Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

Retoo E139

Retoo Smart TV Box E139 User Manual

Model: E139 | Brand: Retoo

1. Introduction

Thank you for choosing the Retoo Smart TV Box E139. This device transforms your standard television into a smart entertainment hub, offering access to a wide range of applications and media content. This manual will guide you through the setup, operation, and maintenance of your new device. Please read these instructions carefully before use and retain them for future reference.

2. Product Overview

The Retoo Smart TV Box E139 is a compact media player designed to deliver 4K and Full HD content. It features a powerful quad-core processor and 1GB DDR3 RAM for smooth performance.

2.1. Key Features

- **High-Resolution Output:** Supports 4K and Full HD video playback.
- **Efficient Performance:** Equipped with a quad-core Allwinner processor and 1GB DDR3 RAM.
- **Ample Storage:** 8GB internal storage, expandable up to 128GB via SD card.
- **Wireless Connectivity:** Integrated 2.4 GHz WiFi for internet access up to 300 Mbps.
- **Versatile Media Support:** Compatible with numerous video and audio formats.
- **Smart TV Conversion:** Transforms any TV with an HDMI port into a smart TV.
- **Multiple Ports:** Includes HDMI, USB (4 ports), LAN, AV, and SPDIF.
- **Remote Control:** Convenient navigation with the included remote.

2.2. Package Contents

- Retoo Smart TV Box E139
- Remote Control
- Power Adapter (Note: Ensure compatibility with your region's power outlets)
- HDMI Cable
- User Manual (this document)

2.3. Device Layout and Ports

Image: Diagram of the Retoo Smart TV Box E139, illustrating its dimensions (116mm x 116mm x 25mm) and the location of its ports: SD Port, multiple USB Ports, AV Port, SPDIF Port, LAN Port, HD Port (HDMI), and Power Port.

- **SD Port:** For inserting memory cards up to 128GB.
- **USB Ports (x4):** For connecting external devices like USB drives, keyboards, or mice.
- **AV Port:** For connecting to older televisions using an AV cable (not included).
- **SPDIF Port:** For digital audio output.
- **LAN Port:** For wired internet connection.
- **HD Port (HDMI):** For connecting to your TV or display.
- **Power Port:** For connecting the power adapter.

3. Setup Instructions

Follow these steps to set up your Retoo Smart TV Box E139.

1. **Connect to TV:** Connect one end of the HDMI cable to the "HD Port" on the TV Box and the other end to an available HDMI input on your television.
2. **Connect Power:** Plug the power adapter into the "Power Port" on the TV Box, then plug the adapter into a wall outlet.
3. **Power On:** The device should power on automatically, or you may need to press the power button on the remote control or the device itself.
4. **Select Input:** On your television, select the correct HDMI input source using your TV's remote control.
5. **Initial Setup:** Follow the on-screen instructions to complete the initial setup, which typically includes language selection, time zone, and network configuration.
6. **Network Connection:**
    - **Wi-Fi:** Go to Settings > Network > Wi-Fi, select your network, and enter the password.
    - **Ethernet:** Connect an Ethernet cable (not included) from your router to the "LAN Port" on the TV Box. The connection should be established automatically.

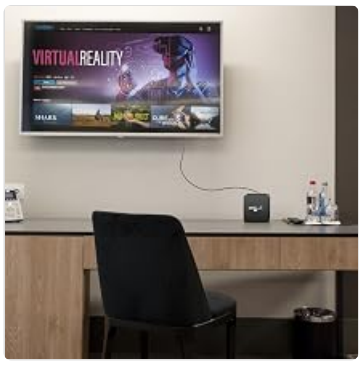

Image: The Retoo Smart TV Box E139 connected to a television, showcasing its ability to transform any TV into a smart TV with access to various applications.

4. Operating Instructions

Once set up, you can begin using your Retoo Smart TV Box E139.

4.1. Navigating the Interface

- Use the included remote control to navigate the on-screen menus.
- The arrow keys allow you to move between options.
- The "OK" button confirms selections.
- The "Back" button returns to the previous screen.
- The "Home" button takes you to the main menu.

Image: The remote control for the Retoo Smart TV Box E139, demonstrating its layout for easy navigation.

4.2. Installing and Using Applications

- Access the Google Play Store from the main menu to download and install various applications.
- Popular streaming services like YouTube, Netflix, Amazon Prime Video, and Disney+ are supported.
- To launch an app, select its icon from the home screen or the app drawer.

Image: Icons representing popular applications such as YouTube, Rakuten TV, Disney+, Spotify, and Netflix, which can be accessed directly on your TV using the Retoo Smart TV Box E139.

4.3. Media Playback

- Connect a USB drive or SD card containing media files to the respective ports.
- Use a file manager application (pre-installed or downloaded from Play Store) to browse and play your media.
- The device supports various video and audio formats for local playback.

Image: A visual representation of the clear and sharp 4K Ultra HD image quality supported by the Retoo Smart TV Box E139.

5. Maintenance

Proper maintenance ensures the longevity and optimal performance of your TV Box.

- **Cleaning:** Use a soft, dry cloth to clean the device. Avoid liquid cleaners or abrasive materials.
- **Ventilation:** Ensure the device is placed in a well-ventilated area to prevent overheating. Do not block ventilation openings.
- **Software Updates:** Periodically check for system updates in the device settings to ensure you have the latest features and security patches.
- **Storage Management:** Regularly clear cache and uninstall unused applications to free up internal storage and maintain performance.
- **Power Off:** When not in use for extended periods, disconnect the power adapter.

6. Troubleshooting

If you encounter issues, refer to the following troubleshooting tips.

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
No power/Device not turning on.	Power adapter not connected or faulty; power outlet issue.	Ensure the power adapter is securely connected to the device and a working power outlet. Try a different power outlet. Check if the power indicator light on the device is on.
No image on TV screen.	Incorrect HDMI input selected; loose HDMI cable connection.	Verify that your TV is set to the correct HDMI input source. Ensure the HDMI cable is securely connected to both the TV Box and the TV. Try a different HDMI cable or HDMI port on your TV.
No internet connection.	Incorrect Wi-Fi password; router issue; Ethernet cable disconnected.	For Wi-Fi, double-check the password in Settings > Network. Restart your Wi-Fi router. If using Ethernet, ensure the cable is properly connected to both the TV Box and the router. Try connecting other devices to your network to confirm internet functionality.
Slow performance or app crashes.	Too many apps running; low storage; outdated software.	Close unused applications. Clear app caches in Settings > Apps. Uninstall unnecessary applications to free up storage. Check for system updates. Perform a factory reset as a last resort (Note: This will erase all data).

7. Specifications

Feature	Detail
Model Number	E139
Brand	Retoo
Processor	Quad-core Allwinner
RAM	1GB DDR3
Internal Storage	8GB
Expandable Storage	Up to 128GB via SD card
Operating System	Android 7.1
Resolution Support	4K, 1080p (Full HD)
Wireless Connectivity	2.4 GHz Wi-Fi (up to 300 Mbps), Bluetooth
Wired Connectivity	Ethernet (LAN)

Feature	Detail
Other Connections	4x USB, HDMI, AV, SPDIF, SD Card Slot
Supported Internet Services	YouTube, Netflix, Amazon Prime Video, Disney+
Color	Black
Dimensions (Approx.)	116mm x 116mm x 25mm

8. Warranty and Support

For warranty information and customer support, please refer to the retailer where you purchased the Retoo Smart TV Box E139.

- Information regarding spare parts availability is not provided.
- Information regarding guaranteed software updates is not provided.

You can also visit the Retoo brand store for more information:Retoo Brand Store.

Image: QR code for quick access to additional product information or support. Scan with your smartphone.

© 2024 Retoo. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B0B2W8LPCB

More documents and user manuals: **https://manuals.plus/**