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MOES Smart Lock for Existing Deadbolt

MOES Smart Front Door Lock User Manual

Model: Smart Lock for Existing Deadbolt

Introduction

This manual provides comprehensive instructions for the installation, operation, and maintenance of your MOES Smart Front Door Lock. This smart lock is designed to enhance your home security and convenience by integrating with your existing deadbolt, offering features like auto-unlock/lock, remote control, and voice assistant compatibility.

Safety Information

- Ensure all components are handled carefully during installation to prevent damage.
- Do not attempt to modify or disassemble the lock beyond what is described in this manual. This may void the warranty and compromise security.
- Keep the lock and its components away from water and excessive moisture.
- Use only the specified battery type (AA) and ensure correct polarity during installation.
- Regularly check the lock's functionality and battery level for optimal performance.

Package Contents

Verify that all items listed below are present in your package:

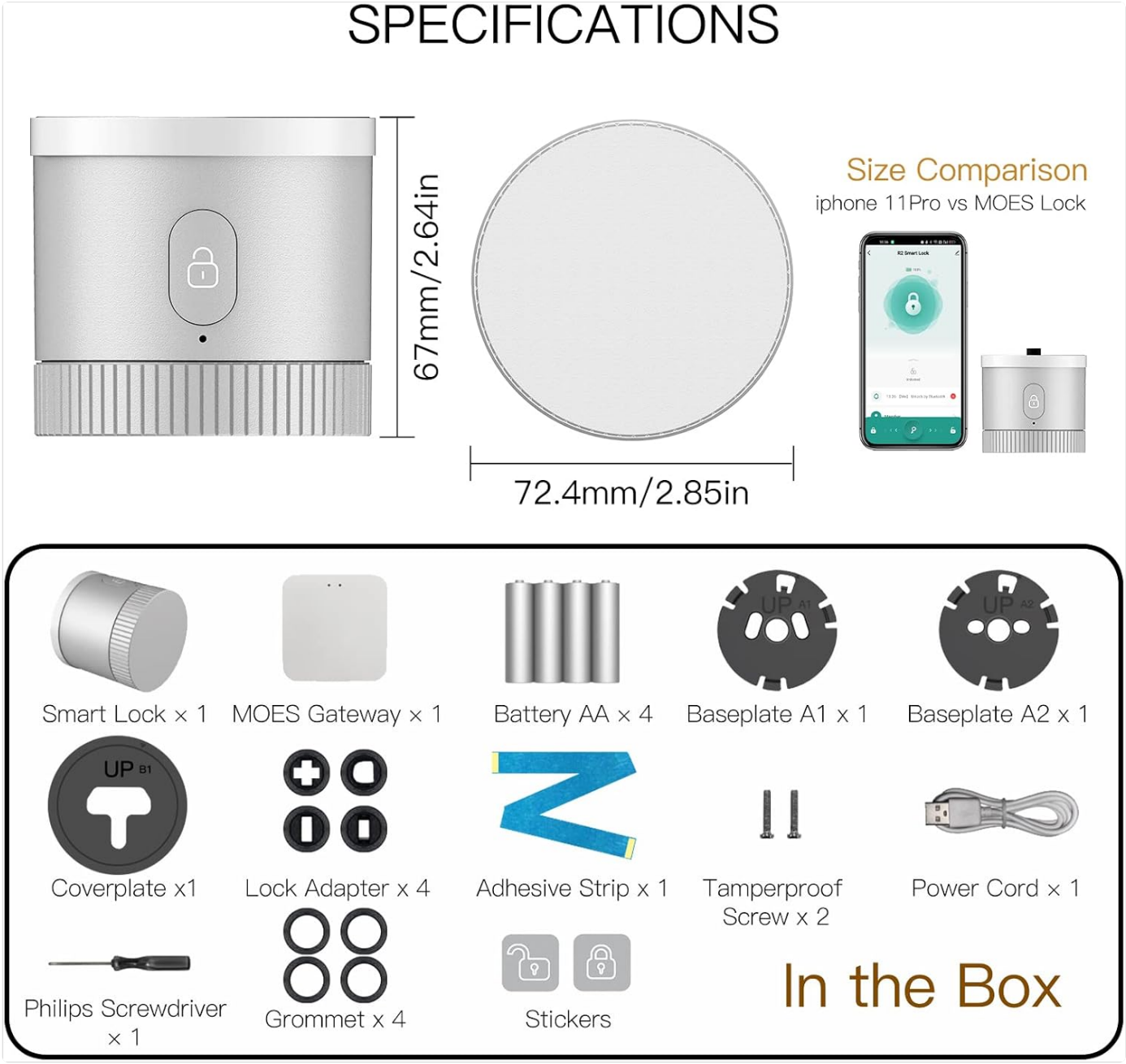


Image: Contents of the MOES Smart Lock package.

- Smart Lock x 1
- MOES Gateway x 1
- Battery AA x 4
- Baseplate A1 x 1
- Baseplate A2 x 1
- Coverplate x 1
- Lock Adapter x 4
- Adhesive Strip x 1
- Tamperproof Screw x 2
- Power Cord x 1
- Philips Screwdriver x 1
- Grommet x 4
- Stickers

Specifications

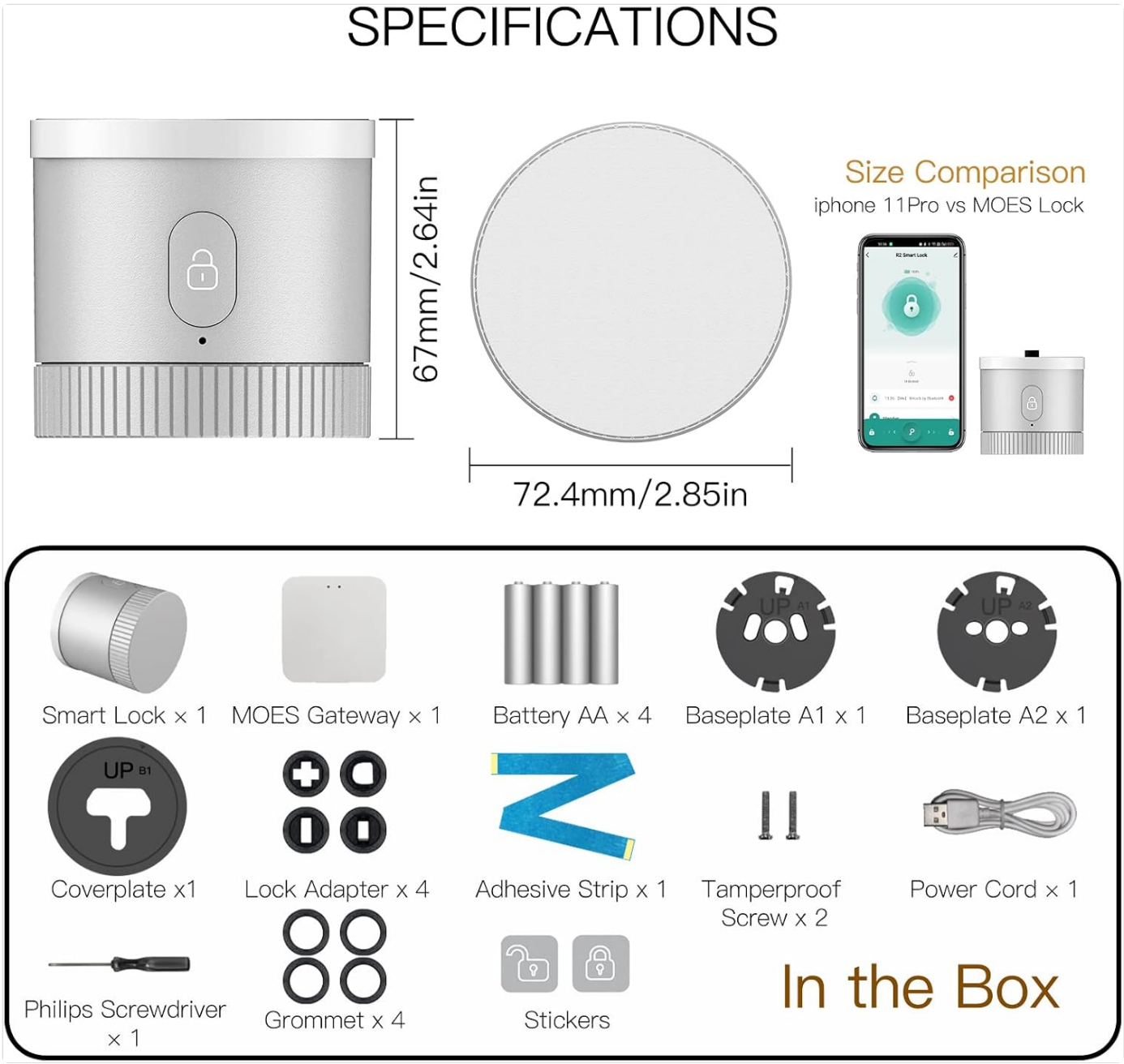


Image: Dimensions and size comparison of the MOES Smart Lock.

Feature	Detail
Brand	MOES
Model	Smart Front Door Lock for Existing Deadbolt
Lock Type	Keypad (Smart Lock)
Material	Plastic (with metal-like shell)
Dimensions	2.85 inches (72.4mm) diameter, 2.64 inches (67mm) height
Connectivity	Wi-Fi (via MOES Gateway), Bluetooth (BLE)
Power Source	4 x AA Batteries

Compatibility	Most single-cylinder deadbolts, Alexa, Google Assistant, MOES APP/Smart Life APP
Security	AES128 bit and TLS encryption, real-time alerts, automatic siren for break-ins

Setup and Installation

1. Door Compatibility Check

The MOES Smart Lock is designed to fit over most single-cylinder deadbolts. It is crucial to verify your existing deadbolt type before installation.

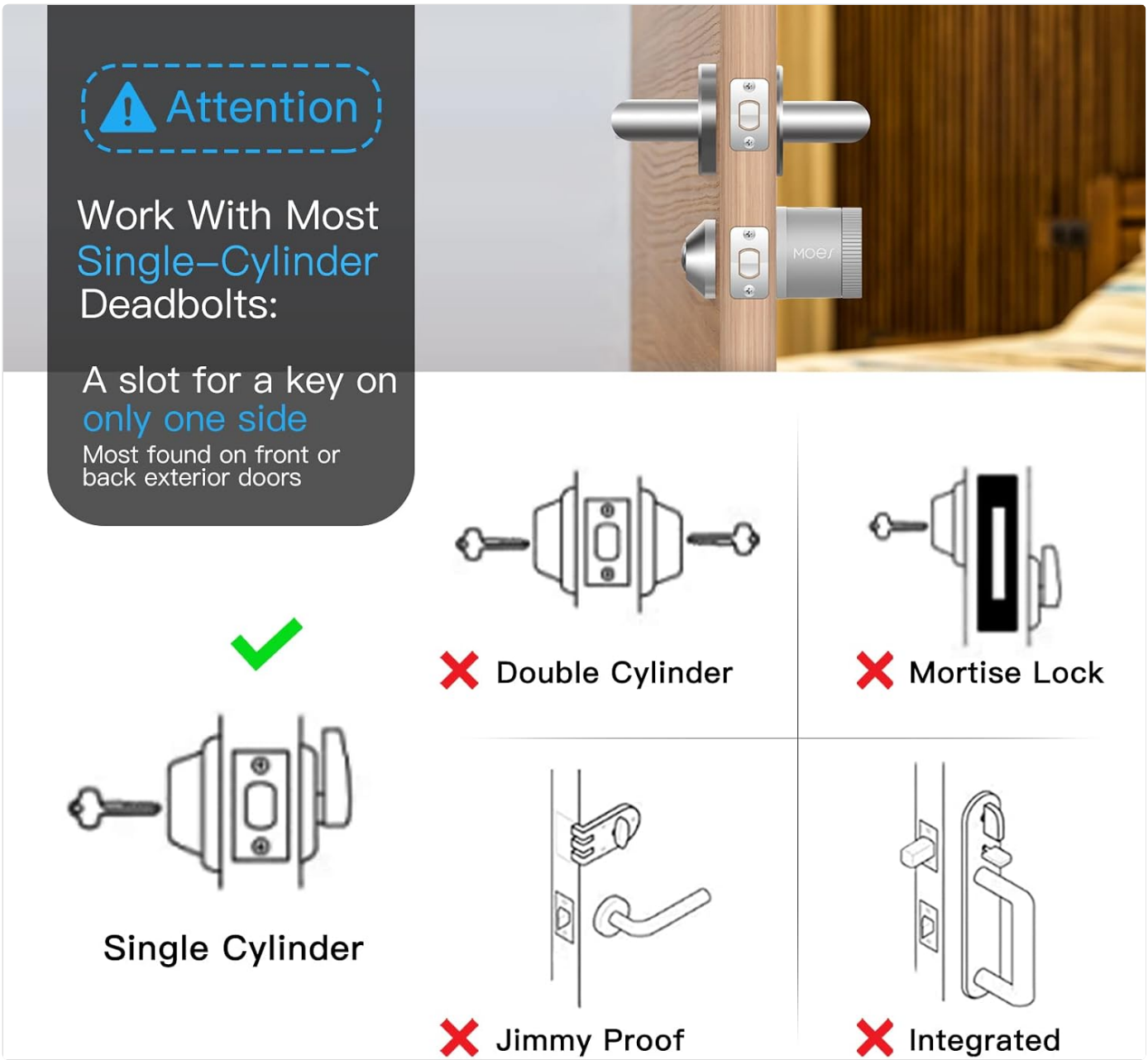


Image: Types of deadbolts compatible with the MOES Smart Lock.

- **Compatible:** Single Cylinder Deadbolts (key slot on one side only).
- **Incompatible:** Double Cylinder, Mortise Lock, Jimmy Proof, Integrated lock types.

2. Physical Installation

Installation typically takes about 10 minutes. The smart lock installs on the inside of your door, fitting over your existing deadbolt's thumbturn.

1. Ensure your existing deadbolt is in good working order.
2. Follow the detailed instructions provided in the quick start guide included in your package for specific steps on attaching the smart lock to your deadbolt. This involves selecting the correct baseplate and lock adapter for your deadbolt.
3. Secure the smart lock using the provided tamperproof screws.
4. Insert the 4 AA batteries into the smart lock, ensuring correct polarity.

3. Gateway Binding and App Setup

The MOES Gateway is essential for remote control and smart home integration. It is included in your package.



Image: Binding the Smart Lock with the BLE Gateway for remote control.

1. Plug in the MOES Gateway to a power source.
2. Download the MOES App or Smart Life App from your device's app store.
3. Create an account or log in.

4. Follow the in-app instructions to add the MOES Gateway and then the Smart Lock. Ensure the gateway is within 5 meters of the smart lock for optimal connection.

Operating Instructions

1. Auto-Unlock & Auto-Lock

The lock can automatically unlock as you approach and lock after a set time, providing hands-free convenience.



Image: Demonstration of the auto-unlock and auto-lock feature.

- **Auto-Unlock:** Configure the preset distance range in the MOES/Smart Life App. When your paired smartphone enters this range, the lock will automatically unlock.
- **Auto-Lock:** Set a desired time delay (e.g., 30 seconds, 1 minute) in the app. After the door closes and this time elapses, the lock will automatically engage.

2. Remote Control

With the MOES Gateway connected, you can control your lock from anywhere using the MOES/Smart Life App.

- Open the MOES/Smart Life App on your smartphone.
- Select your MOES Smart Lock from the device list.
- Tap the lock/unlock icon to remotely secure or open your door.
- Receive real-time notifications and access activity logs for your lock.

3. Family Access & Guest Keys

Share access with family members, friends, or temporary visitors securely through the app.



Image: Managing family access and temporary guest keys.

- In the MOES/Smart Life App, navigate to the lock settings and find the "Members" or "Guest Keys" section.
- You can grant permanent, scheduled, or one-time access.
- Access can be revoked at any time.

4. Voice & APP Control (Alexa/Google Assistant)

Integrate your MOES Smart Lock with Amazon Alexa or Google Assistant for convenient voice commands.



Image: Voice control compatibility with Alexa and Google Assistant.

- Ensure your MOES Gateway is connected to your Wi-Fi network.
- Link your MOES/Smart Life account to your Alexa or Google Home app.
- Use commands such as:
  - "Alexa, lock the [Lock Name]."
  - "Hey Google, unlock the [Lock Name]." (You may need to set up a voice PIN for unlocking for security.)
- You can also create scenes in the app to automate actions with other MOES smart devices.
- Adjust lock volume (mute or normal) via the app settings.

Maintenance

- **Battery Replacement:** The MOES App will notify you when battery levels are low. Replace all four AA batteries simultaneously to ensure optimal performance.
- **Cleaning:** Wipe the lock's surface with a soft, dry cloth. Avoid using abrasive cleaners or solvents that could damage the finish.
- **Firmware Updates:** Periodically check the MOES/Smart Life App for available firmware updates to ensure your lock has the latest features and security enhancements.

Troubleshooting

Problem	Possible Cause	Solution
Lock not responding to app commands.	Gateway offline, poor Wi-Fi signal, low lock battery.	Check gateway power and Wi-Fi connection. Ensure gateway is within 5 meters of the lock. Replace lock batteries.
Auto-unlock/lock not working.	Feature not enabled in app, incorrect distance settings, app not running in background.	Verify settings in MOES/Smart Life App. Ensure app has necessary permissions and is running.
Voice control not working.	Incorrect linking with Alexa/Google, incorrect commands, gateway offline.	Re-link MOES/Smart Life account in Alexa/Google Home app. Use precise commands. Check gateway connection.
Lock makes unusual noises or struggles to operate.	Low battery, mechanical obstruction, incorrect installation.	Replace batteries. Check for any obstructions around the deadbolt. Re-check installation steps.

Warranty and Support

MOES products are designed for reliability and performance. For warranty information, technical support, or further assistance, please refer to the contact details provided in your product packaging or visit the official MOES website. You can also visit the MOES Store on Amazon for more product information and support resources.

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Details

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