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› NCVI Baby Milk Warmer (Model 8398) Instruction Manual

NCVI 8398

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Your guide to safe and efficient use

1. INTRODUCTION

Thank you for choosing the NCVI Baby Milk Warmer. This device is designed to simplify feeding preparation with its multi-functional capabilities, including fast warming, food warming, defrosting, and steam sterilizing. Please read this manual thoroughly before first use to ensure proper operation and safety.



Image 1.1: NCVI Baby Milk Warmer with a bottle. This image shows the main unit with a baby bottle placed inside, ready for warming.

2. IMPORTANT SAFETY INSTRUCTIONS

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and personal injury.

- Read all instructions before use.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or the appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children. Keep away from children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.

- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to 'off', then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

3. PRODUCT COMPONENTS

Familiarize yourself with the parts of your NCVI Baby Milk Warmer:

- Main Warmer Unit
- Top Lid
- Basket (for bottles/items)
- Control Panel with Touch Screen
- Power Cord



Image 3.1: Diagram of the NCVI Baby Milk Warmer components. This image labels the Top Lid, Basket, Bottle Warmer main unit, and Electric Plug.

4. SETUP

1. **Unpack:** Carefully remove all components from the packaging.
2. **Initial Cleaning:** Before first use, clean the basket and lid with warm soapy water. Wipe the main unit with a damp cloth. Do not immerse the main unit in water.
3. **Placement:** Place the warmer on a stable, flat, heat-resistant surface, away from direct sunlight or heat sources. Ensure adequate ventilation.
4. **Power Connection:** Plug the power cord into a suitable electrical outlet (120V~, 60Hz).

5. OPERATING INSTRUCTIONS

The NCVI Baby Milk Warmer features an intuitive touch screen control panel for easy operation.



Image 5.1: Control Panel Functions. This image illustrates the various buttons and mode icons on the warmer's touch screen.

5.1 General Operation

1. **Power On/Off:** Press the **Power** button  to turn the device on or off.
2. **Select Function:** Press the **M (Mode)** button to cycle through the available functions: Fast Warming, Food Warming, Defrosting, and Sterilize.
3. **Adjust Time/Temperature:** Use the **+** and **-** buttons to adjust the time or temperature settings for the selected mode.
4. **Memory Function:** The device retains the last used settings for each mode, simplifying repeated use.

5.2 Specific Functions

Ensure the water level is appropriate for the selected function. For most warming and sterilizing functions, fill the water reservoir with distilled water up to the indicated line, or enough to cover the bottom of the bottle/bag.



Image 5.2: Adding water to the warmer. This image shows the process of pouring water into the warmer's reservoir before operation.

5.2.1 Fast Warming (🔥)

This mode quickly heats milk to an optimal feeding temperature.

- Place the bottle or breast milk bag into the basket and then into the warmer.
- Add water to the reservoir, ensuring it reaches the appropriate level for the bottle size.
- Select the Fast Warming mode.
- Adjust the warming time (typically 1-8 minutes) and target temperature (default 104°F/40°C).
- The warmer will beep 6 times and automatically power off when the cycle is complete.

3 Minutes Fast Bottle Warmer

Bottle Material	Milk Yield	Temperature	Time
Glass	5oz/120ml	104°F/40°C	3Min
PPSU			4Min



Image 5.3: Fast Warming Time Chart. This chart provides estimated warming times for 5oz/120ml milk in different bottle materials (Glass, PPSU) to 104°F/40°C.

Note: Warming time varies with milk volume, initial temperature, and bottle material. Extend heating time for refrigerated milk.

5.2.2 Food Warming 🍲

This mode is suitable for gently warming baby food jars or pouches and can maintain a constant temperature.

- Place the baby food container into the basket.
- Add water to the reservoir.
- Select the Food Warming mode.
- Adjust the desired temperature (range 140-195°F / 60-90°C). The warmer will maintain this temperature.



Image 5.4: Baby food pouch warming. This image shows a baby food pouch being warmed in the NCVI Baby Milk Warmer.

5.2.3 Defrosting 🧊

Safely defrosts frozen breast milk or baby food.

- Place the frozen breast milk bag or food container into the basket.
- Add water to the reservoir.
- Select the Defrosting mode.
- Adjust the desired temperature (range 77-113°F / 25-45°C). The warmer will maintain this temperature for gentle defrosting.



Image 5.5: Breast milk bag warming. This image shows a breast milk storage bag being placed into the warmer for defrosting or warming.

5.2.4 Sterilize (👶)

Uses high-temperature steam to sterilize bottles, pacifiers, and small accessories.

- Place clean bottles, pacifiers, or accessories upside down in the basket.
- Add approximately 100ml of distilled water to the reservoir.
- Select the Sterilize mode.
- Adjust the sterilizing time (range 8-12 minutes). The steam temperature reaches 212°F/100°C.
- The warmer will beep 6 times and automatically power off when the cycle is complete.



Image 5.6: High Temperature Sterilization. This image shows steam rising from the warmer during the sterilization process, with bottles and pacifiers inside the basket.

5.3 Auto Shut-Off Feature

The NCVI Baby Milk Warmer is equipped with an auto shut-off design for dry-burning situations, enhancing safety by automatically turning off if the water level becomes too low during operation.

6. MAINTENANCE

6.1 Cleaning

1. Always unplug the warmer and allow it to cool completely before cleaning.
2. Remove the basket and lid. Wash them with warm, soapy water and rinse thoroughly.
3. Wipe the exterior of the main unit with a damp cloth. Do not use abrasive cleaners or immerse the main unit in water.
4. Dry all parts completely before reassembly or storage.

6.2 Descaling

Mineral deposits (limescale) can build up in the heating plate over time, especially with hard water. Regular descaling is recommended to maintain efficiency.

1. Ensure the warmer is unplugged and cool.
2. Mix 10g of citric acid (or white vinegar) with 100ml of water.
3. Pour the solution into the heating plate area.
4. Allow the solution to soak for 30 minutes to 1 hour, or until the scale dissolves. For stubborn scale, you may gently scrub with a soft brush.
5. Pour out the solution and rinse the heating plate thoroughly with clean water several times to remove any residue.
6. Wipe dry.



Image 6.1: Descaling the warmer. This image shows a descaling agent, indicating the process of cleaning mineral deposits from the warmer.

7. TROUBLESHOOTING

If you encounter issues with your NCVI Baby Milk Warmer, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Warmer does not turn on.	No power supply; Power cord not properly connected.	Check if the power cord is securely plugged into the outlet and the warmer. Test the outlet with another appliance.
Milk/Food not warming sufficiently.	Insufficient water; Incorrect time/temperature setting; Excessive milk volume or low initial temperature.	Ensure adequate water level. Adjust time/temperature settings. Increase warming time for larger volumes or refrigerated items.
Sterilization is ineffective.	Insufficient water; Incorrect time setting; Items not properly arranged.	Ensure sufficient water (approx. 100ml). Set sterilization time to 8-12 minutes. Arrange items to allow steam circulation.
Warmer automatically shuts off during operation.	Water level too low (dry-burning protection activated); Cycle completed.	Check water level and add more if necessary. If a cycle completed, this is normal operation.
Excessive limescale buildup.	Hard water usage; Infrequent descaling.	Perform descaling as described in Section 6.2. Use distilled water to minimize future buildup.

If the problem persists after attempting these solutions, please contact customer support.

8. SPECIFICATIONS

Feature	Detail
Model Number	8398
Product Dimensions	6.2 x 6.2 x 8.07 inches
Item Weight	1.72 pounds
Voltage	120V~
Frequency	60Hz
Power	300W
Material Free	BPA Free, Latex Free, Lead Free, Phthalate Free
Additional Features	Sterilize, Temperature Control, Timer, Anti-dry burning, Memory function, Anti-scald basket
Batteries Required	No

9. WARRANTY INFORMATION

For detailed warranty information, please refer to the warranty card included with your product or visit the official NCVI website. Keep your purchase receipt as proof of purchase for warranty claims.

10. CUSTOMER SUPPORT

If you have any questions, concerns, or require assistance with your NCVI Baby Milk Warmer, please contact NCVI customer support through the following channels:

- **Website:** Visit the official NCVI website for FAQs and support contact information.
- **Email:** Refer to your product packaging or warranty card for customer service email addresses.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question