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Closer Pets CP360G

Closer Pets Microchip Activated Cat Door User Manual

Model: CP360G

INTRODUCTION

The Closer Pets Microchip Activated Cat Door is designed to provide secure and convenient access for your feline companions while preventing entry by uninvited animals. This advanced cat door utilizes your cat's unique microchip or a separately available Cat Mate I.D. disc to control entry, accommodating up to 30 cats. Its robust construction and intuitive locking mechanism offer peace of mind and flexibility for pet owners.

SAFETY INFORMATION

- Ensure proper installation to prevent injury to pets or damage to the door.
- Keep small children away from the cat door during operation and installation.
- While designed to restrict entry, no cat door can guarantee 100% prevention of all unwanted animals, especially larger wildlife like raccoons. For enhanced security, particularly during nocturnal hours, utilize the manual locked mode or the "in only" setting.
- Do not attempt to modify the cat door, as this may void the warranty and compromise its functionality.
- Use only the specified battery type and ensure correct polarity during installation.

PACKAGE CONTENTS

Please check that all components are present before beginning installation:

- Closer Pets Microchip Activated Cat Door unit (front and back sections)
- Fixing screws
- Installation template
- User Manual (this document)

Note: Cat Mate I.D. discs and wall adapter kits for glass or metal doors are sold separately.

PRODUCT OVERVIEW

The Closer Pets Microchip Activated Cat Door is constructed from super-tough polymer, ensuring durability. It features a clear flap for visibility and a rotary 4-way lock for manual control.



Figure 1: Front view of the Closer Pets Microchip Activated Cat Door. This image displays the main unit in its gray color, highlighting the clear flap and the control knob at the bottom.



**Suitable for
medium cats**



Figure 2: Back view of the Closer Pets Microchip Activated Cat Door. This image shows the rear section of the cat door, which connects to the front section through the door or wall opening.



Figure 3: Detailed view of the 4-way rotary lock. This image highlights the manual control knob and the icons indicating the four lock settings: Unlocked, In Only, Out Only, and Locked.

SETUP AND INSTALLATION

Before Installation:

- Read all instructions carefully before beginning.
- Ensure you have the necessary tools: pencil, drill, jigsaw, screwdriver, measuring tape.
- Verify the door or wall thickness. The unit self-lines to 85mm (3 3/8 inches). For thicker installations or glass/metal, a separate adapter kit may be required.
- Install 4 x AA batteries (not included) into the battery compartment. Ensure correct polarity.

Installation Steps:

1. **Prepare the Opening:** Use the provided template to mark the cut-out area on your door or wall. The recommended cut-out size is 6 7/8 inches (width) by 7 3/4 inches (height). Carefully cut the opening using a jigsaw.
2. **Insert the Cat Door:** Place the front section of the cat door into the prepared opening from one side.
3. **Attach the Rear Section:** From the opposite side, align and attach the rear section of the cat door to the front section. Ensure they fit snugly together.
4. **Secure the Unit:** Use the provided screws to secure both sections of the cat door firmly to the door or wall. Do not overtighten.
5. **Check Operation:** Once installed, manually operate the flap to ensure it swings freely and the 4-way lock functions correctly.



Figure 4: Diagram illustrating the overall and cut-out dimensions of the cat door. The overall size is approximately 7 3/4 inches wide by 9 11/16 inches high. The cut-out size is 6 7/8 inches wide by 7 3/4 inches high.

Closer Pets

Only paired pets have access to their home



Keep out the neighbour's cat



Stop wildlife coming in



Draft and weather proof



Microchip and I.D. disc compatible

I.D. discs available separately



Figure 5: An example of the cat door installed in a standard interior door, with a cat sitting nearby. This demonstrates the typical appearance of the installed unit.

OPERATING INSTRUCTIONS

Programming Microchips:

The cat door can store up to 30 unique microchip IDs. It is compatible with most common US microchips, including 15-digit ISO, AVIDXX, and AVID Encrypted.

- 1. Enter Programming Mode:** Locate the 'P' (Program) button, usually near the top of the unit. Press and hold the 'P' button until the indicator light begins to flash.
- 2. Register Microchip:** Gently guide your cat's head through the cat door opening. The unit will scan the microchip. Once successfully registered, the indicator light will stop flashing and remain solid for a few seconds, then turn off.
- 3. Repeat for Multiple Cats:** Repeat step 2 for each cat you wish to grant access. The unit will automatically save each new microchip.

4. **Exit Programming Mode:** The unit will automatically exit programming mode after a period of inactivity or once all microchips are registered.



Figure 6: Close-up view of the 'P' (Program) button, used to initiate the microchip registration process.

4-Way Rotary Lock Settings:

The rotary knob at the bottom of the cat door allows you to manually control your pet's access. Rotate the knob to select one of the four settings:

- **Unlocked (Open):** Allows free entry and exit for all pets.
- **In Only:** Allows pets to enter but not exit. This setting is useful for keeping pets indoors at night or during specific times.
- **Out Only:** Allows pets to exit but not enter. This setting is useful for ensuring all pets are outside.
- **Locked:** Prevents both entry and exit.



Figure 7: Visual representation of the four manual lock settings: Unlocked, In Only, Out Only, and Locked, controlled by the rotary knob.

Manually change your pet's access



Give them the freedom to roam without causing drafts



Stop them going out overnight to protect the wildlife

Figure 8: This image highlights key benefits of the microchip cat door, such as preventing entry by unprogrammed animals (neighbor's cats, wildlife) and its draft and weatherproof design.

MAINTENANCE

Cleaning:

Clean the cat door regularly with a damp cloth and mild detergent. Avoid abrasive cleaners or solvents, as these may damage the plastic components or the electronic reader.

Battery Replacement:

The cat door requires 4 x AA batteries. When the batteries are low, an indicator light (if present) will illuminate or flash. To replace the batteries:

1. Locate the battery compartment, typically on the top or side of the interior unit.
2. Open the compartment cover.

3. Remove the old batteries and dispose of them responsibly.
4. Insert new 4 x AA batteries, ensuring correct polarity (+/-).
5. Close the battery compartment cover securely.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Cat door not opening for programmed pet.	Low batteries. Microchip not registered. 4-way lock set to 'Locked' or 'Out Only'. Cat approaching too quickly or at an awkward angle.	Replace batteries. Re-program the cat's microchip (refer to "Programming Microchips" section). Adjust the 4-way lock to 'Unlocked' or 'In Only'. Encourage the cat to approach slowly and directly.
Unwanted animals entering.	4-way lock set to 'Unlocked' or 'Out Only'. Large animals forcing entry.	Ensure the 4-way lock is set to 'In Only' or 'Locked' when not actively monitoring. Consider additional security measures or restrict access during high-risk times (e.g., night).
Flap not swinging freely.	Debris or dirt obstructing the flap. Improper installation (e.g., screws too tight, frame warped).	Clean the flap and surrounding area. Check installation for alignment and adjust screws if necessary.

SPECIFICATIONS

Feature	Detail
Model Number	CP360G
Brand	Closer Pets
Color	Gray
Material	Polypropylene (PP)
Overall Dimensions (W x H)	7 3/4 inches x 9 11/16 inches (approx. 19.7 cm x 24.6 cm)
Cut-out Dimensions (W x H)	6 7/8 inches x 7 3/4 inches (approx. 17.5 cm x 19.7 cm)
Self-Lining Thickness	Up to 85mm (3 3/8 inches)
Microchip Compatibility	15-digit ISO, AVIDXX, AVID Encrypted
Maximum Registered Cats	30
Power Source	4 x AA Batteries (not included)
Item Weight	2.11 pounds (approx. 0.96 kg)

Feature	Detail
UPC	035368901089

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official Closer Pets website or contact their customer service department directly. Keep your proof of purchase for any warranty claims.

Manufacturer: Pet Mate Ltd

Closer Pets Store on Amazon: [Visit the Closer Pets Store](#)

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