

[Manuals.plus](#) /

› [Jabra](#) /

› Jabra Engage 55 Mono Wireless Headset with Link 400 USB-C DECT Adapter User Manual

Jabra Engage 55

Jabra Engage 55 Mono Wireless Headset with Link 400 USB-C DECT Adapter User Manual

Model: Engage 55 | Brand: Jabra

1. INTRODUCTION

The Jabra Engage 55 Mono Headset is engineered for professional communication, offering clear audio and comfort for extended use. This wireless headset features a lightweight on-ear design and connects via the included Link 400 USB DECT adapter, providing an extensive wireless range and secure conversations.

Key features include a noise-cancelling microphone, wideband audio, an adjustable sidetone function, and a Busylight to indicate call status. Advanced hearing protection technologies like SafeTone™ 2.0, PeakStop™, and IntelliTone™ 2.0 are integrated to safeguard against sudden loud sounds and prolonged sound exposure. The headset is certified for Unified Communications platforms.

2. PACKAGE CONTENTS

Ensure all items are present in your package:

- Jabra Engage 55 Mono Headset
- Jabra Link 400 USB-C DECT Adapter
- Travel Pouch
- Safety Leaflet



Image: The Jabra Engage 55 Mono Headset with its accompanying Link 400 USB-C DECT Adapter.

3. SETUP INSTRUCTIONS

1. **Charge the Headset:** Before first use, fully charge the headset. The headset has a battery life of up to 13 hours.

2. **Connect the DECT Adapter:** Plug the Jabra Link 400 USB-C DECT adapter into an available USB-C port on your computer. The adapter is designed to be bendable for durability.
3. **Power On the Headset:** Turn on your Jabra Engage 55 headset.
4. **Automatic Pairing:** The headset and the Link 400 adapter are pre-paired from the factory. They should connect automatically upon powering on.
5. **Manual Pairing (if needed):** If the headset does not connect automatically, you may need to initiate a manual pairing session. Refer to the Jabra Direct software for detailed instructions on manual pairing.
6. **Select as Audio Device:** Once connected, select "Link 400" as your audio input and output device in your computer's sound settings and within your communication applications (e.g., Google Meet, Zoom, Microsoft Teams).



Image: The Jabra Engage 55 headset and its Link 400 USB-C DECT adapter positioned on a desk, ready for connection to a laptop.

4. OPERATING INSTRUCTIONS

4.1 Basic Call Functions

- **Answering/Ending Calls:** Use the dedicated call control button on the headset.
- **Volume Control:** Adjust the volume using the buttons on the headset.
- **Mute/Unmute:** Press the mute button on the microphone boom or headset to mute or unmute your microphone.

4.2 Microphone and Audio

- **Noise-Cancelling Microphone:** Position the microphone close to your mouth for optimal voice pickup and noise reduction.
- **Sidetone:** The adjustable sidetone feature allows you to hear your own voice during calls, preventing you from speaking too loudly. This can be configured via Jabra Direct software.
- **Wideband Audio:** Experience clear and natural sound quality for calls.

4.3 Busylight

The integrated Busylight automatically illuminates when you are on a call, signaling to others that you are occupied and helping to minimize interruptions.

Video calls brought to life

Unique 180-degree field of view and premium sound performance ensure everyone is seen and heard in pin-sharp precision.

Plus, the simplest of setups mean you can get meetings started in no time.



Image: A user wearing the Jabra Engage 55 headset, demonstrating the active Busylight feature.

4.4 Hearing Protection

The headset incorporates SafeTone™ 2.0, PeakStop™, and IntelliTone™ 2.0 technologies to protect your hearing by preventing sudden loud sound spikes and limiting overall sound exposure over time.

5. KEY FEATURES

- **Extended Wireless Range:** Enjoy up to 150 meters (490 feet) of wireless range from your laptop using the DECT adapter.
- **Secure Conversations:** The DECT adapter provides military-grade 256-bit encryption for enhanced call security.
- **Unified Communications Certified:** Optimized for leading UC platforms including Google Meet and Zoom, and compatible with other major communication platforms.
- **Lightweight and Comfortable:** Designed for all-day wear with a low clamping force.
- **Long Battery Life:** Up to 13 hours of talk time on a single charge.



Image: A user demonstrating the extensive wireless range of the Jabra Engage 55 headset, moving freely from their workstation.

6. MAINTENANCE

- **Cleaning:** Gently wipe the headset and ear cushion with a dry, soft cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset in its travel pouch to protect it from dust and damage.
- **Charging:** Charge the headset regularly to maintain battery health. Avoid fully depleting the battery frequently.

7. TROUBLESHOOTING

Problem	Solution
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Problem	Solution
Headset not connecting to adapter.	Ensure the adapter is securely plugged into a USB-C port. Power cycle both the headset and the computer. If issues persist, attempt manual pairing via Jabra Direct software.
No audio or microphone not working.	Verify that "Link 400" is selected as the default audio device in your computer's sound settings and within your communication application. Check headset volume levels.
Headset not charging or charging intermittently.	Ensure the charging cable is firmly connected to both the headset and the power source. Try a different USB port or charging cable. If using a charging stand (sold separately), ensure the headset is correctly seated.
Limited wireless range.	DECT range can be affected by physical obstructions and interference. Try to minimize barriers between the headset and the adapter. Ensure the adapter is not obstructed.
Headset does not pair with mobile devices.	The Jabra Engage 55 headset is designed for use with the Link 400 DECT adapter for computer connectivity and does not support direct Bluetooth pairing with mobile devices.

8. SPECIFICATIONS

Feature	Detail
Model Name	Engage 55
Brand	Jabra
Connectivity Technology	DECT (via Link 400 USB-C Adapter)
Wireless Range	Up to 150 meters (490 feet)
Headphones Jack	USB-C (for adapter)
Included Components	Headset, Link 400 USB-C Adapter
Material	Plastic
Specific Uses	Calling
Battery Life	Up to 13 hours
Control Type	Media Control
Item Weight	57 Grams (2.01 ounces)
Style	Mono
Ear Placement	On Ear
Noise Control	Active Noise Cancellation (for microphone)
Item Model Number	9553-430-125

Feature	Detail
UPC	706487022060

9. WARRANTY AND SUPPORT

The Jabra Engage 55 Mono Wireless Headset includes a **2-year warranty**. For warranty claims, technical assistance, or further support, please visit the official Jabra support website or contact their customer service.

For the latest software updates and advanced configuration options, download and install **Jabra Direct** software on your computer.

