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› Josnown P9 Automatic Foam Soap Dispenser User Manual

## Josnown P9

# Josnown P9 Automatic Foam Soap Dispenser User Manual

Model: P9

## INTRODUCTION

Thank you for choosing the Josnown P9 Automatic Foam Soap Dispenser. This manual provides detailed instructions for the safe and efficient use of your new device. Please read it thoroughly before operation and retain it for future reference.



Image: Josnown P9 Automatic Foam Soap Dispenser with foam on a hand, showcasing its sleek design. Included accessories are visible on the right: a small squeeze bottle for dilution, two adhesive wall-mounting hooks, and a USB-C charging cable.

## SAFETY INFORMATION

- Do not immerse the dispenser in water to prevent damage to internal components and corrosion, especially around the charging port.
- Do not use the dispenser while it is charging.
- Ensure the charging port cover is securely closed when not charging, especially in humid environments.
- Keep out of reach of children.
- Use only recommended liquid soaps and dilute as instructed to prevent clogging.

## PRODUCT OVERVIEW

### Key Features:

- **Automatic & Touchless Operation:** High-sensitivity sensor dispenses foam in 0.25 seconds.
- **Adjustable Foam Volume:** 4 levels of foam output to suit your needs.
- **Large Capacity:** 400ml (13.5oz) translucent container for fewer refills.
- **USB Rechargeable:** Convenient charging, approximately 2 hours for a full charge.
- **IPX5 Waterproof:** Suitable for humid environments like kitchens and bathrooms.
- **Versatile Installation:** Can be placed on a countertop or wall-mounted.

## Components:

- Soap Dispenser Unit (Main body and soap container)
- USB-C Charging Cable
- Small Squeeze Bottle (for dilution)
- Adhesive Wall Mounts (2 pieces)



Image: A technical diagram illustrating the dimensions of the Josnawn P9 dispenser. The total height is 197mm, width is 75mm, and the transparent soap container height is 100mm. A small squeeze bottle is also shown next to it.

## SETUP

### 1. Charging the Device:

1. Locate the USB-C charging port, usually on the back or side of the dispenser.
2. Connect the provided USB-C cable to the dispenser and a suitable USB power adapter (not included).
3. The indicator light will show charging status. A full charge takes approximately 2 hours.
4. Do not operate the dispenser while it is charging.

### 2. Filling the Soap Container:

1. Twist the soap container counter-clockwise to detach it from the main dispenser unit.
2. For foaming hand soap, you can pour it directly into the container.
3. For liquid soap (e.g., dish soap, regular hand soap), it is essential to dilute it with water. Mix liquid soap with water at a ratio of 1:3 or 1:4 (1 part soap to 3 or 4 parts water). Use the provided small squeeze bottle for easier mixing and pouring.
4. Fill the container up to 80% capacity to prevent overflow and reduce weight if wall-mounting.
5. Reattach the soap container by twisting it clockwise until secure.

# 複数の石けん用途



Image: An illustration demonstrating the soap filling process. It shows that pre-foaming hand soap can be poured directly, while standard liquid soaps require dilution with water at a 1:3 or 1:4 ratio to ensure proper foaming and dispenser function.



Image: A step-by-step visual guide for setting up the dispenser, including detaching the tank, pouring soap, diluting liquid soap, powering on, and adjusting foam volume.

## 3. Installation:

- **Countertop Placement:** Simply place the dispenser on a flat, stable surface.

- **Wall Mounting:**

- a. Clean and dry the desired wall surface. Ensure it is a smooth, flat surface.
- b. Peel off the protective film from the adhesive wall mount.
- c. Press the adhesive mount firmly onto the wall and hold for a few seconds. Allow it to set for at least 24 hours before hanging the dispenser.
- d. Align the dispenser's back with the wall mount and slide it down to secure.
- e. It is recommended to fill the bottle with soap up to 80% capacity to prevent it from falling due to excessive weight.



Image: The Josnawn P9 dispenser displayed in two configurations: resting on a countertop and securely mounted on a wall using the included adhesive buckle, demonstrating its space-saving capability.

## OPERATING INSTRUCTIONS

### 1. Powering On/Off:

- Press and hold the power button (usually on the top) for 3 seconds to turn the dispenser on or off.
- The indicator light will confirm the power status.

### 2. Dispensing Foam:

- Place your hand or a sponge under the nozzle.
- The high-sensitivity sensor will detect your hand and automatically dispense foam within 0.25 seconds.



Image: A hand positioned beneath the dispenser's nozzle, receiving foam. The image highlights the sensor's activation range of 0-70mm, ensuring quick and touchless operation.

### 3. Adjusting Foam Volume:

- Briefly press the power button (do not hold) to cycle through the 4 foam output levels.
- Each press will change the volume of foam dispensed. Select the level that best suits your needs.

# 4段階の泡量調節可能

タッチするだけ簡単操作



Image: A visual representation of the four adjustable foam output levels. From left to right, the images show increasing amounts of foam dispensed onto a hand, corresponding to levels 1 through 4.



Image: A detailed diagram of the dispenser's top panel, indicating the specific foam output weights for each of the four adjustable levels: 0.3g for level 1, 0.8g for level 2, 1.5g for level 3, and 2.0g for level 4.

## MAINTENANCE

### 1. Cleaning:

- Wipe the exterior of the dispenser with a soft, damp cloth.
- Do not use abrasive cleaners or immerse the unit in water.
- Regularly clean the nozzle to prevent soap residue buildup.

### 2. Refilling Soap:

- When the translucent container shows low soap levels, refill as described in the "Setup" section.
- Always ensure liquid soap is properly diluted to maintain optimal performance and prevent clogging.

### 3. Battery Care:

- Charge the device when the indicator light signals low battery.
- Avoid overcharging or completely draining the battery for extended periods to prolong its lifespan.

## TROUBLESHOOTING

| Problem                         | Possible Cause                                                                                                                                                          | Solution                                                                                                                                                                                                                                                            |
|---------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No foam dispensed.              | <ul style="list-style-type: none"><li>◦ Low battery.</li><li>◦ Soap container empty.</li><li>◦ Soap too thick or clogged nozzle.</li><li>◦ Sensor obstructed.</li></ul> | <ul style="list-style-type: none"><li>◦ Recharge the dispenser.</li><li>◦ Refill the soap container.</li><li>◦ Dilute soap with water (1:3 or 1:4 ratio). Clean the nozzle with a small bottle or brush.</li><li>◦ Ensure nothing is blocking the sensor.</li></ul> |
| Foam is watery or inconsistent. | <ul style="list-style-type: none"><li>◦ Soap not diluted enough (for liquid soap).</li><li>◦ Incorrect soap type (not suitable for foaming).</li></ul>                  | <ul style="list-style-type: none"><li>◦ Adjust dilution ratio (add more soap or use less water).</li><li>◦ Use foaming hand soap or a liquid soap specifically designed for foaming dispensers.</li></ul>                                                           |

| Problem                   | Possible Cause                                                                                                              | Solution                                                                                                                                                                 |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Dispenser not turning on. | <ul style="list-style-type: none"><li>◦ Battery completely drained.</li><li>◦ Power button not pressed correctly.</li></ul> | <ul style="list-style-type: none"><li>◦ Charge the dispenser for at least 30 minutes, then try again.</li><li>◦ Press and hold the power button for 3 seconds.</li></ul> |

SPECIFICATIONS

| Feature            | Detail                                        |
|--------------------|-----------------------------------------------|
| Brand              | Josnown                                       |
| Model Number       | P9                                            |
| Material           | Plastic                                       |
| Color              | White                                         |
| Product Dimensions | 15 cm (Length) x 8 cm (Width) x 8 cm (Height) |
| Capacity           | 400ml (13.5oz)                                |
| Battery Type       | Lithium (Built-in)                            |
| Charging Time      | Approx. 2 hours                               |
| Waterproof Rating  | IPX5                                          |
| Sensing Distance   | 0-70 mm                                       |
| Foam Output Levels | 4 levels (0.3g, 0.8g, 1.5g, 2.0g)             |

# IPX5防水

防水レベルはIPX5なので、洗面台やキッチンなど水しぶきが  
発生しやすい場所でも安心して使用できます

Image: The Josnown P9 dispenser surrounded by splashing water, visually confirming its IPX5 waterproof rating, making it suitable for wet environments.

## WARRANTY AND SUPPORT

The Josnown P9 Automatic Foam Soap Dispenser comes with a **1-year manufacturer's warranty** from the date of purchase.

This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or failure to follow the instructions in this manual.

For warranty claims or technical support, please contact Josnown customer service through the retailer where you purchased the product or visit the official Josnown website for contact information.

Please retain your proof of purchase for warranty validation.

## ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

### Name

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### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question