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› PDP Wired Controller Electric White User Manual

PDP 049-012-WY

PDP Wired Controller Electric White User Manual

Model: 049-012-WY

1. INTRODUCTION

Thank you for choosing the PDP Wired Controller Electric White. This controller is officially licensed by Xbox and designed for seamless compatibility with Xbox Series X|S, Xbox One, and Windows PC. It offers a reliable wired connection for consistent performance and features intuitive controls for an enhanced gaming experience.



Figure 1: Front view of the PDP Wired Controller Electric White.

2. SETUP

2.1 Connecting Your Controller

The PDP Wired Controller features a detachable 8-foot USB cable for convenient setup and ample room to play. Follow these steps to connect your controller:

1. Ensure your Xbox console (Series X|S or Xbox One) or Windows PC is powered on.
2. Connect the smaller end of the detachable USB cable to the port on the top of your PDP Wired Controller.
3. Connect the larger end of the USB cable to an available USB port on your Xbox console or Windows PC.
4. The controller will automatically power on and connect. The Xbox button on the controller will illuminate to indicate a successful connection.



Figure 2: Side view of the controller showing the detachable USB cable connection.

3. OPERATING THE CONTROLLER

3.1 Basic Controls

The PDP Wired Controller features standard Xbox button layouts, including two analog sticks, a D-pad, A/B/X/Y buttons, shoulder buttons (LB, RB), and triggers (LT, RT).

3.2 Volume Controls

Volume controls are conveniently located directly on the D-pad for quick audio adjustments during gameplay. Use the D-pad's up/down directions to adjust volume when connected to a headset.

3.3 Dedicated Share Button

A dedicated "Share" button allows for easy capture and sharing of screenshots and game clips directly from your Xbox console or

Windows PC (functionality may vary by platform and game).

3.4 PDP Control Hub App

Enhance your gaming experience by customizing your controller settings using the free PDP Control Hub App. This application allows for button remapping, dead zone adjustments, and more. Download the app from the Microsoft Store on your Xbox or Windows PC.



Figure 3: Top view of the controller highlighting the button layout and D-pad.

4. MAINTENANCE

To ensure the longevity and optimal performance of your PDP Wired Controller, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe down the controller regularly. For stubborn dirt, slightly dampen the cloth with water. Avoid using harsh chemicals or abrasive cleaners.

- **Storage:** When not in use, store the controller in a clean, dry place away from extreme temperatures and direct sunlight. Detach the cable to prevent strain on the connection port.
- **Cable Care:** Avoid sharply bending or twisting the detachable USB cable. Always grasp the plug, not the cable, when connecting or disconnecting.

5. TROUBLESHOOTING

If you encounter issues with your PDP Wired Controller, please refer to the following common solutions:

Problem	Possible Cause	Solution
Controller not responding/connecting.	Loose cable connection, faulty USB port, driver issue (PC).	• Ensure the USB cable is securely connected to both the controller and the console/PC. • Try a different USB port on your console/PC. • On PC, check Device Manager for driver issues or try reinstalling controller drivers. • Restart your console/PC.
Buttons/sticks are unresponsive or sticky.	Debris under buttons, wear and tear.	• Clean around the buttons and sticks with a soft, dry cloth or cotton swab. • If issues persist, consider using the PDP Control Hub App for diagnostics and calibration.
Audio volume is low or distorted (with headset).	Incorrect volume settings, headset connection issue.	• Adjust volume using the D-pad controls on the controller. • Ensure your headset is properly plugged into the controller's 3.5mm jack. • Check audio settings on your console/PC.

If these steps do not resolve your issue, please refer to the Warranty and Support section for further assistance.

6. SPECIFICATIONS

- **Model Number:** 049-012-WY
- **Compatibility:** Xbox Series X|S, Xbox One, Windows PC
- **Connectivity:** Wired (Detachable USB Cable)
- **Cable Length:** 8 feet (approx. 2.4 meters)
- **Dimensions:** 3.23 x 6.89 x 6.89 inches (8.2 x 17.5 x 17.5 cm)
- **Weight:** 12.42 ounces (approx. 352 grams)
- **Audio:** 3.5mm headset jack with D-pad volume controls
- **Special Features:** Dedicated Share button, Compatible with PDP Control Hub App

7. WARRANTY AND SUPPORT

The PDP Wired Controller Electric White is backed by PDP's commitment to quality. For detailed warranty information, product registration, and technical support, please visit the official PDP website or contact their customer service department.

As an officially licensed Xbox product, you can expect reliable performance and compatibility with your Xbox console and Windows PC.

For the latest drivers and firmware updates for PC, please use the PDP Control Hub App.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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