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Dyson UP19, UP20

Dyson Genuine OEM Brushroll Installation and Maintenance Guide

For Dyson UP19 Multifloor 2 and UP20 Animal 2 Vacuums

1. PRODUCT OVERVIEW

This document provides essential information for the proper installation and care of your Dyson Genuine OEM Brushroll, Part Number 968259-01. This brushroll is designed to restore optimal cleaning performance to your compatible Dyson vacuum cleaner.

Using genuine OEM parts ensures compatibility and maintains the performance standards of your Dyson appliance.

2. COMPATIBILITY

This Dyson Genuine OEM Brushroll (Part Number 968259-01) is specifically compatible with the following Dyson vacuum cleaner models:

- **Dyson UP19 Multifloor 2**
- **Dyson UP20 Animal 2**

Before proceeding with installation, verify your vacuum cleaner's model number to ensure correct part selection. The model number is typically located on the vacuum's main body or base.

3. INSTALLATION (SETUP)

Follow these steps to safely replace the brushroll in your Dyson vacuum cleaner. Always ensure the vacuum is unplugged from the power outlet before beginning any maintenance or installation procedures.

1. **Power Off and Unplug:** Disconnect the vacuum cleaner from the electrical outlet.
2. **Access the Brush Bar:** Carefully turn the vacuum cleaner over to access the cleaner head. Locate the brush bar cover or access points. Consult your vacuum's specific user manual for detailed

instructions on how to open the cleaner head.

3. **Remove the Old Brushroll:** Depending on your model, you may need to unlatch clips or unscrew fasteners to release the existing brushroll. Gently lift and remove the old brushroll from its housing.
4. **Inspect and Clean:** While the brushroll is removed, inspect the cleaner head for any debris, hair, or blockages. Clean any accumulated dirt to ensure optimal performance of the new brushroll.
5. **Install the New Brushroll:** Align the new Dyson Genuine OEM Brushroll (Part Number 968259-01) into the cleaner head housing. Ensure the end caps and any drive mechanisms fit correctly into their respective slots.
6. **Secure the Brushroll:** Reattach any clips or screws that secure the brushroll in place. Ensure the brushroll spins freely without obstruction.
7. **Close the Cleaner Head:** Reattach the brush bar cover or close the cleaner head securely.
8. **Test Operation:** Plug the vacuum cleaner back into the power outlet and turn it on to confirm the new brushroll is functioning correctly.



Image 1: Dyson Genuine OEM Brushroll with red bristles. This image shows the full brushroll with its red bristles and black end caps.



Image 2: Close-up of the Dyson Genuine OEM Brushroll end cap. This image highlights the black end cap of the brushroll, showing the central screw point.

4. MAINTENANCE

Regular maintenance of your brushroll is crucial for sustained vacuum performance.

- **Regular Inspection:** Periodically inspect the brushroll for tangled hair, threads, or debris.
- **Cleaning:** Use scissors or a brush to carefully cut and remove any tangled material from the bristles. Avoid pulling forcefully, which could damage the bristles.
- **Wear and Tear:** Over time, bristles may wear down. If you notice reduced cleaning effectiveness or visible damage to the bristles, consider replacing the brushroll.

5. TROUBLESHOOTING

If you experience issues after replacing the brushroll, consider the following:

- **Brushroll Not Spinning:** Ensure the brushroll is correctly seated and secured in its housing. Check for any obstructions preventing rotation. Verify that the vacuum's power is on and the brushroll activation switch (if applicable) is engaged.

- **Reduced Suction/Cleaning:** Confirm the brushroll is spinning. Check for blockages in the cleaner head, hose, or filters. Ensure all parts of the vacuum are correctly assembled after maintenance.
- **Unusual Noises:** Disconnect power immediately. Re-inspect the brushroll for any foreign objects or incorrect installation that might be causing friction or imbalance.

If problems persist, refer to your Dyson vacuum cleaner's main user manual or contact Dyson customer support.

6. SPECIFICATIONS

Feature	Detail
Part Number	968259-01
Compatible Models	Dyson UP19 Multifloor 2, Dyson UP20 Animal 2
Manufacturer	Dyson
Item Weight	11.7 ounces
Package Dimensions	13.43 x 4.09 x 2.83 inches
Batteries Required	No

7. WARRANTY AND SUPPORT

Using genuine Dyson OEM replacement parts is essential to maintain the validity of your vacuum cleaner's warranty. Non-genuine parts may void your warranty and could potentially damage your appliance.

For further assistance, warranty information, or to purchase additional genuine Dyson parts, please visit the official Dyson website or contact Dyson customer support directly.

Note: This brushroll is a replacement component and does not typically carry a separate warranty beyond the original vacuum cleaner's warranty, provided it is a genuine part.