WOPET W300

WOPET W300 Pet Water Fountain Instruction Manual

Model: W300

Capacity: 67oz / 2L

Important Safety Instructions

Please read all instructions carefully before operating the WOPET W300 Pet Water Fountain. Failure to follow these instructions may result in product damage or injury.

- For indoor household use only.
- Do not immerse the electrical adapter or plug in water.
- Always unplug the fountain before cleaning or performing maintenance.
- Keep the power cord away from chewing pets.
- Ensure the fountain is placed on a stable, level surface.
- Do not allow the pump to run dry. Always ensure sufficient water level.
- Use only original WOPET replacement parts and filters.

Product Components

The WOPET W300 Pet Water Fountain package includes the following components:



Image: All components included in the WOPET W300 Pet Water Fountain package, showing the pet fountain unit, silent pump, four filters, user's manual, brush, and flower fountain attachment.

- 1 x Pet Fountain Unit (Bowl and Top Cover)
- 1 x Silent Pump (DC Pump with 6ft power cord)
- 4 x Replacement Filters

- 1 x User's Manual
- 1 x Cleaning Brush
- 1 x Flower Fountain Attachment
- *Note: Power adapter is not included.*

Setup Guide

Follow these steps to set up your WOPET W300 Pet Water Fountain:

1. **Prepare the Filter:**

   Soak the new filter in a separate bowl of water for at least 20 minutes before first use. This helps remove any loose carbon dust and ensures proper water flow. After soaking, rinse the filter thoroughly under running water for 30 seconds.



Image: Step-by-step guide showing how to soak the filter for 20 minutes and then rinse it for 30 seconds before use.

2. **Install the Pump:**

   Place the silent pump into the designated area at the bottom of the fountain bowl. Ensure the suction cups on the pump firmly attach to the base of the bowl for stability. Route the power cord through the designated channel to prevent kinks.



Image: Detailed view of the multiple filter system components, including PP cotton, Ion Exchange Resin, Activated Carbon, and the pre-filter sponge, along with the silent pump installation.

3. **Place the Filter:**

   Insert the prepared filter into the filter screen holder, then place the assembly onto the pump's intake pipe. Ensure it fits securely.

4. **Fill with Water:**

   Fill the fountain bowl with clean water up to the maximum fill line indicated on the side of the bowl. Do not overfill.

5. **Assemble the Top Cover:**

   Place the top cover onto the bowl, aligning it properly. If using the flower fountain attachment, insert it into the central spout on the top cover.

6. **Connect Power:**

   Connect the USB power cord to a compatible 5V 1A USB power adapter (not included) and plug it into a wall outlet. The fountain should begin operating immediately.

Operating Instructions

The WOPET W300 Pet Water Fountain provides a continuous flow of fresh, filtered water for your pets. It is designed for ultra-quiet operation to ensure it does not disturb your pets or your household.

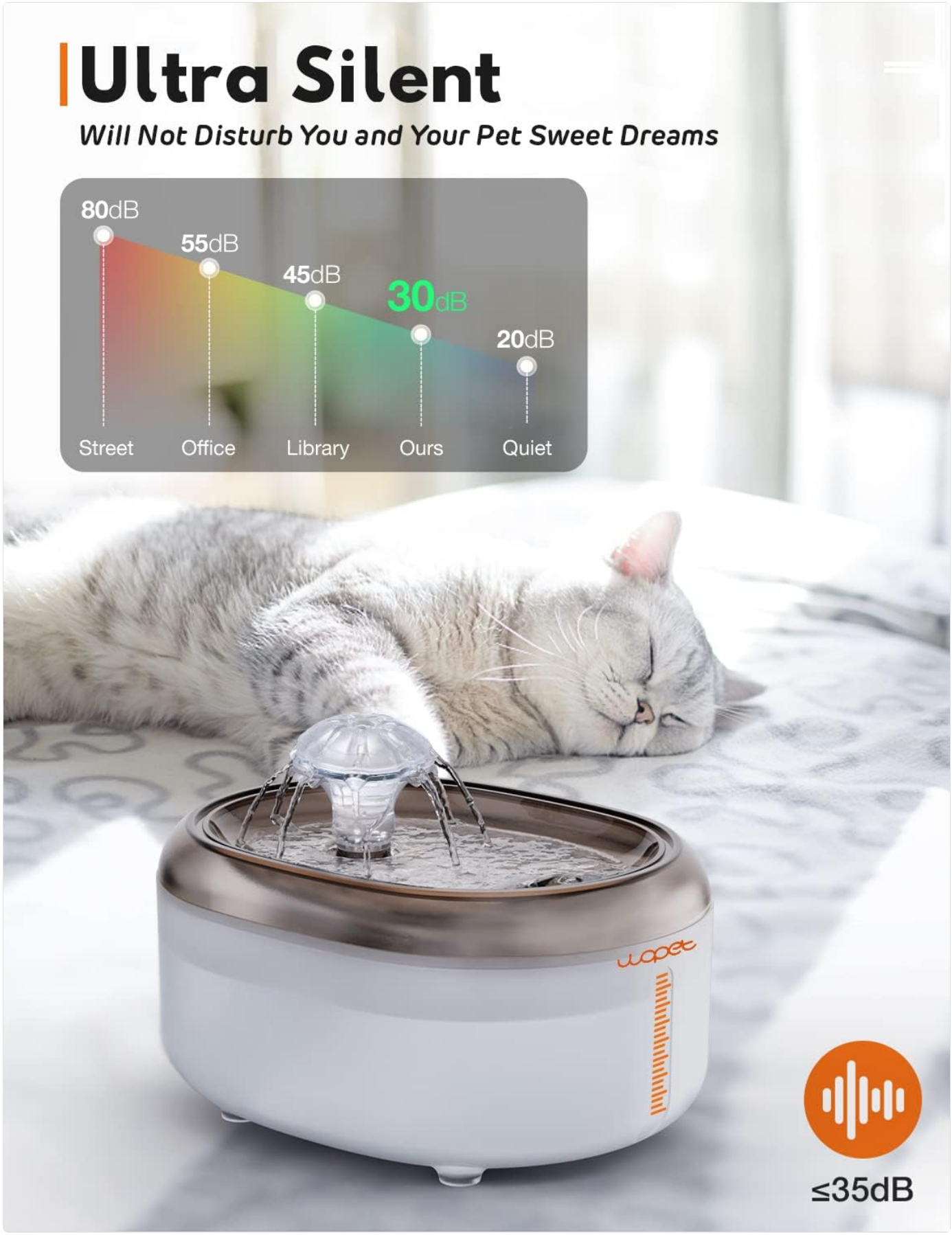


Image: The WOPET W300 Pet Water Fountain is shown operating quietly, with a sound level of ≤35dB, ensuring it does not disturb pets or owners.

Water Flow Modes:

The fountain offers two distinct water flow experiences:

- **Flower Waterfall Mode:** When the flower attachment is used, water flows from multiple points, creating a gentle

waterfall effect. This mode is often preferred by pets who enjoy drinking from flowing streams.

- **Gentle Fountain Mode:** Without the flower attachment, water bubbles up gently from the central spout, providing a calm and steady water surface. This mode is suitable for pets who prefer a less dynamic water source.



Image: Two different cats are shown drinking from the fountain, illustrating the "Flower waterfall" mode (top) and the "Gentle fountain" mode (bottom).

Ensure the water level is always above the minimum mark to prevent the pump from running dry, which can damage the pump and reduce its lifespan.

Maintenance and Cleaning

Regular cleaning and maintenance are crucial for the longevity of your fountain and the health of your pets. Always unplug the fountain before cleaning.

Filter Replacement:

The filter should be replaced every 2 to 4 weeks, depending on the number of pets using the fountain and the water quality. Replace more frequently if you notice reduced water flow or visible debris.

- Remove the top cover and the old filter.
- Discard the old filter and clean the filter screen holder.
- Prepare a new filter as described in the "Setup Guide" (soak and rinse).
- Install the new filter and reassemble the fountain.

Fountain and Pump Cleaning:

Clean the fountain and pump at least once a week. Use the provided cleaning brush to clean the pump's impeller and internal components.

- Disassemble the fountain completely.
- Wash all parts (bowl, top cover, flower attachment) with mild soap and water. Rinse thoroughly.
- Remove the pump cover and impeller. Clean any hair or debris from the impeller and its housing.
- Rinse all pump components and reassemble the pump.
- Reassemble the entire fountain after all parts are clean.

Troubleshooting

If you encounter issues with your WOPET W300 Pet Water Fountain, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No water flow or weak flow	Low water level Clogged filter Dirty or blocked pump impeller Pump not properly installed	Add water to the fountain. Replace the filter. Clean the pump and impeller thoroughly. Ensure the pump is securely attached and the top cover is correctly aligned.
Fountain is noisy	Low water level Debris in the pump Fountain not level	Add water. Clean the pump. Place the fountain on a flat, stable surface.

Problem	Possible Cause	Solution
Water overflowing or leaking	Overfilled water Filter not properly soaked/installed Top cover not properly seated	Do not fill above the MAX line. Ensure filter is fully soaked and rinsed, and correctly placed. Check that the top cover is securely and evenly placed on the bowl.

Specifications

- **Brand:** WOPET
- **Model Number:** W300
- **Capacity:** 67oz / 2L
- **Material:** BPA-Free Resin
- **Color:** White
- **Item Weight:** 4.18 Pounds
- **Item Package Dimensions:** 9.4 x 6.7 x 4.9 inches
- **Target Audience:** Cats, Dogs
- **Manufacturer:** WOPET
- **Date First Available:** July 31, 2022

Warranty and Support

For warranty information, product support, or to purchase replacement parts and accessories, please refer to the documentation included with your product or visit the official WOPET website.

You can also contact WOPET customer service for assistance with any issues not covered in this manual.

Please retain this manual for future reference.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for

conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question