AsperX HYG003

AsperX 10000mAh USB-C Portable Power Bank (Model HYG003) User Manual

Brand: AsperX | Model: HYG003

1. INTRODUCTION

This manual provides essential instructions for the safe and efficient use of your AsperX 10000mAh USB-C Portable Power Bank. Please read this manual thoroughly before using the product and retain it for future reference.

2. PACKAGE CONTENTS

The AsperX 10000mAh Portable Power Bank package includes:

- Two (2) AsperX 10000mAh USB-C Portable Power Banks
- Two (2) USB-C Charging Cables
- One (1) User Manual

3. PRODUCT FEATURES

- **High Capacity:** Each power bank features a 10000mAh capacity, capable of charging an iPhone X approximately 2.4 times or an iPhone 8 approximately 3.6 times.
- **Multiple Charging Ports:** Equipped with one USB-C port (input & output) and two USB-A output ports, allowing simultaneous charging of up to three devices.
- **Compact and Lightweight Design:** Measuring 5.12 x 2.36 x 0.39 inches and weighing only 7.9 ounces, these power banks are designed for portability.
- **Safety Features:** Built with high-quality Li-ion batteries and non-flammable materials, incorporating protection against over-voltage, over-charging, over-current, and short circuits.
- **Airline Approved:** Suitable for air travel.

Product Overview

Image 1: AsperX 10000mAh Portable Power Banks (Pink and Deep Blue)

This image displays the two portable power banks in pink and deep blue, highlighting their sleek design and the LED indicator lights for battery status.

Image 2: Simultaneous Charging Capability

This image illustrates the power bank's ability to charge three devices concurrently using its USB-C and dual USB-A output ports.

Product Video

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Video 1: AsperX 2 Pack USB C Output Power Bank Overview

This video provides a visual overview of the AsperX 2-pack USB-C output power bank, demonstrating its features and functionality.

4. SETUP

4.1 Initial Charging of the Power Bank

1. Connect the provided USB-C charging cable to the USB-C port on the power bank.
2. Connect the other end of the USB-C cable to a compatible power adapter (not included) with an output lower than 5V*2A. Do not use a computer's USB port for charging the power bank.
3. The LED indicator lights on the power bank will illuminate to show the charging progress. All four lights will be solid when fully charged.
4. Disconnect the power bank once fully charged.

Important Note:

- Do NOT charge the power bank and use it to charge other devices simultaneously.

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5. OPERATING INSTRUCTIONS

5.1 Charging Your Devices

1. Connect your device's charging cable to one of the available output ports on the power bank (USB-A or USB-C).
2. Connect the other end of the cable to your device.
3. The power bank will automatically begin charging your device. The LED indicators will show the remaining power level.
4. To charge multiple devices, connect each device to an available output port. The power bank can charge up to three devices simultaneously.
5. Disconnect your devices once they are fully charged or when you wish to stop charging.

5.2 Checking Battery Level

Press the power button on the side of the power bank to view the current battery level indicated by the LED lights.

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6. SAFETY WARNINGS

To ensure safe operation and prevent damage, please adhere to the following warnings:

- Use only a compatible power adapter or charging cable with a power output lower than 5V*2A to charge the power bank. Do not use a computer's USB port.
- Do NOT charge the power bank and use it to charge other devices simultaneously.
- Avoid using your mobile phone for activities like taking pictures, watching videos, or playing games while it is being charged by the power bank.
- Do not expose the power bank to extreme temperatures, direct sunlight, or fire.
- Do not disassemble, puncture, or modify the power bank.
- Keep out of reach of children.
- Dispose of the product responsibly according to local regulations.

7. SPECIFICATIONS

Feature	Detail
Model Number	HYG003
Battery Capacity	10000 Milliamp Hours (mAh)
Product Dimensions	5.12 x 2.36 x 0.39 inches
Item Weight	7.9 ounces
Connector Type	USB Type C, USB Type A
Output	Up to 5V 2.4A (USB-A), USB-C In & Out
Input	USB-C (Up to 5V 2A recommended)
Battery Type	Lithium Polymer

8. MAINTENANCE

- Keep the power bank clean and dry. Avoid contact with liquids.
- Store in a cool, dry place away from direct sunlight and extreme temperatures.
- Charge the power bank at least once every three months to maintain battery health if not in regular use.
- Do not use abrasive cleaners or harsh chemicals on the device.

9. TROUBLESHOOTING

9.1 Power Bank Not Charging

- Ensure the charging cable is securely connected to both the power bank and the power adapter.
- Verify that the power adapter is functioning correctly and provides an output lower than 5V*2A.
- Try using a different USB-C charging cable.

9.2 Device Not Charging from Power Bank

- Check if the power bank has sufficient charge (press the power button to check LED indicators).
- Ensure your device's charging cable is securely connected to both the power bank and your device.
- Try using a different charging cable for your device.
- Verify that your device is compatible with the power bank's output specifications (5V 2.4A).

9.3 Slow Charging

- Ensure you are using a high-quality charging cable.
- Avoid using your device heavily while it is charging.

- Check if the power bank itself is fully charged.

10. WARRANTY AND SUPPORT

AsperX provides pleasant customer service 24 hours a day, seven days a week. If you encounter any issues or have questions regarding your AsperX Portable Power Bank, please do not hesitate to contact us through the retailer's support channels or the official AsperX website.
Please refer to your purchase documentation for specific warranty details.