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› realme 9 Pro+ 5G Smartphone User Manual

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Model: realme 9 Pro+ 5G

INTRODUCTION

This manual provides essential information for the safe and efficient use of your realme 9 Pro+ 5G smartphone. Please read this manual thoroughly before using your device to ensure proper operation and to understand its features. The realme 9 Pro+ 5G is equipped with a MediaTek Dimensity 920 5G Processor, designed for smooth performance and energy efficiency.

WHAT'S IN THE BOX

Verify that all items are present in your product packaging:

- realme 9 Pro+ 5G Smartphone
- Adapter
- USB Cable
- SIM Tray Ejector

DEVICE LAYOUT

Familiarize yourself with the physical components of your realme 9 Pro+ 5G.



Figure 1: Rear view of the realme 9 Pro+ 5G, highlighting the camera array and the color-shifting back panel.



Figure 2: Top and bottom edges of the device. The bottom edge features the USB Type-C port, speaker grille, and microphone. The top edge includes a secondary microphone.



Figure 3: Side view of the realme 9 Pro+ 5G. The right side houses the power button, while the left side contains the volume up and down buttons and the SIM card tray.



Figure 4: Front view of the realme 9 Pro+ 5G, showcasing the Full HD+ AMOLED display with a punch-hole front camera.

SETUP

1. Inserting the SIM Card

1. Locate the SIM card tray on the side of the device (refer to Figure 3).
2. Insert the SIM tray ejector tool into the small hole next to the tray and press firmly until the tray pops out.
3. Place your Nano-SIM card(s) into the tray with the gold contacts facing down. Ensure proper orientation.
4. Carefully reinsert the SIM tray into the phone until it clicks into place.

2. Initial Power On and Setup

1. Press and hold the Power button (on the right side) until the realme logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your Google account.
3. Configure security features such as fingerprint recognition and a screen lock (PIN, pattern, or password).

OPERATING INSTRUCTIONS

Power On/Off/Restart

- **Power On:** Press and hold the Power button until the device vibrates and the realme logo appears.
- **Power Off:** Press and hold the Power button for a few seconds, then tap "Power off" on the screen.
- **Restart:** Press and hold the Power button for a few seconds, then tap "Restart" on the screen.

Screen Lock and Unlock

- **Lock:** Press the Power button once.
- **Unlock:** Press the Power button, then swipe up on the screen or use the in-display fingerprint sensor.

Fingerprint Recognition

The realme 9 Pro+ 5G features an in-display fingerprint sensor for secure unlocking and authentication. To set up or manage fingerprints, navigate to *Settings > Password & Biometrics > Fingerprint*.

Charging the Device

Connect the provided USB cable to the USB Type-C port at the bottom of the phone and the other end to the power adapter. Plug the adapter into a power outlet. The device supports fast charging.

CAMERA FEATURES

The realme 9 Pro+ 5G is equipped with a versatile camera system:

- **Rear Camera System:** Triple camera setup including a 50MP Main Camera (Sony IMX766 with OIS), an 8MP Wide Angle Camera (Sony IMX355), and a 2MP Macro Camera.
- **Front Camera:** 16MP Front Camera.

Available Shooting Modes and Features:

- Ultra Steady Video
- Night Mode
- Panoramic View
- Expert (Pro Mode)
- Timelapse
- Portrait Mode
- HDR (High Dynamic Range)
- Ultra Wide
- Ultra Macro
- AI Scene Recognition
- AI Beauty
- Filter
- Chroma Boost
- Slow Motion
- Bokeh Effect Control
- Movie
- Dual-View Video
- Text Scanner
- Starry Mode
- Tilt-Shift
- Street Mode
- Long Exposure
- Video Features: Live HDR, Bokeh Effect, Slow Motion, AI Color Portrait, Bokeh Flare Portrait, Night Video, AI Highlight Video.

SPECIFICATIONS

Feature	Detail
Brand	realme
Model	9 Pro+ 5G
Operating System	Android

Feature	Detail
Processor	Mediatek Dimensity 920
RAM	6 GB
Storage Capacity	128 GB
Display Type	AMOLED
Screen Size	16.26 cm (6.4 inches)
Resolution	1920 x 1080 Full HD+
Rear Camera	50MP (Main) + 8MP (Wide) + 2MP (Macro)
Front Camera	16MP
Battery Capacity	4500 mAh Li-ion
Connectivity	5G, Bluetooth, USB Type-C, Wi-Fi
SIM Card Slot	Single SIM (Nano)
Biometric Security	Fingerprint Recognition (In-display)
Water Resistance Level	Water Resistant
Headphones Jack	No headphone jack

MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid using harsh chemicals or abrasive materials.
- **Software Updates:** Regularly check for and install software updates to ensure optimal performance, security, and access to new features. Navigate to *Settings > About device > Up to date*.
- **Battery Care:** To prolong battery life, avoid extreme temperatures and do not let the battery completely drain frequently. Use the original charger and cable.
- **Storage Management:** Periodically clear unnecessary files and apps to maintain sufficient storage space and device speed.

TROUBLESHOOTING

Problem	Solution
Device does not power on	Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again. If unresponsive, perform a force restart by holding the Power button and Volume Up button simultaneously for about 10-15 seconds.
Battery drains quickly	Check for background apps consuming power. Reduce screen brightness, disable unnecessary features like GPS or Bluetooth when not in use. Review battery usage in <i>Settings > Battery</i> to identify power-hungry apps.

Problem	Solution
Apps are crashing or freezing	Clear the cache of the problematic app (<i>Settings > Apps > [App Name] > Storage > Clear cache</i>). Ensure the app and your phone's operating system are updated to the latest versions. If the issue persists, try reinstalling the app.
Cannot connect to Wi-Fi	Restart your phone and Wi-Fi router. Forget the Wi-Fi network (<i>Settings > Wi-Fi > [Network Name] > Forget</i>) and reconnect. Ensure you are entering the correct password.
Fingerprint sensor not working	Ensure your finger and the sensor area are clean and dry. Re-register your fingerprints in <i>Settings > Password & Biometrics > Fingerprint</i> .

WARRANTY AND SUPPORT

Your realme 9 Pro+ 5G comes with a **1 Year Manufacturer Warranty** from the date of purchase. This warranty covers manufacturing defects. Please retain your proof of purchase for warranty claims.

For technical support, service, or warranty inquiries, please contact realme customer service or visit an authorized realme service center. You can find contact information and service center locations on the official realme website: [realme India Support](#).

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