

## HEANTLE HNTUS-ZNS-HEMD-SIL

# HEANTLE Fingerprint Smart Deadbolt User Manual

Model: HNTUS-ZNS-HEMD-SIL

## INTRODUCTION

Welcome to the user manual for your HEANTLE Fingerprint Smart Deadbolt. This guide provides comprehensive instructions for installation, operation, maintenance, and troubleshooting to ensure you get the most out of your smart lock. Designed for convenience and security, this deadbolt offers multiple access methods and smart home integration.



This image displays the HEANTLE smart deadbolt, highlighting its sleek design, integrated keypad, and fingerprint reader. Alongside the lock, a smartphone screen illustrates the intuitive mobile application used for control and monitoring.

## KEY FEATURES

- **7-in-1 Smart Deadbolt:** Smart touchscreen keypad, smartphone app, fingerprint, Bluetooth, and key access; works with Alexa and Google Home (gateway sold separately); share access with permanent, one-time, or custom passcodes.
- **Keyless Entry & Biometric Access:** Unlock in 0.3 seconds with fingerprint technology; supports up to 300 user codes, 250 fingerprints, and includes 3 keys; ideal for kids who can easily access the door using a code or fingerprint.
- **Auto-Lock Functionality:** Secure your home with the auto-lock feature that locks the door automatically within 0-60 seconds; also includes a "one-touch lock" on the touchscreen keypad; prevents the door from being accidentally left unlocked.

- **Effortless Installation:** Easily replace your existing lock in minutes using a Phillips screwdriver; compatible with standard wooden doors and supports both left and right-handed orientations; an excellent solution for rentals or home security.
- **Durable & Secure Design:** Sturdy alloy body complements home decor; powered by 4 AA batteries, providing nearly 10,000 uses; automatically locks for 5 minutes after multiple incorrect password attempts, adding an extra layer of security.



- 1 Year+ Battery Life
- 30 Day Money Back
- 300+ Passcodes
- 250+ Fingerprints
- 1000+ Key Fobs
- Lifetime Tech Support

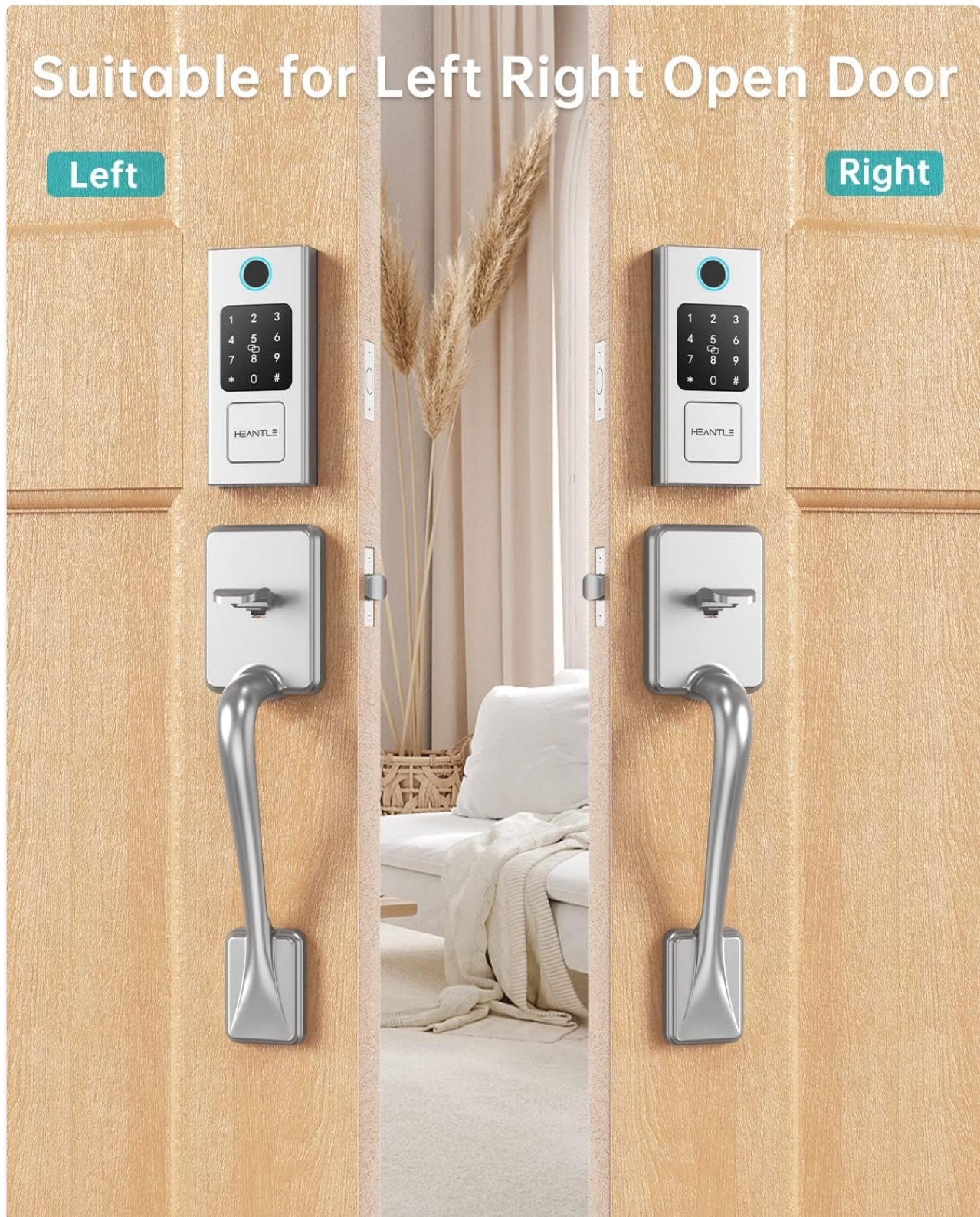
An image showcasing the smart lock's impressive battery longevity, capacity for numerous user codes and fingerprints, support for many key fobs, and the assurance of lifetime technical support.

## INSTALLATION GUIDE

The HEANTLE Smart Deadbolt is designed for effortless installation, typically requiring only a Phillips screwdriver. Follow these steps for a smooth setup:

### 1. Prepare Your Door

Ensure your door is compatible with standard deadbolt dimensions. The lock supports both 60mm and 70mm backsets. If your backset is 70mm, you will need to adjust the latch accordingly by rotating it 180 degrees and extending its length.





This visual confirms the smart deadbolt's adaptability, showing it correctly installed on both left-handed and right-handed door configurations.

## **2. Install the Latch**

Insert the latch into the door edge, ensuring it is in the unlock status during installation. Secure it with screws. If your door requires a latch bracket, install it into place.

## **3. Install the Exterior Assembly**

Carefully route the cable from the exterior assembly through the hole on the bottom of the mounting plate. Ensure the spindle is horizontal and correctly aligned with the latch mechanism.

## **4. Fix the Mounting Plate**

Secure the mounting plate to the door using the provided screws, ensuring it is flush and stable.

## **5. Connect and Install Interior Assembly**

Connect the cable from the exterior assembly to the interior assembly. Carefully tuck any excess cable into the door cavity. Align the interior assembly with the mounting plate and secure it.

## **6. Insert Batteries and Test**

Place 4 AA batteries (not included) into the battery compartment. Slide the cover on. Test the deadbolt functionality to ensure it locks and unlocks smoothly.

# Easy to Install

No Drilling an Extra Hole in Your Door



A user is depicted installing the smart deadbolt using only a Phillips screwdriver, illustrating the straightforward and tool-friendly installation process.

## Installation Video Guide

Your browser does not support the video tag.

This video provides a step-by-step guide on how to install the HEANTLE Smart Deadbolt, covering the preparation of the door, mounting the components, and ensuring proper alignment for optimal functionality.

## OPERATING INSTRUCTIONS

Your HEANTLE Smart Deadbolt offers multiple convenient ways to unlock and secure your door:

### 1. Fingerprint Unlocking

Place your registered fingerprint on the sensor. The lock will unlock in approximately 0.3 seconds. The lock supports up to 250 unique fingerprints.



A detailed view of the smart lock's biometric fingerprint sensor, emphasizing its quick and efficient unlocking capability, often



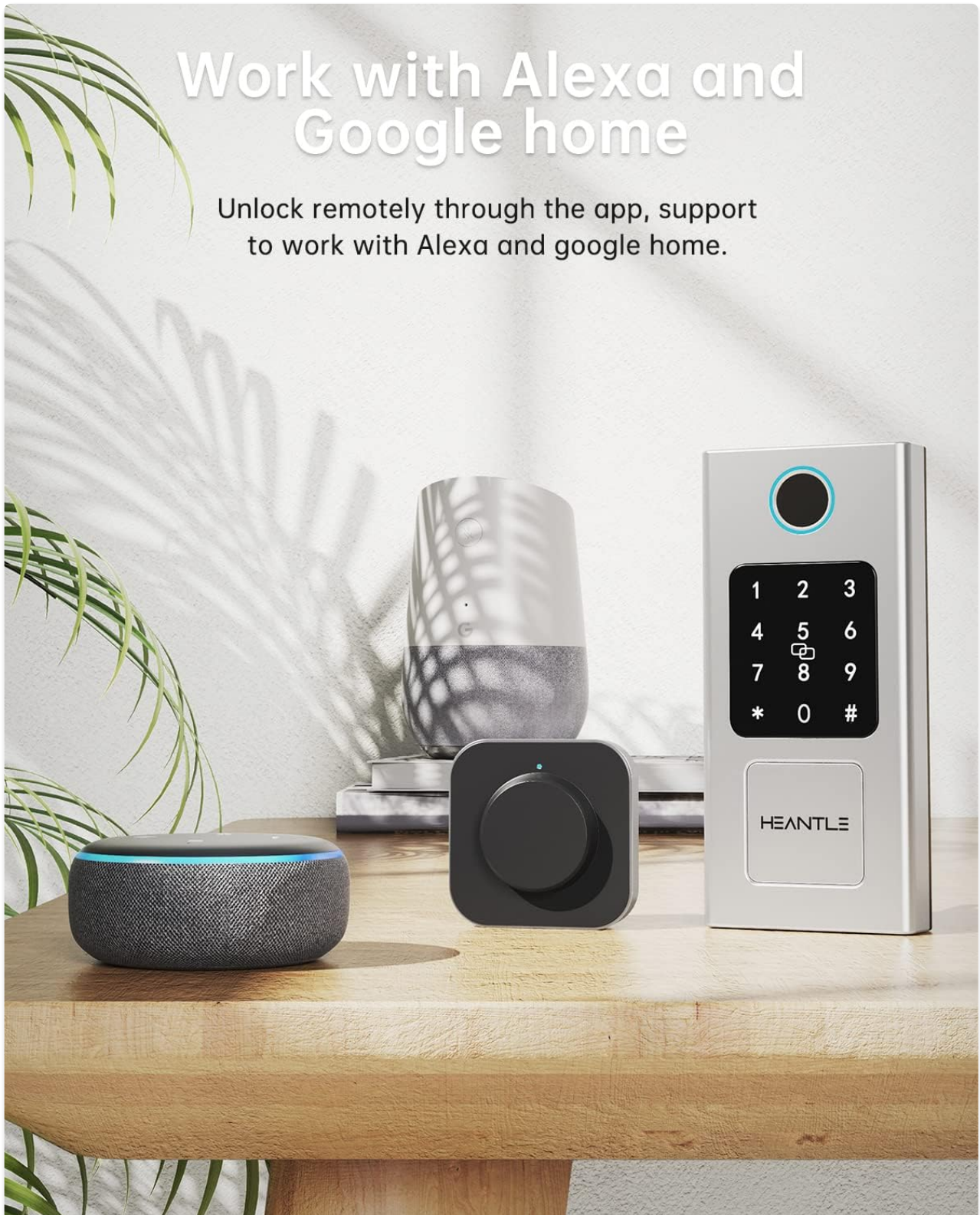
within one second.

## 2. Keypad Passcode

Enter your programmed passcode on the touchscreen keypad. The lock supports up to 300 user codes.

## 3. Smartphone App Control

Use the dedicated smartphone app to remotely unlock or lock your door via Bluetooth. With an optional gateway (sold separately), you can control the lock from anywhere and integrate with Alexa or Google Home.



The smart deadbolt is shown integrated with popular smart home ecosystems, represented by Amazon Alexa and Google Home devices, indicating voice control and remote access capabilities (with gateway).



#### 4. Physical Key Access

For traditional access or in case of emergency, use one of the three included physical keys to unlock the deadbolt.

#### 5. Auto-Lock Functionality

The auto-lock feature can be configured to automatically lock the door after a set period (0-60 seconds) once it has been unlocked. This prevents the door from being accidentally left unsecured.



This graphic outlines the versatile access options for the smart deadbolt, including biometric fingerprint recognition, traditional keypad entry, one-touch locking, key fob compatibility, digital e-key sharing, and a physical key for backup.

## Operation Video Guide

Your browser does not support the video tag.

This video demonstrates the various unlocking methods of the HEANTLE Smart Deadbolt, including fingerprint, physical key, keypad passcode, and smartphone app control. It also highlights the auto-lock feature for enhanced security.

## MAINTENANCE

To ensure the longevity and optimal performance of your HEANTLE Smart Deadbolt, follow these maintenance guidelines:

- **Battery Replacement:** The lock is powered by 4 AA batteries. Replace them when the low battery indicator appears or when performance degrades. The lock is designed for approximately 10,000 uses per set of batteries.
- **Cleaning:** Wipe the exterior of the lock with a soft, dry cloth. Avoid using abrasive cleaners or solvents that could damage the finish or electronic components.
- **Fingerprint Sensor Care:** Keep the fingerprint sensor clean and free of dirt or moisture to ensure accurate readings.
- **Mechanical Check:** Periodically check that all screws are tight and that the deadbolt mechanism moves freely without obstruction.

## TROUBLESHOOTING

If you encounter any issues with your HEANTLE Smart Deadbolt, refer to the following common troubleshooting tips:

- **Lock Not Responding:** Check the batteries. If they are low or depleted, replace all 4 AA batteries. Ensure the battery cover is securely closed.
- **Fingerprint Not Recognized:** Ensure your finger is clean and dry. Try re-registering your fingerprint if the issue persists. Ensure the sensor itself is clean.
- **Keypad Not Responding:** Verify that the keypad is illuminated when touched. If not, check battery levels. Ensure you are entering the correct passcode.
- **Auto-Lock Malfunction:** Check the auto-lock settings in the smartphone app to ensure it is enabled and configured correctly.
- **Lock Jams or Sticks:** Ensure the door frame and strike plate are properly aligned with the deadbolt. Lubricate the deadbolt mechanism if necessary with a graphite-based lubricant (do not use oil-based lubricants).
- **Multiple Incorrect Password Attempts:** The lock will automatically lock for 5 minutes after multiple incorrect password attempts to prevent unauthorized access. Wait for the lockout period to expire before trying again.

For further assistance, please contact customer support using the information provided in the Warranty and Support section.

## SPECIFICATIONS

Feature	Detail
Brand	HEANTLE
Model Number	HNTUS-ZNS-HEMD-SIL
Lock Type	Biometric Deadbolt
Material	Metal
Color	Gray
Special Features	Biometric Fingerprint, Event History, Keyless Entry, Smartphone Control
Recommended Uses	Residential front doors
Power Source	4 AA batteries (not included)
Connectivity Protocol	Bluetooth
Controller Type	Amazon Alexa (with gateway)
Item Weight	2.81 pounds
Country of Origin	China

## WARRANTY AND SUPPORT

HEANTLE locks come with a 1-year warranty and lifetime technical support. If you require assistance, please contact us through the following channels:

- **Toll-Free Support:** +1 (888) 988-7968
- **Email Support:** [heantleservice@hotmail.com](mailto:heantleservice@hotmail.com)

Our support team is available to help with any questions or issues you may encounter with your smart deadbolt.