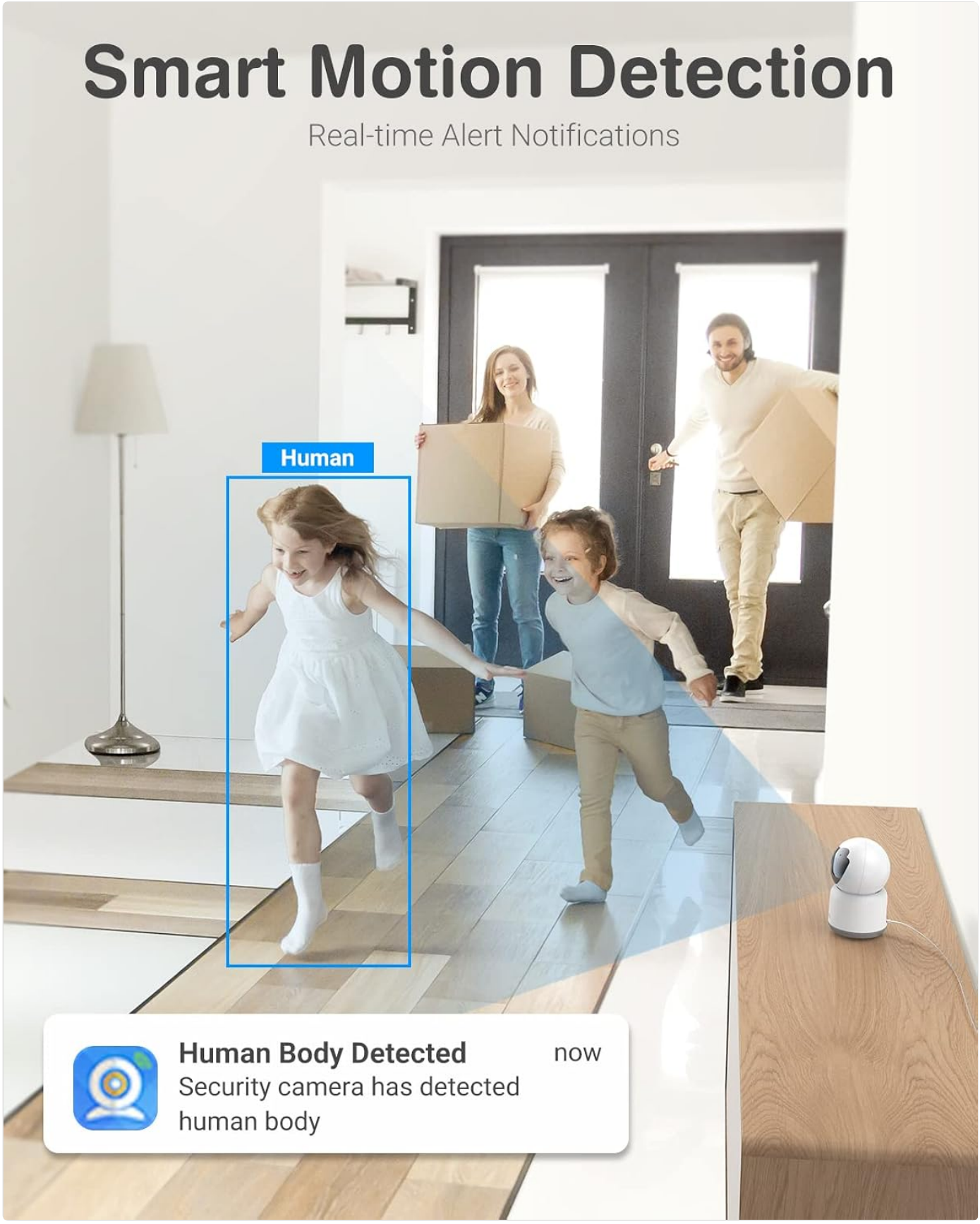


Figure 6: Real-time alerts for detected human motion.

5.4 Night Vision

The camera automatically switches to night vision mode in low-light conditions, providing clear black-and-white footage up to 33ft/10m. This ensures continuous monitoring even in complete darkness.

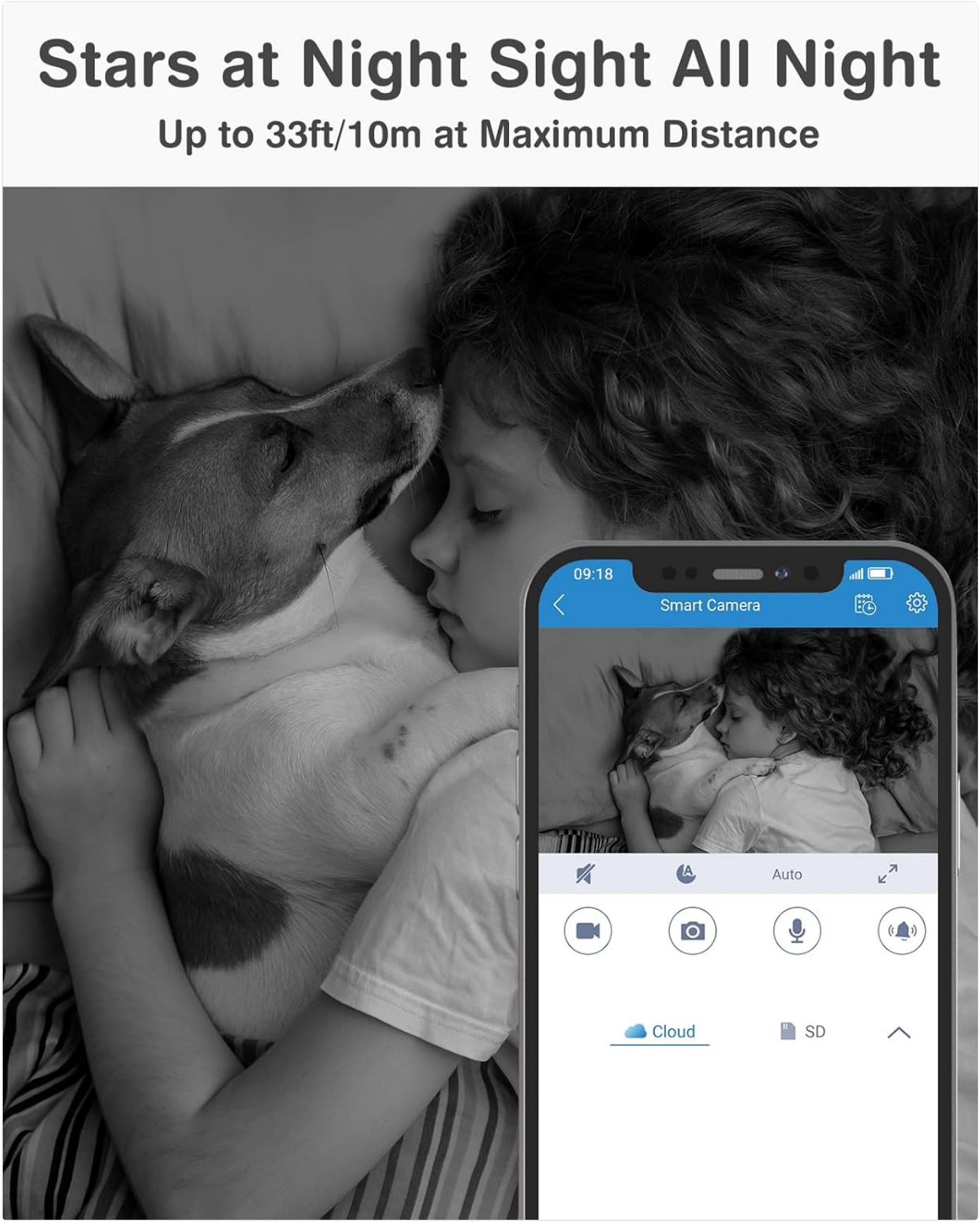


Figure 7: Enhanced night vision for monitoring in low light.

5.5 Storage Options

Your recordings can be stored in two ways:

- **Micro SD Card:** Insert a Micro SD card (up to 128GB, not included) into the camera's slot for local storage.
- **Cloud Storage:** Optional cloud storage plans are available through the MIPC/Myannke app for secure, remote access to your recordings.

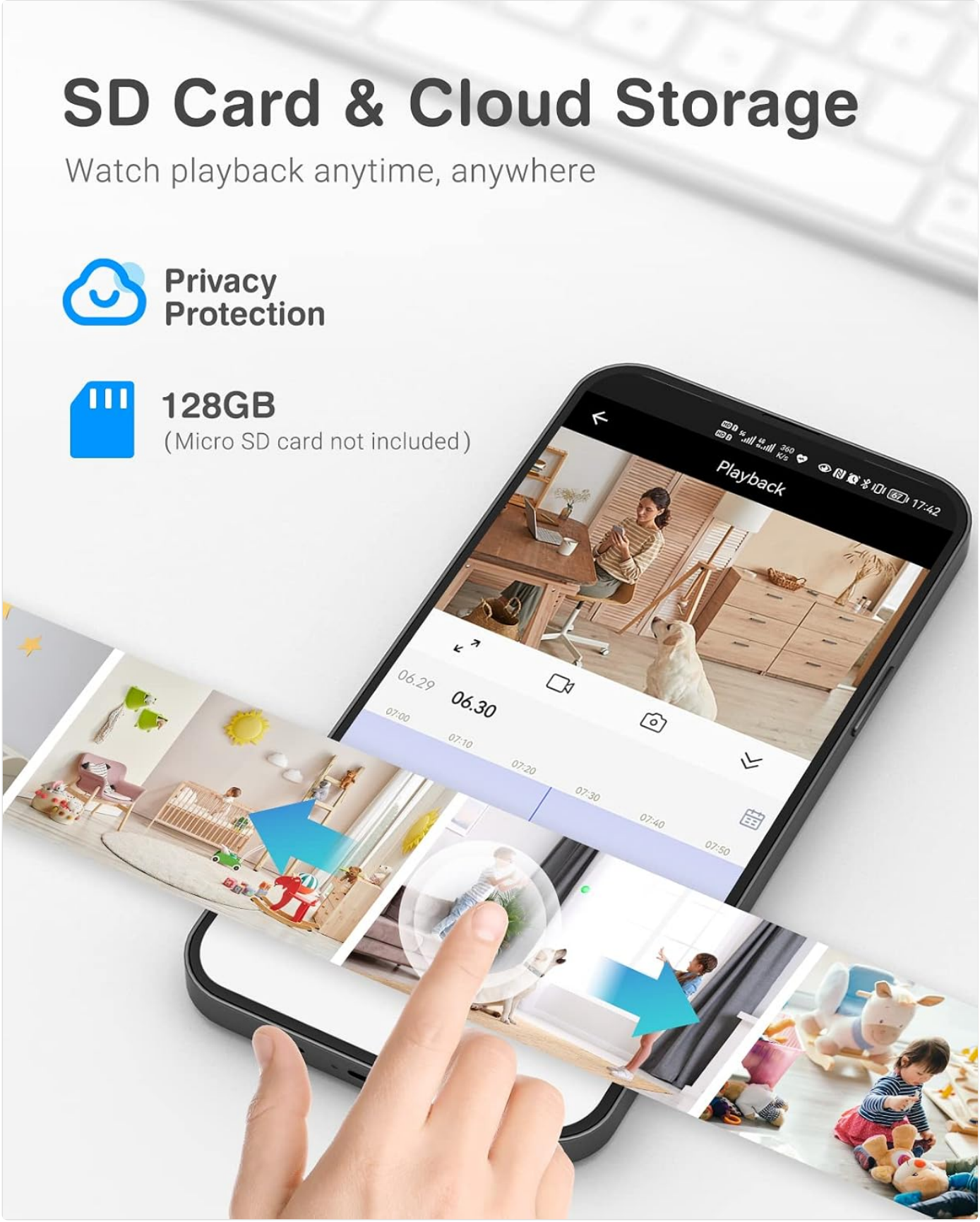


Figure 8: Playback of recordings from SD card or cloud storage.

5.6 Alexa Integration

The ANNKE Crater camera is compatible with Amazon Alexa. You can access live feeds and control certain functions using voice commands through your Alexa-enabled devices.

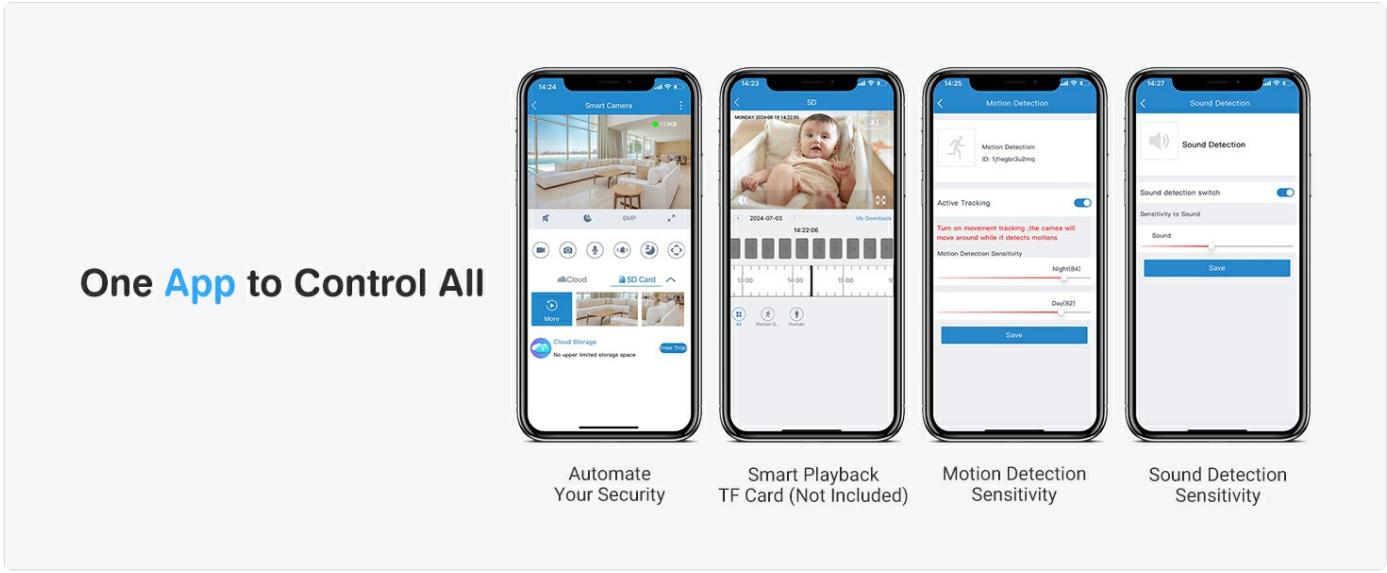


Figure 9: Control your camera with Amazon Alexa.

5.7 Privacy Mode

For enhanced privacy, activate Privacy Mode via the app. This feature physically covers the camera lens, ensuring no video or audio is captured when you desire complete privacy.



Figure 10: Activate Privacy Mode for personal moments.

5.8 App Features Overview

The MIPC/Myannke app offers a range of features to manage your camera:



Automate Your Security: Manage multiple cameras and settings.



Smart Playback: Review recorded footage easily.



Motion Detection Sensitivity: Adjust detection levels.



Sound Detection Sensitivity: Configure audio alerts.

5.9 App Setup Video Guide

Video 2: Detailed guide on setting up the ANNKE Crater WiFi PTZ Camera with the mobile application.

6. Maintenance

To ensure optimal performance and longevity of your ANNKE Crater camera, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners.
- **Placement:** Place the camera on a stable, level surface or mount it securely. Avoid locations with extreme temperatures, high humidity, or direct exposure to water.
- **Firmware Updates:** Regularly check the app for available firmware updates to ensure your camera has the latest features and security enhancements.
- **Power Supply:** Use only the provided power adapter to prevent damage to the camera.

7. Troubleshooting

If you encounter issues with your ANNKE Crater camera, refer to the following common troubleshooting steps:

- **Camera Offline:**
  - Check if the camera is properly connected to power.
  - Ensure your Wi-Fi network is stable and the camera is within range.
  - Restart the camera by unplugging and re-plugging the power adapter.
  - Verify that your Wi-Fi router is operating on the 2.4GHz band.
- **Unable to Connect to App:**
  - Confirm your phone is connected to a 2.4GHz Wi-Fi network during setup.
  - Ensure the Wi-Fi password entered is correct.
  - Reset the camera using the reset button and attempt setup again.
  - Make sure the app has necessary permissions (Location, Microphone, etc.) enabled on your phone.
- **Poor Video Quality:**
  - Check your Wi-Fi signal strength. A weak signal can affect video quality.
  - Ensure the camera lens is clean and free from dust or smudges.
  - Adjust the video resolution settings within the app if available.
- **Two-Way Audio Issues:**

- Ensure your phone's microphone and speaker are not muted.
- Check the volume settings for the camera within the app.
- Reduce background noise near the camera or your phone.

8. Specifications

Feature	Specification
Model Number	Crater 2
Resolution	2K HD (3MP Max Webcam Image Resolution)
Field of View	360 Degrees (Pan/Tilt)
Connectivity	2.4GHz Wi-Fi
Audio	2-Way Audio
Night Vision	Up to 33ft/10m (Night Color)
Motion Detection	Human Motion Detection
Storage	Micro SD Card (up to 128GB, not included), Cloud Storage
Power Source	Corded Electric (5V, 12W)
Dimensions	5 x 3 x 3 inches
Weight	11.2 ounces
App Compatibility	MIPC App, Myannke App
Smart Home Integration	Amazon Alexa

9. Warranty and Support

ANNKE provides a limited warranty for its products. For detailed warranty information, technical support, or service inquiries, please visit the official ANNKE website or contact their customer support directly. Contact information can typically be found on the product packaging or the ANNKE website.

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