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› [XIAOVV](#) /

› XIAOVV 2K 360-Degree WiFi Security Camera User Manual

XIAOVV XVV-3620S-Q2

XIAOVV 2K 360-Degree WiFi Security Camera User Manual

Model: XVV-3620S-Q2

INTRODUCTION

Thank you for choosing the XIAOVV 2K 360-Degree WiFi Security Camera. This manual provides detailed instructions for setting up, operating, and maintaining your camera to ensure optimal performance and security. This indoor camera is designed for monitoring homes, pets, babies, and the elderly, offering advanced features like 2K resolution, pan/tilt functionality, night vision, and motion tracking.

SAFETY INFORMATION

- Ensure the camera is powered by the provided USB adapter and Type-C cable.
- This camera is designed for indoor use only and is not water resistant. Avoid exposure to moisture or extreme temperatures.
- Do not attempt to disassemble or repair the camera yourself. Contact customer support for assistance.
- Keep the camera and its accessories out of reach of children and pets.
- Ensure stable 2.4GHz Wi-Fi connectivity for optimal performance.

WHAT'S IN THE BOX

- XIAOVV 2K 360-Degree WiFi Security Camera
- Mounting Bracket
- Pack of Screws
- Power Adapter
- Type-C Cable

PRODUCT OVERVIEW



The main product image shows the sleek white design of the XIAOVV 2K camera alongside a smartphone displaying its live monitoring capabilities, featuring a child and a dog.

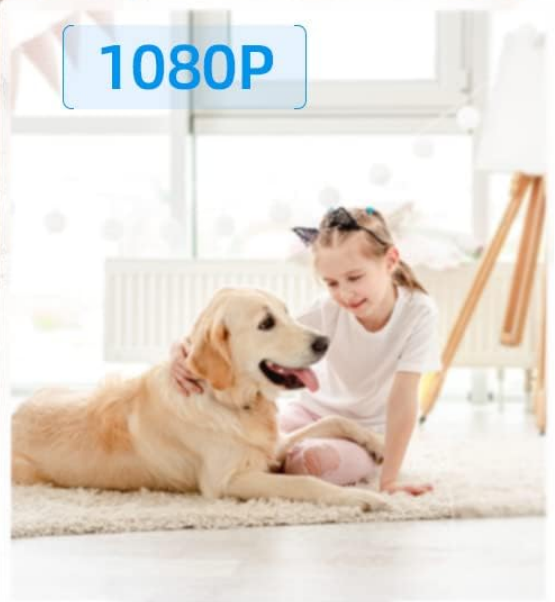
2K HD

Clearly show every warm moment



2K

1080P



This image highlights key features of the camera, including APP Notification Push, Custom Siren, Night Vision, Privacy Mode, 2.4G WiFi compatibility, and 24/7 Recording, with arrows indicating the camera's 360-degree rotation.

The XIAOVV 2K 360-Degree WiFi Security Camera (Model: XVV-3620S-Q2) is a compact indoor surveillance device. It features a spherical camera head capable of horizontal 355-degree and vertical 75-degree rotation, mounted on a stable base. The camera includes a lens for 2K HD video capture, infrared LEDs for night vision, and a microphone/speaker for two-way audio. It connects to your home network via 2.4GHz Wi-Fi and is controlled through a dedicated mobile application.

SETUP

1. Powering On

1. Connect the Type-C cable to the camera's power port.
2. Plug the power adapter into a standard electrical outlet.
3. The camera will power on and initiate its self-check sequence. Wait for the indicator light to flash, indicating it's ready for connection.

2. App Download and Installation



Download the official XIAOVV app from either the Apple App Store for iOS devices or Google Play Store for Android devices.

- Scan the QR code on the camera's base or in the quick start guide to download the official XIAOVV app. Alternatively, search for "XIAOVV" in your device's app store (App Store for iOS, Google Play Store for Android).
- Install the app and create an account or log in if you already have one.

3. Connecting to Wi-Fi

- Open the XIAOVV app and tap on "Add Device" or the "+" icon.
- Select your camera model from the list.
- Follow the on-screen instructions to connect the camera to your 2.4GHz Wi-Fi network **Note: This camera only supports 2.4GHz Wi-Fi. 5GHz networks are not supported.**
- The app will generate a QR code. Hold your phone's screen in front of the camera lens (approx. 6-8 inches away) until you hear a confirmation sound from the camera.
- Once connected, the camera's indicator light will turn solid, and you can name your device in the app.

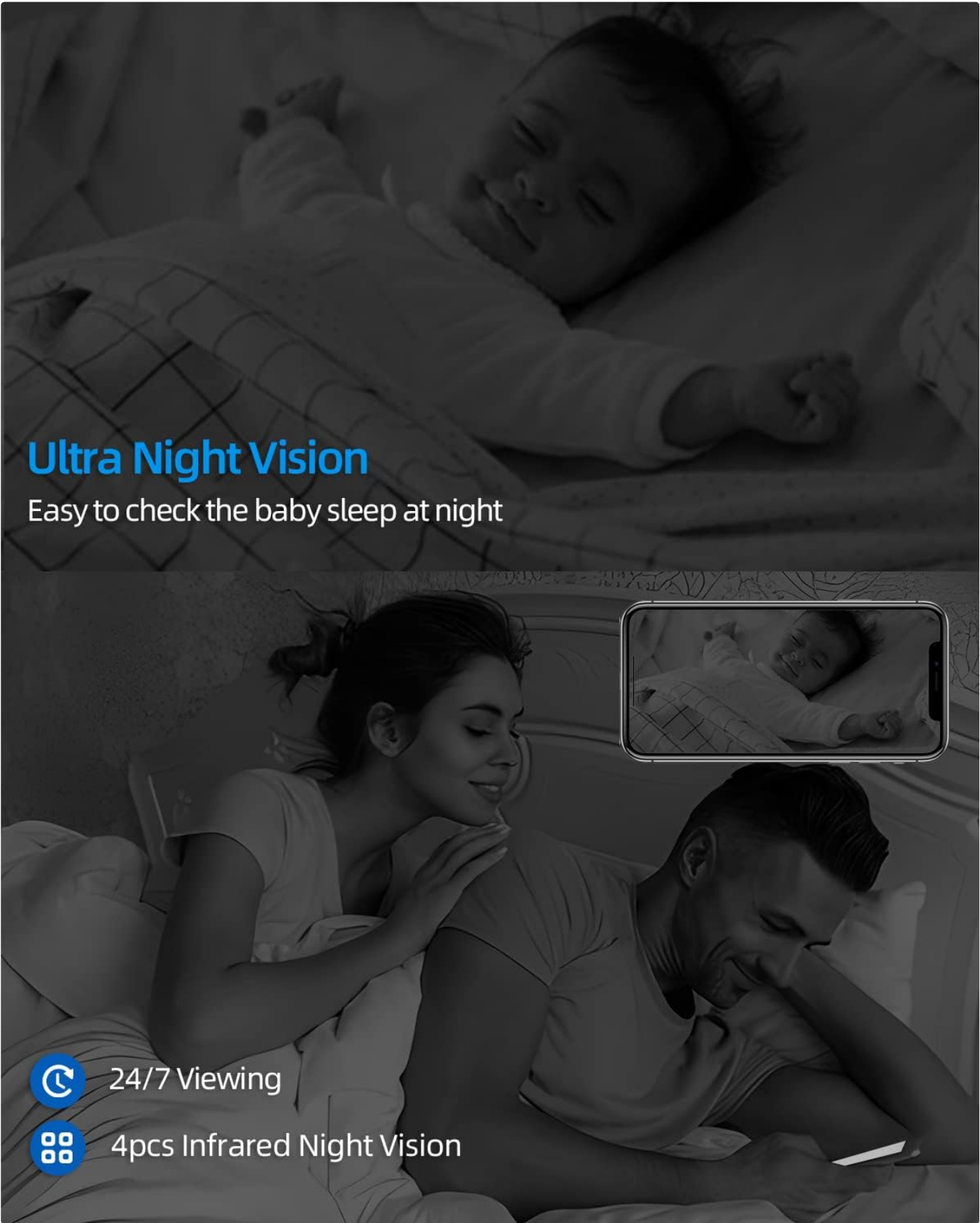
4. Mounting the Camera

- Choose a suitable indoor location for mounting, such as a wall or ceiling.
- Use the included mounting bracket and screws to securely attach the camera to the desired surface.
- Ensure the camera has a clear line of sight to the area you wish to monitor.

OPERATING THE CAMERA

1. Live View

- Open the XIAOVV app and select your camera from the device list to access the live video feed.
- You can switch between SD (Standard Definition) and HD (High Definition) video quality within the app.



Ultra Night Vision

Easy to check the baby sleep at night



24/7 Viewing



4pcs Infrared Night Vision

This image visually demonstrates the superior clarity of 2K HD video compared to 1080P, emphasizing the enhanced detail for monitoring.

2. Pan/Tilt Rotation

- In the live view interface, use the directional controls to remotely rotate the camera horizontally (355 degrees) and vertically (75 degrees) to adjust the viewing angle.

3. Two-Way Audio

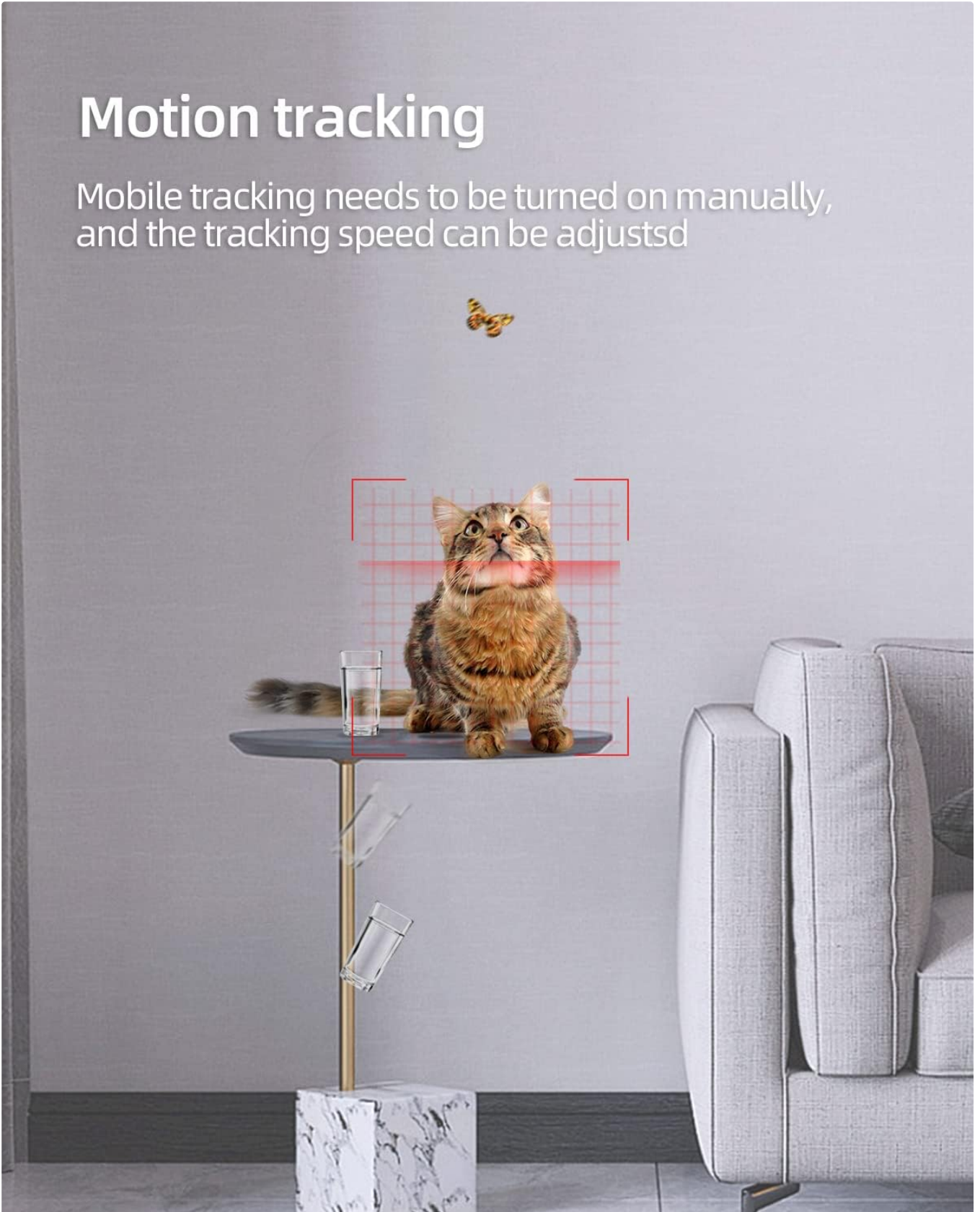
- Tap the microphone icon in the app to speak through the camera's built-in speaker.
- Listen to audio from the camera's environment through your phone.

4. Night Vision

- The camera automatically switches to night vision mode in low-light conditions using its 4 infrared LEDs.
- Monitor clearly up to 33 feet in complete darkness.

Motion tracking

Mobile tracking needs to be turned on manually, and the tracking speed can be adjusted



This image illustrates the camera's Ultra Night Vision capability, allowing clear monitoring of a sleeping baby in dark conditions, supported by 4 infrared LEDs for 24/7 viewing.

5. Motion Detection & Auto Tracking

- Enable motion detection in the app settings to receive alarm pushes to your phone when movement is detected.
- Activate auto-tracking to have the camera automatically follow detected motion until the subject leaves the viewing range.



This image demonstrates the motion tracking feature, showing the camera's ability to follow a moving subject, in this case, a cat, within its field of view.

6. Privacy Mode

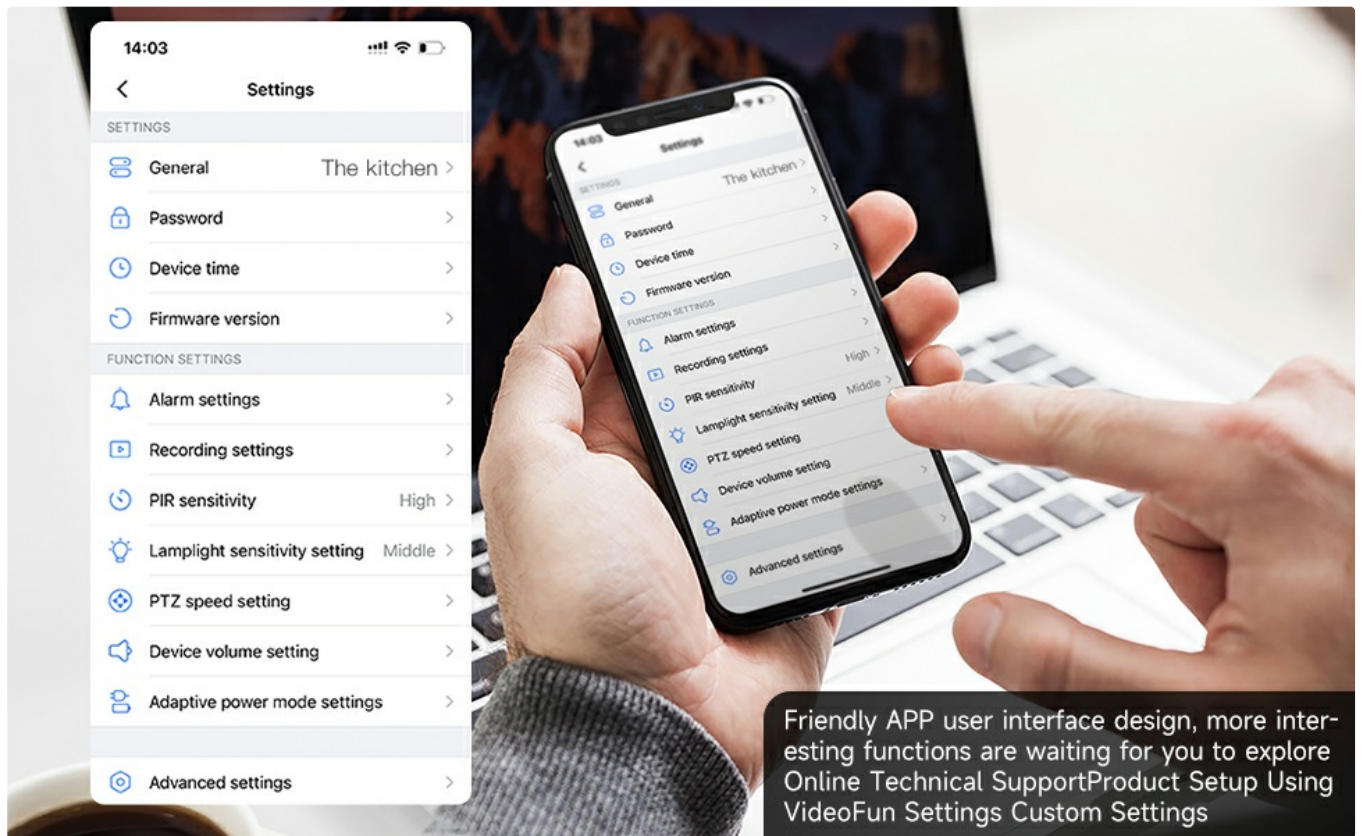
- Activate Privacy Mode in the app to physically rotate the camera lens upwards, disabling video recording and live viewing for enhanced privacy.

7. Video Storage and Sharing

- **SD Card Storage:** Insert a Micro SD card (up to 128GB, not included) into the camera's slot for continuous 24/7 local recording.
- **Cloud Storage:** Optional cloud storage is available for a subscription fee, offering 7-day free storage initially.
- **Sharing:** Share access to your camera's live feed and recordings with family members through the app.



This banner image summarizes the core features of the XIAOVV Home Indoor Security Camera, including privacy mode, 2.4G WiFi, custom siren, 24/7 recording, app notifications, and HD night vision.



A screenshot of the XIAOVV app's settings interface, demonstrating the user-friendly design and various customizable options for alarm, recording, sensitivity, and device control.

MAINTENANCE

- Clean the camera lens regularly with a soft, dry cloth to ensure clear image quality.
- Keep the camera free from dust and debris.
- Periodically check for firmware updates through the XIAOVV app to ensure your camera has the latest features and security enhancements.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Camera won't connect to Wi-Fi.	Incorrect Wi-Fi band (5GHz), weak signal, incorrect password.	Ensure you are connecting to a 2.4GHz Wi-Fi network. Move the camera closer to the router. Double-check your Wi-Fi password. Restart the camera and router.
Poor video quality.	Weak Wi-Fi signal, dirty lens, app settings.	Ensure strong Wi-Fi signal. Clean the camera lens. Switch to HD mode in the app.
Night vision not working.	Insufficient darkness, IR LEDs blocked.	Ensure the environment is dark enough for automatic activation. Check if anything is obstructing the IR LEDs.
Motion detection alerts not received.	Motion detection disabled, app notifications off, sensitivity too low.	Enable motion detection in app settings. Check phone notification settings for the XIAOVV app. Adjust motion sensitivity.

Problem	Possible Cause	Solution
Two-way audio issues.	Microphone/speaker blocked, app permissions.	Ensure nothing is covering the microphone or speaker. Grant microphone permissions to the app on your phone.

SPECIFICATIONS

Feature	Detail
Model Name	XVV-3620S-Q2
Brand	XIAOVV
Indoor/Outdoor Usage	Indoor
Connectivity Technology	2.4GHz Wi-Fi Wireless Connect
Video Capture Resolution	3 MP (2K Enhanced HD)
Pan/Tilt Rotation	Horizontal 355 degrees, Vertical 75 degrees
Night Vision Range	33 Feet (4 IR LEDs)
Storage Options	Micro SD Card (Max 128GB, not included), Cloud Storage (optional)
Power Source	USB powered (5 Volts, 1 Watt)
Material	Acrylonitrile Butadiene Styrene (ABS)
Product Dimensions	3.15 x 3.15 x 4.54 inches
Item Weight	6.4 ounces
Special Feature	Privacy Protection Mode, Auto Tracking, Alarm Push

WARRANTY AND SUPPORT

XIAOVV products are designed for reliability and performance. For warranty information, technical support, or any inquiries regarding your camera, please refer to the contact details provided in your product packaging or visit the official XIAOVV website. Our professional pre-sales and after-sales teams are available to assist you with any issues.